

DEPARTMENT OF HEALTH AND HUMAN SERVICES Health Resources and Services Administration SAMPLE CLINICAL PERFORMANCE MEASURE	FOR HRSA USE ONLY	
	Grant Number	Application Tracking Number
	XYZ Health Center	00000
Focus Area: Diabetes		
Performance Measure	Percentage diabetic patients whose HbA1c levels are less than 8 percent, less than or equal to 9 percent, or greater than 9 percent.	
Target Goal Description	By the end of the Project Period, increase the % of adult patients with type 1 or 2 diabetes whose most recent hemoglobin A1c (HbA1c) is \leq 9% (under control) from 55% up to 65%.	
Numerator Description	Number of adult patients age 18 to 75 years with a diagnosis of Type 1 or Type 2 diabetes whose most recent HbA1c level during the measurement year is <8%, \leq 9%, or >9%, among those patients in the denominator.	
Denominator Description	Number of adult patients age 18 to 75 years as of December 31 of the measurement year with a diagnosis of Type 1 or Type 2 diabetes, who have had a visit at least twice during the reporting year and do not meet any of the exclusion criteria.	
Baseline Data	Baseline Year: 2013 Measure Type: Percentage Numerator: 2200 Denominator: 4000 Calculated Baseline: 55%	
Progress Field	Percentage of diabetic patients whose HbA1c levels are \leq 9% (under control) = 55%. This is an increase of 13% (from 42%) since initiation of the current project period.	
Projected Data (by End of Project Period)	65%	
Data Source & Methodology	Data Source: <input checked="" type="checkbox"/> EHR <input type="checkbox"/> Chart Audit <input type="checkbox"/> Other (If Other, please specify) : _____ Data Source and Methodology Description: Audit of all applicable patient records utilizing EHR system installed in 2008. (Data from 2013 UDS report – data run occurred 1/10/2014).	

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Key Factor and Major Planned Action #1	<p>Key Factor Type: <input checked="" type="checkbox"/> Contributing <input type="checkbox"/> Restricting</p> <p>Key Factor Description: XYZ offers a variety of pharmaceutical assistance programs, including the provision of free, discounted, or generic medications as well as medications through its 340B Federal Drug Pricing arrangement. At least 70% of diabetic patients are on 3 to 8 medications because of co-morbidity complications that occur.</p> <p>Major Planned Action Description: Increase education and outreach efforts to diabetic patients on the importance of daily testing and the availability of free/discounted glucometers and test strips available through XYZ.</p>	
Key Factor and Major Planned Action #2	<p>Key Factor Type: <input checked="" type="checkbox"/> Contributing <input type="checkbox"/> Restricting</p> <p>Key Factor Description: XYZ has an agency-wide, multidisciplinary team that includes physicians, nurses, medical assistants, a quality management coordinator and a data specialist. The team works with each site to analyze and improve the internal processes to achieve effective diabetes care delivery.</p> <p>Major Planned Action Description: At each site, XYZ will identify a physician champion who will be allotted administrative time to work with fellow staff to test and implement changes. The agency-wide and site-specific teams will form a collaborative infrastructure that provides diabetic patients with the necessary tools and support to successfully manage their disease.</p>	
Key Factor and Major Planned Action #3	<p>Key Factor Type: <input type="checkbox"/> Contributing <input checked="" type="checkbox"/> Restricting</p> <p>Key Factor Description: Time management becomes problematic when XYZ staff juggles regular work with Diabetes Collaborative tasks. The agency-wide team would like to meet more frequently, but providers are pressed for administrative time given their full clinical schedules. Any type of backlog or deficiency adds system stress to a provider or staff member's work schedule that negatively affects patient care management.</p>	

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	Major Planned Action Description: Hire an additional clinical staff person to provide additional “non-clinical” review time for the agency-wide team members.	
Comments		

Public Burden Statement: An agency may not conduct or sponsor, and a person is not required to respond to, a collection of information unless it displays a currently valid OMB control number. The OMB control number for this project is 0915-0285. Public reporting burden for this collection of information is estimated to average 1 hour per response, including the time for reviewing instructions, searching existing data sources, and completing and reviewing the collection of information. Send comments regarding this burden estimate or any other aspect of this collection of information, including suggestions for reducing this burden, to HRSA Reports Clearance Officer, 5600 Fishers Lane, Room 10-29 Rockville, Maryland, 20857.