

**State of Rhode Island
Action Plan to End Homelessness
Submitted to HUD: February 16, 2006**

Mission Statement

We envision a Rhode Island where no one is homeless.
Every person has appropriate housing and adequate income, receives effective services, and has hope for the future.

**Members of the Policy Academy Plan Development Group
November 1, 2005 - November 4, 2005**

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Role of the Policy Academy Team in Ending Homelessness

The State of Rhode Island, Housing Resources Commission is responsible for policy, planning and coordinating the agencies and subdivisions of the state in order to provide housing opportunities for all Rhode Islanders. The Commission's Office of Homelessness and Emergency Assistance is responsible for coordinating the homeless system toward the goal of ending homelessness. As such, it serves as the Policy Academy Team work group to implement Rhode Island's Plan to End Homelessness for the State's Interagency Council. Members represent every segment of the public and private sectors that have involvement or concern with homelessness in Rhode Island. The State of Rhode Island, having attended the Policy Academy on Chronic Homelessness in 2003 and on Family Homelessness in 2005 has determined that a single integrated plan would best serve the needs of the state. Local efforts, the State's Continuum of Care, the United Way Housing Subcommittee, Housing Works, a broad based advocacy coalition, and the Governor's Steering Committee on Re-entry are all linked to the plan. The Office of Homelessness and Emergency Assistance is located in the State of Rhode Island, Division of Planning so is also integrated with the state's housing, land use, and transportation plans, as well as the Community Development Block Grant Program.

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PRIORITY ONE: Establish political will, clear leadership, and community involvement to end homelessness in the state.						
	Action(s)	Manager ¹	Implementer ²	Expected Outcomes	Benchmarks	Completion Date
Strategy 1.1 Create housing through the implementation of the “Rhode Island Five Year Strategic Housing Plan: 2006-2010, Five Thousand in Five Year	Action 1.1.1 Support a bond issue to be passed at the November 2006 Election	Noreen Shawcross Susan Bodington	Housing Works	Increased rental housing production	Bond in final General Assembly budget	November 2006
Strategy 1.2 Reactivate the Interagency Council on Homelessness through an Executive Order of the Governor	Action 1.2.1 Executive Order Issued with original membership asked to serve	Noreen Shawcross	Noreen Shawcross and Jacob McGuigan	Governor’s understanding and support of the goals of the policy academy	Issuance of Order	November 2006
	Action 1.2.2 Convene a meeting of the council to present the action plan , ask Administration Director Najarian to serve as temporary chair, and expand director’s membership	Susan Baxter	Governor at request of Noreen Shawcross	Conduct follow-up meeting with directors in coordination and prevention among departments working with homeless population	Directors designate staff to work on strategies identified	December 2006
	Action 1.2.3 The Rhode Island Continuum of Care will continue to be the responsibility of the Office of Homelessness and will report on progress to the Interagency Council	Susan Bodington, David McCreadie	Lisa Robinson	Each C of C funded project will advance the plan to end homelessness	C of C goals will be met annually	January 2007
	Action 1.2.4 Track interdepartmental work at HRC, Office of Homelessness to ensure efficient: -Implementation of Policy Academy Action -Policy and Strategy Development -Planning for Continuum of Care	David McCreadie & Susan Bodington	Noreen Shawcross	Implementation of strategies by State Departments to coordinate approach to homelessness and homelessness prevention	Continuous review of implementation of efforts within state government	September 2006 and ongoing

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	Action 1.2.5 Have Governor attend at least one meeting a year	Susan Baxter	Noreen Shawcross	Governor will ensure interdepartmental cooperation and support the plan	Governor's attendance and actions related to homelessness	December 2006 and ongoing
	Action 1.2.6 Integrate work with re-entry steering committee: connect the dots!	Noreen Shawcross	Jacob McGuigan	There will be action on housing issues related to prison discharge	An integrated plan of action	March 2006 and ongoing
Strategy 1.3 Work with Housing Works and the RI Coalition for the Homeless in an advocacy coalition to support legislation that creates housing and services for homeless Rhode Islanders and the Rhode Island Coalition for the Homeless.	Action 1.3.1 Participate in Housing Works	Susan Baxter, Susan Bodington	Jim Ryczek	Homeless will continue as a target issue of this powerful group of foundations, business and housing agencies.	Inclusion of relevant bills on their 2006 platform	June 2006
Strategy 1.4 Engage local government and the community in efforts to end homelessness	Action 1.4.1 Use Community Development Block Grant contact points to promote engagement in local efforts	Noreen Shawcross	Mike Tondra	Local officials will increase amount of affordable housing development in applications	Higher annual % of applications for family housing and supportive housing	September 2006 and ongoing
	Action 1.4.2 Target politicians, especially at the local level, in order to educate and provide technical assistance about this homeless strategic plan as it related to the State Strategic Housing Plan	Susan Bodington	Housing Works, Noreen Shawcross	Increased housing through implementation of local housing plan goals	Number of units added in implementation of Local Plans	October 2006 and ongoing
	Action 1.4.3 Statewide Housing Action Coalition will organize local awareness and action	Jessica Rutledge	Jessica Rutledge	Local residents will be informed of homelessness	Community support for affordable development through passage of bond	September 2006 and ongoing

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Strategy 1.5 Rhode Island Coalition for the Homeless to be a co-convenor of state level Policy Academy	Action 1.5.1 Engage community and government through holding a state Policy Academy	Susan Bodington, Jim Ryzcek	RICH, People To End Homelessness	A broader group will be engaged in the plan to end homelessness	Each sector represented will take on role in effort	September 2006 and ongoing
	Action 1.5.2 Communicate work of Policy Academy to homeless provider community to engage them in solutions to ending homelessness	Susan Bodington, Noreen Shawcross	Jim Ryzcek, Darlene Price	Homeless providers understand Policy Academy plan and goals and support their implementation	Shelter usage is reduced	September 2006 and ongoing
	Action 1.5.3 Inform political, religious, community leaders and philanthropy of the plan	Susan Bodington, Noreen Shawcross	All Policy Academy Members	Community understands Policy Academy Plan and Interagency Council goals	Publicity and public speaking generate support for ending homelessness	September 2006 and ongoing
	Action 1.5.4 Inform leaders about supportive housing Through the Rhode Islanders Reaching Home Campaign	Jim Ryzcek	Jim Ruczek, Anne Nolan, Michelle Malloy, Noreen Shawcross	The community understands that supportive housing is the solution to ending homelessness	Campaign presentations held, material distributed	September 2006 and ongoing
	Action 1.5.5 Explore plans to have a partnership conference with the state's Community Action Programs	Jeanne Gattegno Susan Bodington	Jeanne Gattegno	Would form a constituency with a strong interest in and need for housing	Conference held	September 2007
	Action 1.5.6 Support public outreach and education	Susan Bodington	Housing Works	Would gain the support of the larger community through changing attitudes about affordable housing	Bond is approved and community resistance to housing is reduced	September 2006 and ongoing
Strategy 1.6 Establish an ongoing mechanism for day-to-day follow-through on Action Plan items	Action 1.6.1 Assign tasks related to plan implementation to staff through filling additional position	Noreen Shawcross	Darlene Price	Work continues forward on the Action Plan items	Strategies begin to be implemented and homelessness is reduced	September 2006
	Action 1.6.2 Create a tracking format	Noreen Shawcross	Darlene Price	Would enable us to measure progress/target barriers	Monthly progress reports at Office of Homelessness meetings	November 2006

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Strategy 1.7 On a quarterly basis, monitor progress of Policy Academy Action Plan in meeting approved benchmarks and completion dates.	Action 1.7.1 Ensure that benchmarks and completion dates are clearly articulated and measurable.	Policy Academy Co-Chairs (Noreen Shawcross and Susan Bodington)	Darlene Price	Elements of the plan are undertaken and completed	Changes in homelessness and system are documented	September 2006 and ongoing
	Action 1.7.2 Provide annual written progress reports to the Office of Homelessness Services and Emergency Assistance and the Interagency Council on Homelessness	Policy Academy Co-Chairs	Darlene Price	OHS&EA and Interagency Council are up to date on overall progress on plan	Reports begin	Ongoing beginning June 2006
	Action 1.7.3 Add Policy Academy Page to Website	Noreen Shawcross	Michael Tondra	Would keep members and community informed of plan and progress	Added to site	October 2006

PRIORITY TWO: Use Data to Demonstrate Benefits of Ending Homelessness

Strateg(-ies)	Action(s)	Manager	Implementer	Expected Outcomes	Benchmarks	Completion Date
Strategy 2.1 Collect data on homelessness in coordinated, useful way that measures what is effective	Action 2.1.1 Gather data on the newly funded Supportive Service Program of the Permanent Supportive Housing Pilot Program that will provide intensive services in housing	Michelle Malloy, Kamila Barzykowski	Eric Hirsch	Will show the hidden cost of homelessness, benefit of supportive housing	Evaluation begins	May 2006 and ongoing
				Lease up 50 units through the Supportive Services Program		
				Report on an annual basis the service costs for the Supportive Services Program		

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	Action 2.1.2 Create a family study cost	Darlene Price	Mike Burk, Bob McDonough, Kim Chouinard	Evidence of the costs of family homelessness	Plan for tracking cases	January 2007 and ongoing
	Action 2.1.3 Work with the RI Dept. of Education to create a better data and communication system with services providers for homeless families including adult education.	Noreen Shawcross	HRC, Kim Chouinard, Johan Uvin (RIDE Adult Basic Ed. Director)	Knowledge of school mobility, improved services for homeless children, opportunities for adults to improve skills	Communication system established	June 2007
	Action 2.1.4 Bring expert through our technical assistance funds	Susan Bodington & Noreen Shawcross	Susan Bodington & Noreen Shawcross	Will have ideas on how to create an integrated data system	Technical Assistance takes place	Spring 2007
	Action 2.1.5 Work with state director of Information Technology to establish an ongoing system to identify homeless service users through state department databases	Noreen Shawcross, Bob McDonough, Kim Chouinard, Mike Burk, Dept. of Corrections	Tracey Williams	Systems could “talk” to each other so that we could locate individuals and families and locate costs throughout system	Plan is devised and implemented	January 2007 and ongoing
	Action 2.1.6 Supplement Homeless Management Information Systems (HMIS) data with data from other systems such as Community Action Programs and LEAs	Noreen Shawcross, RICH (Don Larsen), Jeanne Gattegno, Kim Chouinard	Mike Tondra, Darlene Price	Identification of risk factors, prevalence among certain populations, and costs	Integrated data systems.	January 2007 and ongoing
Strategy 2.2 Disseminate cost-benefit information to state and local decision-makers and including administration and General Assembly leadership	Action 2.2.1 OHSEA proposes system changes to Interagency Council based on research findings	David McCreadie, Susan Bodington	Noreen Shawcross, Mike Tondra	Policy and systems will be impacted to the benefit of those who are chronically homeless and all homeless individuals and families	Recommendations developed & presented to Interagency Council	January 2008 and On-going
	Action 2.2.2 Present findings to community leaders, and elected officials	OHSEA	Susan Baxter, Noreen Shawcross	Shared understanding of costs of chronic homelessness family homelessness.	Develop & Distribute summary	January 2008 and On-going

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Action 2.2.3 Provide technical assistance on best practices for Interagency Council	Susan Baxter & Noreen Shawcross	Mike Tondra, Darlene Price	State departments are familiar with best practices in preventing and ending homelessness	Development and implementation of a technical assistance plan	June 2007
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PRIORITY THREE: Create at Least 600 Additional Units of Housing for Homeless Individuals and Families in Ten Years						
Strategy (-ies)	Action(s)	Manager	Implementer	Expected Outcomes	Benchmarks	Completion Date
Strategy 3.1 Ensure that housing for those who are homeless is included in the "Rhode Island Five Year Strategic Housing Plan: 2006-2010, Five Thousand in Five Years	Action 3.1.1 Include rental housing in plan, include action to target homeless creation of housing for homeless individuals and families	Susan Baxter, Susan Bodington	Noreen Shawcross	200 Additional family housing and 212 permanent supportive housing units for persons with disabilities	Inclusion in final plan	June 2006
Strategy 3.2 Continue funding the Neighborhood Opportunities Program	Action 3.2.1 Ensure that this remains in the budget	Noreen Shawcross	Noreen Shawcross, Advocacy Groups	Continued production of housing affordable to people with very low incomes	Inclusion in 2007 budget at 7.5 million or more	June 2006
Strategy 3.3 Support a fund to finance housing for very low income people and persons with disabilities	Action 3.3.1 Through a bond or dedicated source of housing funding, create additional production with deeper subsidies	Susan Bodington	Housing Works	Unmet needs will be addressed for a larger group of people	Funding becomes available, Rhode Island Housing Rental Subsidy Program	January 2007 and ongoing
Strategy 3.4 Match people in shelters with NOP units and other deeply subsidized projects.	Action 3.4.1 Intervene when new units come on line with lease up information to get people into housing	Susan Bodington Jim Ryczek	Dawn Kentish, Darlene Price, Shelters,	Movement of people from shelter into housing	20 homeless individuals and/or families will move into NOP units in FY 2007	January 2006 ongoing

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Strategy 3.5 Provide technical assistance to shelters regarding housing	Action 3.5.1 Support CSH's effort to create partnerships between homeless providers and Community Development Corporations to develop permanent housing	Susan Bodington, Michelle Malloy	Michelle Malloy, Ray Neirinckx	Creation of at least 50 additional units of permanent supportive housing in FY 2007	50 Units created	July 2006 and ongoing
	Action 3.5.2 Convert existing shelters to permanent housing and create small shelters in permanent housing	Noreen Shawcross	Darlene Price	Would gradually transform system from shelter to housing	2 shelters with permanent housing are created annually	May 2006 and ongoing
Strategy 3.6 Work with Public Housing Authorities to develop housing for those who are homeless; use existing or new units	Action 3.6.1 Continuous outreach to PHAs regarding possible uses of NOP, providing services in existing units, and partnerships with non-profits	Michelle Malloy	Ray Neirinckx PHAs, and CSH	Increase in housing options throughout the state	Meeting(s) held with PHAs	February 2006 and ongoing
Strategy 3.7 Create rental assistance programs to subsidize rent in privately owned housing	Action 3.7.1 Manage rental assistance that becomes available	Jim Ryczek	Dawn Kentish	Move individuals and families from shelter into private market housing	People move into and retain private market rentals	June 2006
	Action 3.7.2 Utilize all Shelter-Plus-Care units	Susan Bodington	Lisa Robinson, Carmen Mirabel	All units will be fully utilized	Number of units used	January 2006
	Action 3.7.3 Restructure the Rhode Island Housing Rental Assistance Program	Susan Bodington	RIH	Rental subsidies will be targeted to those who are homeless	Units provided to homeless persons	June 2006
	Action 3.7.4 Turn over leases in emergency shelter apartments	Darlene Price	Darlene Price, Shelters	More units would be available	Number of leases assumed by homeless persons	January 2006 and ongoing
Strategy 3.8 Increase housing assistance	Action 3.7.1 Expand the Emergency Housing and Assistance Program (EHAP)	Susan Bodington	RIH	Would provide security deposit and first month's rent	Program funding expanded	June 2006

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Strategy 3.9 Place 200 individuals and families in permanent supportive housing through a pilot program	Action 3.9.1 Produce units through identification of existing units and production of new ones	Michelle Malloy	Raymond Neirinckx	Would increase the stock of permanent supportive housing	Funding identified and homes are produced	April 2006 and ongoing
	Action 3.9.2 Include special needs housing for those leaving institutional care (prisons, substance abuse treatment, and hospitals).	Michelle Malloy	Susan Baxter, NOP Committee	People have the housing appropriate to their needs	20 individuals/families are placed in housing in FY 07 with positive outcomes	June 2008 and ongoing
Strategy 3.10 Increase the housing stock that is “healthy,” free of lead, mold and other health hazards.	Action 3.10.1 Work with Dept. of Health and other departments to clean up existing stock and create additional healthy homes in implementing Memorandum of Agreement between OHCD and Dept. of Health	Noreen Shawcross	Simon Kue	Rhode Island’s homes are healthy	Tracking indicates improvement in housing quality	February 2006 and ongoing

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PRIORITY FOUR: Create a coordinated, effective, accessible service system and link it to housing.						
Strategy (-ies)	Action(s)	Manager	Implementer	Expected Outcomes	Benchmarks	Completion Date
Strategy 4.1 Prioritize the use of mainstream services in health and mental health care including access to Medicaid.	Action 4.1.1 Adopt an SSI homeless enrollment project similar to the one in Maryland.	Michelle Malloy	Jessica Prentice, Butler Hospital staff	1) Shared understanding of the project and the expert group who can/will enroll 2) Agreement with SSA to accept presumptive eligibility 3) All homeless persons meeting SSI eligibility criteria will be enrolled	Program established, Clients found eligible for Medicaid	March 2007
	Action 4.1.2. Connect people who are homeless to mainstream health and behavioral health resources	Noreen Shawcross	Jessica Prentice, Anne Nolan, Providers, state dept. direct service staff	Homeless will receive needed resources	State policy issued, Discharge Protocol established for each dept.	May 2007
	Action 4.1.3 In addition to Health Care for the Homeless services, develop a mechanism for serving the uninsured and/or identifying resources for uncompensated care	Noreen Shawcross	OHSEA Acute Care subcommittee	Additional resources available for health care for uninsured homeless	Resources identified and used	September 2007
Strategy 4.2 Ensure children receive the full benefits of Leave No Child Behind and Education of Homeless Children & Youth Act	Action 4.2.1 Use mainstream education resources	Kim Chouinard	RIDE, Liaisons in LEAs	All children who are homeless will be identified receive the maximum services available	Homeless children received targeted assistance	September 2006 and ongoing
Strategy 4.3 Prioritize the use of mainstream services in employment and training (Ticket to Work, Medicaid Infrastructure, SSI)	Action 4.3.1 Develop a plan for utilizing mainstream adult education, employment and training services to the benefit homeless persons through use of best practices from August 2006 Learning Community meeting	Michelle Malloy, Mike Tondra	OHSEA-Employment and Training Subcommittee, One-Stops through netWORKri, newly appointed DLT special needs coordinator	Mainstream education and employment/training resources (DLT, WIA, RIDE, etc.) are assisting persons who are homeless	DLT is targeting homeless persons for employment programs	June 2007

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Strategy 4.4 Continue and expand specialized employment and training programs offered by homeless providers (Amos House Food Service, Crossroads Copy Center)	Action 4.4.1 Provide expanded employment opportunities for homeless persons	Dave McCreddie, Susan Bodington	Mike Tondra, Michelle Malloy, Anne Nolan	Current practices improved and changed	Reports are made to OHSEA on specific practices	June 2007
Strategy 4.5 Enhance case coordination strategies in cooperation with people experiencing homelessness	Action 4.5.1 Use guidelines developed by the OHSEA Homeless Input Committee tied to distribution of funds for: -shelter and housing -case management	Noreen Shawcross	Mike Tondra, Darlene Price	Services are determined by individual or family who is homeless	Homeless persons develop case plans in conjunction with providers	July 2006 and ongoing
	Action 4.5.2 Create wrap around services with a single point of contact for the individual and family	Noreen Shawcross	Mike Tondra, Darlene Price Providers	There is a primary case manager for each individual and family	System is in place to designate the primary case manager	July 2007 and ongoing
	Action 4.5.3 Expand the team approach modeled after the Supportive Service Program	Noreen Shawcross	Michelle Malloy, Kamila Barzykowski, Darlene Price	Services will be coordinated and effective	Community based collaborations will be created	July 2007 and ongoing
	Action 4.5.4 Adopt common philosophy and protocols of working together and with the client.	Noreen Shawcross	Darlene Price	Defined and documented philosophy of case coordination exists	OHSEA adopts & integrates philosophy and protocols	December 2006 and ongoing
Strategy 4.6 Develop new sources of funding	Action 4.6.1 Coordinate & consolidate federal programs (ESG, CDBG, Title XX, McKinney, FEMA)	Noreen Shawcross	Mike Tondra, Darlene Price, Lisa Robinson, David McCreddie, Interagency Council	There will be rational/equitable distribution of limited funds	Funding mechanism is in place	July 2006

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Strategy 4.7 Fund and continue the Supportive Services Program	Action 4.7.1 Continue funding in state budget for supportive services	Noreen Shawcross	Jim Ryczek and Advocacy Groups	There will be ongoing funding	Budget contains funding	June 2006
	Action 4.7.2 Provide training and technical assistance to nonprofit housing and service providers to enhance their capacity to deliver supportive services in housing	Michelle Malloy	Jim Ryczek, Leigh Pagnozzi-Cardoso	Well trained staff will be available	Training occurs	January 2006 and ongoing
Strategy 4.8 Collaborate to provide services for prisoner re-entry	Action 4.8.1 Link specialized supportive services programs with housing for prisoner re-entry	Michelle Malloy	Michelle Malloy, Darlene Price	Social service providers, corrections and housing developers are collaborating	Re-entry housing with services is available	June 2006 and ongoing
	Action 4.8.2 Collaborate to reduce homelessness among the re-entry population	Noreen Shawcross, Michelle Malloy	Prison Reentry Steering Committee	Prisoner reentry into homelessness is greatly reduced	Coordination between DOC and community is established	June 2006 and ongoing
Strategy 4.9	Action 4.9.1 Collaborate to place homeless veterans in housing with services	Noreen Shawcross	Michelle Malloy, Darlene Price, Johanne Washington	Additional supportive housing is available to veterans	At least 10 additional units created in FY 07	June 2006 and ongoing

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PRIORITY FIVE: Prevent homelessness.						
Strateg(ies)	Action(s)	Manager	Implementer	Expected Outcomes	Benchmarks	Completion Date
Strategy 5.1 Increase income (see also 4.3 above)	Action 5.1.1 Expand use of Earned Income Tax Credit	RICH Director	United Way, George Wiley Center	More income for rent	EITC is widely used	January 2006 ongoing
	Action 5.1.2 Create jobs and training to increase income	Anne Nolan, OHSEA	Mike Tondra, DLT	Homeless people have income	Targeted programs for employment	June 2006 and ongoing
Strategy 5.2 Increase awareness of public benefits	Action 5.2.1 Human service agency staff has information on services and benefits	Noreen Shawcross, Bob McDonough, Leigh Pagnozzi-Cardoso	Darlene Price, Bob McDonough, Leigh Pagnozzi-Cardoso	People will access information and services that will enable them to keep their homes	Services and benefits are universally known	June 2008
	Action 5.2.2 Implement the 211 system	Anne Nolan, Kamila Barzykowski	Crossroads, United Way staff	There will be a single source for information and referral	All will have access to assistance, crisis intervention	June 2007
Strategy 5.3 Increase the stock of healthy housing	Action 5.3.1 Implement the Lead Hazard Mitigation Act	Noreen Shawcross	Simon Kue, RI DOH	There will be larger stock of healthy housing eliminating the need to move	Increase in number of homes that are lead safe	January 2006 ongoing
Strategy 5.4 Preserve the existing housing stock	Action 5.4.1 Prevent opt outs and sell-offs of housing	Susan Bodington	RI Housing	We will preserve all of our affordable units	No loss of units	January 2006 and ongoing
	Action 5.4.2 Use NOP to preserve units and target them for those with very low income or disabilities	Susan Baxter, Susan Bodington, Noreen Shawcross	Raymond Neirinckx, Diane Dwyer	We will increase the units available to the homeless population	Additional subsidized units	January 2006 and ongoing

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<p>Strategy 5.5 Identify and intervene with those who are at risk of becoming homeless</p>	<p>Action 5.5.1 Work to maintain people in housing through supportive services</p>	<p>Noreen Shawcross, Michelle Malloy Jim Ryczek</p>	<p>Service providers, State Depts.</p>	<p>People will retain housing, State departments will have a coordinated approach to prevention</p>	<p>Retention rate tracking in place</p>	<p>January 2007 and ongoing</p>
	<p>Action 5.5.2 Prevent evictions through foreclosure prevention, mediation and legal action</p>	<p>Noreen Shawcross Jim Ryczek</p>	<p>Darlene Price, Ray Neirinckx, State Depts. Rhode Island Mediation Center, Rhode Island Legal Services, Community agencies, RICH Homeless Legal Clinic</p>	<p>People will receive help prior to legal eviction</p>	<p>Reduction in homelessness</p>	<p>January 2007 and ongoing</p>
	<p>Action 5.5.3 Advocate for an affordable energy program to help prevent homelessness due to lack of heating and utilities.</p>	<p>Jeanne Gattegno</p>	<p>CAP Association, George Wiley Center</p>	<p>Prevention of losing housing due to utility shut-offs</p>	<p>Reduction in shut-offs leading to homelessness and pipe freezes</p>	<p>September, 2006</p>
<p>Strategy 5.6 Have appropriate discharge planning that includes housing and services from all state systems: corrections, child welfare, hospitalization</p>	<p>Action 5.6.1 Work with state departments on coordinated strategies</p>	<p>Noreen Shawcross, Jacob McGuigan</p>	<p>Noreen Shawcross, Darlene Price</p>	<p>Homelessness due to discharge from state systems will be reduced, individual outcomes will be improved</p>	<p>Discharge protocol related to homelessness for each department developed and implemented</p>	<p>May 2007</p>

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Glossary

CSH	The Corporation for Supportive Housing, a national leader in production of housing with services to end long term homelessness.
Chronic Homelessness	This is defined by HUD as homeless for over one year or 4 times in the past 3 years.
Crossroads Rhode Island	The state’s largest homeless agency that provides housing, services, treatment and employment.
DLT	State of Rhode Island, Dept. of Labor and Training
DOA	State of Rhode Island, Department of Administration.
DOH	State of Rhode Island, Department of Health.
Homeless	This is defined as having no permanent place of residence.
Housing Works	A broad based advocacy coalition that promotes affordable housing.
HRC	The Rhode Island Housing Resources Commission, an agency, established by legislation, within the State Office of Housing and Community Development.
Implementer(s)	The persons or agencies responsible for carrying out the action.
LEA	Local Education Authority, the school system of a city or town.
Manager(s)	The person(s) who are responsible for seeing that the action can be carried out through authority or provision of resources.
OHCD	The Office of Housing and Community Development, a housing policy and planning office within the State of Rhode Island, Dept. of Administration, Division of Planning created to coordinate housing policy, planning and activities within state government.
OHSEA	The Office of Homelessness and Emergency Assistance is responsible for homeless policies and resources.
One Stop	“netWORKri” employment centers offer a variety of services to locate employment including services targeted to those with disabilities at a “one-stop” location.

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People to End Homelessness	A group of homeless and formerly homeless persons who advocate for housing and services for those who are homeless.
PHA	Public Housing Authority, the local administrator of federal housing programs.
RICH	Rhode Island Coalition for the Homeless, a group that provides advocacy and selected direct services to member agencies and those who are homeless.
RIDE	State of Rhode Island, Department of Education.
RIDOC	State of Rhode Island, Department of Corrections.
RIH	The state's housing and mortgage finance agency that administers a number of federal programs including the McKinney Vento Homeless Assistance Grant Continuum of Care.
SHAC	The Statewide Housing Action Coalition, a coalition of community housing advocates.
United Way	Funding a Supportive Services Program in conjunction with the State of Rhode Island in the effort to create a Permanent Supportive Housing Pilot Program
WIA	Workforce Investment Boards