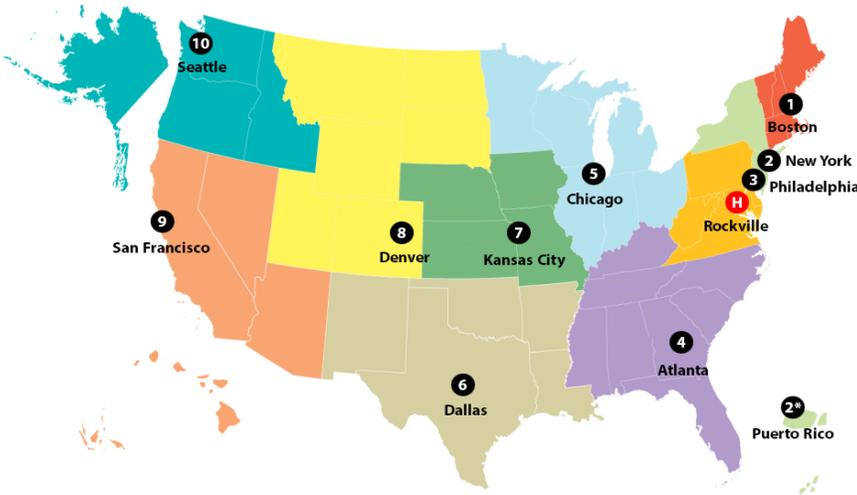


The Office of Regional Operations

The Health Resources and Services Administration (HRSA) is one of 11 agencies under the U.S. Department of Health and Human Services (HHS). HRSA is the primary federal agency responsible for improving health and achieving health equity through access to quality services, a skilled health workforce and innovative programs. HRSA's programs provide health care to people who are geographically isolated, economically or medically vulnerable.



The Office of Regional Operations (ORO) at HRSA consists of 10 regional offices that work to improve health equity in underserved communities through on-the-ground outreach, education, technical assistance and partnering with local, state and federal organizations. In addition to 10 regional offices, ORO has its headquarters in Rockville, MD and one sub-regional office in Puerto Rico. The HRSA regional offices are co-located with the HHS regional offices and other HHS operating divisions.

CORE FUNCTIONS

ORO extends the reach of HRSA programs by leveraging knowledge of the regional landscape, proximity and networks of local contacts in states and territories.

External Affairs & Outreach: ORO serves as the HRSA liaison and regional leader conducting outreach to expand knowledge about HRSA's programs and priorities and increase access to care.

Strategic Stakeholder Partnerships: ORO engages partners at various levels (federal, state, and local) and brokers relationships to advance HHS/HRSA priorities and provide targeted strategic action.

Regional Surveillance: ORO identifies and reports critical ground-level communications and information about regional/state trends to inform HRSA's operations, decision-making, and allocation of resources.

Regional Management: ORO provides administrative management to ensure the efficacy of HRSA's regional human capital, technology, and facilities resources.

OUR STAKEHOLDERS

- HRSA Grantees
- State Leadership
- Tribal Organizations
- Community and Faith-Based Organizations
- Colleges/Universities
- Private Sector Organizations and Foundations
- HHS Regional Directors/Regional Health Administrators
- HHS Operating Divisions
- Federal Departments or Agencies

PRIORITY ACTIVITIES

Community Engagement: ORO partners with and provides assistance to leaders in select communities to address specific chronic conditions, health disparities and gaps in care coordination.

State Engagement: ORO coordinates with state health officials and other state partners to increase their knowledge of and ability to leverage HRSA assets and improve population health.

Outreach and Education: ORO provides technical assistance and training to educate stakeholders, eligible applicants and targeted populations on HRSA's mission, programs and resources.

HRSA Bureau and Office Support: ORO provides assistance to grantees, represents HRSA at state/regional meetings, offers pre- and post-award support to potential and current grantees and provides information about and coordination on addressing emergent public health issues.

Special Initiatives and Partnerships: ORO develops and participates in activities to address local, state and regional needs that are in alignment with HHS and HRSA goals.

WHEN SHOULD YOU CONTACT ORO?

- When you want to know more about HRSA programs or initiatives
- When you need contextual information about the regional/state landscape that may impact your stakeholders
- When you are looking for technical assistance, resources (including funding opportunities) or new partners

Regional Office	States/Territories	Phone
ORO Headquarters		301-443-7070
Region 1-BOSTON	(CT, ME, MA, NH, RI, VT)	617-565-1420
Region 2-NEW YORK	(NJ, NY, VI, PR (sub-office))	212-264-4498
Region 3-PHILADELPHIA	(DE, DC, MD, PA, VA, WV)	215-861-4411
Region 4-ATLANTA	(AL, FL, GA, KY, MS, NC, SC, TN)	404-562-4140
Region 5-CHICAGO	(IL, IN, MI, MN, OH, WI)	312-353-6835
Region 6-DALLAS	(AR, LA, NM, OK, TX)	214-767-3872
Region 7-KANSAS CITY	(IA, MO, NE, KS)	816-426-5226
Region 8-DENVER	(CO, MT, ND, SD, UT, WY)	303-844-3375
Region 9-SAN FRANCISCO	(AZ, CA, HI, NV, American Samoa, Guam, Northern Mariana Islands, Federated States of Micronesia, Marshall Islands, Palau)	415-437-8090
Region 10-SEATTLE	(AK, ID, OR, WA)	206-615-2490

WWW.HRSA.GOV



Contact the HRSA regional office that serves your state or territory if you need assistance.

For more information about ORO, visit:

<http://www.hrsa.gov/about/organization/bureaus/oro/index.html>