

Virginia: Sharing a Common Wealth to End Homelessness

PRIORITY ONE: Increase housing opportunities available to chronic homeless individuals by at least 300 units within 3 years						
Objective 1: Increase housing opportunities available to chronic homeless by maximizing use of existing funding streams						
Strategy	Action(s)	Manager ¹	Implementer ²	Expected Outcomes	Benchmarks	Completion Date (Estimated)
Strategy 1.1 Use HOME -Tenant Based Rental Assistance to provide 100 units of housing	Action 1.1.1 Develop program design	Nikki Nicholau	DHCD	# of units-100	January 2004	10/2005 & ongoing
	Action 1.1.2 Fund at \$500,000 for FY2004-06 Action Plans				April 2004	
	Action 1.1.3 Issue grant				July 2004	
	Action 1.1.4 Award grant				August 2004	
	Action 1.1.5 Track & report results				September 2005 CAPER	
Strategy 1.2 Initialize VHDA/ DMHMRSAS special project using Mainstream Housing Opportunities for Persons with Disabilities vouchers with distribution through Community Services Boards in non-entitlement areas.	Action 1.2.1 Determine administrative eligibility for project.	Chris Hilbert	VHDA/ DMHMRSAS	# of units-75	December 2003	6/2005 & ongoing
	Action 1.2.2 Develop proposal		Chris Hilbert/Joy Cipriano		March 2004	
	Action 1.2.3 Get Memorandum of Understanding (MOU) signed		VHDA/ DMHMRSAS		April 2004	
	Action 1.2.4 Complete competitive grant application		VHDA		June 2004	
	Action 1.2.5 Distribute Vouchers		DMHMRSAS		December 2004	
	Action 1.2.6 Track & report results		DMHMRSAS		June 2005	

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Strategy 1.3 Expand VHDA/DMHMRSAS special project using Mainstream Housing Opportunities for Persons with Disabilities vouchers with distribution through Community Services Board (CSB) in entitlement areas	Action 1.3.1 Request assistance from CSB throughout state to approach public housing authorities (PHAs)	TBD	DMHMRSAS			
	Action 1.3.2 Develop a talking paper		TBD			
	Action 1.3.3 Approach PHAs in a minimum of 5 localities		CSB			
	Action 1.3.4 Provide program design from Strategy 1.2		CSB			
	Action 1.3.5 Follow-up to determine action taken		TBD			
	Action 1.3.6 Report number of vouchers provided under program		TBD			
Strategy 1.4 Expand use of Veterans' Administration, HUD and USDA-Rural Development foreclosed properties as a source of new housing units	Action 1.4.1 Obtain current program requirements	Bert Boyd Bill Burnham	DVS/HUD/USDA-RD	# of units-30 in 3 years	January 2004	March 2005
	Action 1.4.2 Identify VHDA financing to assist with renovations/purchase		VHDA		January 2004	
	Action 1.4.3 Develop information sheet/ packet for state non-profits		DVS/HUD/USDA-RD		February 2004	
	Action 1.4.4 Distribute sheets through VIACH, web site and other venues		All PA members		July 2004	
	Action 1.4.5 Provide TA to groups at VCH conference and Governor's Housing Conference		DHCD/VIACH/VCH/Homeward		December 2004	
	Action 1.4.6 Track & report		DVS/HUD/USDA-RD		March 2005	

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Strategy 1.5 Increase available HUD Supportive Housing Program funds available to support housing initiative through expansion of Continuum of Care (COC) to cover state.	Action 1.5.1 Identify localities without COC organizations – provide listing of localities	Nikki Nicholau	DHCD/VIACH/ HUD	# of units – 30	January 2004	July 2005	
	Action 1.5.2 Identify localities in the process of developing CoC's – provide listing		DHCD	\$1.4 million in new resources	January 2004		
	Action 1.5.3 Provide technical assistance to those localities		DHCD/HUD		July 2004		
	Action 1.5.4 Identify & contact localities that might expand to incorporate additional localities		DHCD/VIACH		March 2005		
	Action 1.5.5 Develop Balance of State COC Statement		DHCD		May 2005		
Strategy 1.6 Expand use of housing resources available through the Veterans Administration – Per Diem	Action 1.6.1 Obtain current program requirements	Bert Boyd	DVS	# of units	January 2004	December 2004	
	Action 1.6.2 Develop information sheet/ packet for state non-profits		DHCD/VIACH/ VCH	50 units, 150 beds	March 2004		
	Action 1.6.3 Distribute sheets through Virginia Interagency Action Council on the Homeless (VIACH), team members' web site and other venues				March 2004		
	Action 1.6.4 Provide technical assistance to groups at Virginia Coalition for the Homeless (VCH) and the Governor's Housing Conference				DHCD/VIACH/ VCH/Homeward		July 2004 & November 2004
	Action 1.6.5 Track & report				DVS		Annually

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Objective 2: Increase housing opportunities available to chronic homeless by developing new funding streams						
Strategy 1.7 Determine feasibility of VHDA set-aside in mixed use/ mixed income projects	Action 1.7.1 Develop information packet	Chris Hilbert	VHDA	# of units-20	December 2003	January 2004
	Action 1.7.2 Inquire about VHDA set aside for very low income (<30%AMI)				December 2003	
	Action 1.7.3 Notify team of decision				January 2004	
Strategy 1.8 Initiate a Rental Assistance program for homeless individuals and families	Action 1.8.1 Obtain VCH proposal	Sue Capers	VCH	# of units-80	December 2003	March 2004
	Action 1.8.2 Develop Information packet				January 2004	
	Action 1.8.3 Get General Assembly (GA) patrons				December 2003	
	Action 1.8.4 Present to GA				January 2004	
	Action 1.8.5 Educate public and stakeholders on benefits in order to obtain public support				February 2004	
Strategy 1.9 Facilitate a feasibility study of a health-based Housing First model in Richmond through VCU/MCV	Action 1.9.1 Invite Virginia Hospital and Healthcare Association, VA Healthcare Foundation and VCU Health Systems to join PA team	Nikki Nicholau	Team Leader	# of units-TBD	February 2004	July 2006
	Action 1.9.2 Use technical assistance from Policy Academy to bring Mark Trotz from Housing First to meet with partners		DHCD – Nikki Nicholau VHHA - Tyler DMAS – Diana Thorpe VDH-Foroobar VCU DHCD/VHHA Virginia Health Care Foundation DHCD/VCU/DH		April 2004	
	Action 1.9.3 Develop proposal				July 2004	
	Action 1.9.4 Identify funding available from all partners				July 2004	
	Action 1.9.5 Initiate pilot project				January 2005	
	Action 1.9.6 Evaluate cost/ benefit analysis of project		Program Evaluator		July 2006	

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Strategy 1.10 Increase available funding for affordable housing through a State level Housing Trust Fund	Action 1.10.1 Identify dedicated source of funding	Sue Capers	VCH	Increase in available funds for affordable housing	Bill introduced in 2005 session and passed no later than 2006 session	January 2006
	Action 1.10.2 Write proposal		VCH			
	Action 1.10.3 Obtain GA patrons		VHC			
	Action 1.10.4 Introduce at GA	Sue Capers	Legislative Patrons		January-March of legislative sessions in 2005 & 2006 if necessary	April 2006
	Action 1.10.5 Educate public and stakeholders on benefits in order to obtain public support		VCH			
	Action 1.10.6 If passed, develop program guidelines	TBD	VHDA/DCHD		Legislation passed	July 2006
Strategy 1.11 Facilitate successful acquisition of available grant funds for housing through technical assistance and information of grant opportunities	Action 1.11.1 Identify grant sources	Denise Goode	All Policy Academy members	Awarding of a minimum of 2 grants a year over 3 years that increase available funding and units by at least 50.	Grant awards	July 2007
	Action 1.11.2 Identify appropriate partners					
	Action 1.11.3 Develop project proposal					
	Action 1.11.4 Develop MOU					
	Action 1.11.5 Write grant proposal					
	Action 1.11.6 Administer grant					
Strategy 1.12 Increase state funding for support of emergency shelters and transitional housing for homeless individuals and families	Action 1.12.1 Develop Budget Amendment proposal	Sue Capers	VCH Legislative Patrons	# of units-50	Bill introduced in 2004 session and passed no later than 2005 session January-March of legislative sessions in 2004 & 2005 if necessary	January 2005
	Action 1.12.2 Develop Information packet					
	Action 1.12.3 Get General Assembly Patrons					
	Action 1.12.4 Present to GA					
	Action 1.12.5 Educate public and stakeholders on benefits in order to obtain public support					

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	Action 1.12.6 Implement new program as part of annual application process		DHCD		Legislation passed	July 2005
PRIORITY TWO: Accessible Supportive Services						
Objective: Reduce barriers associated with the delivery of supportive services to homeless persons						
Strategy	Action(s)	Manager ¹	Implementer ²	Expected Outcomes	Benchmarks	Completion Date (Estimated)
Strategy 2.1 Explore use of State SSI supplement (Auxiliary Grant) in settings other than assisted living facilities (ALFs) for the chronically homeless.	Action 2.1.1 Explore this with the DSS Commissioner and try to expand only to homeless individuals.	Jane Clements Diana Thorpe	DMAS	Increase in support available for chronic homeless in supportive housing units	Decision from the DSS Commissioner	October 2004
	Action 2.1.2 If feasible, add strategy to implement decision		DSS/DMAS		Strategy added	
Strategy 2.2 Conduct four workshops throughout the state on Disability Determination and Presumptive Decision Making	Action 2.2.1 Design workshop	Denise Goode	DRS	Reduction in time associated with accessing benefits as number of presumptive decision increase by a minimum of 5 percentage points.	Workshop design complete	February 2004
	Action 2.2.2 Establish locations and publicize				Schedule published	March 2004
	Action 2.2.3 Conduct workshops				Workshops held	July 2004
	Action 2.2.4 Measure results				Report on number of presumptive decision for FY2004	August 2005

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Strategy 2.3 At all points of entry into the system, educate workers about use of the homeless checklist and resource guide (“no wrong door”).	Action 2.3.1 Develop checklist and resource guide using existing models	Jane Clements	Policy Academy member agencies	All first-line workers trained	Checklist complete	July 2004
	Action 2.3.2 Identify opportunities for coordination of intake eligibility determinations and assessment and data collection to facilitate access to mainstream services (TANF, Medicaid, Primary Health Services, Mental Health and Substance Abuse Services)	Jane Clements	Policy Academy member agencies		Meeting held	January 2005
	Action 2.3.3 Identify all points of entry into the system	Jane Clements	Policy Academy member agencies		Listing of entry points exists	January 2005
	Action 2.3.4 Hold a meeting with all state-agency training staff to explore ways to disseminate information	Jane Clements	Policy Academy member agencies		Meetings held	January 2005
	Action 2.3.5 Have state trainers develop a training plan to complete the training	Jane Clements	Policy Academy member agencies		Training developed	March 2005
	Action 2.3.6 Execute plan	Jane Clements	Policy Academy member agencies		Completion of training	July 2005
	Action 2.3.7 Convert the screen checklist to electronic format	TBD			Electronic web-based list exists	January 2005
	Action 2.3.8 Update list annually as needed	Jane Clements	Policy Academy member agencies			Ongoing

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Strategy 2.4 Simplify application for Food Stamps, TANF, and Medicaid	Action 2.4.1 Appoint a state-level interagency group to determine which rules are federally mandated	Jane Clements Diana Thorpe	DSS (Duke Storen)	A shorter, easier to complete, application	Group roster	July 2005
	Action 2.4.2 Determine which rules can be changed		Higher level group from 2.4.1		List of rules	
	Action 2.4.3 Determine which rules should be changed		Higher level group from 2.4.2		List of rules	
	Action 2.4.4 Change regulations and policy				Revised policy and regulations	
	Action 2.4.5 Train Workers				All designated staff trained	
Strategy 2.5 Encourage all local departments of social services to designate an eligibility worker (and backup) to take applications from homeless individuals.	Action 2.5.1 Get buy-in from VDSS Commissioner	Jane Clements	Duke Storen	Designated workers in local DSS	50% of agencies have designated worker by October 04; 75% by October 05	October 2005
	Action 2.5.2 Commissioner communicate with local DSS directors the importance of ending homelessness and how DSS needs to be more involved in ending homelessness		DSS			
	Action 2.5.3 At quarterly local directors' meetings, VDSS emphasize need to designate an eligibility worker and backup		DSS			Quarterly, beginning October 2004
	Action 2.5.4 At quarterly meetings of eligibility staff emphasize the need for designated staff and provide training about homeless issues.		DSS			Meetings held Quarterly, beginning October 2004

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Strategy 2.6 Coordinate with statewide 211 to insure complete resource listing of services for the chronic homeless.	Action 2.6.1 Make presentation to the 211 Policy Board	Jane Clements	Marcella Williams		Presentation made & resource guide distributed	July 2005
Action 2.6.2 Provide resource guide from Strategy 2.4						
PRIORITY THREE: Prevention initiatives that reduce homelessness						
Objective: Insure that all individuals at risk for homelessness have a housing plan upon release from a state supported program that had included housing as a component.						
Strategy	Action(s)	Manager	Implementer	Expected Outcomes	Benchmarks	Completion Date (Estimated)
Strategy 3.1 Implementation of a statewide discharge policy for all at-risk individuals (foster care, adult and juvenile ex-offenders, persons released from medical and mental institutions.)	Action 3.1.1 Identify existing policies	a. Jane Clements b.Scott Richeson c.Tyler Cox d.Jim Reinhard e. Angela Valentine	DSS/DOC/VHHA /DMHMRSAS/ DJJS	Reduce the number of discharged persons entering homelessness from foster care, corrections, and medical institutions. Outcomes will vary by agency. Seek Governor's directive to Cabinet Secretaries and agency heads on the need to ensure agency policies support ending chronic homelessness and increase the cooperation among state agencies.	Policies identified by each agency/ Organization	March 2004
	Action 3.1.2 Modify to meet the housing and employment needs of those released.				As needed, internal individuals/ committees for each agency will determine modifications needed.	May 2004
	Action 3.1.3 Gain buy-in for adopting policies at state and local levels				Policies developed and implemented by each agency	August 2004 (assuming no APA action required)
	Action 3.1.4 Develop list of housing resource options available after discharge				Directory updated and published for each population.	April 2004

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Strategy 3.2 Support Job Corps as an appropriate discharge option for juvenile offenders and juvenile aging out of foster care.	Action 3.2.1 Determine how many juveniles currently exit to Job Corps from targeted systems.	a. Jane Clements b. Angela Valentine	DSS/DJJS	Provide greater job skills to young adults aging out of foster care to reduce the likelihood of them becoming homeless due to a lack of resources.	DSS and DJJ records tracked to determine if information exists. If not, survey relevant sources.	July 2004	
	Action 3.2.2 Provide specific enrollment information to individuals involved in discharge planning for juvenile				Materials provided to agencies and individuals who could benefit.	March 2004	
	Action 3.2.3 Do follow-up survey one year after implementation to determine number of juveniles enrolling who exited one of targeted systems.				Prepare a survey and send it to the Job Corps address or last known home address of participant	June 2005	
Strategy 3.3 Statewide summit on best practices for children aging out of foster care	Action 3.3.1 Convene a workgroup of state and local social services representatives to identify best practices and resources	Jane Clements	Ray Goodwin	DSS would place more emphasis on preparing young adults leaving foster care to become self-sufficient and better prepared to live independently and reduce the likelihood of them becoming homeless.	Individuals on the work group identified and the meeting convened.	March 2004	
	Action 3.3.2 Determine if recommendations will need Administrative Process Act action				Richard Martin	Discuss recommend. with DSS APA staff.	June 2004
	Action 3.3.3 Take appropriate action to implement best practices				Ray Goodwin	Revise policy and procedures. Train local DSS staff.	October 2004 (if APA not needed) October 2005 (if APA needed)

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Strategy 3.4 Determine feasibility of a respite program for family caregivers for a prevention strategy	Action 3.4.1 Look at respite care programs that exist for other populations and determine applicability	Jim Reinhard	TBD	Support and strengthen the family members who deal with individuals who are at-risk of becoming homeless.	TBD	TBD
	Action 3.4.2 Develop a model program and potential funding sources		TBD		TBD	TBD
PRIORITY FOUR: Sufficient financial resources						
Objective: Connect chronically homeless persons to available financial resources within 90 days of contact						
Strategy	Action(s)	Manager ¹	Implementer ²	Expected Outcomes	Benchmarks	Completion Date (Estimated)
Strategy 4.1 Increase the number of prisoners and mental health consumers who have applications pre-filed for Medicaid benefits at release from institutions.	Action 4.1.1 Reinforce established procedures for pre-applications with local and state correctional centers statewide	Scott Richeson	DOC	Increase in number of institutions pre-filing claims for eligible prisoners	Meetings held and/or communication with impacted staff	July 1, 2004
	Action 4.1.2 Educate local CSB and Social Services departments of procedures and need to expedite processing	Jane Clements Jim Reinhard	DSS/ DMHMRSAS		Meetings held and/or communications with impacted staff	
	Action 4.1.3 Provide correctional facilities with point of contacts in CSB and DSS contacts for each jurisdiction in the state.	Scott Richeson	DOC/CSB Staff/DSS		List provided	
	Action 4.1.4 Do survey to determine number of institutions pre-filing for benefits.	Scott Richeson Jim Reinhard	DOC		Survey conducted	

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	Action 4.1.5 Pursue changes in state-Medicaid policy that allows suspension of benefits for short-term incarcerations of one year or less	Scott Richeson	TBD			TBD
Strategy 4.2 Expedite veteran benefit claims for homeless veterans	Action 4.2.1 Provide necessary POA forms to organizations serving the chronic homeless to allow veterans services to act on behalf of the veteran	Bert Boyd	DVS		Forms distributed to homeless service providers statewide	March 2004
	Action 4.2.2 Insure all veterans services reps are briefed on need to expedite claims				Briefings held	
	Action 4.2.3 Provide quarterly updates on the number of cases received and expedited.				Receipt of report for April-June 2004	
Objective: Increase the availability of training opportunities and jobs to chronically homeless through WIA						
Strategy 4.3 Have Governor declare homeless as a “hard to serve” population under WIA	Action 4.3.1 Prepare issue paper for Governor’s office and submit for approval	Willie Blanton	VEC	Increased number of homeless individuals served through WIA each year indicated in annual reports	Approval of Governor’s office	July 2004
	Action 4.3.2 Gain sign-off and communicate to local Workforce Investment Boards (WIB)				Communication to local WIB	
Strategy 4.4 Seek release from performance measures from USDOL when serving the chronic homeless	Action 4.4.1 Prepare and submit necessary documentation for DOL	Willie Blanton	VEC	Increased number of homeless individuals served through WIA each year	Memo sent to DOL	July 2004
	Action 4.4.2 If granted, notify local WIBs				Communication to local WIB	

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Strategy 4.5 Access state 5% set-aside of Workforce Investment Act (WIA) funds for a pilot program targeted at employment for chronic homeless initiative	Action 4.5.1 Develop a position paper for Governor's office	Willie Blanton	VEC	Increase in employment of chronically homeless in accordance with projected outcomes (TBD)	Paper developed	April 2004	
	Action 4.5.2 With Commissioner's approval, submit to Governor's office				Paper submitted		
	Action 4.5.3 Include in state Plan of Service				Plan of Service includes project for chronic homeless		
	Action 4.5.4 Implement Plan and monitor results						July 2004
	Action 4.5.5 Report outcomes				Report to Policy Academy Team		October 2005
Objective: Increase employment opportunities for homeless and prisoner re-entry populations							
Strategy 4.6 Market WOTC to increase employment opportunities for homeless and ex-offenders	Action 4.6.1 Educate local offices and one stop centers on how to use WOTC to assist with employment of DSS-eligible individuals who are homeless and with ex-offenders	Jim Ellenberger	WOTC Unit in VEC	Increase in number of homeless and ex-offenders employed with WOTC	Training provided to local offices	October 1, 2004	
	Action 4.6.2 Work with DSS to determine how to best establish eligibility of chronically homeless		VEC/DSS			On-going	
	Action 4.6.3 Track number of WOTC provided to ex-offenders (and homeless, if possible)		WOTC Unit in VEC				

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	Action 4.6.4 Provide annual report of number of credits issued for ex-offenders and homeless		WOTC Unit in VEC		Annual report submitted to Policy Academy	October 1, 2005
Strategy 4.7 Increase focus on employment of chronic homeless by local one stop centers	Action 4.7.1 Establish a standard that VEC regional directors document at least one activity each quarter targeted at increased employment opportunities for chronically homeless	Jim Ellenberger	VEC Regional Directors	A minimum of 16 outreach activities targeted to increased employment of chronically homeless each year.	Standard incorporated in annual plan	July 2004
	Action 4.7.2 Have regional directors establish work plans and provide quarterly reports				Reports received in Central Office	On-going
	Action 4.7.3 Share best practices and successful efforts with each other				Report to Policy Academy	September 2005
Objective: Provide income opportunities through the Earned Income Tax Credit and other programs with focus on support to the chronic homeless						
Strategy 4.8 Educate points-of-contact for the chronic homeless about the Earned Income Tax Credit	Action 4.8.1 Distribute information sheet and posters to all service providers	Nikki Nicholau	DHCD/VCH/DSS /CSB/VIACC	Increase income through annual tax return to receive earned income tax credit	Distribution of information	January 2005
	Action 4.8.2 Collate and distribute information about locations for free tax preparation services	TBD	DHCD/VCH/DSS /CSB/VIACC		Distribution of information	February 2005
	Action 4.8.3 Hold workshops at VCH annual meeting and the Governor's Housing Conference	Nikki Nicholau Sue Capers	DHCD/VCH/IRS		Workshops held	December 2004
	Action 4.8.4 Send annual reminder to affiliated groups each January-March	Nikki Nicholau	DHCD/VIACH/VCH		Annual reminders sent	On-going

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PRIORITY FIVE: An understanding of chronic homelessness at all levels						
Objective: Insure clear, comprehensive data on the status of chronic homeless in Virginia						
Strategy	Action(s)	Manager¹	Implementer²	Expected Outcomes	Benchmarks	Completion Date (Estimated)
Strategy 5.1 Develop mechanism to capture and document the number of chronic homeless	Action 5.1.1 Develop and implement an independent standard zip code for use by service providers	Reggie Gordon	VA Housing Research Center (VHRC)/VIACH/Policy Academy agencies	Ability to determine “as is” and track progress toward the desired state and support public relation efforts, and provide cost avoidance and other data for funding sources	Code established	August 1, 2004
	Action 5.1.2 Support implementation of HMIS systems statewide	Nikki Nicholau	DHCD		On-going	
	Action 5.1.3 Determine baseline data available from other agencies	Ted Koebel	VA Housing Research Center (VHRC)/VIACH/Policy Academy agencies)		June 1, 2004	
	Action 5.1.4 Consolidate data from CoC statewide with other data	Ted Koebel	VHRC		August 1, 2004	
Strategy 5.2 Document supportive housing availability, need, and costs	Action 5.2.1 Consolidate data from CoC statewide with other data	Ted Koebel	VHRC	Ability to determine “as is” and track progress toward the desired state and support public relation efforts, and provide cost avoidance and other data for funding sources	March 1, 2004	July 1, 2004
	Action 5.2.2 Determine number of units needed		VHRC		April 1, 2004	
	Action 5.2.3 Document costs of providing units and services		VHRC VHHA		May 1, 2004	
	Action 5.2.4 Document cost of supportive services provided through existing systems		VHRC		May 2004	

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	Action 5.2.5 Conduct cost/benefit analysis of alternative service delivery				June 1, 2004	
Objective: Raise priority of ending chronic homelessness through education and awareness						
Strategy 5.3 Create higher level of awareness in agency's involved in Policy Academy	Action 5.3.1 Provide briefings to agency head and executive staff	Nikki Nicholau	Each team member	Insure that the activities of the Policy Academy are able to survive changes to team member and political leadership	By June 30, 2004	On-going
	Action 5.3.2 Use internal agency publications to highlight activities	Nikki Nicholau	Each team member		On-going with copies of articles in file	
	Action 5.3.3 Involve other agency staff in activities of implementation of the Action Plan					
	Action 5.3.4 Conduct briefings of impacted Cabinet Secretaries on activities	Denise Goode Nikki Nicholau Stuart Richeson		Insure the goals of Policy Academy are institutionalized	Quarterly	
	Action 5.3.5 Ask Secretaries' offices to include accountability for Action Plan's goals in agency's performance contract, outcomes, and strategic plan	Denise Goode Nikki Nicholau Stuart Richeson			By June 1, 2004	
Strategy 5.4 Broaden participation of relevant stakeholders in the work of the Policy Academy	Action 5.4.1 Expand team to include representatives from all relevant agencies, impacted non-profit, legislators, and federal partners	Nikki Nicholau	Each team member	Appropriate representation will insure integration of efforts into service delivery and achievement of goals.	Invite new members to February 19	On-going
	Action 5.4.2 Coordinate efforts with Olmstead Task Force	Denise Goode			On-going	

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	Action 5.4.3 Conduct series of regional meetings with community leaders and service agencies of Action Plan	Nikki Nicholau Denise Goode	Each team member		4 regional meetings during first quarter 2004	November 30, 2004
Strategy 5.5 Increase public awareness and political support	Action 5.5.1 Develop a series of compelling stories related to chronic homelessness	Nikki Nicholau Chris Hilbert	DHCD/VHDA		5 stories completed for use by partner agencies	July 1, 2004
	Action 5.5.2 Invite General Assembly members to events highlighting chronic homeless	Sue Capers	All PA Team Members			July 1, 2004
	Action 5.5.3 Issue a minimum of one press release per quarter related to the work of the Policy Academy or the chronic homeless	Nikki Nicholau	DHCD		July 1 & October 1, 2004, January 1 & April 2, 2005	July 1, 2005
Progress to Date		Barriers and/or Situational Changes		Immediate Next Steps (including potential technical assistance needs)		