



OKLAHOMA

STATE ACTION PLAN ON HOMELESSNESS

2007

GOAL #1 PROMOTING COLLABORATIONS AMONG STAKEHOLDERS

Strategy(ies)	Initiative(s)	Manager(s)	Expected Outcomes	Completion Date	Key Steps	Implementer(s) & Benchmark
Strategy 1.2 Promote understanding of homelessness and Create Public and Political "Will"	Initiative 1.2.2 Create a public and political "will" campaign	Jane	Improve Public and Political Will toward assisting homeless Oklahomans	7-31-2009	1.2.2.1 Research successful public and political will strategies implemented in other states	Jane and Shelly 12-31-2007
					1.2.2.4 Based on research findings, develop a plan for Oklahoma	Jane and Shelly 12-31-2008
	Initiative 1.2.3 Educate Federal, State, Private, and Faith-Based Organizations on Homelessness	Jane	Improvement of understanding regarding the unique characteristics of homeless individuals	12-31-2007	1.2.3.1 Provide technical assistance to agencies for developing training on homelessness	Jane and Shelly 12-31-2007
	Initiative 1.2.4 Increase community access to information on homelessness	Jane	Increased access to information on homelessness	7-31-2009	1.2.4.1 Develop a plan to effectively disseminate information regarding homeless needs, resources and GICH related efforts to community stakeholders and the public as a whole	Jane and Shelly 12-31-2007
Strategy 1.3 Develop and implement a statewide plan for data collection and outcome measurements	Initiative 1.3.4 Coordinate statewide data collection system.	Vaughn Clark, Jane Ferrell, Linda Love, Tracey Booth and Linda Lepak	To analyze and report information concerning the homeless issues in Oklahoma.	1-31-2008	1.3.4.1 Locate resources to be used for a data warehouse.	Vaughn Clark, Jane Ferrell, Linda Love, Tracey Booth and Linda Lepak 1-31-2008
	Initiative 1.3.5 Facilitate standardized statewide Point in Time Count of the Homeless	Vaughn Clark, Jane Ferrell, Linda Love, Tracey Booth and Linda Lepak	To analyze and report information concerning the homeless issues in Oklahoma.	1-31-2008	1.3.5.1 Coordinate and provide assistance to CoC members to conduct annual PIT Count	Vaughn Clark, Jane Ferrell, Linda Love, Tracey Booth and Linda Lepak 6-30-2007
	Initiative 1.3.6 Facilitate statewide community -based planning.	Vaughn Clark, Jane Ferrell, Linda Love, Tracey Booth and Linda Lepak	To analyze and report information concerning the homeless issues in Oklahoma.	1-31-2008	1.3.6.1 Provide analysis report of annual HUD CoC competition to GICH members and community stakeholders	Vaughn Clark, Jane Ferrell, Linda Love, Tracey Booth and Linda Lepak 6-30-2007
1.3.6.2 Provide an annual report outlining updated data elements and data related outcomes to GICH members and community stakeholders						

GOAL #1
PROMOTING COLLABORATIONS AMONG STAKEHOLDERS

Strategy(ies)	Initiative(s)	Manager(s)	Expected Outcomes	Completion Date	Key Steps	Implementer(s) & Benchmark
Strategy 1.4 Promote understanding of homeless needs and resources at they relate to the Continuum of Care	Initiative 1.4.1 Conduct regularly scheduled statewide meetings for continua of care members on a quarterly basis	Vaughn Clark and Jane Ferrell	Increased awareness of State initiatives and concerns of local stakeholders. Attention and action from lawmakers and funding sources.	12-31-2007	1.4.1.1 Provide the GICH with details and concerns from Statewide CoC members	Vaughn Clark and Jane Ferrell 6-30-2007
	Initiative 1.4.2 Participate in Continuum of Care Assessment funded by HUD.				Vaughn Clark, Jane Ferrell and Linda Love	Identify and develop training for Continuum of Care applicants.
					1.4.1.2 Provide Statewide CoC members with the initiatives of the GICH.	Vaughn Clark and Jane Ferrell 6-30-2007

GOAL #2

INCREASING ACCESS TO AFFORDABLE, PERMANENT HOUSING FOR HOMELESS INDIVIDUALS AND FAMILIES

Strategy(ies)	Initiative(s)	Manager(s)	Expected Outcomes	Completion Date	Key Steps	Implementer(s) & Benchmark
Strategy 2.1 Increase permanent housing dedicated to homelessness that is affordable in both rural and urban areas.	Initiative 2.1.1 Identify the need for permanent housing for homeless people in Oklahoma utilizing Point-In-Time count information for all CoCs in Oklahoma	Jane and Jacki	Identified current permanent housing need for individuals and families and specialized populations in Oklahoma	12-31-2006	2.1.1.2 Identify the subpopulations (i.e. ethnic groups, veterans, individuals with mental illness and/or substance use disorders, individuals with HIV/AIDS, etc.) that make up Oklahoma's homeless population in each region of the State	Shelly 12-31-2006
					2.1.1.3 Identify the number of current housing units/subsidies dedicated for homeless individuals and families, including identified subpopulations, in each region of the State	Shelly 12-31-2006
					2.1.1.4 Identify the number of units/subsidies needed to meet the housing needs for homeless individuals and families, including identified subpopulations, for each region of the State	Shelly 12-31-2006
					2.1.1.5 Identify the "housing wage" for Oklahoma and Oklahoma communities and make the information accessible to community stakeholders	Greg and Dan 12-31-2006
	Initiative 2.1.2 Identify State and Federal funding streams that can be used for housing development for homeless individuals and families, and facilitate increased access	Jane and Jacki	Increased access to permanent housing for people who are homeless in Oklahoma.	7-31-2009	2.1.2.6 To create a housing trust fund with an on-going funding stream and a broad definition of service criteria.	Matt and Greg 7-31-2009
					2.1.2.7 Create a training framework to facilitate educational opportunities for community stakeholders to assist with increased access to Section 8 benefits	Matt and Debra 3-31-2007
					2.1.2.8 Improve access to the following funding streams: HOME, CDBG, Federal Home Loan Bank, and Tax Credits	Jacki, George and Lee Ann 7-31-2009
					2.1.2.9 Create a process/framework to provide on-going technical assistance to community stakeholders in making successful application for available funds	Jacki 12-31-2007
					2.1.2.10 Get the homeless preference reinstated for Section 8.	Matt and Debra 7-31-2009
					2.1.2.11 Advocate for funding application processes that are simple, more streamlined and less restrictive	Jacki and Dan 7-31-2009
2.1.2.12 Research and increase other options for subsidy and housing development					Jacki 7-31-2009	

GOAL #2 INCREASING ACCESS TO AFFORDABLE, PERMANENT HOUSING FOR HOMELESS INDIVIDUALS AND FAMILIES

Strategy(ies)	Initiative(s)	Manager(s)	Expected Outcomes	Completion Date	Key Steps	Implementer(s) & Benchmark
	Initiative 2.1.3 Recruit and support increased partnership in developing permanent housing, including supported housing, for people who are homeless in both rural and urban areas.	Jane and Jacki	Increased permanent housing units developed for people who are homeless in Oklahoma	7-31-2009	2.1.3.1 Facilitate policy academies for Oklahoma communities to develop new partners and collaborations in the development of permanent housing for people who are homeless	Jacki, Debra and Shelly 8-31-2008
Strategy 2.2 Maximize effectiveness of Continuum of Care (CoC) housing dollars in both rural and urban areas.	Initiative 2.2.1 Provide technical assistance to CoCs, and community stakeholders interested in applying for COC dollars to develop permanent housing	Jane	Increase number of permanent housing units funded/developed through CoC	7-31-2009	2.2.1.2 Will facilitate a process/framework for on-going planning, coordination and problem-solving re: the development of permanent housing, for State CoCs	Jane and Shelly 3-31-2007
					2.2.1.3 Will facilitate/offer annual training opportunities to community stakeholders re: application for and implementation of CoC permanent housing programs	Jane and Shelly 9-30-2007

GOAL #3 IMPROVING ACCESS TO SERVICES

Strategy(ies)	Initiative(s)	Manager(s)	Expected Outcomes	Completion Date	Key Steps	Implementer(s) & Benchmark
Strategy 3.1 Facilitate the implementation of discharge planning/homeless prevention policies that do not contribute to homelessness in partnership with appropriate agencies in both rural and urban areas.	Initiative 3.1.3 Support/promote the utilization of discharge planning best practices in policy development by discharging agencies	June Elkins-Baker & Jacki Millspaugh	Discharging agency policies reflect discharge planning best practices	6-30-2009	3.1.3.2 Creation of a position paper on discharge planning best practices for psychiatric and substance abuse inpatient treatment facilities and present to ODMHSAS	June Elkins-Baker & Jacki Millspaugh 3-31-2007
					3.1.3.3 Send out a survey to mental health and substance abuse inpatient treatment facilities to assess what is needed to be able to implement discharge planning best practices	June Elkins-Baker & Jacki Millspaugh 6-30-2007
					3.1.3.4 Creation of a position paper on discharge planning best practices for corrections facilities and present to ODOC	Bob Mann & Carol Marsh 3-31-2007
					3.1.3.5 Send out a survey to corrections facilities to assess what is needed to be able to implement discharge planning best practices	Bob Mann & Carol Marsh 6-30-2007
					3.1.3.6 Facilitate a discharge planning forum to review the position paper and survey findings and plan implementation	Jacki Millspaugh & Bob Mann 12-31-2007
Strategy 3.3 Increase access to comprehensive health care services for homeless individuals and families in both rural and urban areas.	Initiative 3.3.5 Increase access to physical health care services	Susan Geurin & Jim Marks	Increased access to physical health care	6-30-2009	3.3.5.1 Identify gaps/needs in physical health care services for the homeless	Susan Geurin & Jim Marks 3-31-2007
					3.3.5.2 Identify best practices for increasing access to physical health care services for homeless individuals and families	Susan Geurin & Jim Marks 6-30-2007
	Initiative 3.3.6 Increase access to mental health and substance abuse services	June Elkins-Baker & Jacki Millspaugh	Increased access to mental health and substance abuse services	6-30-2009	3.3.6.1 Identify gaps/needs in mental health and substance abuse services for the homeless	June Elkins-Baker & Jacki Millspaugh 3-31-2007
					3.3.6.2 Identify best practices for increasing access to mental health and substance abuse services for homeless individuals and families	June Elkins-Baker & Jacki Millspaugh 6-30-2007
Strategy 3.4 Improve coordination between domestic violence and homeless service providers in both rural and urban areas.	Initiative 3.4.2 Develop and implement educational opportunities for stakeholders regarding domestic violence assessment and services	Jacki Millspaugh	Increased coordination between domestic violence and homeless service providers	6-30-2009	3.4.2.2 Develop screening and training for homeless shelter staff on identification of domestic violence issues	Jacki Millspaugh 12-31-2007
					3.4.2.3 Facilitate training on identification of domestic violence issues	Jacki Millspaugh 3-31-2008

GOAL #3 IMPROVING ACCESS TO SERVICES

Strategy(ies)	Initiative(s)	Manager(s)	Expected Outcomes	Completion Date	Key Steps	Implementer(s) & Benchmark
Strategy 3.5 Facilitate the implementation of support services (in rural and urban areas) to assist people with accessing and maintaining community based resources such as housing, employment & education.	Initiative 3.5.1 Develop and implement housing support services	Jacki Millspaugh	Increased number of people accessing and maintaining housing	6-30-2009	3.5.1.1 Develop training for direct care staff to improve knowledge of housing systems and increase access to housing for people served	Jacki Millspaugh 12-31-2007
					3.5.1.2 Identify and implement infrastructure for the provision of training	Jacki Millspaugh 1-31-2008
					3.5.1.3 Provide training to 50 direct care staff	Jacki Millspaugh 6-30-2008
					3.5.1.4 Obtain funding to add Housing Support Specialists positions in community mental health	Jacki Millspaugh 6-30-2008
					3.5.1.5 Develop specialized training for Housing Support Specialists to provide on-going supports that assist people in maintaining successful housing	Jacki Millspaugh 12-31-2008
					3.5.1.6 Train all Housing Support Specialists	Jacki Millspaugh 3-31-2009

GOAL #4 IMPROVING ACCESS TO MAINSTREAM RESOURCES

Strategy(ies)	Initiative(s)	Manager(s)	Expected Outcomes	Completion Date	Key Steps	Implementer(s) & Benchmark
Strategy 4.1 To provide increased access to job services for individuals and families that are homeless in both rural and urban areas.	Initiative 4.1.1 Identify employment needs of homeless	David Slimp, Linda Manaugh	Specific identified employment needs to facilitate development of targeted services	March 31, 2008	4.1.1.1 Analyze 2007 Point In Time survey data to assess the employment needs and barriers to employment of homeless Oklahomans.	David Slimp, Sidna Chambers March 31, 2008
	Initiative 4.1.2 Identify and encourage implementation of "best practices" models of employing homeless	David Slimp, Linda Manaugh	"Best practice" models are used by the employment service providers	April 30, 2008	4.1.2.1 Research "best practice" models for employment service programs for homeless individuals	David Slimp, Linda Manaugh, Sidna Chambers April 30, 2007
					4.1.2.2 Work with the GICH to include a track in a statewide homelessness forum for employment stakeholders to review best practice models, identify model(s) to implement, and create a model plan for implementation.	David Slimp, Linda Manaugh, Sidna Chambers December 31, 2007
					4.1.2.3 Distribute the identified "best practice" model(s) at appropriate agencies	David Slimp, Linda Manaugh, Sidna Chambers April 30, 2008
Initiative 4.1.3 Improve access to Workforce Center Services for people who are homeless	David Slimp, Linda Manaugh	Improved access	December 31, 2007	4.1.3.1 Facilitate local level stakeholder meetings between local work force centers and service providers to facilitate local level collaboration.	David Slimp, Sidna Chambers December 31, 2007	
Strategy 4.2 Increase access to income tax credits for homeless people and people at risk of becoming homeless in both rural and urban areas.	Initiative 4.2.1 Increase access	Jean Cooper	Increased access	December 31, 2007	4.2.1.1 Research current utilization of income tax credits by homeless people and people at risk of becoming homeless, and identify barriers to access.	Mary Jo Kinzie, Jean Cooper, Ashley Jones, and AC Garcia September 30, 2007
					4.2.1.2 With key community stakeholders, develop a plan to improve access to income tax credits for homeless persons and people at risk of becoming homeless.	Mary Jo Kinzie, Jean Cooper, Ashley Jones, and AC Garcia December 31, 2007
Strategy 4.3 To provide viable, affordable transportation for homeless individuals in rural and urban areas	Initiative 4.3.1 Research statewide options / initiatives and funding opportunities for homeless individuals	Kay Floyd	Continued information gathering and networking on current statewide transportation projects	December 31, 2007 and Annually.	4.3.1.1 Schedule United We Ride Representative to provide updates, and continue gathering information and networking on current statewide transportation projects.	Kay Floyd, Mary Jo Kinzie Quarterly Updates to Access to Mainstream Resources Committee and/or GICH
					4.3.1.2 Provide Information and data to GICH members from Governor's Oklahoma United We Ride Council.	Kay Floyd December 31, 2007 and Annually
	Initiative 4.3.2 Partner with existing transportation initiatives to increase transportation options for people who are homeless	Kay Floyd	Increased options for and access to transportation for people who are homeless	December 31, 2008	4.3.2.1 Assist United We Ride with planning, advocacy, and implementation of increased transportation options for people who are homeless.	Kay Floyd, Mary Jo Kinzie December 31, 2008

GOAL #4

IMPROVING ACCESS TO MAINSTREAM RESOURCES

Strategy(ies)	Initiative(s)	Manager(s)	Expected Outcomes	Completion Date	Key Steps	Implementer(s) & Benchmark
Strategy 4.4 To provide increased access to and awareness of educational services	Initiative 4.4.1 Implement McKinney-Vento Act requirements.	Delana Smiley, Erin Clapper	Implementation in all school districts as appropriate	December 31, 2007 and Annually	4.4.1.1 Create and distribute local area resource packets to the school districts.	Erin Clapper, Kathy Dunn October 1, 2007
					4.4.1.2 Identify and educate liaisons regarding their roles and responsibilities.	Erin Clapper, Kathy Dunn December 31, 2007 & continuing Web site updates
					4.4.1.3 Educate school personnel and implement requirements in all school districts.	Erin Clapper, Kathy Dunn September 30, 2007
	Initiative 4.4.2 Network adult education services including Job training; GED; Literacy; Financial Literacy	Delana Smiley, Erin Clapper	Identification and collaboration of existing programs with opportunities for targeting or maximizing homeless person's access and eligibility. Improved communication and data collection.	December 31, 2007	4.4.2.1 Identify existing resources & gaps.	Delana Smiley, Erin Clapper, David Slimp, and Linda S. Manaugh May 31, 2007
					4.4.2.2 Participate with key stakeholders in eliminating gaps.	Delana Smiley, David Slimp, and Linda Manaugh September 30, 2007
					4.4.2.3 Joint training among OESC, SDE Adult Education and Career Tech.	Erin Clapper, David Slimp, and Linda Manaugh December 31, 2007
	Initiative 4.4.3 Coordinate pre-K – 12 education programs including Head Start, and other public/private child care and preschool programs	Delana Smiley, Erin Clapper	Identification and collaboration of existing programs with opportunities for targeting or maximizing homeless person's access and eligibility. Improved communication and data collection.	March 31, 2008	4.4.3.1 Facilitate two (spring and fall) 2-hr video conferences for Head Start and public school programs.	Erin Clapper, Kay Floyd, Linda Manaugh September 30, 2007
					4.4.3.2 Identify existing programs among public schools, Head Start, and childcare that serve homeless children.	Erin Clapper, Kay Floyd, Linda Manaugh December 31, 2007 ongoing
					4.4.3.3 Facilitate a collaborative forum for education programs serving homeless children to identify opportunities for targeting or maximizing access & eligibility.	Erin Clapper, Kay Floyd, Linda Manaugh March 31, 2008
					4.4.3.4 Facilitate Improved communication and data collection.	Erin Clapper, Kay Floyd, Linda Manaugh March 31, 2008

GOAL #5 IMPROVING ACCESS TO FEDERAL AND STATE BENEFITS

Strategy(ies)	Initiative(s)	Manager(s)	Expected Outcomes	Completion Date	Key Steps	Implementer(s) & Benchmark	
Strategy 5.1 To provide a more streamlined and prompt process for SSI/SSDI, Medicaid, Veterans, and other public assistance benefits in both urban and rural areas.	Initiative 5.1.1 Investigate and coordinate simplified eligibility processes including presumptive eligibility and quick decisions	Noel Tyler & Joanne Terlizzi & Darlene McClure	Quicker decisions, fewer decisions based on limited or incomplete information or processes	6-30-2007	5.1.1.1 Identify and flag homeless cases to facilitate immediate development	Eloy Huerta, LaVerna Williams, Noel Tyler 6-30-07	
					5.1.1.2 Track homeless cases for essential outcomes	Eloy Huerta, LaVerna Williams, Noel Tyler 6-30-07	
	Initiative 5.1.2 Establish a resource network of examination providers, advocates, and immediate exchange of process based information	Noel Tyler & Joanne Terlizzi & Darlene McClure	Increased collaboration between involved parties	12-31-2007	5.1.2.1 Identify and recruit providers and advocates	Committee 12-15-07	
					5.1.2.2 Identify and standardize information for processes and communication methods	Committee 12-15-07	
	Initiative 5.1.3 Implement front end real time procedures between all agencies for application completion, medical records acquisition, and providing medical services	Noel Tyler & Joanne Terlizzi & Darlene McClure	Improved customer service and increase number and quality of applications	12-31-2007	5.1.3.1 Instigate a network of communication resources	Committee 12-15-07	
					5.1.3.2 Enhanced application access through outreach; going where the people are	Noel Tyler, Jacki Millspaugh, Darlene McClure, LaVerna Williams, Eloy Huerta 6-30-07	
					5.1.3.3 Schedule consultative exams at time of application or as quickly as possible	Noel Tyler, Jacki Millspaugh, Darlene McClure, LaVerna Williams, Eloy Huerta 6-30-07	
					5.1.3.4 Received medical records within 10 days of application or as quickly as possible	DDS PR Unit 12-15-07	
	Strategy 5.2 Establish a statewide training (urban and rural areas), collaboration, and information exchange of all service providers to improve access to SSI/SSDI, Medicaid, Veterans benefits and other public benefits	Initiative 5.2.1 Develop and implement educational opportunities for stakeholders regarding eligibility processes	Jacki Millspaugh & Noel Tyler & Joanne Terlizzi & Darlene McClure	Improved assistance for adults who are homeless with SSI/SSDI, Medicaid, public assistance and Veterans benefits applications	6-30-2007	5.2.1.1 Facilitate SOAR, Medicaid, less intensive assistance and other technical assistance trainings on a regular basis in OKC and Tulsa	Dawn Talton, Irene Martin, Bruce Smith 6-30-07
						5.2.1.2 Create process for outcome tracking for SOAR training based and traditional applications	Nancy Shaw 6-30-07
5.2.1.3 Create training curriculum for improving access to Medicaid, public assistance, and Veterans benefits in Oklahoma						Joanne Terlizzi, Darlene McClure 6-30-07	
5.2.1.4 Create curriculum for technical assistance training less intensive than SOAR training as well as other technical assistance training.						Irene Martin, Dawn Talton, Nancy Shaw, Bruce Smith 6-30-07	

GOAL #5 IMPROVING ACCESS TO FEDERAL AND STATE BENEFITS

Strategy(ies)	Initiative(s)	Manager(s)	Expected Outcomes	Completion Date	Key Steps	Implementer(s) & Benchmark
Strategy 5.2 Cont'd	Initiative 5.2.2 Develop and implement training opportunities for health care providers regarding disability claim documentation	Jacki Millspaugh & Noel Tyler & Joanne Terlizzi & Darlene McClure	Improved awareness and immediacy of medical or mental documentation for claim	6-30-2007	Step 5.2.2.1 Conduct CEU/CME accreditation provider training for CE/Treating physicians and advocates	DDS PR Unit 6-30-07
					Step 5.2.2.2 Informational outreach to treating physicians.	DDS PR Unit, Tracey Booth, Susan Guerin 6-30-07
Strategy 5.3 Identify system gaps and barriers to accessing Federal and State benefits (urban and rural areas) and develop and implement solutions	Initiative 5.3.1 Establish a diverse collaboration network across state agencies, healthcare service providers and community and faith based organizations	LaVerna Williams	Increased cooperation, collaboration, and communication between involved parties	12-31-2007	Step 5.3.1.1 Develop public relations taskforce	Committee 12-15-07
					Step 5.3.1.2 Develop network resource flow chart	Committee 12-15-07
					Step 5.3.1.3 Establish a network resource list serv	Committee 12-15-07
	Initiative 5.3.2 Facilitate increase of representative payee options for homeless persons	LaVerna Williams	Increased options	12-31-2007	Step 5.3.2.1 Support local stakeholders (such as Volunteers of America) in their efforts to increase representative payee options	OKC and Tulsa SOAR Teams 12-15-07
					Step 5.3.2.2 Promote the need and benefits of increased options across the State and identify new stakeholders willing to provide representative payee services	OKC and Tulsa SOAR Teams 12-15-07
					Step 5.3.2.3 Promote additional training for new representative payees to better meet the need of people served	OKC and Tulsa SOAR Teams 12-15-07
	Initiative 5.3.3 Facilitate increase in number of designated benefits counselor positions with service providing agencies	LaVerna Williams	Increase in number of benefits counselors.	12-31-2007	Step 5.3.2.1 Document and educate stakeholders regarding the need and benefits of these positions.	Jacki Millspaugh 12-15-07
Step 5.3.2.2 Acquisition of funds					Jacki Millspaugh 12-15-07	
Step 5.3.2.3 Create job description					Jacki Millspaugh 12-15-07	