

# Arizona Homeless Program Evaluation Project Model

8-04 REV

## Background

The three homeless Continua operating in the State of Arizona joined to cooperate on the development of a system for evaluating the performance and effectiveness of homeless programs funded under the HUD McKinney Programs. The purpose of the Arizona Continuum of Care Project Evaluation is to respond to the need to assess the quality and performance of homeless projects to meet on-going Continua needs and priorities and to meet HUD McKinney requirements for a continuum-wide system and process for evaluating the performance and effectiveness of renewing McKinney projects.

The scope of the Arizona Homeless Program Evaluation Project include the following:

- The system would be established within the three Continua in the State of Arizona
- Each system would reflect the individual Continuum's priorities and decision-making processes, and
- All homeless housing and services programs would potentially be covered.

## General

The evaluation system will rely upon a combination of improved outcomes developed by the project sponsors, selected factors in the Annual Progress Report (APR) prepared by HUD McKinney sponsors, data on client housing stability and client progress through the self-sufficiency matrix assessment. Two key principals to be followed in the evaluation systems are:

- Build the evaluation around the measurement of factors that will make a difference in the live of a homeless person,
- Develop the system so that it is thoroughly integrated with the Homeless Management Information System (HMIS)

## Considerations in the Development of the System

- Progress in meeting outcomes will be the basis of assessing performance
- Common outcomes and measures will be developed for all sponsors to track
- Sponsors may also include their own measurable and relevant goals and outcomes
- Factors will include occupancy or service level and complexity of the population served
- Existing databases will be used to the extent possible
- Training and assistance will be provided to all McKinney sponsors to help them improve the quality of outcome measures in their programs and to develop measurable and relevant outcome measures if needed

## Areas of Measurement

Data sources:

- \* APR
- \*\* Self-Sufficiency Matrix
- \*\*\* Other Source

### 1. Improved Residential Stability

#### *Required Measures*

- \*\*\* % of participants entering program that obtain permanent housing and stay in permanent housing for at least 6 months
- \*\*\* % of participants graduating from program that obtain permanent housing and stay in permanent housing for at least 6 months (NA for permanent supportive housing projects)

#### *Optional Measures*

- Any other sponsor outcomes

## **2. Increased Client Income or Employment**

### ***Required Measures***

- \* % change in participants with employment income from entry to exit (see APR #11C(h) and 11D(h))
- \* % change in amount of participant income from entry to exit (See APR #11A and 11B).
- \* % change in the number of participants with financial resources from entry to exit (see APR #11C(n) and 11D(n))
- \* % change in income from entry to exit (see APR worksheets for #11A and 11B)
- \*\* Extent of participants' progress toward self-sufficiency

### ***Optional Measures***

- Any other sponsor outcomes

## **3. Improved Participant Self-Sufficiency and Skills**

### ***Required Measures***

- \*\* Extent of participants' progress toward self-sufficiency

### ***Optional Measures***

- Any other sponsor outcomes

## **4. Program Utilization**

### ***Required Measures***

- \* Percent of program occupancy or service level at beginning of year compared to application (see APR #1a & 2a)
- \* Percent of program occupancy or service level at end of year compared to application (see APR #1a & 2a)
- \*\*\* If extenuating circumstances render the measures inappropriate in a given year, measure the average occupancy or service level over the course of the year