

| | | | |
|---|--|---|-----|
| DEPARTMENT OF HEALTH AND HUMAN SERVICES Health Resources and Services Administration SAMPLE HEALTH CARE PLAN MEASURE | FOR HRSA USE ONLY | | |
| | Grantee Name | Application Tracking Number | |
| | XYZ Health Center | 00000 | |
| | Project Period Date | 01/01/2010 - 12/31/2014 | |
| Focus Area: Diabetes | | | |
| Performance Measure: Percentage of diabetic patients whose HbA1c levels are less than or equal to 9 percent | | | |
| Is this Performance Measure Applicable to your Organization? | Yes | | |
| Target Goal Description | By the end of the Project Period, increase the % of adult patients with type 1 or 2 diabetes whose most recent hemoglobin A1c (HbA1c) is \leq 9% (under control) up to 65% | | |
| Numerator Description | Number of adult patients age 18 to 75 years with a diagnosis of Type 1 or Type 2 diabetes whose most recent hemoglobin A1c level during the measurement year is \leq 9%, among those patients included in the denominator. | | |
| Denominator Description | Number of adult patients age 18 to 75 years as of December 31 of the measurement year with a diagnosis of Type 1 or Type 2 diabetes, who have been seen in the clinic at least twice during the reporting year and do not meet any of the exclusion criteria | | |
| Baseline Data | Baseline Year: 2008 Measure Type: Percentage Numerator: 1700 Denominator: 4000 | Projected Data (by End of Project Period) | 65% |
| Data Source & Methodology | Representative sample of patient records. (Data run on 1/10/2009). | | |
| <u>Progress Toward Goal</u> | Quantitative: 53.6% Qualitative: We had an 11% improvement in performance on this measure compared to our baseline and are well on our way to addressing our goal of 65% by the end of the project period. The main contributor to our success this year was the implementation of physician champions across all of our sites who allotted administrative time to work with fellow staff to test and implement changes to our diabetes management protocols. The agency-wide and site-specific teams formed a collaborative infrastructure that provided diabetic patients with the necessary tools and support to successfully manage their disease. We plan to continue our work with the physician champions and further improve performance by developing an incentive plan that rewards providers to improve their patients' health outcomes. | | |
| Comments | | | |

| | | | |
|--|--|---|--------|
| DEPARTMENT OF HEALTH AND HUMAN SERVICES Health Resources and Services Administration SAMPLE BUSINESS PLAN MEASURE | FOR HRSA USE ONLY | | |
| | Grantee Name | Application Tracking Number | |
| | XYZ | 00001 | |
| | Project Period Date | 01/01/2010 - 12/31/2014 | |
| Focus Area: Costs | | | |
| Performance Measure: Medical Cost per Medical Visit | | | |
| Is this Performance Measure Applicable to your Organization? | Yes | | |
| Progress Toward Goal | By the end of the Project Period, maintain rate of increase not exceeding 5% per year, such that medical cost per medical visit is less than or equal to 149.51. | | |
| Numerator Description | Total accrued medial staff and medical other cost after allocation of overhead (excludes lab and x-ray costs) | | |
| Denominator Description | Non-nursing medical visits (excludes nursing (RN) and psychiatrist visits) | | |
| Baseline Data | Baseline Year: 2008 Measure Type: Ratio Numerator: 492000 Denominator: 4000 | Projected Data (by End of Project Period) | 149.51 |
| Data Source & Methodology | UDS | | |
| Progress Toward Goal | Quantitative: 127.01 Qualitative: We experienced a 3.3% increase in our medical cost per medical visit. During the middle of the year we were able to hire a nurse practitioner who works in two of our sites. The addition of the nurse practitioner has increased the overall number of medical visits to the health center. We plan to continue to review our staffing mix to ensure we are staffed in a manner that maximizes our productivity and supports our goal of cost increases minimal. | | |
| Comments | | | |