

HRSA Health Information Technology and Quality Webinar

“Impact of ICD-10 on Safety Net Providers”

Date: 9/23/2011

US Department of Health and Human Services
Health Resources and Services Administration

Office of Health Information Technology and Quality

Additional HRSA Health IT and Quality Toolboxes and Resources including past webinars can be found at:

<http://www.hrsa.gov/healthit>

<http://www.hrsa.gov/quality>

Additional questions can sent to the following e-mail address:

HealthIT@hrsa.gov

- US Department of Health and Human Services
- Health Resources and Services Administration

Upcoming HRSA Health IT and Quality Announcements

- HIMSS Jobmine for Safety Net Providers (Free Job Postings for HRSA Grantees and Safety Net Providers). Informational Webinar Oct 4th 2pm EST.
- New Items to the HRSA Health IT Site:
 - HRSA Celebrated National Health IT Week from September 12-16, please see the HRSA Health IT website for information on HRSA's outreach initiatives for that week.
- HHS Consumer Health IT Summit September 12th.
Innovative voluntary [Personal Health Record \(PHR\) Model Privacy Notice](#)
Archive of webcast available: www.hhs.gov/live
- National Health Service Corps: 1st Annual Corps Community Day
Oct 13th. <http://nhsc.hrsa.gov/corpscommunityday/>
- Next HRSA HIT and Quality webinar, "Tips For Going Live with an EHR System"
Friday October 23rd, 2pm EST.
- Last month's webinar "Privacy and Security - What Questions Should You Ask Your Vendor" now available online

Additional ICD -10 Resources

- ICD 10 For Safety Net Providers
<http://www.hrsa.gov/healthit/ICD10/index.html>
- Centers for Medicare & Medicaid Services ICD-10
<http://www.cms.gov/ICD10/>
- US Department of Health and Human Services
Health Resources and Services Administration

Introduction

Presenters:

- Dr. Victor Freeman-Health Resources and Services Administration
- Gervean Williams –National Association of Community Health Centers
- Christi Dant-Centers for Medicare and Medicaid Services
- Quang Ngo-Texas Organization of Rural & Community Hospitals (TORCH)

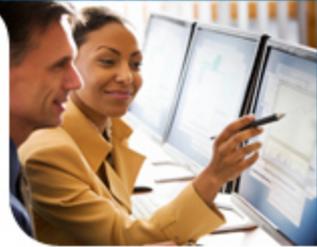
I068 Other rheumatic aortic valve diseases
I069 Rheumatic aortic valve disease, unspecified
I070 Rheumatic tricuspid stenosis
I071 Rheumatic tricuspid insufficiency
I072 Rheumatic tricuspid stenosis and insufficiency
I078 Other rheumatic tricuspid valve diseases
I079 Rheumatic tricuspid valve disease, unspecified



CMS
CENTERS for MEDICARE & MEDICAID SERVICES

ICD-10

Official CMS Industry Resources for the ICD-10 Transition
www.cms.gov/ICD10



Version 5010 & ICD-10: Closer Than You Think

An Overview



Topics To Be Covered

- **Why the change?**
- **Getting ready for 5010 & ICD-10**
- **Some of the major challenges**
- **Resources and suggestions to help you prepare**

078 Other rheumatic tricuspid valve diseases
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Version 5010

- HIPAA requires covered entities to use mandated standards for electronic healthcare transactions, including claims, remittance, eligibility, claims status requests, their related responses.
- Effective January 1, 2012, all electronic transactions must use Version 5010, an “upgrade” from Version 4010/4010A.
- <https://www.cms.gov/Versions5010andD0/>

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More on V. 5010

- Requires changes to the software, systems, and some business procedures related to billing.
- Affects all physicians, providers, and suppliers who bill electronically.

Why?

- The current V.4010/4010A cannot accommodate expansions such as Medicare Part D and ICD-10. A new platform is required.
- The upgrade replaces patches with fixes.

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What Happens if I'm Not Ready?

On or after January 1, 2012, you must use Version 5010. That's the law and there are potential consequences for noncompliance:

- Electronic transactions that do not use Version 5010 standards may not be processed.
- May result in enforcement actions by CMS OESS and potential fines may be levied.
- Failure to use current HIPAA standards may put you in violation of contract provisions with payers.

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ICD-10

- Refers to the diagnosis and procedure code sets
- Replaces ICD-9 code sets and includes updated medical terminology and classification of diseases.
- More logically organized, more detailed and specific, and more clinically accurate

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Why the change?

- ICD-10 provides more specific data than ICD-9
 - Better reflects current medical practice
 - Allow addition of new codes
 - The current coding system is running out of capacity
 - Expanded data capture
 - Quality measurement
 - Reduce coding errors
 - Better analysis of disease patterns
 - Track and respond to public health outbreaks
 - Make claim submission more efficient
 - Identify fraud and abuse

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Benefits of ICD-10

- More accurate payments for new procedures
- Fewer miscoded, rejected, and improper reimbursement claims
- Improved ability to measure healthcare services
- Increased sensitivity when refining grouping and reimbursement methodologies
- Decreased need to include supporting documentation with claims

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Who Is Affected?

Anyone who is covered by HIPAA:

- Health care providers that conduct electronic transactions
- Payers including Medicaid and Medicare
- Clearinghouses

Many non-HIPAA covered entities use ICD-9 codes:

- Vendors and business associates of covered entities
- Worker's compensation programs
- Life insurance companies
- Researchers, epidemiologists, statisticians

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When Do I Need to Be Ready?

Remember the Dates

Date	Action
January 1, 2012	Full Implementation of Version 5010
April 1, 2013	Recommend Training Staff on ICD-10 CM/PCS
October 1, 2013	Full Implementation of ICD-10

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October 1, 2013

The Federal Health Enterprise faces an unprecedented challenge.

- Payer (CMS / IHS / VA / DoD)
- Direct Provider (IHS, VA, DoD, NIH)
- Funder (HRSA / CDC)
- Policy
- Research, Historical Data and Surveillance/Epidemiology

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ICD-10 Will Affect Everything

- From physicians to nurses, to the lab and front desk, everyone will need to understand and prepare for the transition. ICD is not just a billing code.
 - **Update policies and procedures.** Any office policy or procedure tied to a diagnosis code must be changed with special attention to disease management, registries, tracking and reporting.
 - **Medical record documentation.** ICD-10 coding requires additional specificity. Providers and coders alike should review practices to assure alignment.

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Now Is the Time to Prepare

- Version 5010 and ICD-10 transitions require business and systems changes throughout the health care industry.
- Organizations need to have plans and budgets in place to address the potential for rejected claims and delays in reimbursement.

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Transitioning to ICD-10

- Identify your current systems and work processes that use ICD-9 codes
- Communicate implementation plans between providers, payers and vendors
- Identify potential changes to work flow and business processes
- Budget for time and money related to the implementation and loss of productivity
- Allow enough time to test transactions
- Assess staff training needs

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Biggest Challenges

- Lack of full comprehension of the scope and complexity of necessary changes.
 - Significant Blind Spots remain (ubiquity of ICD-9 code applications; impacts on research/historical data)
 - Competing priorities
 - There is no road map.
- Limited resources -- \$ and technical/ contractual
 - Grow Your Own SMEs
 - Competition for vendors/contractors will be intense.

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What Can Be Done Now?

- Active engagement. **REMEMBER: THIS IS NOT AN IT PROJECT!**
- Learn more about ICD-10 and embrace how it can improve your operations and outcomes.
- Lift every rock and peer underneath. Look for ICD-9 codes and its derivative data everywhere and consider who/how to address it. **REMEMBER: THIS IS NOT JUST AN IT PROJECT!**
- Start now to enhance clinical documentation to align with ICD-10 and build staff competencies in anatomy and biomedical terminologies.

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ICD-10 Resources to Help You Prepare

- CMS ICD-10 Web site: <http://cms.gov/ICD10>
- CMS ICD-10 Listserv:
http://cms.gov/ICD10/02d_CMS_ICD-10_Industry_Email_Updates.asp
- Professional, clinical, trade associations

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Readily Available CMS Resources

ICD-10	Overview
<p>► Overview</p> <ul style="list-style-type: none">» Latest News» CMS ICD-10 Industry Email Updates» ICD-10 and Version 5010 Compliance Timelines» CMS Implementation Planning» Provider Resources» Medicare Fee-for-Service Provider Resources» Medicaid Resources» Payer Resources» Vendor Resources» Statute and Regulations» Version 5010» 2011 ICD-10-CM and GEMs» 2011 ICD-10-PCS and GEMs» 2010 ICD-10-CM and GEMs» 2010 ICD-10-PCS and GEMs» ICD-9-CM Coordination and Maintenance Committee Meetings» ICD-10 MS-DRG Conversion Project» CMS Sponsored ICD-10 Teleconferences	<p>Welcome to the Centers for Medicare & Medicaid Services (CMS) ICD-10 Web site. Here you will find:</p> <ul style="list-style-type: none">• Resources to help you prepare for the U.S. health care industry's change from ICD-9 to ICD-10 for medical diagnosis and inpatient procedure coding• Links to CMS Version 5010 information <p>These two transitions will require system and business changes throughout the health care industry. ICD-10 will affect coding for everyone covered by the Health Insurance Portability and Accountability Act (HIPAA), not just those who submit Medicare claims.</p> <p>Start preparing now to ensure a smooth transition.</p> <p>About the ICD-10 Transition on October 1, 2013</p> <p>ICD-10 codes must be used on all HIPAA transactions, including outpatient claims with dates of service, and inpatient claims with date of discharge on and after October 1, 2013. Otherwise, your claims and other transactions may be rejected, and you will need to resub them with the ICD-10 codes. This could result in delays and may impact your reimbursements, so it is important to start now to prepare for the changeover to ICD-10 codes.</p> <p>This change does not affect CPT coding for outpatient procedures.</p> <p>About the Version 5010 Transition on January 1, 2012</p> <p>On January 1, 2012, standards for electronic health care transactions change from Version 4010/4010A1 to Version 5010. These electronic health care transactions include functions like claims, eligibility inquiries, and remittance advices. Unlike the current Version 4010/4010A1, Version 5010 accommodates the ICD-10 codes, and must be in place first before the changeover to ICD-10. The Version 5010 change occurs well before the ICD-10 implementation date to allow adequate Version 5010 testing and implementation time.</p> <p>If providers do not conduct electronic health transactions using Version 5010 as of January 1, 2012, delays in claim reimbursement may result. If health plans cannot accept Version 5010 transactions from providers, they may experience a large increase in provider customer service inquiries affecting their operations.</p> <p>Preparing for ICD-10 and Version 5010 – including potential updated software installation, staff training, changes to business operation and workflows, internal and external testing, reprinting of manuals and other materials, and more – will take time.</p> <p>How to Find Resources on This Web Site</p> <p>Select the links to the left of this page to access CMS' ICD-10 and Version 5010 transition resources for your industry segment.</p> <p>Check the "Compliance Timelines" link for important interim implementation and testing dates for both ICD-10 and Version 5010.</p>

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More from CMS

WinZip - artifacts[1].zip

File Actions View Jobs Options Help

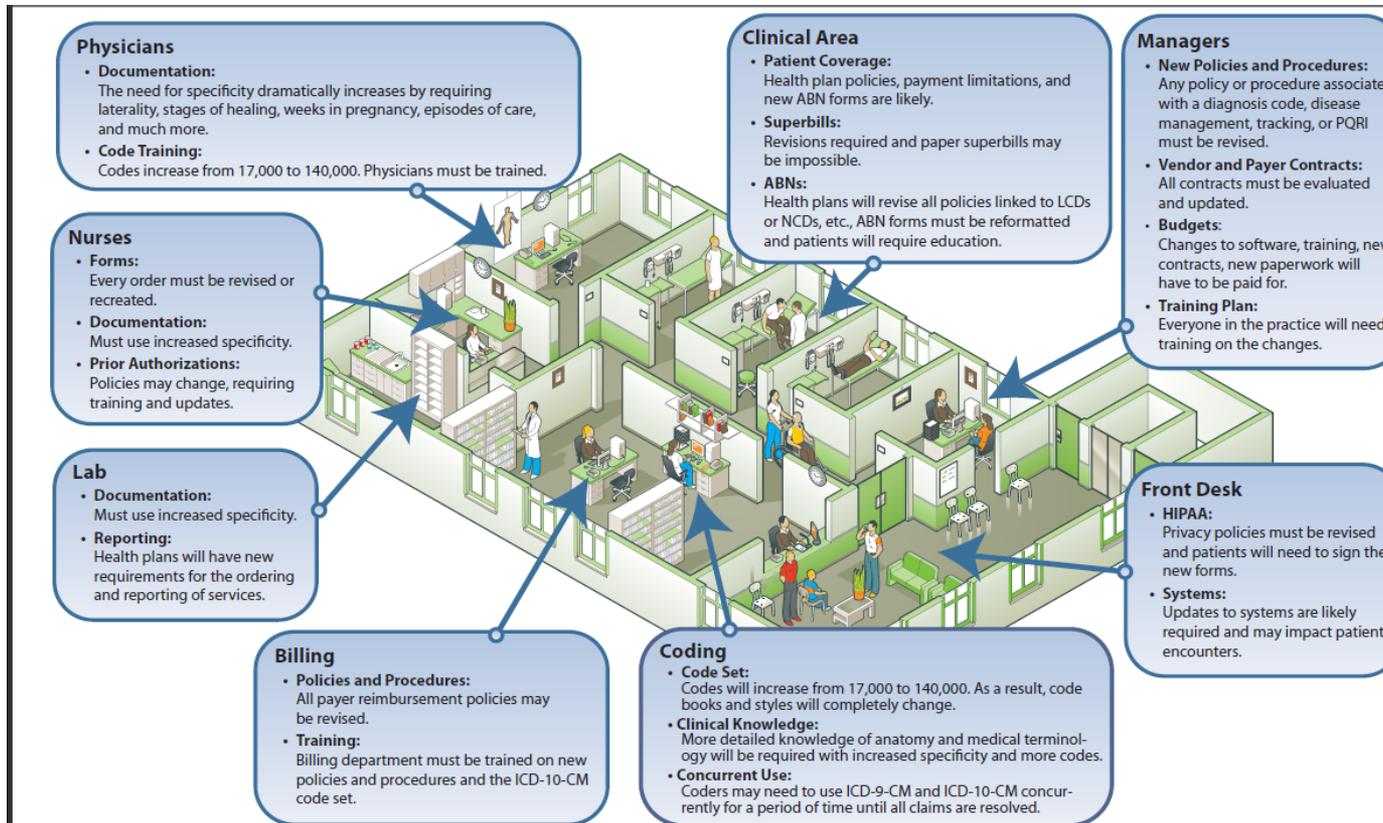
New Open Favorites Add Extract Encrypt View CheckOut Wizard View Style

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BudgetMgtTemplate.xlsx	Microsoft Offi...	04/21/2011 11:56 ...	77,875	24%	59,235	Artifacts\
Business Clinical Scenarios.xlsx	Microsoft Offi...	12/22/2010 12:35 ...	62,525	21%	49,442	Artifacts\
Business Process Models.xlsx	Microsoft Offi...	11/30/2010 12:36 ...	85,102	35%	55,235	Artifacts\
Business_Clinical_Scenarios.xlsx	Microsoft Offi...	04/01/2011 4:10 PM	63,865	23%	49,003	Artifacts\
Business_Process_Models.xlsx	Microsoft Offi...	04/01/2011 4:10 PM	85,307	37%	53,324	Artifacts\
ChangeControlMgtPlan.docx	Microsoft Offi...	04/21/2011 12:00 ...	113,246	7%	105,559	Artifacts\
CommAwarenessPlanTemplate.docx	Microsoft Offi...	04/21/2011 12:02 ...	82,860	10%	74,452	Artifacts\
ExecStatusReportTemplate.xlsx	Microsoft Offi...	04/21/2011 12:31 ...	37,476	17%	31,191	Artifacts\
ICD-10 Impact Checklists of Systems, Policies and Processes.docx	Microsoft Offi...	04/21/2011 12:11 ...	58,833	13%	51,071	Artifacts\
ICD-10 ImpactedTradingPartnerMatrix.xlsx	Microsoft Offi...	12/22/2010 12:35 ...	27,955	22%	21,743	Artifacts\
ICD-10 Impact_Analysis_Template_Policies_Processes_Systems.docx	Microsoft Offi...	04/21/2011 12:12 ...	60,004	14%	51,662	Artifacts\
ICD-10 Program_Workgroup Charter.docx	Microsoft Offi...	04/21/2011 12:13 ...	49,350	14%	42,469	Artifacts\
ICD-10_TradingPartnerMatrix.xlsx	Microsoft Offi...	04/01/2011 4:11 PM	28,015	22%	21,806	Artifacts\
ICD-9 and ICD-10 Clinical Concept Examples.docx	Microsoft Offi...	04/21/2011 12:09 ...	64,657	10%	58,188	Artifacts\
ImpactScoringTemplate.docx	Microsoft Offi...	04/21/2011 12:18 ...	56,961	12%	50,328	Artifacts\
Interface_TestCaseTemplate.xlsx	Microsoft Offi...	04/21/2011 12:33 ...	59,307	33%	40,009	Artifacts\
InternalExternalStakeholderList.xlsx	Microsoft Offi...	11/30/2010 9:48 AM	35,199	37%	22,336	Artifacts\
IssueMgmtPlan.docx	Microsoft Offi...	04/21/2011 12:21 ...	70,561	11%	62,823	Artifacts\
Medicaid ICD-10 Imp Sched_ProjPlan_ReadMeFile.docx	Microsoft Offi...	04/21/2011 12:21 ...	51,007	15%	43,190	Artifacts\
Medicaid ICD-10 Implementation Sched_ProjPlanExcel.xlsx	Microsoft Offi...	04/21/2011 12:23 ...	27,097	20%	21,562	Artifacts\
Medicaid ICD-10 Implementation Sched_ProjPlanMSProject.mpp	Microsoft Offi...	12/22/2010 12:35 ...	262,144	83%	43,375	Artifacts\
Mind Mapping_ICD-10 Migration Analysis Tool.docx	Microsoft Offi...	04/21/2011 12:27 ...	522,055	6%	491,070	Artifacts\
MITA_Business_Process_Model.pdf	Adobe Acrob...	04/21/2011 2:08 PM	2,265,088	0%	2,258,...	Artifacts\
ProjectStatusReportTemplate.xlsx	Microsoft Offi...	11/30/2010 10:47 ...	32,964	19%	26,628	Artifacts\
Published ICD-10 Relevant Articles.docx	Microsoft Offi...	04/21/2011 1:51 PM	46,279	15%	39,542	Artifacts\
RemediationPlanTemplate.docx	Microsoft Offi...	04/21/2011 1:52 PM	477,553	4%	456,828	Artifacts\
Report_TestCaseTemplate.xlsx	Microsoft Offi...	04/21/2011 1:53 PM	83,782	22%	65,512	Artifacts\
ReqsMatrix_BusTechReqs.xlsx	Microsoft Offi...	11/30/2010 12:46 ...	59,932	22%	46,523	Artifacts\
ResourceAcquisitionPlan.docx	Microsoft Offi...	04/21/2011 1:55 PM	65,263	13%	56,841	Artifacts\
RiskMgmtPlan.docx	Microsoft Offi...	04/21/2011 2:00 PM	138,213	7%	128,371	Artifacts\
Roles and Responsibilities Matrix-RASCI_Template.xlsx	Microsoft Offi...	11/30/2010 9:53 AM	34,828	23%	26,774	Artifacts\
ScopeMgmtPlan.docx	Microsoft Offi...	04/21/2011 2:00 PM	153,768	4%	147,012	Artifacts\
SystemInteractionDiagrams.xlsx	Microsoft Offi...	04/21/2011 2:02 PM	368,114	4%	354,032	Artifacts\
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TestPlanTemplate.docx	Microsoft Offi...	04/21/2011 2:03 PM	75,838	9%	68,703	Artifacts\
TrainingPlanTemplate.docx	Microsoft Offi...	04/21/2011 2:04 PM	95,273	8%	87,220	Artifacts\
TranslationChecklist.docx	Microsoft Offi...	12/02/2010 12:56 ...	50,481	12%	44,186	Artifacts\

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Industry & Associations Resources: An Example



Will you be ready?

AAPC can help every aspect of your practice's transition to ICD-10. Whether you just want the basics or need complete implementation training, AAPC has a solution to fit your needs.

For more information, visit www.AAPC.com/change



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Questions?

REQUESTS:

- Act as ICD-10 Ambassadors. Spread the word!
- Identify and share best practices and resources as you come across them or create them.

CMS Contact:

Christi Dant

Office of E-Health Standards & Services

410-786-5306 christi.dant@cms.hhs.gov

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ICD-10 Readiness Program

Quang Ngo, President/CEO

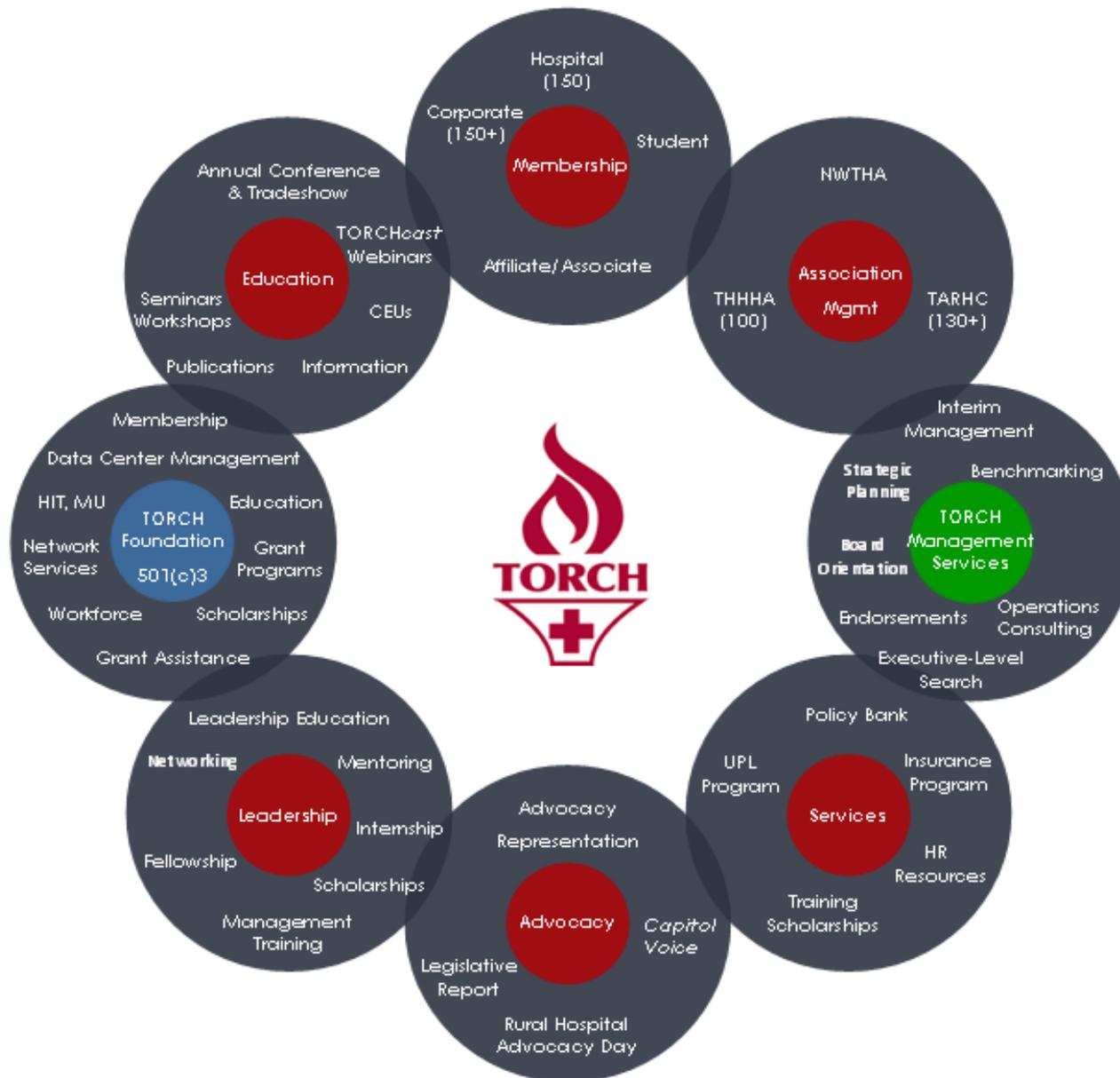
September 23, 2011

Presentation Outline

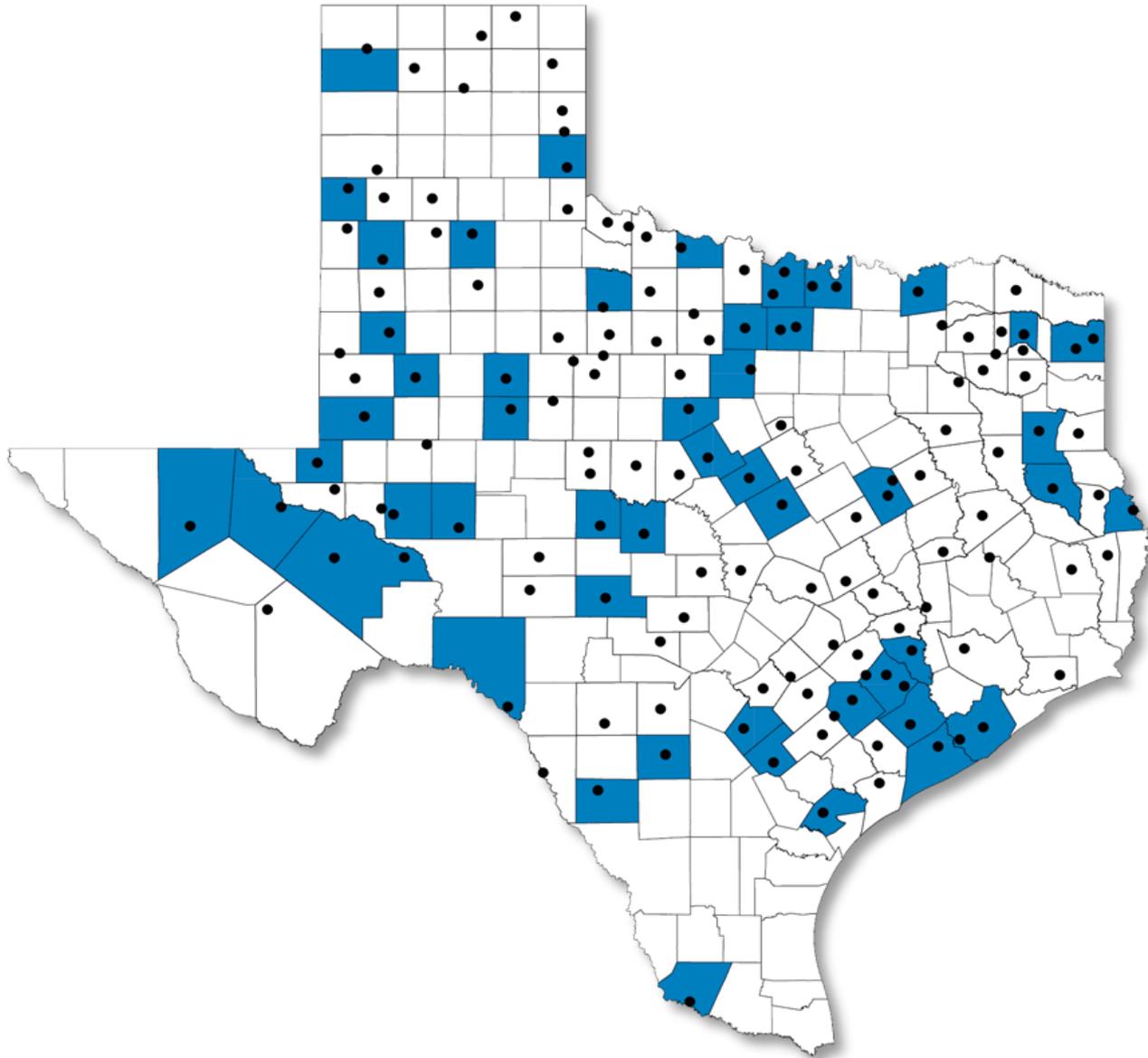
**About TORCH & TORCH Foundation
Our ICD-10 Readiness Program
Benefits of Partnership
Planning for Next Phase**



About TORCH & TORCH Foundation



Our Hospital Members (150)



ICD-10 Readiness Program: Collaborative Partnership

Texas State Office of Rural Health (SORH/TDRA) – provides grant funding to support the development and implementation of an ICD-10 readiness effort for Texas Rural & Community Hospitals

TORCH Foundation – plans, develops and administers the program.

Quadramed Corporation – corporate partner, provides ICD-10 simulator, education and technical assistance

BENEFITS TO HOSPITALS

- **Comply with the federal mandate** for ICD-10 coding transition and meet the HIPAA electronic transaction/code set requirements.
- **Access the ICD-10 Coding Simulator for hands-on training** and technical assistance to help coders gain experience in ICD-10 coding.
- **Access customized online education** and training for HIM staff, Medical staff and Steering committee.
- **Learn key changes in coding guidelines** and classifications, implementation timeline and date-of-service issues.
- **Reduce coding errors through improved clinical documentation** with greater specificity while meeting reporting requirements.
- **Access grant funding** to support your ICD-10 readiness and preparation.

This program is supported by funding from the Texas Department of Rural Affairs.

ICD-10 Readiness Program: Activities

ICD-10 Coding Simulator - offers hands-on training and technical assistance to help coders obtain the expertise and experience in ICD-10 coding in advance of the implementation date

- ICD-10-CM/PCS fundamentals education tool
- Online self-paced application tutorial – Countdown to ICD-10
- Participation to ICD-10 community bulletin board

ICD-10 Education & Training Webinars – provides various customized webinars designed for HIM Coding Staff, Medical Staff and Interdisciplinary Steering Committees.

- HIM Coding Staff Webinar
- Medical Staff Webinar
- Interdisciplinary Steering Committee Webinar

Onsite Coding Workshop – onsite education and training provided by certified coders to address inpatient and outpatient ICD-9 coding changes, as well as preparation for the upcoming ICD-10 transition.

ICD-10 Readiness Program: Activities

TORCHcast ICD-10 Webinars – live webinar education to provide important ICD-10 updates and continuing education.

TORCH Foundation Website ICD-10 Questions & FAQs Posting Page – easy way to submit ICD-10 questions to be answered by CMS staff and other experts (process assisted by CMS & Quadramed).

Quarterly ICD-10 User Group Conference Calls – provide federal updates, review TORCH ICD-10 Readiness Program user progress, discuss program improvements and planned program additions/activities, and offer a forum for open discussion, peer learning/sharing.

Benefits of Partnership

Leverage partnership for significant discounts and accountability – deep volume/group discount that's well below market price; purchase of the Quantim ICD-10 licenses (in blocks of 25) and development of customized training webinars)

No cost to participating hospitals – grant supported; first-come, first-serve basis; currently: 75 hospitals participating (another 12 facilities wanting to facilitate)

Access to expertise, resources and the intangibles – access to certified coders, educators/trainers, assessment experts, etc; additional (“out-of-scope”) services at pre-negotiated discounted rates

Planning for Next Phase

Offer On-site Readiness Assessments, Analysis Reports and ICD-10 Crosswalks/Roadmaps

Plan Regional On-site Training Workshops Taught by Certified Coders

Schedule Monthly or Bi-Monthly Live ICD-10 Training & Education Webinars

Build a Comprehensive ICD-10 Curriculum Package and Deliver via Pre-Recorded Webinars or Other Format

Send a Certified Coder to Conduct On-site Training in Individual Healthcare Facilities (“Boot Camps”)

Expand Current Meaningful Use Assessment to include an ICD-10 Readiness Assessment component

ICD-10 / Medical Necessity / Chart Audits

Thank You

Quang Ngo
TORCH Foundation
quang.ngo@torchnet.org



NATIONAL ASSOCIATION OF

Community Health Centers



America's Voice for Community Health Care



NATIONAL ASSOCIATION OF
Community Health Centers

The NACHC Mission

To promote the provision of high quality, comprehensive and affordable health care that is coordinated, culturally and linguistically competent, and community directed for all medically underserved populations.



ICD – 10 Myths

- It's not going to happen
- My software vendor is responsible for the changes
- We have plenty of time



Timeline

Date	Compliance Step
January 1, 2010	<ul style="list-style-type: none">• Payers and providers should begin internal testing of Version 5010 standards for electronic claims
December 31, 2010	<ul style="list-style-type: none">• Internal testing of Version 5010 must be complete to achieve Level I Version 5010 compliance
January 1, 2011	<ul style="list-style-type: none">• Payers and providers should begin external testing of Version 5010 for electronic claims<ul style="list-style-type: none">• CMS begins accepting Version 5010 claims• Version 4010 claims continue to be accepted
December 31, 2011	<ul style="list-style-type: none">• External testing of Version 5010 for electronic claims must be complete to achieve Level II Version 5010 compliance
January 1, 2012	<ul style="list-style-type: none">• All electronic claims must use Version 5010• Version 4010 claims are no longer accepted
October 1, 2013	<ul style="list-style-type: none">• Claims for services provided on or after this date must use ICD-10 codes for medical diagnosis and inpatient procedures<ul style="list-style-type: none">• CPT codes will continue to be used for outpatient services



Potential Impact of 5010/ICD - 10

- Information Technology
- Finances
- Providers and Staff



IT Concerns

- Impact of transaction types
- IT Staff
- Electronic Medical Record(EMR)
- Practice Management Software (PMS)

- Budget considerations
 - Software and Hardware
 - Upgrades
 - Testing
 - Training
- Will you be able to send claims electronically?



Provider and Staff Training

- Who
 - Providers, clinic staff, billing, and finance
- When
 - Phase training
- How much
 - Varies depending on responsibilities



Planning Needs

- Assess your current systems
- Identify your internal and external teams
- Contact your IT and clearinghouse vendors
- Develop an implementation timeline
- Train, Test, Train, and Test



Community Health Center Issues

- Billing
 - UB-04 and 1500
- Uniform Data System
 - Table 6
- Grant Writing



Resources

- ICD – 10 Webinar February 23rd
<http://www.nachc.com/Billing101WebinarSeries.cfm>
- Upcoming resources
 - ICD-10 toolkit
 - Educational Session at National Conferences
- CMS Resources
http://www.cms.gov/ICD10/02b_Latest_News.asp#TopOfPage



Acknowledgements

- CMS ICD-10 Planning
- Priority Management Group, Inc. 2011
www.gopmg.com



<http://www.nachc.com/complete-list-of-trainings.cfm>

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HRSA Resources for HIPAA 5010 / D.O. / 3.0 and ICD-10 Transitions



The coming ICD-10 Transition
Is an Opportunity to Exercise Effective
“Change Management”
at the
Clinical Practice – Operations Level...



One Model for Change...

Awareness

Motivation

Knowledge

Skills

Reinforcement

Adapted from ADKAR: A Model for Change in business, Government and Our Community – J. Hiatt Prosci Research 2006



HRSA Resources for HIPAA 5010 / D.O. & 3.0. / ICD-10...

The screenshot shows the HRSA website with the following elements:

- Header: U.S. Department of Health and Human Services, www.hhs.gov, HRSA logo, and search bar.
- Navigation: HRSA Home, Get Health Care, Grants, Loans & Scholarships, Data & Statistics, Public Health, About HRSA.
- Breadcrumbs: HRSA Home > Health IT.
- Section: ICD 10 Sections (left sidebar) and ICD 10 For Safety Net Providers (main content).
- Registration Banner: Register now! HRSA's Health IT and Quality Webinar on "Impact of ICD-10 on Safety Net Providers", Friday September 23, 2pm EST.
- Main Text: The objective of this webpage is to act as a resource for safety net providers to learn more about the conversion of ICD-9 to ICD-10. The deadline set by the Centers for Medicare and Medicaid Services in a Final Rule (PDF-237 KB) to convert to using ICD-10 is October 1, 2013. However, prior to this date, all providers that electronically transmit data will need to convert from coding version 4010/4010A1 to version 5010 by January 1, 2012. Version 5010 is required to accommodate ICD-10 codes. Failure to convert and transmit data using ICD-10 codes will compromise a provider's ability to bill for reimbursement and will also affect other activities including qualifying for quality incentive programs. This webpage provides resources on the definition of ICD-9 and ICD-10, who needs to transition, and available resources to support the transition.
- Sub-section: What is ICD-9 and Why Is It Being Phased Out? ICD-9-CM is the current coding system used in the United States. ICD-9 has been in use for 30 years. Its original purpose was diagnostic and procedural coding for statistics and research.
- Footer: Local intranet link.



<http://www.HRSA.gov/HealthIT/ICD10>



Awareness: Know the Deadlines...

Jan. 1, 2012 = HIPAA, Pharmacy Codes = 3.0, D.0)

Oct. 1, 2013 = ICD-9 to ICD-10 Conversion...

ICD-10 Rheumatic fever without heart involvement
[010 Acute rheumatic pericarditis
[011 Acute rheumatic endocarditis

CMS **ICD-10**
OFFICIAL CMS INDUSTRY RESOURCES FOR THE ICD-10 TRANSITION
www.cms.gov/ICD10

The ICD-10 Transition: An Introduction

On **October 1, 2013**, the ICD-9 code sets used to report medical diagnoses and inpatient procedures will be replaced by ICD-10 code sets. To accommodate the ICD-10 code structure, the transaction standards used for electronic health care claims, Version 4010/4010A, must be upgraded to Version 5010 by **January 1, 2012**. This fact sheet provides background on the ICD-10 transition, general guidance on how to prepare for it, and resources for more information.

About ICD-10

ICD-10-CM/PCS (International Classification of Diseases, 10th Edition, Clinical Modification/Procedure Coding System) consists of two parts:

1. ICD-10-CM for diagnosis coding
2. ICD-10-PCS for inpatient procedure coding

ICD-10-CM is for use in all U.S. health care settings. Diagnosis coding under ICD-10-CM uses 3 to 7 digits instead of the 3 to 5 digits used with ICD-9-CM.

Compliance Timeline

JANUARY 1, 2010

- Payers and providers should begin internal testing of Version 5010 standards for electronic claims

DECEMBER 31, 2010

- Internal testing of Version 5010 must be complete to achieve Level I Version 5010 compliance

JANUARY 1, 2011

- Payers and providers should begin external testing of Version 5010 for electronic claims
- CMS begins accepting Version 5010 claims
- Version 4010 claims continue to be accepted

DECEMBER 31, 2011

- External testing of Version 5010 for electronic claims

CMS 2-Pager



<https://www.cms.gov/ICD10/downloads/ICD10IntroFactsheet20100409.pdf>



Awareness: *“Superbill” Example – ICD-9*

Family Practice Management Superbill Template

From the American Academy of Family Practice (AAFP) Family Practice Management Toolkit (<http://www.aafp.org/fpm/20060900/43inse.html>)

Date of service:	Waiver? <input type="checkbox"/>	
Patient name:	Insurance:	
	Subscriber name:	
Address:	Group #:	Previous balance:
	Copay:	Today's charges:
Phone:	Account #:	Today's payment: che
DOB: Age: Sex:	Physician name:	Balance due:

RANK	Office visit	New	Est	RANK	Office procedures	RANK	Laboratory
	Minimal		99211		Anoscopy	46600	Venipuncture
	Problem focused	99201	99212		Audiometry	92551	Blood glucose
	Expanded problem focused	99202	99213		Cerumen removal	69210	Blood glucose
	Detailed	99203	99214		Colposcopy	57452	CBC, w/ auto
	Comprehensive	99204	99215		Colposcopy w/biopsy	57455	CBC, w/o auto
	Comprehensive (new patient)	99205			ECG, w/interpretation	93000	Cholesterol
	Significant, separate service	-25	-25		ECG, rhythm strip	93040	Hemoccult, gu
	Well visit	New	Est		Endometrial biopsy	58100	Hemoccult, im
	< 1 y	99381	99391		Flexible sigmoidoscopy	45330	Hemoglobin A
	1-4 y	99382	99392		Flexible sigmoidoscopy w/biopsy	45331	Lipid panel
	5-11 y	99383	99393		Fracture care, cast/splint	29_____	Liver panel
	12-17 y	99384	99394		Site: _____		KOH prep (ski



Awareness: *“Superbill” Example – ICD-9*

					Nail removal, w/matrix	11750		
					Skin tag, 1-15	11200		
Diagnoses					Medications		Units	
1					Ampicillin, up to 500mg	J0290		
2					B-12, up to 1,000 mcg	J3420		
3					Epinephrine, up to 1ml	J0170		
4					Kenalog, 10mg	J3301		
Next office visit					Lidocaine, 10mg	J2001		
Recheck	Prev	PRN		D W M Y	Normal saline, 1000cc	J7030		
Instructions:					Phenergan, up to 50mg	J2550		
					Progesterone, 150mg	J1055		
					Rocephin, 250mg	J0696		
					Testosterone, 200mg	J1080		
Referral					Tigan, up to 200 mg	J3250		
To:					Toradol, 15mg	J1885		
Instructions:					Miscellaneous services			
Physician signature								
X _____								



Awareness: “Superbill” Example – ICD-9

Infectious & Parasitic Diseases		Respiratory System		Musculoskeletal &	
054.9	Herpes simplex, any site	Lower Respiratory Tract		General	
053.9	Herpes zoster, NOS	493.90	Asthma, unspec.	716.90	Arthropath
075	Infectious mononucleosis	466.0	Bronchitis, acute	729.1	Myalgia/m
034.0	Strep throat	496	COPD, NOS	715.90	Osteoarthr
079.99	Viral infection, unspec.	486	Pneumonia, unspec.]	733.00	Osteoporos
078.10	Warts, all sites	Upper Respiratory Tract		714.0	Rheumatoi
Neoplasms		462	Pharyngitis, acute	727.00	Synovitis/t
Benign Neoplasms		477.9	Rhinitis, allergic, cause unspec.	Lower Extremity	
239.2	Skin, soft tissue neoplasm, unspec.	461.9	Sinusitis, acute, NOS	729.5	Pain in limb
216.9	Skin, unspec.	465.9	Upper respiratory infection, acute, NOS	Spine/Torso	
Endocrine, Nutritional & Metabolic Disorders		Digestive System		724.4 Back pain v	
Endocrine		578.1	Blood in stool	723.9 Cervical dis	
250.01	Diabetes I, uncomplicated	564.00	Constipation, unspec.	Upper Extremity	
250.91	Diabetes, I, w/ unspec. complications	562.10	Diverticulosis of colon	726.10 Shoulder sy	
250.00	Diabetes II, uncomplicated	562.11	Diverticulitis of colon, NOS	Perinatal (Infant)	
250.90	Diabetes II, w/ unspec. complications	535.50	Gastritis, unspec., w/o hemorrhage	779.3 Feeding pro	
242.90	Hyperthyroidism, NOS	558.9	Gastroenteritis, noninfectious, unspec.	Signs & Symptoms	
244.9	Hypothyroidism, unspec.	530.81	Gastroesophageal reflux, no esophagitis	789.00 Abdominal	
Metabolic/Other		455.6	Hemorrhoids, NOS	795.01 Abnormal I	
274.9	Gout, unspec.	564.1	Irritable bowel syndrome	719.40 Arthralgia,	
272.0	Hypercholesterolemia, pure	Genitourinary System		569.3 Bleeding, r	
272.2	Hyperlipidemia, mixed	Urinary System Diseases		786.50 Chest pain,	
278.00	Obesity, NOS	592.9	Calculus, urinary, unspec.	786.2 Cough	
278.02	Overweight	595.0	Cystitis, acute	787.91 Diarrhea, M	
Blood Diseases		599.70	Hematuria, unspec.	780.4 Dizziness/v	
285.9	Anemia, other, unspec.	593.9	Renal insufficiency, acute	787.20 Dysphagia,	
Mental Disorders		599.0	Urinary tract infection, unspec./pyuria	788.1 Dysuria	
300.00	Anxiety state, unspec.	Male Genital Organ Dieases		782.3 Edema, loc	
314.00	Attention deficit, w/o hyperactivity	607.84	Impotence, organic	782.3	



Awareness: *“Superbill” Example* – **ICD-10**

S41.30X0 Unspecified open wound of unspecified upper arm, Subsequent encounter
S51.00XA Unspecified open wound of unspecified elbow, Initial encounter
S51.00X0 Unspecified open wound of unspecified elbow, Subsequent encounter
S51.80XA Unspecified open wound of unspecified forearm, Initial encounter
S51.80X0 Unspecified open wound of unspecified forearm, Subsequent encounter

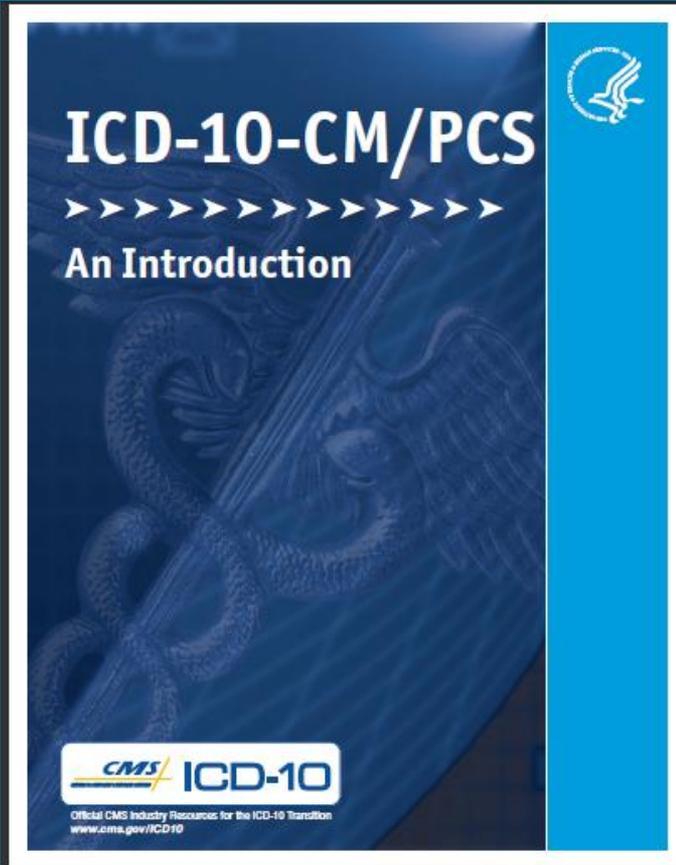
Supplemental Classification

Z30.011 Encounter for initial prescription of contraceptive pills
Z30.012 Encounter for initial prescription of injectable contraceptive
Z30.018 Encounter for initial prescription of other contraceptive
Z30.019 Encounter for initial prescription of contraceptive, unspecified
Z48.01 Encounter for change or removal of surgical wound dressing
Z30.9 Contact with and exposure to unspecified communicable disease
Z01.411 Encounter for gynecological examination (general) (routine) with abnormal findings
Z01.419 Encounter for gynecological examination (general) (routine) without abnormal findings
Z01.42 Encounter for cervical smear to confirm findings of recent normal smear following initial abnormal smear
Z23 Encounter for immunization
Z02.2 Encounter for sterilization
Z00.00 Encounter for general adult medical examination without abnormal findings
Z00.01 Encounter for general adult medical examination with abnormal findings
Z00.10 Encounter for routine child health examination without abnormal findings
Z00.11 Encounter for routine child health examination with abnormal findings



Awareness: Educate Staff / Leadership...

Use Basic, Simple Materials



CMS 4-Pagers



<https://www.cms.gov/ICD10/downloads/ICD-10Overview.pdf>

<https://www.cms.gov/ICD10/downloads/w5010BasicsFctSht.pdf>



Motivation:

- Failure to Comply with relevant Deadlines may result in...
 - Lost Billing Revenues;
 - Government Sanctions;
- Failure to do effective Change Management may result in...
 - Disruptions to Care delivery;
 - Demoralization of Staff
 - Loss of Staff



Knowledge:

Free Webinars are available...

GetReady5010 Home Resources Sponsors Announcements C
Supporting Industry Readiness for January 1, 2012



Free Webinars
April 4, 2011 - April 8, 2011
Test Education Week

Free Webinars - Watch Now

HIPAA 5010 Testing for Small Practices - April 4 Webinar - Watch Now | Download Handouts
This session will review key steps small practices (less than 10 physicians) should take to prepare for 5010 including what, how and when to test with their vendors, clearinghouses, and payers. It will discuss the experience of one provider who has already begun testing.

Speakers:

- Jackie Griffin, Manager, Gateway EDI
- Alisa Taylor, Medical Billing Specialist, Alamogordo Urology

HIPAA 5010 Testing for Large Practices and Facilities - April 5 Webinar - Watch Now | Download Handouts
Several providers representing large practices and hospitals will discuss how they are planning to test with clearinghouses and payers and lessons learned from initial testing experiences. They will discuss pre-testing activities, specific transactions, prioritizing trading partners, 5010 Errata and plans for implementation.

Speakers:

- Trish Figueroa, Manager of Billing Services, University of Wisconsin Medical Foundation

Sponsors



<http://www.GetReady5010.org>



**5010 and ICD-10:
What They Are and How to
Prepare for Them**

0:05/31:49

<https://cc/playback/Playback.do?id=8lhvqps://cc.readytalk.com/>



Skills:

Checklists and Guides are available...



Official CMS Industry Resources for the ICD-10 Transition
www.cms.gov/ICD10

Small Providers Compliance Timeline

The following is a timeline of essential activities needed to successfully transition to Version 5010 and ICD-10. While each organization's implementation may be unique, the following activities and procedures are intended to provide guidance for a smooth transition. Please note that depending on your organization, many of these timelines can be compressed and/or performed at the same time as other tasks. The estimated total duration for each activity is provided.

NOW Actions to Take Immediately

Version 5010

- Conduct an impact analysis to determine the changes Version 5010 will have on business practices (3 months)
- Determine current version of software and review current software support contract (if applicable) for information on costs and responsibilities for HIPAA mandated upgrades (1 month)
- Contact your vendors, payers, billing service or clearinghouse for specific details on the installation and costs of upgrades to your system (1 month)
- Develop an implementation plan, including a memo/letter communicating the new system changes to staff (1 month)

<https://www.cms.gov/ICD10/Downloads/ICD10SmallProviders.pdf>



Preparing for the ICD-10 Code Set:
October 1, 2013 Compliance Date

ICD-10 Checklist

Use this checklist of activities to guide your practice through implementing the ICD-10 code set.

Project Plan

- Gain an overall understanding of the impact of the update to the ICD-10 code set
- Look to professional associations for information and resources to help your practice understand the impact of ICD-10 and how to prepare your practice
- Identify a project leader/project team
- Develop a project plan based on the categories below

Impact Assessment

<http://www.ama-assn.org/resources/doc/washington/icd10-checklist.pdf>



Reinforcement:

- Seek our Peer Clinical Practices and provide each other with support, tools and strategies
- Utilize Technical Assistance as needed
 - HRSA: ORHP, BPHC, OHITQ
 - National Assoc. of Community Health Centers
 - Other: Health Center Controlled Networks, PCAs...
 -
- Seek out State & Local Resources



In today's world---
The only constant... **is Change...**

How will you Manage it...?

ICD-10: Ready or Not, Here It Comes

The ICD-10 coding system is coming in 2013—and adopting it won't be easy.
Start preparing for it now. **By John Rumpakis, O.D., M.B.A., Clinical Coding Editor**



Contact Information

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www.HRSA.gov/HealthIT/ICD10



Additional ICD -10 Resources

- ICD 10 For Safety Net Providers
<http://www.hrsa.gov/healthit/ICD10/index.html>
- Centers for Medicare & Medicaid Services ICD-10
<http://www.cms.gov/ICD10/>
- US Department of Health and Human Services
Health Resources and Services Administration