

U.S. Department of Health and Human Services
U.S. Department of Housing and Urban Development
U.S. Department of Veterans Affairs
U.S. Department of Labor

U.S. Department of Education
U.S. Department of Agriculture
U.S. Department of Justice
U.S. Interagency Council on Homelessness

Improving Access to Mainstream Services for Families with Children Experiencing Homelessness

Hilton Anaheim
Anaheim, California
November 1-3, 2005

Background Information

Presenters/Resource Persons

Lynnette S. Araki is a Senior Health Policy Analyst in the Office of Planning and Evaluation in the Health Resources and Services Administration (HRSA) and serves as the lead staff member on several cross-cutting projects for the agency, including the joint Federal agency contract to improve access to mainstream programs for people who are homeless or at risk of homelessness; the HRSA Work Group on Homelessness, which is responsible for developing and monitoring implementation of the Agency's workplan to address homelessness in HRSA programs; coordination of the Agency's input to the Secretary's Workgroup on Ending Chronic Homelessness; and the HRSA Pacific Basin Initiative.

Jeanne Awrey currently serves as the Manager Student Support Services for the Orange County Department of Education. As the Support Manager, Ms. Awrey's role at the department is to help educate and provide technical assistance and support to the 28 Orange County School Districts Homeless Liaison's, community services agencies, shelter providers, the County of Orange service agencies, and more than 34 communities throughout the county. Ms. Awrey has more than 20 years of experience working in education. She has worn many hats, from an Assistant Program Director for Orange Unified School District Child Development Services to a Director of Operations for a large corporate child care agency.

Ms. Awrey holds a bachelor of science degree in child development and a Child Development Supervisor Permit from the State of California Commission on Teacher Credentialing. Currently, she serves on the Anaheim Collaboration to Assist Motel Families, Orange County Continuum of Care and OC Partnership-Info Links Shelter Provider Forum.

"Gigi" (G.T.) Belanger is a Public Health Advisor in the Center for Mental Health's (CMHS) Homeless Programs Branch at the Substance Abuse and Mental Health Services Administration where she has worked since 1997. As Assistant Director of the PATH Program, Ms. Belanger assists in the administration of the program. She is also involved in the administration of the joint CMHS/Center for Substance Abuse Treatment initiative on the Development of Comprehensive Drug/Alcohol and Mental Health Treatment systems for persons who are homeless and the multi-departmental initiative to end Chronic Homelessness. Ms. Belanger began her government service 28 years ago with the National Institute of Mental Health which included working in the Division of Biometry and Epidemiology, the Office of the Director and

finally in the Refugee Mental Health Program which was assumed by the Center for Mental Health Services in 1993. She has a particular interest in evidence-based trauma interventions for people who are homeless.

Mary K. Bishop was hired in January, 2005 as Orange County's Homeless Prevention Manager. New to California, Ms. Bishop formerly worked for the State of Wisconsin managing the Adolescent Pregnancy Prevention and Pregnancy Services Board, a government agency that granted Temporary Assistance to Needy Families (TANF) and State GPR funds via competitive grants to nonprofit agencies providing intervention and prevention services to youth at-risk for teen pregnancy. Ms. Bishop brings special expertise recommending public policy and disseminating information regarding poverty/prevention education and services including shelter services to legislators, schools, medical and social service agencies, and nonprofits. She has directed statewide multidisciplinary educational conferences working with the National Fatherhood Initiative, the National Association and Education of Young Children, and the Wisconsin Family Child Care Association. She also brings many years experience directing nonprofit agencies that worked with low-income families and high-risk children and served as Director and Consultant for Satellite Family Child Care, Inc., a government-funded child care accreditation system that gained national attention for its collaborative partnerships with State and local governments, nonprofit agencies, schools, Head Start, and private early childhood entrepreneurs.

Since coming to Orange County's Homeless Prevention Division, Mary has served as government liaison to the Continuum of Care system. Currently, she is spearheading countywide efforts to draft Orange County's 10-Year Plan to End Homelessness and serves on the local Emergency Food and Shelter National Board Program board. She also serves on the SuperNOFA Associated Grant Application Team and recently coordinated the County of Orange Employee's Independence From Hunger Food Drive that generated 21,000 pounds of food to feed Orange County's hungry. Mary holds a master's of science in business management and organizational behavior focusing on nonprofit leadership and management.

Cynthia Blatt came to HUD almost 5 years ago from the U.S. Department of Veterans Affairs where she was employed for eight years. After receiving her master's degree from the University of Southern California in 1992, Ms. Blatt went to work for the VA as a Clinical Social Worker and completed all the requirements for licensure shortly thereafter. As a clinician, her specialties included the treatment of adult response to severe trauma, drug and alcohol addiction, severe and persistent mental illness and homelessness. Ms. Blatt is additionally certified in critical incident stress debriefing and domestic violence interventions—including clinical, legal and development of community responses—and is further trained and certified in the treatment of Posttraumatic Stress Disorder.

Since coming to HUD, Ms. Blatt oversees competitive funding and grant administration to HUD's Special Needs Assistance Programs. Currently, Ms. Blatt's assignments include grant administration in the Continuum of Long Beach and the Continuum of Los Angeles. This funding includes Supportive Housing Program (SHP) Grants, Shelter Plus Care (SPC) Grants, and three special Demonstration Grants awarded in the Los Angeles Continuum. In addition, Ms. Blatt provides training and Technical Assistance to grantees in all Southern California Continuums.

William F. Bolton is currently the Multifamily Hub Director in the Los Angeles U.S. Department of Housing and Urban Development (HUD) office. In this position, he is responsible for the development and management over 1,500 insured and subsidized developments. With a staff of 80, the Los Angeles Multifamily Hub manages a portfolio worth more than \$11 billion dollars and develops over 60 new developments annually. In addition, the Hub administers project based Section 8 and other project rental assistance programs with an annual budget in excess of \$450 million.

Previously, he was Manager of the Sacramento Office, served as the Director of the Office of Indian Programs in Region 9, managed the Multifamily Housing Division in Los Angeles, and coordinated housing support activities in the San Francisco Regional Office of Housing. He has been a member of several Departmental task forces, including the Energy Efficient Mortgage Program, the Multifamily Housing Reorganization Team, and the Performance Accountability Team that changed HUD's evaluation system for managers.

Mr. Bolton received his undergraduate degree in Engineering from the University of California at Santa Barbara and attended Cal Poly at San Luis Obispo for his graduate work in engineering and management.

Diana Bowman directs the National Center for Homeless Education (NCHE) at SERVE in Greensboro, NC. NCHE provides information and resources to help educators, service providers, and other stakeholders improve educational opportunities for children and youth experiencing homelessness. Ms. Bowman has presented workshops on meeting the educational needs of homeless children and youth at national and State conferences and has conducted trainings for local homeless education liaisons across the Nation. She has facilitated national symposia on the transportation needs of homeless children and youth, collaboration between Title I and homeless education programs, and the role and responsibilities of State coordinators for homeless education in implementing the McKinney-Vento Act. She has authored a variety of practitioner-oriented publications and articles in the areas of homeless education, collaborative program planning, and meeting the needs of children at risk.

Formerly, Ms. Bowman was employed at Appalachia Educational Laboratory (AEL) in Charleston, WV, where her responsibilities included program coordination and strategic planning to help schools and school districts address the needs of at-risk children. Before her work at AEL, Diana worked in various classroom settings with at-risk children and youth and conducted workshops on adult literacy. She holds a master's degree in public administration from the Kennedy School of Government at Harvard University, master's degrees from Marshall University and the University of Akron, and a bachelor's degree from the College of William and Mary.

Barbara Broman is the Deputy to the Deputy Assistant Secretary for Human Services Policy within the Office of the Assistant Secretary for Planning and Evaluation, U.S. Department of Health and Human Services (HHS). The Office of Human Services Policy is responsible for policy development, research and evaluation related to welfare reform, supports for low-income families, and services for families, children, and youth.

Ms. Broman has served in other management positions in the Department where she analyzed and developed policies, and conducted and coordinated research and evaluation, specifically

focused on children and youth issues; coordinated the formulation of the Department's legislative proposals; and directed the legislation, regulations, and public affairs activities for the HHS Office of Inspector General.

Ed Cabrera is the Regional Coordinator of the Western States (Region IX) for the United States Interagency Council on Homelessness (USICH). He coordinates the Region IX Interagency Council on Homelessness and partners with jurisdictional CEOs in California, Arizona, Nevada, and Hawaii.

Mr. Cabrera previously led the Southwest Border Initiative in California for the United States Department of Housing and Urban Development (HUD) for 5 years. In this capacity, he provided outreach and technical assistance that resulted in \$1.2 million in federal grant funds awarded to organizations serving his targeted communities.

Prior to his work at HUD, Mr. Cabrera was a part of the Service Employees International Union, where he conducted policy research and analysis related to health care, health care systems, welfare and welfare reform and participated in organizing efforts in Los Angeles, Washington, D.C., and Puerto Rico. Mr. Cabrera was a 2004 Fellow with the Council for Excellence in Government and a Minority Leaders Fellow at the White House. He has completed the Executive Education Program at the Harvard Kennedy School of Government and is a graduate of San Francisco State University.

Patricia Carlile, Deputy Assistant Secretary for Special Needs for HUD's Office of Community Planning and Development, is responsible for annually managing over \$3 billion in new and existing HUD grants. These funds provide both housing and supportive services to families and individuals who are homeless or at high risk of becoming homeless. Many of these individuals are mentally ill, addicted to drugs and alcohol, or infected with HIV/AIDS or related diseases. Ms. Carlile is working with 20 other agencies to help achieve the Administration's goal of ending chronic homelessness.

Ms. Carlile also served in several other senior-level positions in the Federal Government. For the first Bush Administration, she was Executive Director of the Interagency Council on the Homeless, coordinating the homeless activities of 17 Federal agencies. For the Reagan White House, she directed the recruitment of executives for presidential appointments. During the national energy embargo, Ms. Carlile helped staff the new Federal Energy Administration. She later moved to the Department of Treasury to work on international issues.

Prior to joining the current Administration, Ms. Carlile owned her own management consulting and executive search firm. She provided assistance in strategic planning, organizational development, and human resources to the affordable housing, real estate development, health care, financial services, high technology, and manufacturing industries, as well as associations. Previously, she was a partner of an international executive search firm and established the Washington, DC, office. Ms. Carlile began her consulting career in health care and human resources with Arthur Young.

Ms. Carlile received her master's degree in liberal studies from Georgetown University and her bachelor of arts degree from Pace University in New York City. She is originally from Texas.

Chinwoo Choi is a Program Manager with the Office of Community Planning and Development (CPD) in the U.S. Department of Housing and Urban Development Los Angeles Field Office. Mr. Choi is a fifteen year veteran of CPD and has served in the Los Angeles and Honolulu Office. Mr. Choi currently manages the South Team which encompasses Orange, Riverside, San Bernardino, San Diego and Imperial Counties.

Randy Cooper is a Senior Policy Advisor in the U.S. Department of Labor (DOL) Office of Disability Employment Policy. He is currently detailed to assist with the development of the Department's Homeless Assistance Programs.

Ann Denton has nearly 20 years of experience working with and for people with disabilities. In that work, Ms. Denton has focused on the housing needs of people with disabilities, particularly people with serious mental illness. She has worked with communities and State agencies throughout the country on Continuum of Care planning and creating housing for people who are homeless. She has provided leadership in the area of targeting resources to people who are most in need, especially people making 30 percent or less of the household median area income.

Ms. Denton provides leadership at the State level in all these areas. She has served as the past Chair of the Texas Interagency Council for the Homeless and is a founding member and a current board member of the Texas Homeless Network. She helped to create and implement the Supported Housing Initiative, an activity of the Texas Department of Mental Health and Mental Retardation, which has been identified as a "best practice." At present, she advises advocacy groups throughout Texas on the local Consolidated Planning Process and provides energetic input to the State ConPlan.

Ms. Denton is the Director of the Austin office of The Enterprise Foundation, a national foundation devoted to the development of affordable housing and decent and safe communities. Ms. Denton's office operates a statewide training and technical assistance project with the goal of increasing the number of housing units that are affordable, available, and accessible for people with disabilities. Also, the Austin office operates a leadership training project for people with disabilities. This project provides training to people with disabilities in 12 communities over 5 years, resulting in new leaders and measurable system change at the local level.

Judith Dobbins has spent more than 30 years in Washington, DC, in the design, development, and management of human service programs that respond to the needs of children, youth, and families in the Metropolitan Area.

With a master's degree in social work from Howard University, Ms. Dobbins began her career at the Children's National Medical Center as coordinator of a program designed to determine the impact of methadone treatment on pregnancies and the neonatal outcomes for mothers addicted to heroin. Following this, she joined the Washington Urban League where she had an opportunity as Director of Youth and Family Services to develop and implement a citywide program designed to divert pre-adjudicated youth from the juvenile justice system. Crucial to that program's success was parental involvement and the development of several educational and employment opportunities for youth participants. Her work in forging strong collaborative relationships with public- and private-sector organizations strengthened the efforts on behalf of youth and their families.

In early 1990, Ms. Dobbins became Executive Director of the District's Coalition for the Homeless, the second-largest provider of shelter and housing services to more than 5,000 individuals (children and families) annually who are homeless in the District of Columbia. She joined Covenant House Washington, an affiliate of the largest child care agency in the United States and abroad, in 1997 as Director of Programs. In March of this year, she was appointed Executive Director of Covenant House Washington, which is celebrating 10 years of service to the Washington Metropolitan Area. Her vision is to improve access to affordable housing for youth and young adults and to seek increased vocational training opportunities that will prepare them to earn a living wage.

Ms. Dobbins serves on the Far Southeast Family Strengthening Collaborative Board, the Community Partnership for the Prevention of Homelessness Board, the African American Women's Resource Center Board, the D.C. Alliance for Youth Advocates Board, and other boards and collaboratives that share missions for improving the quality of life for the most needy and disadvantaged in the Washington, DC, community.

Mary Ann Donovan is the Executive Assistant to the Administrator for Policy Development and Research in the Employment & Training Administration (ETA). In this capacity, she is responsible for representing ETA on the Interagency Working Group to Improve Human Service Transportation Coordination and the DOL Working Group to End Chronic Homelessness. Ms. Donovan is one of the lead coordinators for ETA's annual Workforce Innovations Conference. She also focuses on issues related to Prisoner Reentry and improving educational opportunities for at-risk youth. Prior to this assignment, she was a policy analyst in the Office of Youth Services and the Department of Education and the DOL National School to Work Office.

Peter Hansen Dougherty is the Director of Homeless Veterans Programs for the U.S. Department of Veterans Affairs (VA). He serves as the Department's principal advisor on homelessness and oversees the VA's internal homeless working group and the Department's Advisory Committee on Homeless Veterans. Prior to joining the VA, he worked on both the U.S. House and U.S. Senate Committees on Veterans Affairs, where he prepared oversight and legislative hearings for a variety of programs, including housing, insurance, claims adjudication, mental health, and homelessness. He drafted legislation on a number of VA programs related to housing, employment, and homelessness. Mr. Dougherty has been recognized for his work on veteran's issues by the National Coalition for Homeless Veterans, the Substance Abuse and Mental Health Services Administration (SAMHSA), and the VA, receiving the Meritorious Service Award in 2001.

Sherrie Downing is the owner and principle of Sherrie Downing Consulting. As such, she provides a variety of professional services around issues that include homelessness, poverty, low-income housing, substance abuse, mental health and prevention. She is the editor of the statewide *Prevention Connection* newsletter and many other statewide publications, provides training and facilitation, and has served as the primary writer/consultant for numerous successful State and Federal grants. She has functioned as the Coordinator for the Montana Council on Homelessness since inception in June 2004.

Francine Feinberg is the Executive Director of Meta House, Inc. in Milwaukee. Dr. Feinberg has become a national leader recognized for her development of a very successful, truly integrated approach to treatment for women with substance use disorders. Meta House is a well-

established community-based agency that has been addressing the needs of homeless families headed by women with addictions and mental health disorders.

In 2002, Dr. Feinberg was honored with a “Sixth Annual Symposium for Faith and Community Based Organizations Award” as a “National Leader Recognized for Community Service in the Field of Substance Abuse Treatment” by the DHHS. Meta House has also received a HUD “Best Practices Award in 2002. In addition, at the Federal level, Dr. Feinberg was a member of the Advisory Committee for Women’s Services of the Joint Council of SAMHSA until June 2004. She was also a member of the Joint Council’s Sub-Committee on Co-occurring Disorders and chaired one of the committees writing the national Treatment Improvement Protocol for substance use treatment of women to be published by the Center for Substance Abuse Treatment (CSAT). She is called upon to advise SAMHSA on issues regarding family treatment and evidence-based practices. In the State of Wisconsin, she was a member of the State Council for Alcohol and Drug Abuse until 2004 and still sits on the Treatment and Intervention and the Planning and Funding committees. She is a current member of the Milwaukee Child Welfare Partnership Council and was a member of the Governor’s Task Force on Welfare Reform and Alcohol and Drug Abuse under Governor Tommy Thompson.

Dr. Feinberg has written published materials that focus on the children of women that abuse substances, including a chapter called “Substance-Abusing Mothers and Their Children: Treatment for the Family” in the book entitled *Children in Families at Risk*, edited by Lee Combrick-Graham, 1995. She also co-authored the paper Secret Gardens: Rediscovering and Sowing Resiliency in Families Affected by Alcohol and Other Drug Abuse, presented at the International Evaluation Conference in Vancouver in 1995. Most recently, she developed a Diagnostic Assessment Workbook for Gender-Responsive Treatment for Women used by programs and their assessors.

Charlene Moran Flaherty is Community Services Program Administrator for the Arizona Department of Economic Security. In this capacity, she is responsible for homeless, domestic violence, refugee resettlement, hunger, and community action policy and program development.

Prior to her current position, Ms. Moran Flaherty served as Arizona State Homeless Coordinator and as Homeless Planner for the Maricopa Association of Governments, where she developed the Maricopa Regional Plan to End Homelessness. She also has served as Director of Medicaid Programs for Prudential Health Plan of New York and New Jersey, Director of Development for the Society of St. Vincent de Paul for Central and Northern Arizona, and Analyst for Health & Welfare and Appropriations Committees of the Pennsylvania House of Representatives.

Ms. Moran Flaherty has a bachelor’s degree in psychology from La Salle University, Philadelphia, and a master’s degree in political science from the Eagleton Institute of Politics, Rutgers University, New Jersey. She was named the 2002 Advocate of the Year by the Arizona Coalition to End Homelessness.

Gary Grier has been Program Services Manager for AIDS Foundation Houston for the past 10 years, overseeing such Programs as the Stone Soup Food Pantry, The Spirit Wellness Center, Beecher Wilson Apartments, and Pathways to Success Vocational Opportunities Program. Mr. Grier graduated from University of Houston (UH) with a bachelor’s degree in political science

and a doctorate of jurisprudence from the UH Law Center in 1991. He continued his law career in litigation practice with a medium-sized firm until 1996.

Since 1996, Mr. Grier has provided services and helped design and implement service programs to over 10,000 HIV-positive persons in the greater Houston area. He has presented many times on employment and hunger issues at conferences including the United States Conference on AIDS and the Association of Nutrition Services Agencies Conference. He is a member of the Houston Food Bank Advisory Committee and the Mayor's Task Force on AIDS in the Workplace. The Stone Soup Food Pantry is the 2004 recipient of the Bandini Award for outstanding Food Pantry Program and has been a participant in the Community Food and Nutrition Program.

Jamie Hart, Director of the Intercultural Health Practice Area, brings great passion and intellectual rigor to myriad programs devoted to improving health quality, access, and cultural competency for those most in need, including those facing homelessness, HIV, sickle cell disease, trauma, incarceration, and co-occurring disorders. She is an expert trainer and facilitator whose work focuses on bringing together diverse grantees, planners, and other audiences to focus on strategic planning, capacity building, and systems change. In her role as Project Director for the Homeless Policy Academies, she has facilitated Federal Interagency Planning Committee efforts, designed and facilitated pre-Academy site visits, served as a State team facilitator at the meetings, managed the day-to-day operations for the contract, and coordinated the provision of technical assistance across several Federal contracts. Dr. Hart also directs two newly awarded HRSA contracts focusing on Ryan White Comprehensive AIDS Resources Emergency (CARE) Act Grantees' efforts to recruit and retain people of color who are HIV positive in care and ability to assess the severity of need for programs and services and distributing funds accordingly.

Dr. Hart also has served as the Director for several Office of Population Affairs assessment projects within Title X clinics on the integration of HIV prevention, the use of couples-based services, and the delivery of clinical training for providers. She was also the Deputy Project Director of the Substance Abuse and Infectious Disease Cross-Training Initiative – funded by CSAT, the Centers for Disease Control and Prevention (CDC), and HRSA – which provided resources for training, technical assistance, and systems integration to infectious disease, substance abuse, mental health, and public health practitioners.

Prior to coming to HSR, Dr. Hart worked on issues related to multicultural teaching and conducted her dissertation research on reproductive health and access to health care for African American women at the University of Michigan. She holds a master's of public health in health behavior and health education, along with a master of arts degree and a doctorate of philosophy in African American history.

Paul Hippolitus is the Acting Director of Programs for the Program Management Division of the U.S. Department of Labor Office of Disability Employment Policy.

Wayne Itoga is a Program Manager in the Los Angeles Field Office of the U.S. Department of Housing and Urban Development, where he manages a team of colleagues administering the Department's entitlement grant programs. During his 14 years with the Department, Mr. Itoga has worked with entitlement communities from San Luis Obispo to San Diego. He has also

managed the Department's McKinney Act Programs for homeless persons, and numerous special projects and supplemental appropriations. Prior to HUD, he was with the California Coastal Commission.

Mr. Itoga has a bachelor's degree from California State University at Long Beach and has done graduate work in Public Administration at the same institution. He has also attended the Kennedy School of Government at Harvard University, and the School of Public Affairs at the University of Maryland, College Park.

William Joiner is currently a Marriage and Family Therapist Intern working as a mental health clinician at a residential treatment facility for teen mothers and at-risk girls in Los Angeles. Many of these girls have been homeless, their families have been homeless, and most have a fear of becoming homeless after they leave the facility. As clinician, he provides individual therapy and facilitates a substance abuse prevention and early intervention program. Mr. Joiner holds a bachelor's degree in psychology and a master of science degree in psychology, marriage, and family therapy option from Los Angeles City College.

Charlene E. Le Fauve currently serves as Branch Chief for Co-occurring and Homeless Activities at the Substance Abuse and Mental Health Services Administration, Center for Substance Abuse Treatment, in the Division of State and Community Assistance. She is also the Acting Chief for the Data Infrastructure Branch in the same Division and brings a background in clinical psychology with specialized training in the treatment of addictions and co-occurring disorders spanning many years. Her federal career includes policy, legislation, and research experiences at NIDA, the White House Office of National Drug Control Policy, and the National Institute on Alcohol Abuse and Alcoholism. She came to SAMHSA last summer from the National Institute of Alcohol Abuse and Alcoholism (NIAAA), Division of Treatment and Recovery Research where she served as a program officer for pharmacotherapy and behavioral clinical trials research for the treatment of alcohol use disorders with co-occurring psychiatric illness. Prior to her position at NIAAA, she served as a legislative analyst at the White House Office of National Drug Control Policy (ONDCP). While at ONDCP she served as a Special Assistant and Scientific Consultant to the Director, General Barry McCaffery (1999-2001).

She is a graduate of the University of Georgia doctoral program in Clinical Psychology with a specialization in Behavioral Medicine. Following post doctoral training in Substance Abuse Medicine at Virginia Commonwealth (MCV) University's Medical College, Dr. Le Fauve joined the faculty in the medical college where she served in positions including Assistant Professor of Human Genetics, Assistant Professor of Psychiatry (adjunct), Assistant Professor of Community Medicine and Preventive Health (adjunct), Psychology Intern Supervisor, Psychiatry Resident Psychotherapy Supervisor, and Consultant to the Department of Anesthesiology Chronic Pain Management Program.

During her tenure at MCV she secured extramural funding to conduct psychiatric and behavior genetics research from the National Institute on Drug Abuse. She is a member of the American Psychological Association and the Research Society on Alcohol and has served on government-wide interagency task forces working with groups on alcohol and substance abuse research, policy and legislative strategies.

Joseph Lisante has been an Economic Development Specialist, Program Manager, Financial Analyst and Senior Community Planning and Development Representative with the U.S. Department of Housing and Urban Development (HUD) at its Field Offices in New York City (1984-1995) and in Los Angeles (1995-Present). Previously he served as an Operations Officer and Facilities and Controls Officer with Chase Manhattan Bank in New York City, and from 1965 to 1969 was an Artillery Officer with U.S. Marine Corps Reserve. Mr. Lisante holds a BBA in Management and Economics from the City College of New York and has completed 36 credits of graduate study in Finance and Accounting from Baruch College of the City University of New York.

Anthony “Tony” Lowery is the Housing Director for Safer Foundation in Chicago. He has developed and directed housing programs for people who are chemically dependent with criminal records for the past 10 years. He currently is directing Safer Foundation’s first Re-Entry Housing Initiative in the organization’s 33-year history of providing services for people with criminal records. He is a member of the State of Illinois Governor’s Community Safety & Re-Entry Working Group and the Midwest Re-Entry Housing Forum.

Mr. Lowery’s previous experience includes developing Drug Prevention and Economic Development programs in Chicago Public Housing communities where he was the recipient of two National Association of Housing and Redevelopment Official Awards for his work. He holds a bachelor’s degree from Tennessee State University and certification as an Alcohol and Drug Prevention Specialist in the State of Illinois.

Kate Lyons is the Associate Vice President (VP) of Programs. She works with the VP of Programs to provide leadership and support to all SEARCH Programs in addition to continuing her duties as Program Manager of the Employment Education Center and Scattered-site Housing programs. Ms. Lyons has been running these programs for SEARCH since 1998 and was promoted to Associate VP of Programs in 2003. She supervises a team of 24 employees and oversees budgets and budget revisions, compliance issues, and contract administration. She participates in all aspects of grant concept generation and narrative construction for government grants. Prior to joining SEARCH, she held a variety of management positions in the employment education field working with low-income/disadvantaged youth and adults. Ms. Lyons holds a bachelor of science degree in psychology from the University of Houston.

Philip F. Mangano is the Executive Director of the United States Interagency Council on Homelessness. Mr. Mangano was appointed by President Bush to lead the Council in March 2002. The Interagency Council is responsible for creating the Federal strategy and coordinating the response to achieve the realization of the President’s commitment to end chronic homelessness. Under Mr. Mangano’s leadership, the Council, which is comprised of 20 Cabinet Secretaries and agency heads, has forwarded a strategy of intra-agency, interagency, intragovernmental, intergovernmental, and intercommunity collaborations to end homelessness. Governors of 53 States and Territories have taken steps to create State Interagency Councils on Homelessness, and over 200 Mayors and County Executives are underway with or have completed a 10-Year Plan to End Chronic Homelessness. Since Mr. Mangano’s appointment, the Council has convened the Federal agencies as Regional Interagency Councils on Homelessness in the Federal regions. Each Council is supported by a Regional Coordinator, who provides technical assistance and support to States, cities, and counties in their jurisdictional initiatives. The Council has prioritized prevention as a central theme of homelessness policy and

encouraged strategies based on the President's Management Agenda: evidence based, customer responsive, and results oriented.

Prior to his appointment by President Bush to lead the Interagency Council, Mr. Mangano was the founding Executive Director of the Massachusetts Housing and Shelter Alliance (MHSA), a statewide coalition of 80 agencies which operate over 200 programs. During the 12 years of Mr. Mangano's tenure, MHSA developed statewide strategies to reduce and end homelessness in Massachusetts. Mr. Mangano also participated in the creation and development of a variety of community-based organizations, including a social justice group in Los Angeles and Social Action Ministries of Greater Boston. For several years, he was a full time volunteer on St. Anthony's Breadline in downtown Boston, and he subsequently became the Director of Homeless Services for the City of Cambridge.

Joan McAllister has worked with the North Carolina Independent Living program since 1995 and is the State coordinator of NC LINKS, the name of the program since 2000. A passionate advocate on behalf of youth and young adults who have been in foster care, Ms. McAllister provides leadership to the 100 county Departments of Social Services in regard to effective programs, appropriate use of the county allocations and LINKS Special Funds, and information about other agencies that provide services to current and former foster youth.

Ms. McAllister is a 1970 graduate of the University of North Carolina School of Social Work. In addition to her work at the North Carolina Division of Social Services, she serves as a consultant for the National Resource Center for Youth Development, Casey Family Programs, the Urban Institute, and other national youth-serving organizations. With Barbara Bergman, she has helped to provide leadership to the newly formed North Carolina Collaborative on Youth in Transition, which seeks to improve information sharing and service delivery to youth transitioning to adulthood from public service systems. She also has served with the Discharge Planning Task Force of the North Carolina Plan to End Homelessness.

Judy McBride joined the staff of Family Justice in July 2003. As a Senior Policy Associate, she shares experience in working with nonprofits and Federal and local government. Her nonprofit experience includes working at YouthBuild USA, overseeing its capacity-building grant and loan fund programs, and at the Lawyers' Committee for Civil Rights Under Law, managing development and trustee relations. Ms. McBride's government service includes working at the U.S. Department of Justice, helping to implement offender reentry initiatives and efforts to address the needs of people with mental illness in the justice system; at the U.S. Department of Housing and Urban Department, Office of Congressional Relations and Intergovernmental Affairs, working with Federal, State, and local government staff; and at the District of Columbia City Council developing local legislation. With professional training in law and developmental psychology, Judy also directed the American Bar Association (ABA) Criminal Justice Standards Project, its Gun Violence Project, as well as a national project working with State courts to implement the ABA Guidelines for the Evaluation of Judicial Performance.

Flavio Menasce is a Presidential Management Fellow within the ASPE Office of Human Services Policy.

ASPE conducts policy-relevant research and plays a policy coordination role across the many agencies in the Department, taking the lead on a range of departmental activities related to

homelessness, such as the Secretary's Work Group on Ending Chronic Homelessness and serving as the liaison between the Department and the Interagency Council on Homelessness. Mr. Menasce works on policy and research issues related to homelessness, in addition to other topic areas.

Jim Miller started spending his weekends serving meals to homeless people in the parks over 20 years ago. He envisioned a place where families in need could go when they had lost everything. Mr. Miller realized his vision by founding a private nonprofit organization, Shelter For The Homeless in 1985. The year 2005 commemorates the agency's 20th year of continuous service.

As Executive Director, Mr. Miller directs a shelter network consisting of 42 locations in Orange, San Bernardino, and Los Angeles Counties. On any given night 1,043 people have a safe place to sleep through our low income and transitional housing programs. He manages an annual budget of over two million dollars. He has completed the Nonprofit Executive Management Institute program through the University of California, Irvine. Through his leadership, Shelter For The Homeless has become one of the largest shelter providers in Southern California.

Richard Morris is with the Office of Youth Services in the U.S. Department of Labor

Steven Nelson has served as Director of Employment Services at the Jackson Employment Center for over 14 years. He has a bachelor of science degree in public management and accounting from the University of Arizona in Tucson. He also serves as an Eller College Associate at the University of Arizona. Mr. Nelson has served three terms as Chair of the Tucson Planning Council for the Homeless, which is the lead entity for the Continuum of Care planning process in the City of Tucson/Pima County. He developed the Department of Housing and Urban Development Supportive Housing Program "La Casita" to provide young adults and parenting teens employment assistance with vocational training and transitional housing assistance to fill the gap in services to youth. La Casita was awarded a *HUD National Best Practice Award* in August 2000. Mr. Nelson has played a lead role in developing employment programs for special populations within the One-Stop System in Pima County.

Crucita Nuanez-Ochoa was initially introduced to Chicanos Por La Causa, Inc. (CPLC), as a participant of the CPLC Via de Amistad Employment and Training Center for Women. In 1986, Ms. Nuanez-Ochoa became an employee of the organization. Since then, Ms. Nuanez-Ochoa has worked her way up the corporate ladder from receptionist to her current position of Director of Domestic Violence Programs for CPLC. She has held the position of director since 1996. Her work experience with CPLC includes everything from answering phones and conducting case-management and client advocacy to developing and managing programs. As Director of Domestic Violence Programs, Ms. Nuanez-Ochoa is responsible for fundraising, contract and financial management, supervising and providing staff training, and carrying out the day to day operations of the center. She holds a national certification in Domestic Violence Counseling. Ms. Nuanez-Ochoa is currently serving as interim president of the Arizona Coalition Against Domestic Violence Board of Directors. She also serves on the The Regional Homeless Council Board.

John O'Brien is the Regional Coordinator of the New England States (Region I) for the United States Interagency Council on Homelessness (ICH) and is responsible for coordinating the

activities of the USICH within six states. A Vietnam veteran, he is also the Council's liaison to the VA Secretary's Advisory Committee on Homeless Veterans.

Mr. O'Brien has worked with homeless people and those at risk of homelessness for more than thirty years. For the 13 years prior to assuming his position with the ICH, John was the Executive Director of the Shattuck Shelter-Center for the Homeless, a public/private partnership that provided emergency shelter, support service programs, HIV/AIDS programs and permanent housing options to 300 women and men each day. From 1970 to 1989, he developed and implemented substance abuse treatment programs for adults and youth in Greater Boston.

He is a past President and member of the Executive Committee of the Massachusetts Housing and Shelter Alliance. He served on Boston's Strategic Homeless Planning Group and the Massachusetts Department of Public Health Commissioner's Task Force on Homelessness. He is also a former member of the Board of Directors of Boston Health Care for the Homeless.

John Parvensky has served as the President and CEO of the Colorado Coalition for the Homeless (CCH) since 1985. An attorney by training, he has extensive experience in the development, implementation and administration of housing and service programs for the homeless population. Under his leadership, CCH has developed nearly 1,000 units of housing for homeless and low-income families and individuals in Colorado. CCH has secured numerous grants from HUD through the Supportive Housing and Shelter Plus Care Programs. CCH also administers a HRSA Health Care for the Homeless Program (Stout Street Clinic), a PATH program and a CSAT grant. Mr. Parvensky recently served as President of the National Health Care for the Homeless Council and serves on the Board of the National Coalition for the Homeless. He is a leading advocate for integrated health, mental health, and substance treatment services in conjunction with affordable housing development for the homeless population. He recently received the prestigious Leadership for a Changing World Award from the Ford Foundation.

In 1990, he developed the Metro Denver Homeless Families Project with CCH, a multicounty initiative providing comprehensive housing and supportive services to "multi-problem" homeless families. The project was one of 10 demonstration projects funded by the Robert Wood Johnson Foundation's Homeless Families Project.

Patricia A. Post is a policy analyst and communications manager for the National Health Care for the Homeless Council, a membership organization of health care providers working with homeless people across the United States, based in Nashville, TN. She is the author of a monograph on Medicaid enrollment barriers for eligible homeless people (*Casualties of Complexity: Why Eligible Homeless People Are Not Enrolled in Medicaid*, 2001) and a report on health problems and health care access barriers experienced by homeless people in rural America (*Hard to Reach: Rural Homelessness & Health Care*, 2002). Last year, she oversaw the production of a manual to educate clinicians about appropriate documentation of medical impairments in support of their patients' applications for Federal disability benefits (*Documenting Disability: Simple Strategies for Medical Providers*, 2004). These documents were published by the National Council with support from the Bureau of Primary Health Care/HRSA/DHHS. Ms. Post also edits a bimonthly clinical newsletter for the Health Care for the Homeless Clinicians' Network (*Healing Hands*) and a series of recommended clinical practice adaptations to optimize care for individuals who are homeless.

Ms. Post staffs the National Council's SSI Task Force and directs the TennCare Shelter Enrollment Project, an outreach initiative to improve health care access for sheltered homeless children in Tennessee. She is the former President of a statewide health care consumer group in Tennessee that advocates for medically underserved populations and works to maximize the effectiveness of TennCare, Tennessee's Medicaid managed care demonstration program. Before joining the National Council, she served as Executive Director of the Tennessee Perinatal Association, as a consultant to the Vanderbilt University Center for Health Services' Maternal Infant Health Outreach Worker project, and as the Director of a center for education and research in orthopedics at Vanderbilt University Medical Center.

Ron Reepen is a Health Insurance Specialist with the Region IX Office of the Center for Medicare and Medicaid Services with the U.S. Department of Health and Human Services.

John Rio is a Senior Program Associate at Advocates for Human Potential and Co-Director of the Chronic Homelessness Employment Technical Assistance Center supported by the DOL. He also provides HUD- and SAMHSA-supported technical assistance. He has over 30 years of experience in rehabilitation & recovery services, supportive housing, and in homeless assistance services. His experience includes developing HUD-financed housing, operating mental health inpatient and outpatient services, and directing employment service programs that have helped people with complex needs to maintain their housing and pursue their life goals.

Mr. Rio's work has focused on developing materials, delivering technical assistance, training, and designing strategies to help increase the availability and capacity of supportive housing across the country. He has produced the Supportive Housing Training Series for HUD, coordinated national training activities, developed a listserv network for HUD Safe Haven operators, managed the evaluation of the national multisite evaluation of Next Step: Jobs, and conducted numerous workshops on workforce development and supportive housing development and service linkages. He has managed several Federal grants, including demonstration projects funded by the U.S. Department of Education, the Ford Foundation, the Rockefeller Foundation, and the Annie E. Casey Foundation in New York, Chicago, Columbus, Bridgeport, and San Francisco.

Josephine Robinson On March 15, 2005, Josephine Bias Robinson was appointed Director of the Federal Office of Community Services (OCS). As the agency's Director, Mrs. Robinson provides direction and leadership over the Office that provides state and community based grant funding and economic development support for low income neighborhoods.

Prior to the OCS appointment, Mrs. Robinson was Senior Advisor and Chief of Staff to the Assistant Secretary for Health (ASH), for the Office of Public Health and Science, in the Office of the Secretary at the Department of Health and Human Services (DHHS). Mrs. Robinson provided advice to the ASH on matters of population-based public health and related health and science policy and oversaw the development and implementation of OPHS initiatives and campaigns including: Safe and Bright Futures for Children, The Heart Truth Campaign, Take a Loved One to the Doctor Day, World AIDS Day, and National Women's Health Week. Mrs. Robinson also served concurrently as the Acting Executive Director of PACHA from February 2003 to May 2004.

From January 2002 through 2003, Mrs. Robinson served as an Associate Director, in the White House Office of Public Liaison, where she organized and managed events, briefings and meetings for President Bush, White House Staff, Cabinet Members and senior government officials. Mrs. Robinson's portfolio included: healthcare issues, including Medicare, prescription drugs, research and innovation; drug control policy; issues such as victims' rights, domestic violence and welfare; and entertainment. In addition, from January 2001 to 2002, Mrs. Robinson served as the Executive Assistant to the White House Chief of Staff; Andrew H. Card, Jr. Mrs. Robinson also has worked in the United States Senate as a Professional Staff Member to the Joint Economic Committee, chaired by former Senator Connie Mack.

While working in the private sector, Mrs. Robinson was the Manager of Federal Affairs for the Pharmaceutical Research and Manufacturers of America

Mrs. Robinson is a founding Advisory Board Member of the Children's Charities Foundation (CCF) which raises money for charitable organizations, in the metropolitan D.C. area, that serve low-income and at-risk children and youth. CCF hosts a gala and runs the BB&T Classic, a NCAA Men's Basketball Tournament. Mrs. Robinson is responsible for producing half-time entertainment and sponsor timeout promotions, selecting singers for the National Anthem, and assisting with game floor operations for the tournament.

Mrs. Robinson received her Bachelors degree in International Relations and Politics from the Georgetown University School of Foreign Service.

Vicki Robinson is a native of Tacoma, WA. Ms. Robinson began her career in public service in 1990 for the State of Washington's Department of Social and Health Services and has worked in all areas of public assistance, including TANF, food stamps, Medicaid, and long-term care programs. As a program analyst for the Food and Nutrition Service (FNS), Ms. Robinson analyzes waiver requests from States, provides policy clarifications, and develops training on Food Stamp Program policy. Ms. Robinson delivered a presentation to program staff members on access issues facing homeless families. She has participated on FNS grant committees on topics such as Florida's modernization of the Food Stamp Program. Ms. Robinson also analyzes waiver requests for benefits under the Disaster Food Stamp Program and works with staff members from nutrition and budget to ensure the program is administered quickly, accurately, and within budget constraints. Ms. Robinson worked with State and local staff in Baton Rouge as a result of Hurricane Katrina.

Ms. Robinson has received two Certificate of Merits, one for her participation in the implementation of the restoration of Food Stamp Program benefits to legal immigrants established under the 2002 Farm Bill, and one for assisting in the Hurricane Isabel Disaster Response. Ms. Robinson has a master's of business administration from Auburn University in Auburn, AL.

Ebony Ross has a wide range of experience in evidence-based strategic planning, HIV capacity building, technical assistance provision, and analytical and applied research in the fields of behavioral medicine and public health. She is also proficient in project management of federally funded multisite projects. As a Senior Policy Associate at HSR, Ms. Ross serves as a project manager for two new HRSA projects with Ryan White CARE Act grantees and as a technical assistance manager for two systems integration projects focused on homelessness and reducing health disparities in pediatric asthma. Previously, Ms. Ross managed a HRSA-funded project that provided technical assistance to 175 minority community-based and faith-based

organizations. She also cofacilitated regional HRSA-funded training workshops to enhance the capacity of Minority AIDS Initiative grantees, grassroots organizations, and faith-based organizations to address HIV/AIDS within communities of color. She also managed numerous projects for the CDC and its partners, including codevelopment of a capacity-building framework for CDC grantees; development and facilitation of focus groups for the CDC Office of Women's Health; and facilitation of a strategic planning retreat for Prevention Programs for the CDC Division of HIV/AIDS Prevention and the Capacity Building Branch staff.

Marybeth (Beth) Shinn is Professor of Psychology and Public Policy and former Chair of the Psychology Department at New York University. Her work focuses on poverty; homelessness; and the community, institutional, and policy environments that affect individual well-being. She and her colleagues have conducted numerous studies of homelessness in New York City. These include a 5-year study of homeless and housed poor families, a study of alternative models for sheltering homeless families, and an evaluation of the Department of Homeless Services' census of people living on the streets. She also has worked on experimental evaluations of a program in New York to house homeless individuals with mental illness and chemical dependencies in their own apartments, directly from the street, and a program in Westchester County to get families out of shelters and into housing, with structured, time-limited services. Other current research interests include welfare reform, prevention of homelessness, and methods for assessing the social contexts of people's lives.

Ms. Shinn received her doctorate of philosophy in social and community psychology from the University of Michigan in 1978 and her bachelor of arts degree in social relations from Radcliffe College, Harvard University, in 1973. She has worked actively with various government agencies, including the Department of Homeless Services, the Human Resources Administration, the Department of Health in New York, and the Federal Interagency Council on Homelessness. In more-academic circles, she is president of the Society for the Psychological Study of Social Issues. She also has served as president of the Society for Community Research and Action and received that organization's award for Distinguished Contributions to Theory and Research.

Gary Smith is a Senior Project Director at the Human Services Research Institute (HSRI). He will codirect (along with John Agosta) HSRI project activities and serve as a Principal Investigator. Mr. Smith is a nationally recognized expert in the arena of long-term care policy, Medicaid, and the Home and Community Based Services (HCBS) waiver program, focusing on policies that affect individuals with intellectual and other disabilities. He has worked in the human services arena for more than 30 years, concentrating on policy analysis and system change. Presently, Mr. Smith is a managing partner for the Independent Living Research Utilization's Community Living Partnership National State-to-State Technical Assistance Center, and he furnishes technical assistance to 2004 Centers for Medicare & Medicaid Services (CMS) Systems Change Rebalancing grantees. He also is under subcontract with MEDSTAT as technical writer for the DHHS/CMS/Center for Medicaid and State Operations/Disabled and Elderly Health Programs Group initiative to revise the 1915(c) HCBS waiver application. Mr. Smith has extensive experience working directly with States to design HCBS waiver programs for persons with intellectual and other developmental disabilities. Mr. Smith served as the Principal Investigator for the preparation of the recent DHHS/ASPE publication *Using Medicaid to Support Working Age Adults with Serious Mental Illnesses in the Community: A Handbook*.

From 1987 to 2001, Mr. Smith served as Director of Special Projects for the National Association of State Directors of Developmental Disabilities Services, Inc. (NASDDDS). Prior to joining the Association, he was Deputy Director of the Colorado Division for Developmental Disabilities and held other senior State government management positions in Illinois and Colorado. His work at NASDDDS focused on (1) providing technical assistance to States in using Medicaid funding options to expand and enhance community services for people with intellectual and other disabilities and other system management topics and (2) conducting special studies that focused on improving the delivery of publicly funded services and supports for people with developmental disabilities. He is the author or co-author of several publications concerning the Medicaid HCBS waiver program, waiting lists, supported living, and other topics. He was principal author of *Understanding Medicaid Home and Community Services: A Primer*, a DHHS/ASPE publication concerning the full range of Medicaid options and benefits that support community living for people with disabilities. Mr. Smith is located at the HSRI Portland Oregon office.

Juanita Villalobos is a regional representative with the Office of Community Planning and Development, U.S. Department of Health and Human Services.

John Wagner comes to the Department of Transitional Assistance (DTA) with an extensive background in welfare-related issues both in Massachusetts and Wisconsin. In Wisconsin, he served in the Department of Health and Human Services where he helped to craft and implement the state's welfare reform program with then-Governor Tommy Thompson.

Mr. Wagner came to the Massachusetts Executive Office of Health and Human Services (EOHHS) in January 1995. At EOHHS, he served as Chief of Staff and Undersecretary. He was responsible for overseeing the overall administrative functions of EOHHS as well as human service policies and initiatives, including welfare reform, homelessness, and workforce development.

Governor Jane Swift appointed Mr. Wagner as the DTA commissioner in April 2002. Governor Romney reappointed him in January 2003. DTA manages over \$1 billion in State and Federal spending, including cash assistance, Food Stamps, Supplemental Security Income, Employment Services, and sheltering programs for the homeless. DTA currently has approximately 1,600 employees.

Since being appointed, Commissioner Wagner has focused on three priorities: increasing access to the Food Stamp program, redesigning services and programs to the homeless, and crafting welfare reforms that will replace the current State program when the Commonwealth's welfare waiver expires in 2005.

In September 2004, Massachusetts Health and Human Services' Secretary Ronald Preston named Wagner the Assistant Secretary for Children, Youth, and Families. In addition to being DTA Commissioner, Mr. Wagner is charged with coordinating policies for children and families across Massachusetts' health and human services system.

A graduate of Marquette University, Mr. Wagner holds a master's degree in public policy from Georgetown University and a master's degree in public administration from the John F. Kennedy School of Government at Harvard.

Rufus Washington is a Senior Community Planning and Development Representative with the U.S. Department of Housing and Urban Development in Los Angeles, California.

Marsha Werner is the Federal Project Officer for the Policy Academy on Homeless Families with Children. She also is the Federal Manager for the Social Services Block Grant program at the Office of Community Services, Administration for Children and Families, DHHS. She has extensive experience as a program and management analyst.

Carol Wilkins is the Director of Intergovernmental Policy with the Corporation for Supportive Housing, where she works to develop and support the implementation of policy solutions to end long-term homelessness for people who have complex health needs and multiple barriers to employment. She has more than 25 years of experience in public finance, human services, and policy work, including work with the California Legislature's office of the Legislative Analyst, with the State Assembly Ways and Means Committee, as Deputy Mayor of Finance in San Francisco, and as Finance Director for the San Francisco Housing Authority. She joined the Corporation for Supportive Housing (CSH) in 1994, where she was responsible for planning and directing the implementation of the Health, Housing and Integrated Services Network, an award-winning collaboration of nonprofit and local government agencies which integrates the financing and delivery of affordable housing and an array of services to homeless and disabled adults in California. She is the co-author of *Laying a New Foundation: Changing the Systems that Create and Sustain Supportive Housing*, as well as a series of white papers, "Financing the Support in Supportive Housing: Challenges and Opportunities in the Medicaid Program," published by CSH. She is the author of "Building a Model Managed Care System for Homeless Adults with Special Needs: The Health, Housing and Integrated Services Network" in *Current Issues in Public Health* and co-author of the chapter "Making Homeless Programs Accountable to Consumers, Funders and the Public," presented at the 1998 National Symposium on Homelessness Research and published by HUD and the DHHS. She was a member of the expert panel convened in February 2000 by the U.S. General Accounting Office on homelessness and barriers to using mainstream programs.

Ms. Wilkins served as a member of California's Co-Occurring Disorders Workgroup, where she was asked by the Workgroup co-chairs and members to help craft the final report to present policy and financing recommendations. She is currently a member of California's Joint Action Council on Co-Occurring Disorders and serves as a consultant to California's Department of Mental Health, supporting the implementation of the Mental Health Services Act (Proposition 63). She has served as a member of the faculty for each of the HUD/DHHS/VA/DOL Policy Academies on Improving Access to Mainstream Services for People Experiencing Chronic Homelessness, as well as for the Policy Academy on Family Homelessness, where she has served as an expert on Systems Change, Housing, and the Dynamics of Homelessness and the Impact of Supportive Housing on Services Use and Costs. She has been invited to deliver presentations and technical assistance to national and regional groups in more than 20 States to facilitate systems change and to increase the capacity of State and local governments and nonprofit agencies to create integrated systems to expand supportive housing opportunities for people with disabilities and those who are homeless.

Francine Williams is a Senior Project Associate at Policy Research Associates, Inc. (PRA) in Delmar, New York. In this capacity, she directs and coordinates multiple projects within PRA's Homeless and Housing Division, including national technical assistance contracts for the Policy Academies on Homelessness and HUD's McKinney-Vento and PHASES (chronic homelessness) grantees. She is also the former Director of the National Resource Center on Homelessness and Mental Illness which was operated by PRA under contract to the U.S. Center for Mental Health Services for 16 years. Ms. Williams also served as PRA's Homeless and Housing Division Manager, with oversight and management responsibility for all of PRA's homeless and housing projects. Prior to coming to PRA in 1997, Ms. Williams worked in employment and residential programs for people with mental illnesses, many of whom had been homeless.

Girley A. Wright is a Program Analyst in the Office of Planning, Research, and Evaluation at the Administration for Children and Families. She serves as the Project Officer for a major initiative to assess the effectiveness of programs designed to enhance employment outcomes for TANF recipients and other low-income parents who have demonstrated difficulty entering and sustaining employment.

Melvin V. Worthy was born in Detroit Michigan, drafted in 1965, and sent to Fort Knox Kentucky for basic training and then to Fort Bevoir Engineering School in Virginia. In May 1965, he was sent to join the 25th Infantry Division in Cu Chi South Vietnam for 1 year. He was discharged in 1967 and immediately started work on the assembly line for the Chrysler Corporation. He changed jobs in 1971 and after some college courses went to work for a radio/TV station in sales and worked for General Motors' Chevrolet traffic department. Mr. Worthy left General Motors and came to Los Angeles in 1978. He has worked for the VA for 25 years. He is currently the Los Angeles Regional Office's Veteran's Homeless Outreach Coordinator.

Betty Zamost has worked for the Department of Veterans Affairs (VA) for over 26 years. Prior to joining the VA, she received a masters in social work at Boston University and a masters in public administration from the University of San Francisco. While working for the VA, she obtained an additional Masters in Public Administration in Health Care from the University. Ms. Zamost has held a variety of positions throughout her VA career. Her One-Stop VA program was highlighted at the regional One VA conference and written up in the VA Vanguard publication.

Currently Ms. Zamost is the Coordinator for VA Greater Los Angeles Healthcare System's homeless Grant & Per Diem program. This is the largest Grant & Per Diem program in the country providing transitional housing to homeless veterans and their families.

Facilitators

Donna Aligata is President of Gold Cottage Industries, LLC, a diverse team of homebased consultants committed to "Building and Sustaining the Community Through Collaboration." Gold Cottage Industries provides its clients with a variety of technical services, including strategic planning, program design, training, facilitation, executive coaching, and technical assistance.

For the past 30 years, Ms. Aligata has worked to facilitate cross-agency collaboration, form strategic alliances, improve program outcomes, and design programs related to the recovery community, mental health consumers, and people dealing with stigma related to HIV/AIDS and homelessness. She served for 8 years as Director of Development and Chief Operating Officer for a national nonprofit health services firm. She also served as Director of the Prison Technical Assistance and Training Project for SAMHSA for 3 years. Subsequently, she leveraged over \$1 million to found The Center, a State of Connecticut addiction counselor-training institute, where she served as Director. The Center provides 250 courses annually for developing certified counselors to work in the community. Mrs. Aligata also served for 4 years as Project Director of a substance abuse and infectious disease Cross-Training Initiative, funded by CSAT, the CDC, and HRSA. On this project, she led a team of multidisciplinary trainers working in 32 States and facilitated a Federal interagency advisory group's collaborative process for bringing agencies together to create policy change.

David Carrillo. With 25 years of experience as a facilitator, trainer, and administrator, Mr. Carrillo's long history of multicultural collaboration and advocacy culminated with his establishment of the National Center for Cultural Healing in 1992. Most recently, he completed a 2 ½-year assignment as Manager of Diversity Education and Training for the Newspaper Association of America, during which he developed, marketed, and delivered diversity products to member newspapers.

Mr. Carrillo's work experience within the Federal System includes the National Service Leadership Program, the Corporation for National Service, the Center for Substance Abuse Prevention, CSAT, the Indian Health Services, the Bureau of Indian Affairs, the Office of Juvenile Justice Delinquency Program, the National Clearinghouse for Alcohol and Drug Prevention Information, and HRSA. He also spent 2 years with the National Volunteer Training Center, training and developing volunteers to work with youth.

On the corporate level, Mr. Carrillo has been a facilitator with such groups as the Texaco, Johnson and Johnson, and Georgia Power diversity training teams. Other national efforts, like AmeriCorp, America's Promise Fellows, and Vista Volunteers, have earned him a strong reputation for working with what others call hard-to-reach or unwilling audiences. He works to bring these groups together to increase communication and finding common interests and goals.

Charlene Moran Flaherty is Community Services Program Administrator for the Arizona Department of Economic Security. In this capacity, she is responsible for homelessness, domestic violence, refugee resettlement, hunger, and community action policy and program development.

Prior to her current position, Ms. Moran Flaherty served as Arizona State Homeless Coordinator and as Homeless Planner for the Maricopa Association of Governments, where she developed the Maricopa Regional Plan to End Homelessness. She also has served as Director of Medicaid Programs for Prudential Health Plan of New York and New Jersey, Director of Development for the Society of St. Vincent de Paul for Central and Northern Arizona, and Analyst for Health & Welfare and Appropriations Committees of the Pennsylvania House of Representatives.

Ms. Moran Flaherty has a bachelor's degree in psychology from La Salle University, Philadelphia, and a master's degree in political science from the Eagleton Institute of Politics, Rutgers University, New Jersey. She was named the 2002 Advocate of the Year by the Arizona Coalition to End Homelessness.

Martha "Marty" Fleetwood is the Founder and Executive Director of HomeBase, a nonprofit legal and technical services provider focused on breaking the code of homelessness. She holds a bachelor of arts degree from the University of California at Irvine and a doctorate of jurisprudence from Harvard Law School. With a lifelong social justice commitment, she has held significant positions of responsibility with the United States Department of Justice and the legal arm of the National Association for the Advancement of Colored People. She currently serves on the Board of Directors for Regents of the Franciscan School of Theology.

Ms. Fleetwood has supported Federal and State governments by serving on the faculty for national conferences of the VA and the DHHS. She has been a facilitator (and provided followup technical assistance to teams) at the Mainstreaming Policy Academies for Families and for Chronically Homeless Individuals, sponsored by the DHHS, HUD, the VA, the DOL, and partner Federal agencies. She has served as Co-Lead Facilitator for the National African American Mental Health and Substance Abuse Summit held by SAMHSA. Ms. Fleetwood is a facilitator for the National Policy Academies on Co-occurring Mental and Substance Abuse Disorders, an expert presenter for SAMHSA on Cultural Competency in Serving People Who Are Homeless, and Discharge Planning to Prevent Homelessness.

Ms. Fleetwood has advised the White House Office of Management and Budget and Domestic Policy Council, the Federal Reserve Bank, and Departments of Education and Labor on homelessness issues. Additionally, she has assisted HUD by offering advice on Section 3 of the Housing Act, conducting annual policy briefings, serving at expert meetings, and providing McKinney-Vento homeless programs technical assistance.

Patrick Moynahan, Executive Vice President and Chief Operating Officer of Cloudburst Consulting Group, Inc., has more than 20 years of experience in the design, implementation, and assessment of social policy and programs for governmental agencies and nonprofit organizations that provide services—such as housing, health, homelessness, and economic and community development—to socially and economically disadvantaged persons. Mr. Moynahan directs Cloudburst's policy research and program evaluation work with a variety of clients, including the Departments of Housing and Urban Development (HUD), and Health and Human Services. Recently, he supported HUD's Office of Special Needs Assistance Programs in assisting continuum of care communities to evaluate their Homeless Management Information Systems needs. Mr. Moynahan is an experienced trainer and technical assistance provider in HUD homeless assistance programs, and he has directed the development of policy reports and studies assessing the effectiveness of HUD programs, including reports to Congress. Mr. Moynahan received a professional degree in architecture from the University of Notre Dame.

Michael Sanders serves as a trainer and consultant for numerous child welfare agencies. With nearly 15 years' experience in both public and private child welfare systems, he applies his enthusiasm for children and families in a humorous and exciting presentation. He has written and trained numerous curriculums for social workers, foster parents, and youth and community partners. Mr. Sanders provides technical assistance for the Annie E. Casey Foundation, with the

Family-to-Family Initiative in the area of redesigning the processes of recruitment, training, and support and retention of resource families. His career has focused on adolescent issues; therefore, his passion has been developing a youth involvement initiative within child welfare practice.

Jamie Taylor has worked with planning, implementing and funding nonprofit programs for over 20 years. She has coordinated the development of services and partnerships in the health care, mental health, housing, employment, substance abuse, and public policy arenas. She works with collaborative planning teams on multiple interagency collaborations; facilitates with SAMHSA and HUD National Policy Academies; coordinates planning and development of coalitions and service teams focused on ending homelessness; creates capacity-building initiative with statewide youth development organization; provides strategic program planning and capacity-building support to community-based nonprofits; and serves as a development consultant with Pathways to Housing New York and Washington, DC. She is also working in partnership with a Uganda Foundation and the development of health services in a rural health district of Uganda. Ms. Taylor holds a bachelors of science from the University of Connecticut and a masters in health science from Johns Hopkins University School of Public Health.