

DEPARTMENT OF HEALTH AND HUMAN SERVICES Health Resources and Services Administration NATIVE HAWAIIAN HEALTH CARE SYSTEM SAMPLE CLINICAL PERFORMANCE MEASURE	FOR HRSA USE ONLY	
	Grant Number	Application Tracking Number
	NPW Health System	00000
1. Focus Area: Prevention and Control of Diabetes		
Performance Measure	Proportion of adult patients with a diagnosis of Type I or Type II diabetes, whose hemoglobin A1c (HbA1c) was greater than 9% at the time of the last reading in the measurement year.	
Target Goal Description	By the end of the Project Period, decrease the percent of adult patients with Type I or Type II diabetes whose most recent hemoglobin A1c (HbA1c) is greater than 9% from 25% to 15%.	
Numerator Description	Number of adult patients whose most recent hemoglobin A1c level during the measurement year was greater than 9% among those patients included in the denominator.	
Denominator Description	Number of adult patients age 18 to 75 years as of December 31 of the measurement year with a diagnosis of Type I or Type II diabetes, who have been seen in the clinic for medical visits at least twice during the reporting year and do not meet any of the exclusion criteria.	
Baseline Data	Baseline Year: 2014 Measure Type: Percentage Numerator: 250 Denominator: 1,000 Calculated Baseline: 25%	
Data Source & Methodology	Data Source: <input checked="" type="checkbox"/> EHR <input type="checkbox"/> Chart Audit <input type="checkbox"/> Other (If Other, please specify): _____ Data Source and Methodology Description: EHR report on full universe of patients, report run occurred on 1/10/2015. EHR system was installed in 2010.	

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Key Factor and Major Planned Action #1	<p>Key Factor Type: <input checked="" type="checkbox"/> Contributing <input type="checkbox"/> Restricting</p> <p>Key Factor Description: NPW offers a variety of pharmaceutical assistance programs, including the provision of free, discounted, or generic medications as well as medications through its 340B Federal Drug Pricing arrangement. At least 70% of diabetic patients are on a total of 3 to 8 medications because of co-morbidities and complications. The pharmaceutical assistance programs improve compliance by helping relieve the financial burden of polypharmacy.</p> <p>Major Planned Action Description: Increase education and outreach efforts to diabetic patients on using the pharmaceutical assistance programs to improve medication adherence and ultimately improve HbA1c.</p>	
Key Factor and Major Planned Action #2	<p>Key Factor Type: <input checked="" type="checkbox"/> Contributing <input type="checkbox"/> Restricting</p> <p>Key Factor Description: NPW has an agency-wide, Diabetes Collaborative multidisciplinary team that includes physicians, nurses, medical assistants, a quality management coordinator and a data specialist. The team works with each site to analyze and improve the internal care delivery processes to achieve more effective diabetes care.</p> <p>Major Planned Action Description: At each site, NPW will identify a QI champion who will have dedicated time to work with fellow team members to test and implement changes. The agency-wide and site-specific teams will form a collaborative infrastructure that provides diabetic patients with the necessary tools and support to successfully manage their disease.</p>	
Key Factor and Major Planned Action #3	<p>Key Factor Type: <input type="checkbox"/> Contributing <input checked="" type="checkbox"/> Restricting</p> <p>Key Factor Description: Integrating Diabetes Collaborative activities into the current work flow remains challenging. The agency-wide team would like to meet more frequently, but providers have little allocated administrative time and full clinical schedules. Any additional system stress negatively affects patient care management.</p> <p>Major Planned Action Description: Implement daily huddles with the care team that includes time to share quality dashboard updates and discuss interventions to improve care delivery.</p>	
Comments		

Public Burden Statement: An agency may not conduct or sponsor, and a person is not required to respond to, a collection of information unless it displays a currently valid OMB control number. The OMB control number for this project is 0915-0285. Public reporting burden for this collection of information is estimated to average 1 hour per response, including the time for reviewing instructions, searching existing data sources, and completing and reviewing the collection of information. Send comments regarding this burden estimate or any other aspect of this collection of information, including suggestions for reducing this burden, to HRSA Reports Clearance Officer, 5600 Fishers Lane, Room 10-29 Rockville, Maryland, 20857.