

## **Improving Access to Mainstream Services for "Chronically" Homeless Persons, Including Individuals with Serious Mental Health and/or Substance Abuse Problems**

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### **Background Information**

#### **Resource Persons/Presenters**

**Lynette Araki, M.P.H.** is a Program Analyst in the Office of Planning and Evaluation, Health Resources and Services Administration (HRSA), U.S. Department of Health and Human Services, and serves as the lead on several cross-cutting projects for the agency. Ms. Araki is the lead staff for the HRSA Work Group on Homelessness that developed an agency work plan to address homelessness to improve access to mainstream programs for people who are homeless or at risk of homelessness. The Work Group identified six cross-cutting projects for FY 2001 and FY 2002, including the conduct of the Policy Academies to focus on improving accessibility of mainstream resources at the State level for people who are homeless or who are at risk of homelessness. The Work Group received the HRSA Administrator's Citation for Outstanding Group Performance in 2001. Other cross-cutting projects for which Ms. Araki is responsible include the HRSA Pacific Basin Initiative and the agency's External Emergency Response Team to assure continuity of essential functions during a crisis or emergency.

**Moe Armstrong, M.B.A., M.A.** is the Director of Consumer and Family Affairs for Vinfen, a major provider of psychiatric rehabilitation in Massachusetts. After working in the field as a consumer-provider, Mr. Armstrong realized that people with mental illness and their families could be a great educational resource. He understood that through peer support, people can teach one another how to work with providers, and how to live with mental illness. Thus, he became the principal founder of the Peer Educators Project, which he runs with the help of his wife, Naomi.

Mr. Armstrong is a nationally known speaker across the country at many mental health events and is also a sought after workshop leader. He has been featured on ABC's Nightline with Ted Koppel, which depicted his life as a consumer-provider, and his groundbreaking work with the Peer Educators Project. Other television work includes Larry King Live; Dan Rather's CBS Evening News; and two cameo appearances on national ABC news broadcasts. Mr. Armstrong is the author of the book *Through the Seasons: Poems and Illustrations* and he had a biweekly television show on Cambridge Access Television, in which he sought to teach about various issues in mental health. He is presently on the National Board of NAMI, and as such is an advisor to a Medicaid panel seeking to expand peer support services to people with mental

illness and substance abuse disorders, and to the Social Security Administration, helping people return to work.

**Vanessa M. Barnard**, Program Specialist, State Assistance Division, U.S. Department of Housing and Urban Development.

**Lawrence Bartlett, Ph.D.** is the Director of Health Systems Research, Inc., a firm that helps national, State, and local policymakers weigh their options and make more informed decisions concerning health and human service policies and programs. The firm works collaboratively with its public and private sector clients to develop and implement innovative strategies to improve the health and social well being of individuals, families, and communities. Dr. Bartlett is an economist who brings to these efforts more than 25 years of experience in health services research, evaluation, and policy analysis and in providing “hands-on” technical assistance to State and local governments and private sector clients. Because Dr. Bartlett’s technical expertise is combined with strong group facilitation skills, he is often called upon to provide assistance to governors’ blue ribbon commissions, legislative task forces, and local health care coalitions.

In addition to his work with numerous States and localities, Dr. Bartlett has served as a consultant to a variety of national organizations, including the National Governors’ Association, the National Conference of State Legislators, the American Association of Retired Persons, the Federal Agency for Healthcare Research and Quality, and the U.S. Senate Finance Committee. He formerly was the staff director of the State Medicaid Directors’ Association and the director of the National Governors’ Association’s State Medicaid Information Center. Dr. Bartlett holds a doctorate in economics and a master’s degree in health services administration.

**Allen P. Bryan**, Health Insurance Specialist, Medicaid Program Branch, Centers for Medicare and Medicaid Services, Department of Health and Human Services.

**Michael Cardoza**, Coordinator, Homeless and Housing Services, Massachusetts Department of Public Health.

**Patricia Carlile** is Deputy Assistant Secretary for Special Needs in the Office of Community Planning and Development at the Department of Housing and Urban Development. She is responsible for managing over \$1 billion in HUD grants that serve homeless people and persons with HIV/AIDS. Ms. Carlile also worked on homelessness issues for the first Bush Administration. As the Executive Director of the Interagency Council on the Homeless, Ms. Carlile coordinated the homeless activities of seventeen Federal agencies. She has served in several other senior level positions in the Federal government, including the White House, the Federal Energy Office, and the Department of Health and Human Services. Previously, Ms. Carlile owned her own management and executive search consulting firm. One of her assignments was the creation of an industry sponsored self-regulatory association, the second of its kind authorized by Congress, to regulate the multi-billion dollar commodities futures industry. Ms. Carlile began her consulting career with Ernst & Young, conducting health care and human resource consulting assignments for both private industry and the Federal government. Ms. Carlile received her bachelor’s degree from Pace University in New York City and is currently completing a Master of Liberal Studies at Georgetown University.

**Emily Cooper** is a Senior Program Manager with Technical Assistance Collaborative, Inc. Ms. Cooper's focus is affordable housing for homeless people and people with disabilities. She works with non-profit agencies to troubleshoot and evaluate supportive housing programs and helps local and State governments develop and implement strategic plans to address the needs of vulnerable populations. She also provides customized trainings and information dissemination on housing policy. Prior to joining TAC, Emily administered multiple service-enriched housing programs for homeless and disabled persons for the Massachusetts Department of Housing and Community Development, was a U.S. Public Health Service intern with the Federal Center for Mental Health Services, and directly provided services for families and individuals living in shelters, inpatient facilities, and low-income housing.

**Matthew R. Cornish, M.A.** is the Director of Administration and Finance for the Massachusetts Department of Public Health, Bureau of Substance Abuse Services. He holds a master of arts in counselor education from the University of Iowa and has worked in the substance abuse field for the past twelve years as a substance abuse clinician, clinical supervisor, clinical director, and program administrator in both the private and public sectors.

**Dennis Culhane, Ph.D.** is an Associate Professor of Social Welfare Policy, Center for Mental Health Policy, at the University of Pennsylvania's Schools of Medicine and Social Work. Dr. Culhane's primary areas of research are homelessness, housing policy, and policy analysis research methods. His current work includes studies of the impact of homelessness on the utilization of public health, corrections and social services in New York City and Philadelphia. He has recently completed studies that model the process of housing abandonment, and that assess the neighborhood effects of assisted housing programs. He is also recently led an effort to produce an annual report on the prevalence and dynamics of homelessness in the U.S. based on standardized analyses of automated shelter records.

**Charles G. Curie, M.A., A.C.S.W.,** Administrator, Substance Abuse and Mental Health Services Administration, U.S. Department of Health and Human Services.

**Wendy B. Davis,** Special Assistant to the Director, Substance Abuse and Mental Health Services Administration, U.S. Department of Health and Human Services.

**Deborah Dennis, M.A.** is Vice President for Technical Assistance at Policy Research Associates in Delmar, New York. She is the project manager on PRA's contracts and subcontracts related to homelessness and housing including the National Resource Center on Homelessness and Mental Illness (since 1988), the Health Care for the Homeless Information Resource Center (since 1996), the CMHS Supported Housing Initiative, the CMHS/CSAT Homeless Families Program, and the PATH Technical Assistance Program. She has written extensively on the housing and support service needs of persons who have been homeless and who have behavioral health disorders. Prior to joining PRA in 1988, she worked as a research scientist in the New York State Office of Mental Health where she evaluated programs for people with serious mental illnesses who were homeless.

**Peter Hansen Dougherty** serves as Director of Homeless Veterans Programs in the Department of Veterans Affairs' Office of Public and Intergovernmental Affairs. He has been the Department's principal advisor on homelessness for the past four years, having formerly worked as a program specialist to the Secretary's Special Assistant on Homelessness. Prior to his current

work with the VA, Mr. Dougherty worked for a number of Congressional staff on issues related to housing and veterans affairs. He was a staff member for Senator John D. Rockefeller, IV, where he prepared oversight and legislative hearings for a variety of programs, including housing, insurance, claims adjudication, mental health, and homelessness. He also drafted legislation on VA programs related to housing and the National Cemetery System. Mr. Dougherty has been recognized for his work on veterans issues through a number of awards, including from the National Coalition for Homeless Veterans, and the Substance Abuse and Mental Health Services Administration.

**John Garrity, M.P.A.** is the Director of the Office of Special Needs Assistance Programs (SNAPs) at the U.S. Department of Housing and Urban Development (HUD). Mr. Garrity brings over 20 years of experience administering a variety of housing, homeownership and homeless assistance programs at HUD. He currently oversees policy and program development as well as the national competition for homeless assistance funding authorized by the McKinney-Vento Act. Funded at over \$1.1 billion, the annual Continuum of Care homeless assistance competition is the largest public sector competitive funding process administered by the Federal government. Mr. Garrity obtained his master of public administration from the Maxwell School at Syracuse University. He has received many awards, including the Departmental Certificate of Merit Award and the Certificate of Special Congressional Recognition. In addition to these honors, under Mr. Garrity's leadership, the SNAPs office was awarded the Harvard University/Ford Foundation "Innovations in American Government Award" in 1999 for its development and implementation of the Continuum of Care concept for addressing homelessness.

**Marie Herb** is a Senior Program Manager with Technical Assistance Collaborative, Inc. Ms. Herb helps non-profit and government supportive housing agencies to navigate through the array of regulations, funding requirements and restrictions, and to access resources to support housing initiatives. She manages TAC's Demand/Response technical assistance system that is funded by the Federal Department of Housing and Urban Development. She has also developed a number of customized training programs on housing resources for the homeless and has worked with State agencies in Maine, Vermont, New Hampshire and Michigan on strategic planning and training. Prior to joining TAC, Ms. Herb was director of the AIDS Housing Corporation where she assisted non-profit organizations in developing and operating housing programs for persons living with HIV/AIDS and others experiencing homelessness.

**Clarese V. Holden, Ph.D.** is a Public Health Advisor for the Department of Health and Human Services (DHHS), Substance Abuse and Mental Health Services Administration (SAMHSA), Center for Substance Abuse Prevention (CSAP). She is currently working in the Division of State and Community System Development (DSCSD). Dr. Holden has worked in the Center for Substance Abuse Treatment as well, and has 18 years of Federal experience in the alcohol and substance abuse prevention and treatment field. Dr. Holden monitors block grants and provides technical assistance. She is the Government Project Officer on the Prevention Needs Assessment Contract and also monitors and provides technical assistance to the Prevention State Incentive Cooperative Agreements. She is also one of the representatives from the Center for Substance Abuse Prevention that works with the SAMHSA Homeless Workgroup.

**Mark Johnston, M.P.A.** is the Deputy Director of the U.S. Department of Housing and Urban Development's (HUD's) Office of Special Needs Assistance Programs, which administers

HUD's homeless assistance programs. Among other responsibilities, he has served as Deputy Director of the Federal Interagency Council on the Homeless. He has a master's degree in public affairs from Indiana University at Bloomington, and a bachelor's degree in public policy from Brigham Young University.

**George A. Kanuck** is a policy resource person in the Office of Policy Coordination and Planning, Center for Substance Abuse Treatment, Substance Abuse and Mental Health Services Administration, U.S. Department of Health and Human Services. Mr. Kanuck is responsible for homelessness issues, co-occurring disorders, and Substance Abuse Prevention and Treatment Block Grant and demonstration grant activities.

**Sandy Karen**, Senior Program Analyst, Health Resources and Services Administration, U.S. Department of Health and Human Services.

**Walter Leginski, Ph.D.** is on assignment to the Office of the Assistant Secretary for Planning and Evaluation (ASPE), as a Senior Advisor on Homelessness. He is located within ASPE's Office of Human Services Policy and is responsible for the coordination and development of policies that address homelessness throughout the programs of the Department.

Prior to his assignment in ASPE, Dr. Leginski served for seven years as the chief of homeless programs for persons with mental illnesses in the Substance Abuse and Mental Health Services Administration. His career in the National Institute of Mental Health was directed to improving the ability of States and localities to manage and evaluate mental health delivery systems by the application of information systems technologies. Dr. Leginski received his Ph.D. from Vanderbilt University and held positions in academia and health consulting prior to joining Federal service.

**Philip F. Mangano** is the Executive Director of the United States Interagency Council on Homelessness (ICH). The Interagency Council is under the authority of the Assistant to the President for Domestic Policy within the Executive Office of the President. Members of the Council are Cabinet Secretaries. ICH coordinates the activities of 15 Federal agencies to improve the delivery of housing and services to homeless individuals and families. Congress established the ICH in 1987 to help streamline the government's approach to homelessness by coordinating multiple efforts of Federal agencies and other designated groups. ICH can recommend improvements in programs and activities conducted by Federal, State, and local government as well as local and volunteer organizations. The Interagency Council is charged with the prevention and reduction of homelessness.

Prior to his appointment by President Bush to lead the Interagency Council on Homelessness, Mr. Mangano was the founding Executive Director of the Massachusetts Housing and Shelter Alliance (MHSA), a statewide coalition of 80 agencies which operate over 200 programs that serve homeless people through permanent housing, transitional programs, emergency shelter, outreach, economic development, and health programs. During the twelve years Mr. Mangano lead MHSA, the organization coordinated a statewide continuum of care strategy of prevention and intervention focused on the provision of next step residential, housing, service, and employment options for homeless individuals. MHSA was awarded the 2001 "Nonprofit Sector Achievement Award" from the National Alliance to End Homelessness.

For his work with homeless people, Mr. Mangano has received numerous awards and recognitions from media outlets, state agencies, and community organizations. He has been named a “City Light” by the Boston Globe, and received many community achievement recognitions, including citations and awards from the Commonwealth of Massachusetts, City of Boston, the City of Cambridge, the Massachusetts Department of Mental Health, and Public Health, United Way, Social Action Ministries, the Boston Rescue Mission, and the Black Pastors of Cambridge.

**Patricia Hitz McKnight**, Health Insurance Specialist, Centers for Medicare and Medicaid Services, Department of Health and Human Services.

**Winnifred I. Mitchell**, Team Leader, Program Coordination Team, Substance Abuse and Mental Health Services Administration, U.S. Department of Health and Human Services.

**Ann O’Hara** is co-founder and Associate Director of the Technical Assistance Collaborative, Inc., a Boston-based non-profit organization. She has over 25 years experience in the development and administration of affordable housing programs at the national, State, and local level. She is known nationally for her public policy and technical assistance work to expand affordable housing opportunities for people with disabilities, and for her expertise in housing programs serving individuals and families who are homeless. Ms. O’Hara currently provides consulting services to the Consortium for Citizens with Disabilities (CCD) Housing Task Force in Washington, D.C., an affiliation which includes the National Alliance for the Mentally Ill, The Arc of the United States, Paralyzed Veterans of America, United Cerebral Palsy and 15 other national organizations working in partnership to expand affordable housing opportunities for people with disabilities. Ms. O’Hara frequently provides consulting services to the U.S. Department of Health and Human Services on housing policies and issues affecting people with disabilities, including the housing implications of the recent U.S. Supreme Court’s *Olmstead v. L.C.* decision.

Under Ms. O’Hara’s leadership, the CCD Housing Task Force and TAC currently publish *Opening Doors*, a quarterly series of housing monographs distributed to over 8,000 organizations and individuals nationwide. Ms. O’Hara is also the author of several housing policy reports, including the recent Fannie Mae-funded housing report entitled *Going It Alone: The Struggle to Expand Housing Opportunities for People with Disabilities*. This report evaluates current Federal housing policies and programs for people with disabilities, as well as barriers and opportunities for partnerships between the affordable housing system and the disability community. For the past five years, Ms. O’Hara has directed TAC’s HUD-funded program of technical assistance for the McKinney Homeless Assistance programs and has provided affordable housing training and technical assistance to over 200 State, county, and local government and non-profit organizations. Prior to her work at TAC, Ms. O’Hara served as the Assistant Secretary for Housing and the Director of Rental Assistance Programs for the Commonwealth of Massachusetts.

**Fred C. Osher, M.D.** is a community psychiatrist with clinical and research interests focusing on the co-occurrence of mental and substance use disorders, and persons with these disorders within the justice system. Dr. Osher is the Director of the Center for Behavioral Health, Justice, and Public Policy and an Associate Professor of Psychiatry at the University of Maryland School of Medicine. He has a long history of public sector service at local, State, and Federal levels. Previous positions include: Director of Community Psychiatry at the University of Maryland; Acting Director of the Division of Demonstration Programs at the Center for Mental Health

Services, SAMHSA; and Deputy Director of the Office of Programs for the Homeless Mentally Ill at the National Institute of Mental Health. He received his bachelor of arts degree from Harvard University in 1974 and his doctor of medicine from Wayne State University in 1978.

**Yvonne Perret** is a psychiatric social worker who has been the Program Director of the SSI Outreach Project in the Community Psychiatry Division of the University of Maryland Medical System for almost 10 years. This innovative program assists homeless adults who have serious and persistent mental illness with accessing SSI and other benefits as well as the possibility of presumptive SSI benefits. Ms. Perret has about 25 years of social work experience and has worked in foster care, geriatrics, child abuse and neglect, and mental health. She is the author of several articles and the co-author of *Children with Disabilities: A Medical Primer*, currently in its 4<sup>th</sup> edition. Ms. Perret is also president of the Mental Health Association of Maryland, a member of the board of directors of the National Mental Health Association, and the recipient of several awards for advocacy and social work.

**Patricia A. Post, M.P.A.** is a policy analyst and communications manager for the National Health Care for the Homeless Council—a membership organization of health care providers working with homeless people across the United States, based in Nashville, Tennessee. She is the author of a monograph on Medicaid enrollment barriers for eligible homeless people entitled *Casualties of Complexity: Why Eligible Homeless People Are Not Enrolled*, published by the National Council in May 2001 with support from the Bureau of Primary Health Care/HRSA/DHHS. Ms. Post writes and edits a clinical publication for homeless health care providers across the United States, and staffs the National Council’s Medicaid Reform and Policy Committees. She is also a member of the TennCare Partners Monitoring Group, composed of mental health care providers, researchers, health care consumers and their advocates, who work to maximize the effectiveness of the behavioral health component of TennCare, Tennessee’s Medicaid managed care demonstration program.

**Frances L. Randolph, Dr.P.H.** has expertise in the following areas: strategic planning; evaluating services and systems; creating integrated service systems; developing partnerships and collaboration; and effective services and treatments for persons with mental illness, including outreach, case management, treatment for substance abuse, and supportive housing.

**Robyn S. Raysor, M.S.W.** is a Specialist, Special Needs Assistance Programs, U.S. Department of Housing and Urban Development. Her graduate degree/study is in psychiatric social work and urban planning/community psychiatry. Ms. Raysor has 20+ years experience in local and Federal community development grants management.

**Irvin Rich**, Health Insurance Specialist, Centers for Medicare and Medicaid Services, Department of Health and Human Services

**Jeremy Rosen, J.D.**, is an Equal Justice Works Fellow and Staff Attorney at the National Law Center on Homelessness and Poverty, in Washington, D.C. Mr. Rosen received his B.A. from the University of Wisconsin-Madison in 1994, and his J.D. from the George Washington University Law School in 1998. Before joining the Law Center, Mr. Rosen was a staff attorney with Legal Services of Greater Miami, where he co-directed the Homeless Legal Assistance Project and specialized in government benefits law.

At the Law Center, Mr. Rosen focuses on issues relating to the receipt of Supplemental Security Income (SSI), food stamps, TANF (welfare), and other public benefits by homeless people. He monitors nationwide activity affecting the access of homeless people to benefits, and devises legal and policy strategies to ensure that Federal and State agencies take affirmative steps to help more homeless people receive the income assistance to which they are entitled.

**Thomas W. Stewart**, SSI Program Specialist, Social Security Administration

**Carol Wilkins, M.P.P.** is the Director of Intergovernmental Policy with the Corporation for Supportive Housing, where she works to develop and support the implementation of policy solutions to end long-term homelessness for people who have complex health needs and multiple barriers to employment. She has more than 20 years of experience in public finance, human services and policy work, including work with the California Legislature's Office of the Legislative Analyst, the State Assembly Ways and Means Committee, as Deputy Mayor of Finance in San Francisco, and as Finance Director for the San Francisco Housing Authority. She is the author of "Building a model managed care system for homeless adults with special needs: the Health, Housing and Integrated Services Network" in *Current Issues in Public Health* and co-author of the chapter "Making Homeless Programs Accountable to Consumers, Funders and the Public," presented at the 1998 National Symposium on Homelessness Research and published by HUD and HHS. She was a member of the expert panel convened by the GAO on homelessness and barriers to using mainstream programs.

**Francine Williams, M.A.** is the Center Director for the National Resource Center on Homelessness and Mental Illness, operated by Policy Research Associates (PRA) Inc. in Delmar, New York, under contract to the U.S. Center for Mental Health Services. She is responsible for managing and overseeing all of the Resource Center's technical assistance, knowledge synthesis and knowledge application activities. Prior to this, Ms. Williams served as PRA's Homeless and Housing Division Manager with oversight and management responsibility for all of PRA's homeless and housing projects. Prior to coming to PRA in 1997, Ms. Williams worked in employment and residential programs for people with mental illnesses, many of whom had been homeless.

**Phyllis Wolfe, M.A., L.I.C.S.W.** is a Special Expert in the Homeless Programs Branch, Center for Mental Health Services, Substance Abuse and Mental Health Services Administration, U.S. Department of Health and Human Services. She has over 25 years of direct work in support of individuals that are homeless that includes policy, program, practice, research and advocacy.

## **Facilitators**

**Robert J. Burns** is a Policy Analyst at the National Governors' Association (NGA) Center for Best Practices. There he provides technical assistance to Governors and their staff on a variety of health policy issues, including health care oversight and quality, mental health, substance abuse, and oral health. Prior to joining NGA, Mr. Burns was a Research Analyst at Health Systems Research, Inc. (HSR) in Washington, DC. In this role, he provided managed care technical assistance to State substance abuse agencies using Federal block grant funds. His professional experience also includes work in sales and marketing at CIGNA HealthCare in Atlanta, GA, and at Value Behavioral Health, Inc., a managed behavioral healthcare organization located in Falls Church, VA.

In 1995, Mr. Burns received his undergraduate degree in health policy and administration from the University of Tennessee, and he subsequently served as a White House intern in the Office of former Vice President Al Gore.

**Donna Gold, R.N.C.** has served as Project Director at Health Systems Research, Inc. managing CSAT, CDC, and HRSA's *Substance Abuse and Infectious Disease: Cross-Training for Collaborative Systems of Prevention, Treatment, and Care*. In this initiative, Ms. Gold facilitates the Federal Interagency Advisory Group and also serves as a lead facilitator and curriculum developer for the project. Specializing in systems integration to address the multiple health care needs of clients, she brings 27 years experience as a certified psychiatric nurse. Administratively, her experiences include work as the former Chief Operating Officer for a national non-profit training firm, where she was also Director of Business Development credited with the start-up of 25 million dollars worth of new Federal Initiatives in 8 years. As Project Director for the State of Connecticut's Training Center for the Mental Health and Addictions, she coordinated a Center that designed and trained over 250 different courses annually. Previously, Ms. Gold also assumed the role of Deputy Director for CSAT's Prison Technical Assistance Project and for 10 years was head nurse for three different mental health and dual diagnosis, inpatient treatment programs. Her commitment to people that are homeless began with her work as psychiatric liaison nurse working in the late 1970's linking State hospital clients with Community Mental Health services statewide. Currently, she is involved as an onsite T/A provider and facilitator for the Department of Health and Human Services, the Department of Housing and Urban Development, and the Department of Veteran Affairs homelessness collaborative.

**Jamie Hart, Ph.D., M.P.H.**, Director of the Intercultural Health Practice Area at Health Systems Research, brings vast experience in training, technical assistance, facilitation, systems integration, curriculum design, evaluation, and cultural competency. Dr. Hart's work has consistently focused on integrating systems and improving access to health care for underserved populations, particularly for certain racial and ethnic populations, persons facing co-occurring disorders, and persons who are homeless. As Deputy Project Director for the Homeless Policy Academies, she has facilitated pre-Academy site visits for seven of the sixteen States involved in the Project, has served as a facilitator for both Policy Academy meetings, and is coordinating the provision of technical assistance to all participating States. In addition to this role, Dr. Hart also serves as the Deputy Project Director of *Substance Abuse and Infectious Disease: Cross-Training for Collaborative Systems of Prevention, Treatment and Care*, a CSAT, HRSA, and CDC-funded collaborative project that provides resources for training, technical assistance, and systems integration to state substance abuse, mental health, and public health practitioners. Dr. Hart holds a M.P.H. in health behavior and health education, along with an M.A. and Ph.D. in African American history.

**Kim Johnson, M.P.A.** is a Senior Health Policy Analyst for the American Public Human Services Association (APHSA) where her primary activities involve supporting the National Association of State Medicaid Directors (NASMD), an affiliate of APHSA. Since 1996 Ms. Johnson has worked for APHSA as an analyst focusing on areas of pharmacy, mental health, quality and HIV/AIDS. She performs a variety of activities relating to both the legislative and administrative aspects of state Medicaid programs and works closely with senior professional staff of the Centers for Medicare and Medicaid Services on issues relating to both policy and operation of the program. Ms. Johnson provides support to a State/Federal Medicaid Pharmacy

Technical Advisory group and a workgroup comprised of Medicaid and mental health professionals focused on pediatric psychopharmacology issues. Additionally, Ms. Johnson is editor of two NASMD publications, the Medicaid Management Information bulletin and a quarterly newsletter called Directions, and authors research reports and prepares detailed analyses of Congressional legislative proposals regarding Medicaid and other health programs impacting low-income individuals. Just prior to starting at AHPA, she worked as a researcher for the National Association of Public Hospitals assigned to a project that documented HIV/AIDS patient care in United States public hospitals. Ms. Johnson has a B.A. degree from Iona College, New Rochelle, New York and a M.P.A. from the University of Baltimore, Baltimore, Maryland.

**Maryann Kraye, M.B.A., C.A.G.S., M.S.** has more than more than 21 years of experience in project management, health communications, program evaluation, training, and survey development, primarily in the fields of health care services, Medicare, HIV/AIDS, substance abuse, and mental health. Over the course of her career she has worked as a clinician and therapist in community mental health settings in Ohio, Massachusetts, and Virginia, facilitating numerous therapy and educational groups. She has conducted research on HIV/AIDS education with injecting drug users as part of a National Institute on Drug Abuse demonstration project and managed the production of various Federal reports on breast cancer, substance abuse prevention programs, and State laws pertaining to health maintenance organizations. Ms. Kraye managed the evaluation program for the Centers for Disease Control and Prevention (CDC), National AIDS Clearinghouse (CDC NAC), including the CDC NAC User Needs Assessment project, a national survey of AIDS service organizations to assess their satisfaction with CDC NAC products and services. She monitored task implementation and budgets for the CDC HIV/AIDS Prevention Research Synthesis project, as well as reviewed and coded HIV/AIDS behavioral intervention studies for inclusion in the primary data set.

Ms. Kraye currently directs operations for a Centers for Medicare and Medicaid Services professional business services contract that includes task orders conducting medical record review and validation and provider education and training. She recently was a facilitator at the Policy Academy for State and Local Policymakers entitled "Improving Access to Mainstream Services For Persons Who are Homeless: Focus on Homeless Families with Children" in November 2001. Ms. Kraye holds a M.B.A. from Simmons College, a C.A.G.S. in school psychology from Northeastern University, and a M.S. in clinical psychology from Radford College.

**Garrett E. Moran, Ph.D.**, Associate Area Director, Westat

**Patrick Moynahan**, Senior Program Director of Aspen's Housing and Community Services Division, has more than 20 years experience in housing, economic development and community development program design, implementation and assessment, for governmental agencies and nonprofit organizations. Mr. Moynahan directs Aspen's work with the U.S. Department of Housing and Urban Development Office of Special Needs Assistance Programs, and is an experienced trainer and technical assistance provider on HUD's homeless assistance programs. Currently, he directs a project assisting and providing technical assistance to Continuum of Care communities with their Homeless Management Information Systems needs. In addition, Mr. Moynahan has directed the development of policy reports and studies assessing the effectiveness of HUD programs, including reports to Congress.