

MODELS
<b>INTERAGENCY SERVICE TEAMS (IST)</b>
Effective service delivery model linking a community's key service partners in collaborative efforts to support consumer success and housing stability. IST's are being implemented in multiple communities utilizing various funding sources and will be promoted across the state.
<b>DOMESTIC VIOLENCE HOUSING INITIATIVE</b>
Funds committed to the development of supportive housing for survivors of domestic violence who are homeless. This initiative is a partnership between MSHDA, Michigan Domestic Violence Prevention and Treatment Board (MDVPTB), Michigan Coalition Against Domestic and Sexual Violence (MCASDV), DHS and local communities. The principal goal is to establish a permanent infrastructure in a community or region to address the needs of survivors of domestic violence who are homeless on an ongoing basis and disseminate best practices/lessons learned.
<b>CHRONIC HOMELESS INITIATIVE</b>
Funds committed to establish local planning infrastructure and to facilitate the development of supportive housing for individuals who are chronically homeless. This is a partnership between the MSHDA, DHS, DCH, CSH, and local communities. The principal goal is to establish a permanent infrastructure in a community or region to address the needs of chronically homeless individuals on an ongoing basis and disseminate best practices/lessons learned on a regional basis.
<b>HOMELESS FAMILIES WITH CHILDREN INITIATIVE</b>
Funding has been targeted to the creation of permanent supportive housing and/or rental assistance for homeless families with children. This comes as the result of the work by the Policy Academy on Homeless Families and Children. The principal goal is to establish a permanent infrastructure in a community or region to address the needs of homeless families with children on an ongoing basis and disseminate best practices/lessons learned on a regional basis.
<b>HOMELESS YOUTH HOUSING INITIATIVE</b>
Funding has been targeted for the creation of supportive housing and/or rental assistance for homeless youth. The principal goal is to establish a permanent infrastructure in a community or region to address the needs of homeless youth on an ongoing basis and disseminate best practices/lessons learned on a regional basis.
<b>MICHIGAN PRISONER RE-ENTRY INITIATIVE</b>
Statewide initiative with a variety of state and local partners to ensure that offenders returning to the community have skills and supports necessary to succeed — including services, housing and employment options.
<b>HOMELESS VETERANS</b>
Initiatives are currently underway across the state to assist homeless veterans in obtaining services and affordable housing. This is a partnership between the local Veteran's hospitals, Continuum of Care planning bodies, and MSHDA to create supportive housing targeted to homeless veterans.

INFORMATION TECHNOLOGY		
<b>BRIDGES</b>	<b>HOUSING LOCATOR</b>	<b>PROJECT MANAGEMENT SOFTWARE</b>
A system spearheaded by DHS that determines the services and/or programs for which Michigan residents qualify has the ability to share information across systems and agencies in order to streamline client eligibility information and reduce the time it takes to verify eligibility. Currently, DHS is implementing the first of three stages of the BRIDGES program.	The Housing Locator is a web tool which includes real-time information regarding availability of affordable and/or subsidized units and specific descriptors and locations. (e.g. accessibility, transportation, supportive services, proximity to schools). <a href="http://www.housinglocator.com">www.housinglocator.com</a>	The software will make available information on new practices and procedures that develop as 10-year plans are implemented using available statistics that document reduction in homelessness by community. It will incorporate baseline data, goals, objectives and strategies. All 10-year plans will be available review on the Campaign Web site to allow communities to share information, gain knowledge and benchmark success.
<b>STATEWIDE HOMELESS ASSISTANCE ONLINE DATA WAREHOUSE (SHADoW)</b>	<b>VIRTUAL REAL-TIME MEETINGS ACROSS REGIONS</b>	<b>TECHNOLOGY FOR INSTANT ACCESS TO SERVICES</b>
SHADoW will create a real-time virtual research database comprised of de-identified client data from both public and nonprofit agencies. This technology will allow users to generate multiple analytical queries and reports on homeless populations, service delivery and needs via interactive Web-based interface.	Expand Michigan's Homeless services to reach anyone, at anytime, from anywhere. Support the creation of a statewide community of strong partnerships committed to ending homelessness. Transform services through secure information sharing and collaboration technologies such as virtual meetings, using video, web and audio conferencing.	This initiative will explore technology that will provide better, faster delivery of information that will support instant receipt of service for those in need.

SUPPORTIVE SERVICES	
<b>ACCESSING MENTAL HEALTH SERVICES</b>	<b>ACCESSING SUBSTANCE ABUSE SERVICES</b>
Collaboration between state and local partners to ensure that individuals with mental health needs have access to quality services in a timely and consistent manner. This will entail coordination between shelter providers and mental health agencies to implement models that have been successful in other states including presumptive eligibility for SSI in order to receive Medicaid funded services during the enrollment process.	We will work with our state and local partners to ensure that individuals with substance abuse disorders have access to quality services in a timely and consistent manner. This will require coordination between shelter providers, service agencies and substance abuse treatment programs to ensure that all eligible individuals are enrolled in the Medicaid Program. Model programs that have been successful in other states, including presumptive eligibility for Medicaid-funded services during the enrollment process, will be explored.
<b>TRANSPORTATION</b>	
Without reliable and affordable transportation, homeless individuals and families are not able to access needed services and have difficulty obtaining adequate, affordable housing. Strategies to address transportation needs should be included in the 10-Year Plan.	

EMPLOYMENT AND INCOME SUPPORTS
<b>JOB CENTERS</b>
The centers focus on education, skill development, job search and placement programs. Education and skill development programs offer mandatory literacy testing, training and referrals to GED classes, on-site computer lab and job-training referrals to help people develop employment skills. Job search and placement programs including vocational counseling, resume writing, job referral and job retention services are available.
<b>SUPPORTED EMPLOYMENT</b>
This provides an opportunity for people entering the job market to receive help improving their job skills through the support of a "job coach." The job coach's role is to assist the individual to gain job readiness skills as well as to successfully learn tasks associated with a job. Through this program, many people with special needs who have had difficulty obtaining or maintaining employment have been helped. The employer is assured that the workload is met while employees are receiving quality training on the job.
<b>STATE AND FEDERAL BENEFITS</b>
The Family Independence Program (FIP), food stamps, State Disability Assistance, Social Security Income and other related benefits are available through state and federal agencies. To end homelessness, individuals and families must be enrolled for benefits which they are entitled, removing all unnecessary barriers to establish timely linkage.
<b>VETERAN'S BENEFITS</b>
It is estimated that 25% of individuals who are homeless are honorably discharged veterans. Veterans are eligible for homeless services provided by the Veteran's Administration (VA)—with locations available in several areas of the state. It is imperative that homeless veterans be linked to the services and entitlements offered through the VA in a timely manner.
<b>SOAR ACROSS MICHIGAN</b>
SOAR ACROSS MICHIGAN is Michigan's part of a national technical assistance initiative that assists people who are homeless to successfully apply for Social Security Income and Social Security Disability Income (SSI/SSDI) by: Encouraging collaboration among key stakeholders, facilitating strategic planning to improve access to SSI/SSDI at the state and community levels, offering a Train-the-Trainer program that builds the capacity of front-line staff to assist people who are homeless with SSA disability applications, Tracking outcomes to ensure long-term support and dissemination of promising practices. SOAR will be spearheaded in Michigan through a collaborative effort of DCH, MSHDA, DHS and CSH.

# “ENDING HOMELESSNESS...IT IS POSSIBLE.”

COMMUNITY BUILDING	
<b>PROJECT HOMELESS CONNECT</b>	<b>CONSTITUENT PLEDGES</b>
A national homeless initiative built on close collaboration with local municipalities, the private sector, community nonprofits and individuals. Goals: <ul style="list-style-type: none"> <li>• Improve access to services</li> <li>• Engage and increase the understanding and involvement of businesses, nonprofits, communities and individual volunteers</li> <li>• To leverage private, corporate and foundation funding as well as in-kind support to augment government efforts to increase housing options and build service capacity</li> </ul>	Throughout the planning and implementation phases to end homelessness, the active involvement of the many community leaders is required. Local individuals and agencies will need to pledge their commitment to the process and be actively engaged. A broad constituency will include DHS, MSHDA, DCH, CMH, MI Works!, mayors, commissioners, community action agencies, shelter providers, foundations, Continuum of Care planning members, public housing commissions, community collaboratives, legislative members, Veteran's Administration, Social Security Administration, prisons, hospitals and schools.
<b>FOR MORE INFORMATION ABOUT ANY OF THESE PROGRAMS, PLEASE CONTACT:</b>	
Janet Irrer, Homeless Assistance Manager, Michigan State Housing Development Authority, 517-335-3038, <a href="mailto:irrerja@michigan.gov">irrerja@michigan.gov</a>	
David Verseput, Director of Community Living and Long Term Care Programs, Michigan Department of Community Health, 517-373-8091, <a href="mailto:verseput@michigan.gov">verseput@michigan.gov</a>	
Patricia Caruso, Housing Specialist, Michigan Department of Human Services, 517-373-9889, <a href="mailto:carusop@michigan.gov">carusop@michigan.gov</a>	
Lynn Nee, Acting Director of Michigan Coalition Against Homlessness, 517-485-6536, <a href="mailto:lnee@mihomeless.org">lnee@mihomeless.org</a>	
MSHDA 1105 03/07 Equal Housing Opportunity	

TRAINING AND COMMUNICATION	
<b>CAMPAIGN WEB SITE</b>	<b>TECHNICAL ASSISTANCE</b>
The Campaign to End Homelessness in Michigan Web site will serve as a one-stop shop for information on various programs and initiatives. The site will provide information on best practices, allow providers to share information on experiences and identify and describe funding opportunities for housing and services to individuals or families who are homeless with the purpose of providing ongoing technical support and capacity-building for local communities. Via the Web site we will also have the ability to track the progress and implementation of each community's 10-Year Plan to End Homelessness.	MSHDA's Office of Supportive Housing and Homeless Initiatives is committed to providing technical assistance and capacity building opportunities through regional trainings and workshops, dissemination of best practice models from around the state and country, providing assistance in developing new projects, accessing new funding opportunities and partnering with providers and key stakeholders at the local level. The Campaign to End Homelessness in Michigan Web site will also be a source to access these programs. <a href="http://www.thecampaigntoendhomelessness.org">www.thecampaigntoendhomelessness.org</a>
<b>SUPPORTIVE HOUSING INSTITUTE</b>	<b>MEDIA CHAMPIONS/BRAND REINFORCEMENT</b>
A capacity-building initiative for supportive housing providers. This institute will provide comprehensive, interactive training on the development of supportive housing and detail how to engage necessary partners. This institute is targeted to assist new supportive housing development teams.	Within the context of the Homeless Summit and other training events, sessions for reinforcing key messages of the statewide campaign will be conducted to help local groups speak the same language for the Campaign, always linking the local effort to the statewide plan. Further data assembly activities will be coordinated around getting and archiving news stories, events, successes on the Campaign Web site, as well as identify sympathetic and influential media champions.

**THERE ARE MANY WAYS EVERYONE CAN HELP. HERE'S HOW TO REMEMBER THEM ALL:**

**M**ICHIGAN'S **C**AMPAIGN **T**O **E**ND **H**OMELESSNESS **P**LAN

**M**ODELS **I**NFORMATION TECHNOLOGY **S**UPPORTIVE SERVICE

**C**OMMUNITY BUILDING

**T**RAINING

**E**MPLOYMENT

**H**OUSING ASSISTANCE

**P**LANNING

## STATEWIDE REGIONAL COLLABORATION MAP

(60 PLANS IN 8 REGIONS, COVERING 83 COUNTIES)



“Together we can do more, use resources better and serve those with the greatest need more effectively.”

## HOUSING ASSISTANCE

HOUSING FIRST	HOMELESS ASSISTANCE RECOVERY PROGRAM (HARP)	HOUSING RESOURCE CENTER (HRC)	PROJECT-BASED VOUCHERS	SHELTER PLUS CARE
This approach which focuses on the root causes of homelessness rather than a reactionary response. It attempts to 1) prevent homelessness when possible and 2) rapidly re-house those who do experience homelessness and ensure supportive services are provided. MSHDA's Office of Supportive Housing and Homeless Initiatives fully embraces the Housing First approach and will continually provide training and technical assistance to implement a successful Housing First Program.	HARP is the targeting of Housing Choice Vouchers to persons and families who are homeless and receiving services for 28 days. Ongoing supportive services are available through local service agencies to households that receive a HARP voucher. Those receiving temporary rental assistance through Tenant Based Rental Assistance (TBRA), Shelter+Care and HUD Supportive Housing Program (SHP) are eligible to receive a HARP voucher.	This pilot project is a partnership between MSHDA, DCH, DHS and Detroit based service funders and agencies. The HRC will link individuals and families who are homeless with special needs to vacant housing units in the cities of Detroit, Hamtramck and Highland Park. Individuals referred will be assisted in locating housing units, completing rental applications, understanding the terms and conditions of their lease, applying for rental assistance and entitlement benefits, receiving eviction prevention services and accessing services provided through partnering agencies.	These provide up to 15 years of rental assistance to specific units. Tenants are required to pay 30% of their income toward rent with HUD subsidizing the remainder. HUD allows Public Housing Authorities to set aside up to 20% of Housing Choice Vouchers to be used as Project Based Vouchers. MSHDA exercised its discretionary authority to make this commitment targeted to new supportive housing projects that meets all specified criteria.	Program funded through HUD that provides rental assistance and supportive services for people with mental health problems. The MDCH administers this program for many communities in the state.
HOUSING RESOURCE SPECIALISTS	DHS SUPPORTIVE HOUSING LEASING ASSISTANCE	HUD SUPPORTIVE/TRANSITIONAL SUPPORTIVE HOUSING	TENANT-BASED RENTAL ASSISTANCE	PATH
Assist individuals/families to locate affordable housing, apply for entitlement benefits, and work with individuals/families to promote self-sufficiency. Currently, Housing Resource Specialists exist in many communities throughout Michigan.	Through a grant made available from HUD, McKinney Vento communities (Balance of State) who join the Campaign to End Homelessness through the creation and implementation of a 10-year plan will have access to submit proposals to be awarded competitively. Funds can be used for leasing assistance and to hire Housing Resource Specialists.	HUD Supportive Housing Program provides leasing assistance up to 24 months for individuals and families who are homeless. Only counties who do not receive HUD Supportive Housing funding directly are eligible (Balance of State Communities).	TBRA provides rental assistance up to 24 months for homeless individuals and families. The intent of the program is to rapidly rehouse, stabilize and re-engage individuals/families who are homeless in their communities.	Through the federally funded Projects for Assistance in Transition from Homelessness, the MDCH and local CMH agencies provide outreach services to homeless persons who have mental health needs.

## PLANNING, IMPLEMENTATION AND MEASUREMENT

LOCAL 10-YEAR PLANS TO END HOMELESSNESS	STATE AGENCY'S 10-YEAR PLANS TO END HOMELESSNESS	PROTOCOLS	STATEWIDE TASKFORCE FOR YOUTH PERMANENCY AND SERVICES	MICHIGAN STATE HOMELESS MANAGEMENT INFORMATION SYSTEM (MSHMIS)	BASELINE/ANNUAL REPORTING	PERFORMANCE MEASUREMENT OUTCOMES
Through the Campaign to End Homelessness, 100% of Michigan's communities have committed to complete 10-year plans to end homelessness. To support their efforts, MSHDA distributed planning grants, provided regional trainings and offered ongoing technical assistance. Communities producing a solid 10-Year Plan are eligible for permanent supportive housing development funds, Tenant Based Rental Assistance (TBRA) and other supportive service and housing funds that become available over time.	State departments will be encouraged to develop agency specific 10-Year plans to end homelessness. Plans would include each agency's review of existing policies, procedures, funding allocations and contracts in order to support implementation of local strategies to end homelessness.	Protocols ensure that standards are in place to effectively and efficiently meet the needs of individuals and families that experience homelessness. All providers should have a standard intake process, methods to assess individual needs and connect them to benefits, services and housing opportunities in a timely and consistent manner. These protocols should be based on documented best practices.	The Taskforce led by the Director of DHS and a Michigan Supreme Court Justice addresses urgent concerns for the children of Michigan's Foster Care system. They are working to develop recommendations to ensure every adolescent in foster care will have a life-long connection to a caring adult; financial support for education and training and access to affordable housing, health care, transportation, employment and emergency needs	This Web-based client services data system gathers information on homeless individuals and families in communities all across Michigan, including information on services they are receiving. Agencies providing services to homeless individuals populate the data system.	The report will serve as the foundation to measure our progress toward eliminating homelessness. Data collected through the MSHMIS will provide each community with a snapshot of the homeless population including total number of homeless, age, income, average length of stay in a shelter and average time to link to services and permanent housing. Annual reports will be provided to measure progress and effectiveness of implemented strategies.	All homeless assistance programs will begin measuring results using common Performance Measures Outcomes gauging success in: Rapid-rehousing; Speedy receipt of mainstream benefits, services, and income supports; Stability in permanent housing — using SHADoW, BRIDGES, and MSHMIS technology.



## OUR VISION

We believe housing should be a right, and the elimination of homelessness is an achievable goal: no man, woman, or child should be forced to sleep on the streets, in the woods, or on a cot in a shelter on any night, in any town or city in Michigan.

Together, we will end homelessness by providing the poorest members of our society with the housing, services, and income supports they need in a time frame they deserve. To achieve our vision, we commit to articulate, embrace and implement local “Plans to End Homelessness” across our entire state.

Our Campaign must span all interested constituent groups: shelters, housing providers, service providers, state and local agencies, foundations, businesses, and private citizens. We understand that no one party is more important than the other — an enduring commitment by all is a precondition of achieving our vision. And our effort must secure and maintain extraordinary commitments at the local, regional and state levels. We will use the best data, provide the best technical assistance and training, and continually search across the country for the best evidence-based practices to bring to Michigan. We will regularly measure our progress, and continuously make any needed changes to improve our systems of care, which lead to the elimination of homelessness.

In the end, we will realize our vision of ending homelessness in Michigan because the collective capacity of our compassion is greater than the depth of this challenge.