

Improving Access to Mainstream Services for People Experiencing Chronic Homelessness

Hyatt Regency Tech Center
Denver, Colorado
October 27 -29, 2003

Agenda

Objectives:

- To assist State and local policymakers to develop an Action Plan intended to improve access to mainstream health and human services and employment opportunities that are coordinated with housing for persons who are “chronically” homeless;
- To create and/or reinforce relationships among the Governor’s office, State Legislators, key program administrators, and stakeholders from the public and private sectors;
- To provide an environment conducive to the process of strategic decision-making; and
- To assist State and local policymakers in identifying issues or areas of concern that may result in a formal request for technical assistance.

Sunday, October 26, 2003

4:00 p.m. - **Registration** [Prefunction Area - 2nd Floor]
7:00 p.m.

Monday, October 27, 2003

7:30 a.m. **Registration and Continental Breakfast** [Prefunction Area - 2nd Floor]

8:30 a.m. **Welcome** [Grand Mesa Ballrooms ABC]

Review of Federal Collaboration on Chronic Homelessness

- Patricia Carlile, Deputy Assistant Secretary for Special Needs, U.S. Department of Housing and Urban Development (HUD)
- Don Winstead, Deputy Assistant Secretary for Human Services Policy, Office of the Assistant Secretary for Planning and Evaluation, Department of Health and Human Services (HHS)
- Peter Dougherty, Director, Office of Homeless Veterans Programs, U.S. Department of Veterans Affairs (VA)
- Charles Ciccolella, Deputy Assistant Secretary for Veterans Employment and Training Services, U.S. Department of Labor (DOL)
- Cheri Nolan, Deputy Assistant Attorney General, Office of Justice Programs, U.S. Department of Justice (DOJ)

- Philip Mangano, Executive Director, U.S. Interagency Council on Homelessness (ICH)
- Lawrence Bartlett, Director, Health Systems Research, Inc. (HSR), Moderator

Introductions of State Team Members, Faculty, and Resource Persons and Brief Presentations by Each Team

10:00 a.m. **State Team Session One: Setting the Stage, Revisiting the Vision Statement and the Reality Assessment, and Identifying Resource Needs**

- **Set the Stage**
 - ◆ Objectives and format
 - ◆ Defining “mainstream services”
 - ◆ Roles and responsibilities
- **Revisit Vision Statement** (if necessary, revise based on draft developed by State Team prior to Policy Academy)
 - ◆ Statement of purpose
 - ◆ Picture of Team’s ideal future (independent of current reality)
 - ◆ Reference point for all future decisions
- **Revisit Reality Assessment** (if necessary, revise based on draft developed by State Team prior to Policy Academy)
 - ◆ Inventory/review of: current programs/activities, key challenges, previous policy actions, current political environment
 - ◆ SWOT Analysis (strengths, weaknesses, opportunities, threats)
 - ◆ Provide context
 - ◆ Identify resources
- **Identify Resource Needs**
 - ◆ Review biographies of resource persons
 - ◆ Identify four or five to attend one of the State Team sessions

12:15 p.m. **Working Lunch/Plenary Session One: [Grand Mesa Ballrooms ABC]
Focus on Collaboration**

Involving Consumers: Why and How

- Presenters: Randle Loeb, Denver, Colorado
John Parvensky, Executive Director
Colorado Coalition for the Homeless
- Moderator: Deborah Dennis, Vice President for Technical Assistance
Policy Research Associates, Inc.

Developing and Implementing a Plan to Increase Access to Mainstream Services

- Presenter: Tracy D’Alanno, Homeless and Special Housing Programs, Continuum of Care Coordinator, Supportive Housing and Homeless Programs
Department of Human Services, Denver, Colorado

HUD/HHS CD-ROM Announcement: Helping to Understand and Access Mainstream Federal and State Programs

- **Collaboration in Action: A Federal Perspective** [Grand Mesa Ballrooms ABC]
Presenters: Patricia Carlile, Deputy Assistant Secretary for Special Needs,
U.S. Department of Housing and Urban Development (HUD)
Don Winstead, Deputy Assistant Secretary for Human Services Policy, Office
of the Assistant Secretary for Planning and Evaluation, Department of
Health and Human Services (HHS)
Peter Dougherty, Director, Office of Homeless Veterans Programs, U.S.
Department of Veterans Affairs (VA)
Charles Ciccolella, Deputy Assistant Secretary for Veteran Employment and
Training Services, U.S. Department of Labor (DOL)
Cheri Nolan, Deputy Assistant Attorney General, Office of
Justice Programs, U.S. Department of Justice (DOJ)
Philip Mangano, Executive Director, U.S. Interagency Council on
Homelessness (ICH)
Moderator: Lawrence Bartlett, Director, Health Systems Research, Inc. (HSR)
- **Discharge Planning: Getting Mainstream Systems to the Table** [Grand Mesa Ballroom F]
Presenters: Carolyn Allen, Caliber Associates, Inc.
Mary Ellen Hombs, Deputy Director
Interagency Council on Homeless
Mark Trotz, Director of Housing and Urban Health
San Francisco Department of Public Health
- **Employment Programs** [Grand Mesa Ballroom E]
Presenters: Brian Kennedy, Deputy National Director, Office of Job Corps
U.S. Department of Labor
Randy Cooper, Office of Disability Employment Policy
U.S. Department of Labor
Alicia Fernandez-Mott, Director, Office of Discretionary Grants
U.S. Department of Labor, Region IV
- **Expediting Eligibility Determinations** [Grand Mesa Ballroom D]
Presenters: Yvonne Perret, Executive Director
Advocacy and Training Center
Jeremy Rosen, Staff Attorney
National Law Center on Homelessness and Poverty
- **Medicaid Services** [Chasm Creek A]
Presenters: Patricia Post, Policy Analyst and Communications Manager
National Healthcare for the Homeless Council
John Parvensky, Executive Director
Colorado Coalition for the Homeless
- **The Use of Block Grant Funding to Serve Chronically Homeless Persons** [Summit Room]
Presenter: Mary McCann, Director Alcohol and Drug Abuse Treatment
Colorado Department of Health and Human Services

- **Using the Continuum of Care to Further Chronic Homelessness and Permanent Housing Initiatives** [Chasm Creek B]

Presenters: John Garrity, Director, and Mark Johnston, Deputy Director,
Office of Special Needs Assistance Programs
U.S. Department of Housing and Urban Development

3:00 p.m. **Break**

3:15 p.m. **State Team Session Two: Report Out and Setting Priorities/Goals**

- **Report Out from Breakout Sessions**
- **Priority/Goal Setting - Identify:**
 - ◆ Gaps between the Team's vision statement and the current reality
 - ◆ Areas to focus energy and limited resources
 - ◆ Basis for planning, policymaking, and setting performance standards

5:30 p.m. **Reception** [Centennial - 12th Floor]

6:30 p.m. **Dinner (on your own)**

Tuesday, October 28, 2003

7:00 a.m. **Continental Breakfast** [Grand Mesa Ballrooms ABC]

8:00 a.m. **Overview of the Day**

8:15 a.m. **Plenary Session Two: Addressing Chronic Homelessness**

The Dynamics of Homelessness, and the Impact of Supportive Housing on Services Use and Costs

- Presenter: Carol Wilkins, Director, Intergovernmental Policy Corporation for Supportive Housing

What Works: Prevention Strategies

- Presenter: Deborah Dennis, Vice President for Technical Assistance Policy Research Associates, Inc.

What Works: Housing Strategies

- Presenter: Ann O'Hara, Associate Director Technical Assistance Collaborative

What Works: System Change Strategies

- Presenter: David Wertheimer, Principal Kelly Point Partners

- 9:00 a.m. **State Team Session Five: Completing Action Steps**
- **Complete Action Steps**
 - ◆ Specific activities to be undertaken based on strategies
 - ◆ Required action from specific individuals or entities
 - ◆ Considerations:
 - Who is responsible for coordinating each action?
 - Who is responsible for completing each action?
 - What resources are required?
 - What is the timeline?
 - Who will be affected?
 - How will success be measured (benchmarks)?
- 12:00 p.m. **Lunch (on your own)**
- 1:00 p.m. **State Team Session Six: Identifying Technical Assistance (TA) Needs and Next Steps**
- **TA Needs – Identify:**
 - ◆ The nature of issue(s) or the problem(s) for which TA is needed
 - ◆ The type(s) of assistance required
 - ◆ Anticipated long- or short-term goals of the TA
 - **Next Steps – Identify:**
 - ◆ Follow-up activities for Policy Academy
 - ◆ Next Team meeting date
 - ◆ Timeline and process for revision and submission of action plan
- 2:15 p.m. **State Team Report-Outs with Faculty Feedback** **[Grand Mesa Ballrooms ABC]**
(5 min each)
- **Teams Outline:**
 - ◆ Key priorities and action steps included in their Action Plans
 - ◆ Technical assistance needs
 - ◆ Follow-up and next steps
- 3:15 p.m. **Wrap-up and Review of Next Steps**
- 3:30 p.m. **Adjourn**

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Sponsored by:

U.S. Department of Health and Human Services

Administration for Children and Families
The Centers for Medicare and Medicaid Services
(formerly the Health Care Financing Administration)
Health Resources and Services Administration
Office of the Assistant Secretary for Planning and Evaluation
Substance Abuse and Mental Health Services Administration

U.S. Department of Housing and Urban Development

Office of Community Planning and Development
Office of Special Needs Assistance Programs

U.S. Department of Veterans Affairs

Homeless Veterans Programs, Office of Public and Intergovernmental Affairs
Health Care for Homeless Veterans, Veterans Health Administration

U.S. Department of Labor

Employment and Training Administration
Veterans Employment and Training Service
Office of Disability and Employment Policy
Center for Faith-Based and Community Initiatives

In partnership with:

U.S. Interagency Council on Homelessness
American Public Human Services Association
Association of State and Territorial Health Officials
National Association of Alcohol and Substance Abuse Directors
National Association of County and City Health Program Directors
National Association of State Mental Health Program Directors
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