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HRSA Health Information Technology and Quality Webinar

“Preparing Safety Net Providers for ICD-10”

August 23, 2013

HRSA Health Information Technology and Quality

Additional HRSA Health IT and Quality Toolboxes and Resources, including past Webinars, can be found at:

<http://www.hrsa.gov/healthit>

<http://www.hrsa.gov/quality>

Additional questions can be sent to the following email address:

HealthIT@hrsa.gov

U.S. Department of Health and Human Services
Health Resources and Services Administration

Upcoming HRSA Health IT and Quality Announcements

- National Health IT Week 2013: September 16 – 20, 2013 www.healthitweek.org
- Next HRSA Webinar, “Telehealth for Safety Net Providers,” Friday, September 20, 2013, 2 pm ET. Registration open soon.
- July’s HRSA Health IT and Quality Webinar, “AHRQ Continuing Education Resources for Safety Net Health Professionals,” now online at <http://www.hrsa.gov/healthit>
- ONC’s Consumer Health IT Summit: Accelerating the Blue Button Movement. September 16, 2013 in Washington, DC. To register, visit: <http://www.blsmmeetings.net/2013HealthITSummit/index.cfm>
- New 2014 ICD-10 General Equivalence Mapping (GEMs) now posted on CMS’s Web site: www.cms.gov/ICD10

Introduction

Presenters:

- **Denesecia Green**

ICD-10 Program Lead – Senior Health Insurance Specialist
Centers for Medicare & Medicaid Services

- **Bill Finerfrock**

Executive Director
National Association of Rural Health Clinics

- **Robert Schlueter**

Provider Services Account Manager
Iowa Medicaid Enterprise

Online poll
to begin shortly

Please stand by

Thank You!

I068 Other rheumatic aortic valve diseases
I069 Rheumatic aortic valve disease, unspecified
I070 Rheumatic tricuspid stenosis
I071 Rheumatic tricuspid insufficiency
I072 Rheumatic tricuspid stenosis and insufficiency
I078 Other rheumatic tricuspid valve diseases
I079 Rheumatic tricuspid valve disease, unspecified



CMS
CENTERS FOR MEDICARE & MEDICAID SERVICES

ICD-10

Official CMS Industry Resources for the ICD-10 Transition
www.cms.gov/ICD10



Navigating ICD-10

Denesecia Green

**Office of E-Health Standards and Services
Centers for Medicare & Medicare Services**



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ICD-10

Official CMS Industry Resources for the ICD-10 Transition
www.cms.gov/ICD10



ICD-10 Basics

ICD-10 Implementation



ICD-10 Compliance Date

- The compliance deadline for ICD-10-CM and PCS is **October 1, 2014**

**ICD-10 DEADLINE
Oct 1, 2014**

075 Other rheumatic tricuspid valve diseases
074 Rheumatic tricuspid valve disease, unspecified
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083 Combined rheumatic disorders of mitral, aortic and tricuspid valves



What is ICD-10?

In 1990, the World Health Organization (WHO) approved the 10th Revision of the International Classification of Diseases (ICD), which is known as ICD-10.

What

- A method of coding:
 - The patient's state of health and
 - Institutional procedures
- In the U.S., ICD-10 includes:
 - ICD-10-CM : clinical modification of WHO standard for diagnoses that is maintained by NCHS and is for specific use in the U.S.
 - ICD-10-PCS: inpatient procedures developed and maintained by CMS

Why

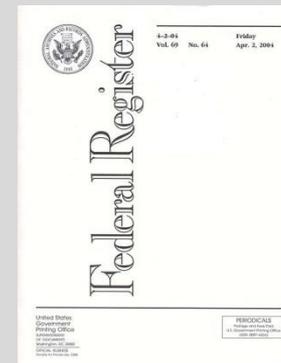
- ICD-10-CM and PCS are complete revisions of their U.S. developed ICD-9 counterparts, which were adopted in 1979
 - More information per code
 - Better support for care management, quality measurement, & analytics
 - Improved ability to understand risk and severity

Who

- All HIPAA-covered entities must use ICD-10 for information they transmit electronically

When

- **Compliance Date: 10/1/14**
 - Outpatient services are based on the Date of Service
 - Inpatient services are based on the Date of Discharge



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Why ICD-10 Matters?

- ICD-10 Advances Health care and Implementation of eHealth Initiatives
- ICD-10 Supports Administrative Transactions for Claims Processing
- ICD-10 Captures Advances in Medicine and Medical Technology
- ICD-10 Improves Data for Quality Reporting
- ICD-10 Improves Public Health Research, Reporting and Surveillance

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ICD-10 Compliance

Opportunities for Compliance



- Improve accuracy of payment policies and implementation of payment policies
- Improve Coding Practices & Claims Payment Accuracy and Efficiency
- Enhanced Fraud, Waste, Abuse Prevention and Detection
- Foundational for Health Care Reform
- Better quality measurement through improved identification of patient populations
- More Accurate Understanding of Population Health
- Enhanced research and analytics

Risks of Non-Compliance



- Incorrect or slow claims payment
- Increased risk of improper payments
- Increased error rates
- Penalties for non-compliance
- Increased appeals and customer service volume
- Incorrect or slow Medicare as a Secondary Payer and Coordination of Payments processes
- Disruptions in research, analytics, and longitudinal reporting
- Disruptions to surveillance and public health reporting

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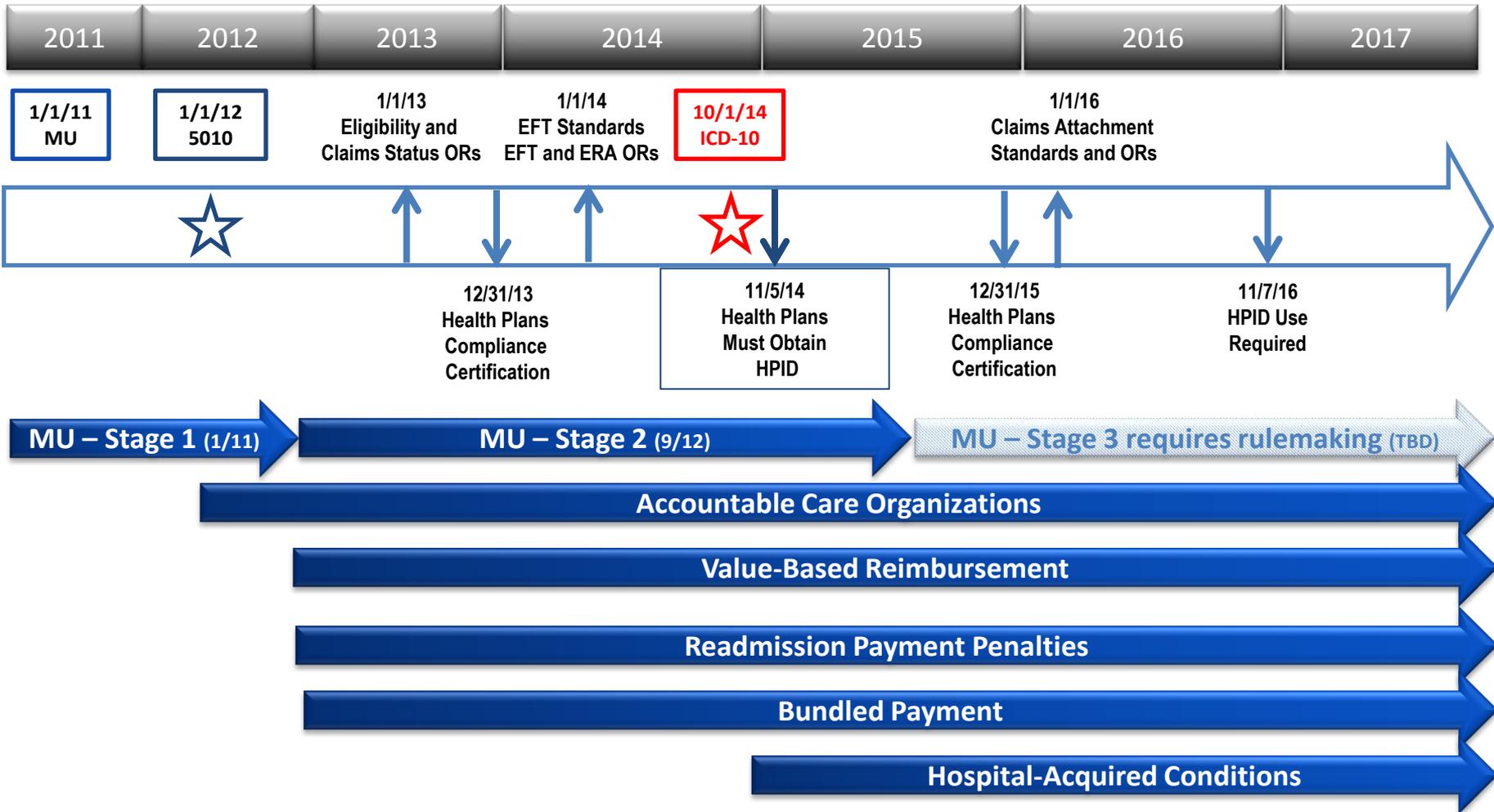
CMS

ICD-10 Implementation



Healthcare Landscape

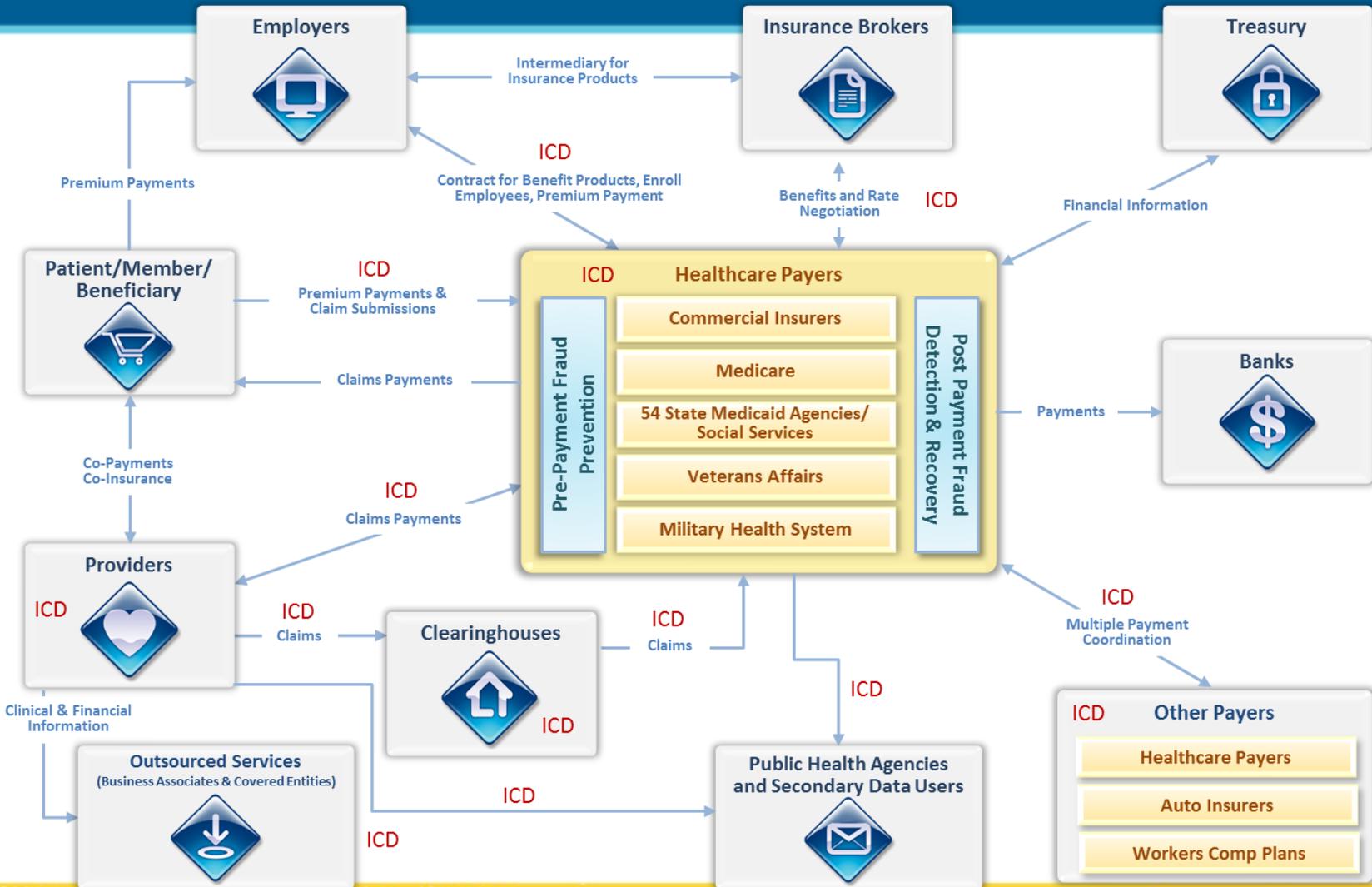
Rulemaking & Effective Date



075 Other rheumatic tricuspid valve diseases
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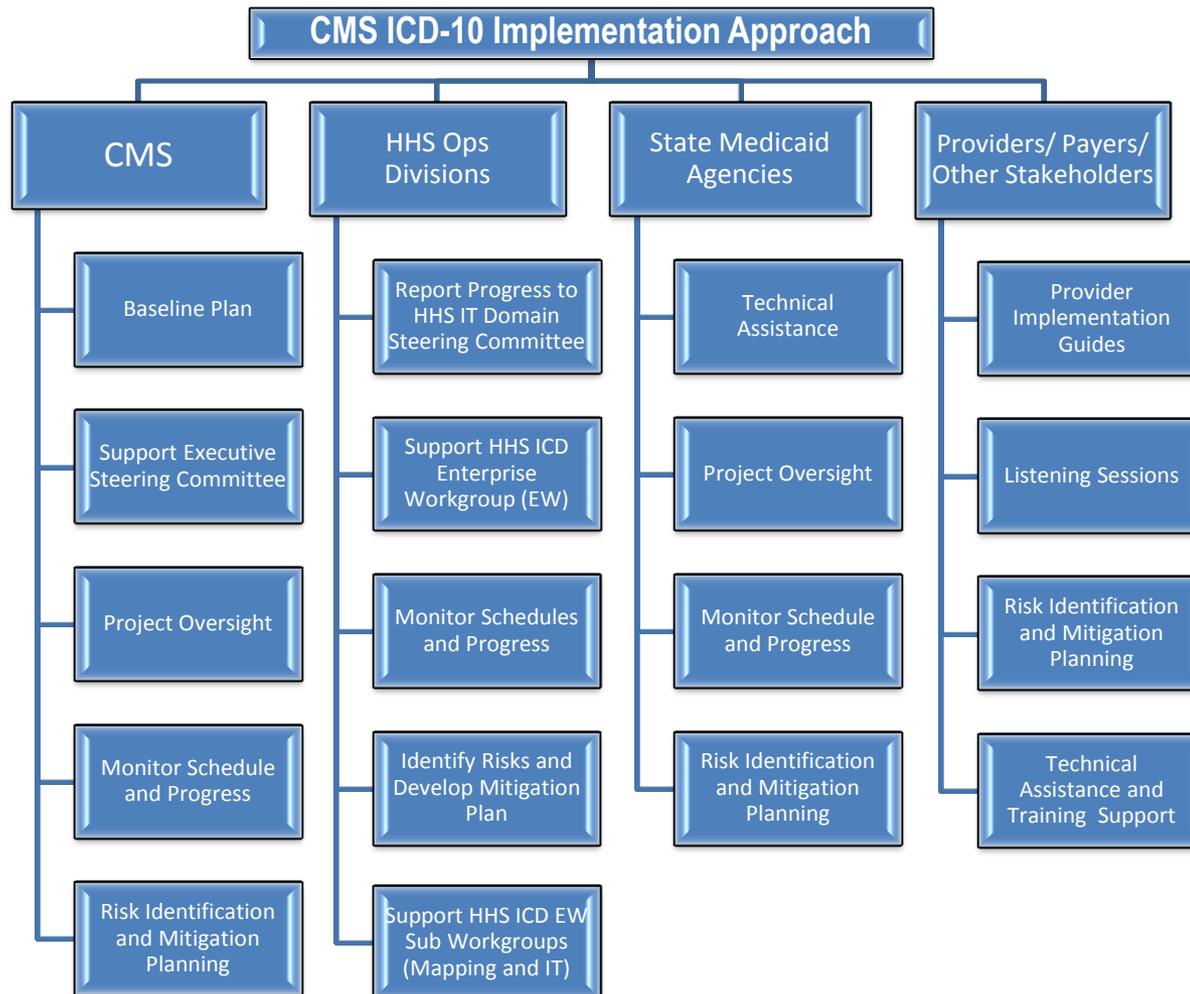
ICD-10 Impact Across the Industry



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ICD-10: A Programmatic View & Approach

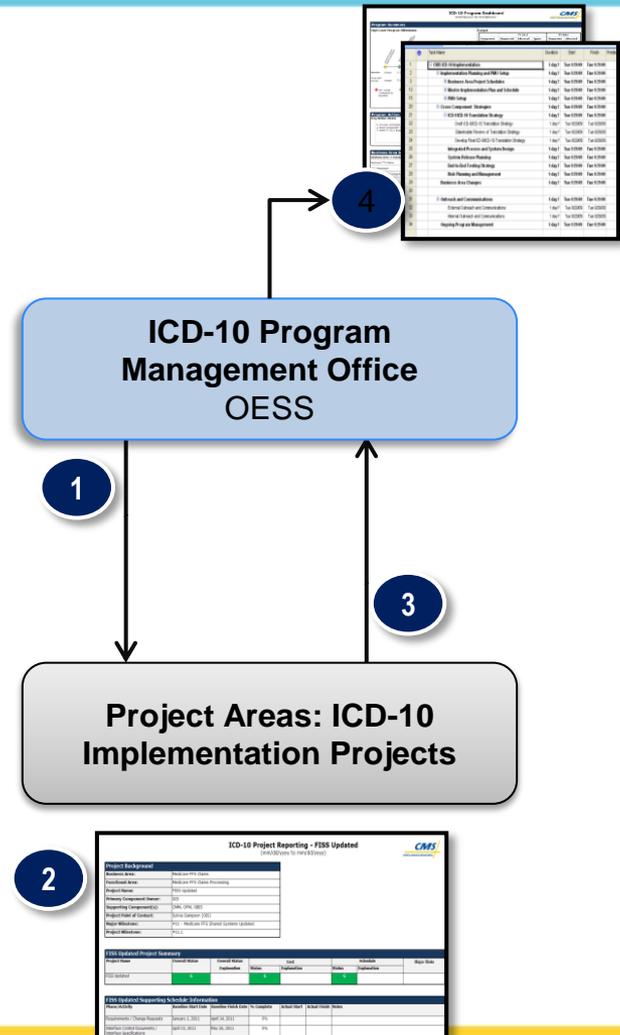


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CMS ICD-10 Reporting Structure

- Project Areas report schedule updates, risk, issues to the PMO.
 1. The PMO distributes a Project Input Dashboard every two weeks.
 2. The Project Area Lead uses the *Project Input Dashboard* to update the schedule and communicate risks and submits to the PMO.
 3. The Project Area Lead submits the *Project Input Dashboard* to the PMO.
 4. The PMO aggregates the input and:
 - Updates the master schedule
 - Creates *Program Dashboards* and reporting for the Steering Committee



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CMS Implementation Update

Planning & Analysis

Design & Development

Internal Testing

- ✓ On track for October 1, 2014 – Now in the Internal Testing Phase
- ✓ Weekly Risk Mitigation Meetings
- ✓ Bi-weekly Steering Committee Meetings
- ✓ Monthly Dashboard Status

States

- ✓ Quarterly Assessments for the State Medicaid Agencies
- ✓ Ongoing State Medicaid Agency technical assistance and training

Industry

- ✓ April National Medicare FFS Provider Call- Reached 12,500
- ✓ August National Medicare FFS Provider Call – Reached 27,000
- ✓ Continuing online training for industry – Reaching 16,000 per quarter
- ✓ **NEW** – Online Training Module Series
- ✓ **NEW** - Conducting free technical assistance and training with small provider groups and safety net organizations

CMS
Implementation

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ICD-10

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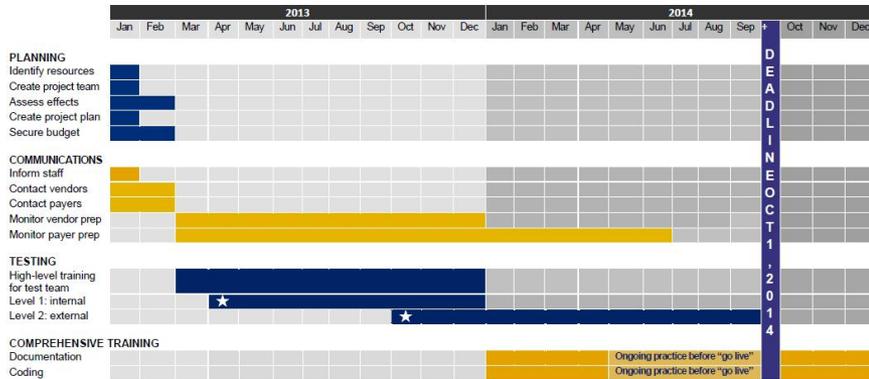
Providers ICD-10 Implementation



ICD-10 Timeline for Providers and Payers



ICD-10 Timeline for Small-Medium Practices at a Glance



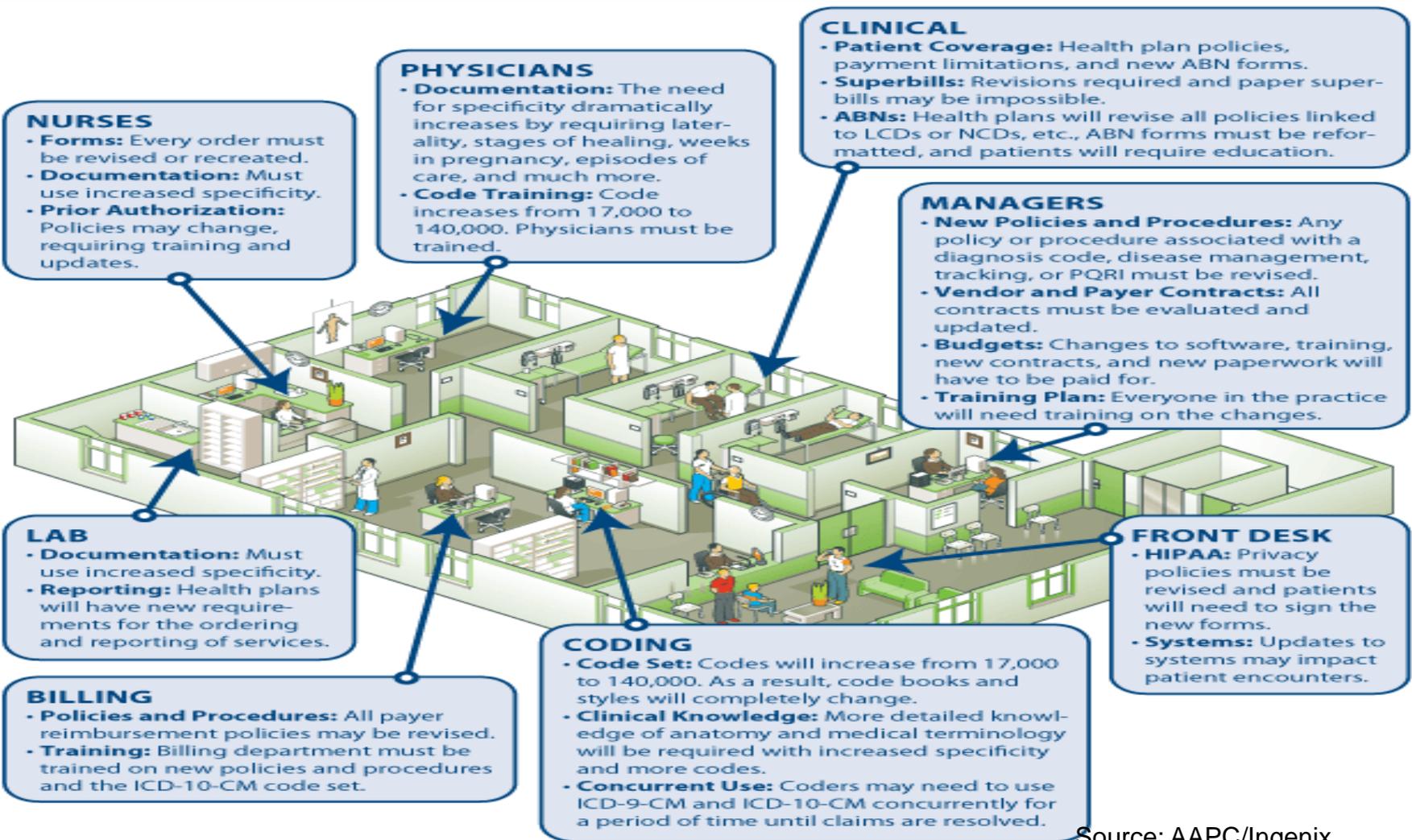
ICD-10 Timeline for Payers at a Glance



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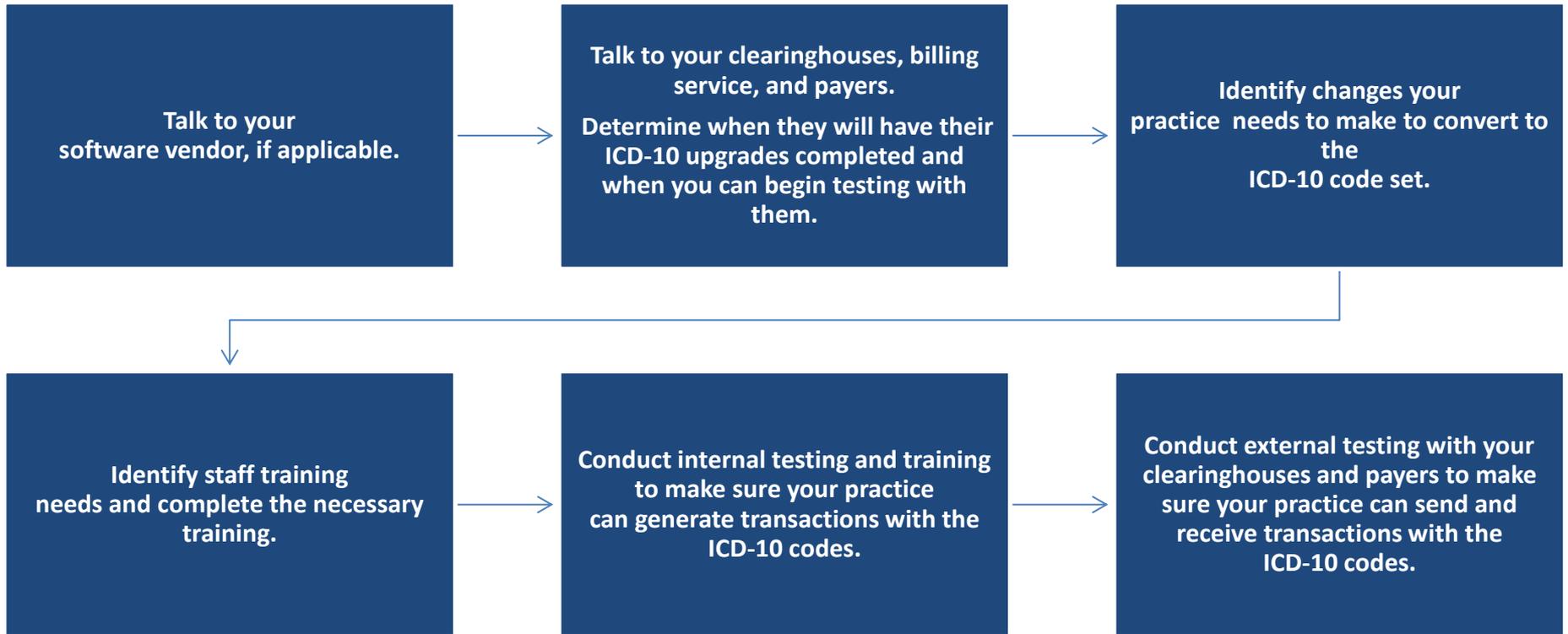
ICD-10 and Physician Practices



Source: AAPC/Ingenix



What You Should Do to Prepare?



Helpful Links:

<http://www.himss.org/library/icd-10/playbook?navItemNumber=13480>

https://implementicd10.noblis.org/wp-uploads/2013/03/VendorChecklist_smallmed.pdf

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Provider Implementation Challenges

Systems- Software & System Changes

- ✓ Upgrading and remediating systems as needed
 - Use of provider portals or free billing software

People- Educating and Training Staff

- ✓ Coder, Anatomy and Physiology, and Implementation Training
 - Exploring Coding Exercises and Scenarios
 - Use of third-party or outsourced coders

Processes- Operational Implementation

- ✓ How to Bill
 - ICD-9 vs. ICD-10
 - 4010 vs. 5010 / Clearinghouses
 - Non-covered entities

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ICD-10

Official CMS Industry Resources for the ICD-10 Transition
www.cms.gov/ICD10



Resources

ICD-10 Implementation



CMS Industry Tools and Information

CMS Industry Resources

- **Now**- 2014 General Equivalence Mappings are available for public use
- **Now**- The ICD-10 test grouper currently is available for ICD-10 development purposes
- **Now**- National FFS Provider Calls
- **October 2013***- National Coverage Determinations
- **October 2013*** – The 2014 Reimbursement Mappings
- **February 2014*** - Home Health Groupers, Inpatient Rehab (Case Mix Groupers), Resource Utilization Groups
- **April 2014*** - Local Coverage Determinations available to industry
- **August/September 2014*** - ICD-10 grouper will be available

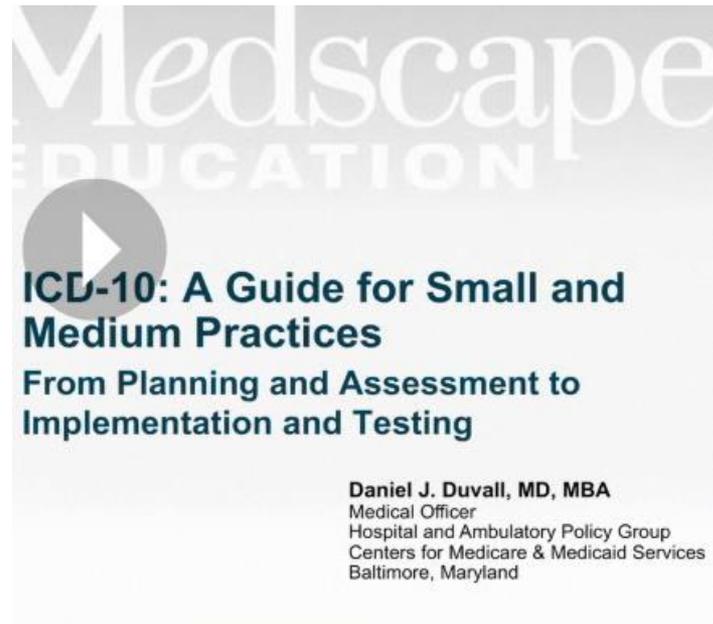
* Target dates

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Medscape Modules on ICD-10

- Two video lectures
 - ICD-10: A Guide for Small and Medium Practices
 - ICD-10: A Guide for Large Practices
- Expert article
 - *Transition to ICD-10: Getting Started*



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CMS ICD-10 Website

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Centers for Medicare & Medicaid Services

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Medicare Medicaid/CHIP Medicare-Medicaid Coordination Insurance Oversight Innovation Center Regulations and Guidance Research, Statistics, Data and Systems Outreach and Education

Home > Medicare > ICD-10 > ICD-10

ICD-10

[Latest News](#)

[CMS ICD-10 Industry Email Updates](#)

[ICD-10 Implementation Timelines](#)

[CMS Implementation Planning](#)

[Provider Resources](#)

[Medicare Fee-for-Service Provider Resources](#)

[Medicaid Resources](#)

[Payer Resources](#)

[Vendor Resources](#)

[Statute and Regulations](#)

[2013 ICD-10-CM and GEMS](#)

[2013 ICD-10 PCS and GEMS](#)

[2012 ICD-10-CM and GEMS](#)

[2012 ICD-10 PCS and GEMS](#)

[ICD-9-CM Coordination and Maintenance Committee Meetings](#)

[ICD-10 MS DRG Conversion Project](#)

ICD-10


Official CMS Industry Resources for the ICD-10 Transition
www.cms.gov/ICD10

Welcome to the Centers for Medicare & Medicaid Services (CMS) ICD-10 Website.

Here you will find resources to help, [Providers](#), [Payers](#), and [Vendors](#) with the U.S. health care industry's transition to ICD-10 on October 1, 2014.

As of January 1, 2012, all electronic transactions must use [Version 5010](#) standards, which accommodate ICD-10 codes.

New ICD-10 Deadline— October 1, 2014

HHS has [announced](#) the [final rule](#) that delays the ICD-10 compliance date from October 1, 2013 to October 1, 2014.

Keep Up to Date

- Sign up for [CMS ICD-10 Industry Email Updates](#)
- Follow @CMSSgov on [Twitter](#)
- Subscribe to [Latest News Page Watch](#)

Latest News

Email Updates

Provider Resources

Payer Resources

Vendor Resources

GEMS

ICD-9 Coordination and Maintenance Committee

www.cms.gov/icd10



Implementation Guides



ICD-10 Implementation Guide
for Large Practices



ICD-10 Implementation Guide
for Payers



ICD-10 Implementation Guide
for Small Hospitals



ICD-10 Implementation Guide
for Small and Medium Practices



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Online ICD-10 Implementation Guide



Online ICD-10 Implementation Guide

Please select a guide to search:

Search

WELCOME

ICD-10 OVERVIEW

PAYER

SMALL OR MEDIUM PHYSICIAN PRACTICE

LARGE PHYSICIAN PRACTICE

SMALL HOSPITAL

WHICH ROLE AM I?



SMALL & MEDIUM PHYSICIAN PRACTICE

Small Physician Practices have one to five physicians and may provide single specialty or multispecialty services.

Medium Physician Practices are standalone clinics not affiliated with a larger health care organization and may consist of multiple physician medical practices. The practice may have six to twenty physicians organized to provide single specialty or multispecialty patient care services and may provide both clinical and ancillary services (diagnostic, therapeutic, and custodial services).



LARGE PHYSICIAN PRACTICE

Large Physician Practices may have more than 25 physicians and may have an independent administrative infrastructure to support billing and patient eligibility. A large physician practice may also exist as a medical clinic run by a government agency for health services or a private partnership of physicians.



PAYER

The term Payer applies to entities other than the patient that finance or reimburse the cost of health services. In most cases, this term refers to insurance carriers, third-party administrators, and other third-party payers—for example, health plan sponsors (employers or unions) that also self-administer their plans.



SMALL HOSPITAL

Small Hospitals are health care institutions with fewer than 100 hospital beds providing patient treatment by specialized staff and equipment and often, but not always, providing for longer-term patient stays. For the purposes of this document hospital claims refer to both outpatient and/or inpatient medical care submitted on an institutional claim (837i). Professional claims (837p) may be submitted through hospital owned physician practices.

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Online ICD-10 Implementation Guide Contents



WELCOME	ICD-10 OVERVIEW	PAYER	SMALL OR MEDIUM PHYSICIAN PRACTICE	LARGE PHYSICIAN PRACTICE	SMALL HOSPITAL
TABLE OF CONTENTS	IMPLEMENTING ICD-10	NEXT STEPS	TOOLS & TEMPLATES		

Table of Contents

IMPLEMENTATION STEPS & ACTIONS

- ▼ [PLANNING](#)
 - [IMPLEMENTATION TIMELINE](#)
 - [PROJECT MANAGEMENT PROCESS](#)
 - [RISK AND ISSUE MANAGEMENT](#)
- ▶ [COMMUNICATION AND AWARENESS](#)
- ▶ [ASSESSMENT](#)
- ▶ [IMPLEMENTATION PHASE](#)
- ▶ [TESTING](#)
- ▶ [TRANSITION](#)

NEXT STEPS

- [NEXT STEPS](#)

TOOLS & TEMPLATES

- [APPENDIX: RELEVANT TEMPLATES](#)



ICD-10 Technical Assistance and Training Collaborations

Organization	Activities (Focus Small Providers)
WEDI	<ul style="list-style-type: none"> • Speaking Engagements • Training Forums • Industry Readiness
AAPC	<ul style="list-style-type: none"> • Joint ICD-10 Training Sessions
ACC	<ul style="list-style-type: none"> • Joint ICD-10 Webinars
AHIMA	<ul style="list-style-type: none"> • Joint ICD-10 Training Sessions
AMA	<ul style="list-style-type: none"> • Discussed training assistance. AMA evaluating TA needs.
ANA	<ul style="list-style-type: none"> • ICD-10 Train-the-Trainer Sessions
NACHC	<ul style="list-style-type: none"> • Collaboration with HRSA to offer “Train-the-Trainer” Sessions • Identifying possible joint speaking engagements
NCHICA	<ul style="list-style-type: none"> • ICD-10 Train-the-Trainer Sessions
PAHCOM	<ul style="list-style-type: none"> • Joint ICD-10 Training Sessions
HIMSS	<ul style="list-style-type: none"> • Speaking Engagements and Training Forums
Across HHS	<ul style="list-style-type: none"> • Joint ICD-10 Training Sessions
Your Organization Here	<ul style="list-style-type: none"> • ICD-10 Train-the-Trainer Sessions • Joint speaking engagements • Other possible collaborations?

ICD-10 Resources

ICD-10 Website

- <http://www.cms.gov/Medicare/Coding/ICD10/index.html>

ICD-10 Questions Mailbox

- icd10questions@noblis.org

Implementation Guides

- <https://implementicd10.noblis.org>

Mapping (GEMs)

- **GEMs Crosswalk documents**
 - <http://cms.hhs.gov/Medicare/Coding/ICD10/2014-ICD-10-CM-and-GEMs.html> (for the diagnosis GEMs) and <http://cms.hhs.gov/Medicare/Coding/ICD10/2014-ICD-10-PCS.html> (for the procedure GEMs).
- The GEMs show the mapping between ICD-9-CM and the appropriate ICD-10 code(s). There are both forward (ICD-9-CM to ICD-10) and backward (ICD-10 to ICD-9-CM) mappings. The 2014 GEMs are based on the 2014 ICD-9-CM and 2014 ICD-10 codes.

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ICD-10 Resources (cont'd)

Medicare Learning Network Articles

- <http://www.cms.gov/Outreach-and-Education/Medicare-Learning-Network-MLN/MLNGenInfo/index.html?redirect=/mlngeninfo>

ICD-10 National Provider Calls

- <http://www.cms.gov/Medicare/Coding/ICD10/CMS-Sponsored-ICD-10-Teleconferences.html>

National Coverage Determinations (NCDs)

- <http://www.cms.gov/medicare-coverage-database/overview-and-quick-search.aspx>

Medicare Learning Network

- Materials and associated CRs available free on CMS web site for selected NCDs



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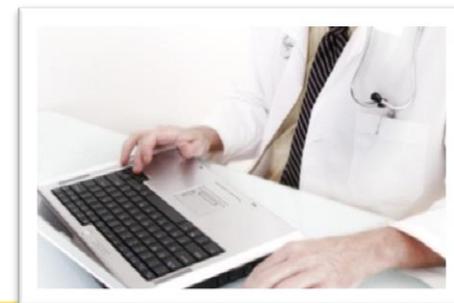


State Medicaid Agencies ICD-10 Implementation



Working With the State Medicaid Agencies

- **Quarterly Online ICD-10 Self-Assessments**
 - High level reports and graphics to help guide technical assistance
- **ICD-10 Implementation Handbook**
 - Online tool providing SMA specific information to assist in ICD-10 Implementation
- **State ICD-10 Collaboration Site**
 - Online community and repository for State Medicaid Agencies to communicate, collaborate, and innovate in the successful implementation of ICD-10
- **ICD-10 Bi-Weekly State Forum**
 - Conference call that allows CMS and States to discuss current issues related to ICD-10, and provides a vehicle for State-to-State collaboration on best practices and lessons learned in ICD-10 implementation
- **ICD-10 Site Visit Training**
 - General and specific training geared to assist the SMA's ICD-10 implementation efforts
- **ICD-10 Policy Briefs**
 - Demonstrations of how ICD-10 supports the Triple Aim through state programs for 9 different policies
- **Health Condition Categories**
 - A foundation for SMAs to define health conditions in alignment with the needs of their specific agency



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Health Condition Categories

- Affective Disorders
- Anxiety Disorders
- Attention Deficit Disorders
- Autism Spectrum Disorders
- Schizophrenia
- Substance Abuse
- Coronary Heart Disease
- Heart Failure
- Hypertension
- Myocardial Infection
- Cleft Lip/Palate
- Cerebral Palsy
- Diabetes Mellitus
- Hemophilia
- Leukemia
- AIDS/HIV
- Hepatitis
- Lung Cancer
- Brain Injury
- Chronic Dementia
- CVA
- Epilepsy
- Fetal Maturity/ Development
- High Risk Pregnancy
- Asthma
- COPD
- End-Stage Renal Disease
- Male related Conditions
- Female related Conditions
- Hip Fracture

- Defines 30 health conditions and code sets universally important to State Medicaid Agencies
- Informs ICD-10 transition business and operational requirements
- End users: Medical staff, policy personnel, coding professionals, coding auditors, reporting and business analysts



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State Medicaid Agencies ICD-10 Collaboration Site

- Provides an online community and repository for State Medicaid Agencies
- Provides SMA related ICD-10 resources from CMCS and SMAs
- Includes calendar of events for Medicaid ICD-10

State ICD-10 Collaboration

HOME CMS COMMUNICATIONS COMMUNITIES OF PRACTICE STATE INFORMATION TRAINING RESOURCE LIBRARY Q&A FORUM CONTACT US

ICD-10 Resources

Final Rule
5010 Resources
ICD-10 Resources

Resource	Description	Author	Date Posted
HowTo_ImpactAnalysis	Posted materials from WEDI's "End-to-End Testing Virtual Event: A Collaborative Approach to Testing,	WEDI	3/7/2013

State ICD-10 Collaboration

HOME CMS COMMUNICATIONS COMMUNITIES OF PRACTICE STATE INFORMATION TRAINING RESOURCE LIBRARY Q&A FORUM CONTACT US

All-States Calls

CMS is hosting state forums that will focus on 5010 and ICD-10 topics. The purpose of these calls are:

- 1) To allow States to discuss current issues related to 5010 and ICD-10
- 2) To discuss States' technical needs for 5010 and ICD-10
- 3) To provide a vehicle for States and CMS to collaborate on 5010 and ICD-10

In addition, there will be time allotted for States to raise issues, comments, or concerns to CMS and other States. Below you will find the call schedule, call agendas, materials presented on the calls, and the notes from the calls.

Meeting Date	Main Topic	Agenda	Materials	Notes
Feb 20, 2013 3:00 pm EST	January 2013 Readiness Assment Update, South Carolina's Mapping Strategy, General Updates, and Open Forum	Agenda-BI-Weekly_Forum_02.20.13	SC.Mapping Strategy_BI-weekly Forum_02.20.13 Jan2013ResultsPresentation	

Month: March Year: 2013

March 2013

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
					1	2
3	4	5	6	7	8	9
10	11	12	13	14	15	16
17	18	19	20	21	22	23

Tools Process for Remediation

075 Other rheumatic tricuspid valve diseases
 074 Rheumatic tricuspid valve disease, unspecified
 080 Rheumatic disorders of both aortic and aortic valves
 081 Rheumatic disorders of both aortic and tricuspid valves
 082 Rheumatic disorders of both aortic and tricuspid valve
 083 Combined rheumatic disorders of aortic, aortic and tricuspid valves

Nine Policy Briefs Show How ICD-10 Supports Healthcare Transformation for:

- CHIP
- Pregnancy
- Breast & Cervical Cancer Prevention
- HIV/AIDS
- Alzheimer's Disease
- Autism Spectrum Disorders
- Traumatic Brain and Spinal Cord Injuries
- Intellectual Disability
- Coordination of Care

...in State Medicaid Programs

POLICY BRIEF: ICD-10 Supports CMS' National Quality Strategy through State Programs for Spinal Cord and Traumatic Brain Injuries

Summary: Healthcare in the United States is in the midst of a significant transformation characterized by increased transparency, accountability, and coordination in order to achieve greater value for patients, communities, and the public. This effort is happening at the national level and is being supported by state-level programs.

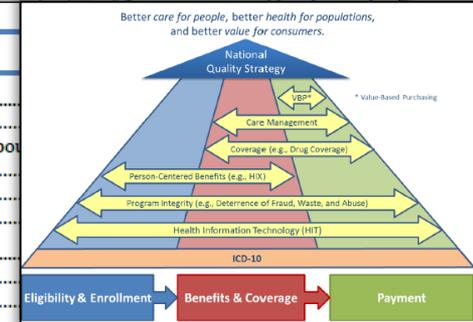
Policy and Programs

Congress has passed laws that attempt to address and prevent injuries that may result in TBI and SCI. Some of these programs also support injury treatment, rehabilitation, and long-term care. Relevant legislation and federal programs are listed in the chart below.

Legislation/Program	Sponsor	Intent/Benefit
Traumatic Brain Injury Act of 1996 (Federal)	Health Resources and Services Administration (HRSA) through	Track and report TBI across demographics and clinical aspects. Create educational programs about TBI and support state programs
Traumatic Brain Injury Program		

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Looking Forward



Pre-Implementation

- Partner with stakeholder and specialty groups for implementation planning, execution, and communication
- Continue free technical assistance and training for small providers
- Continue Online Training with free CME and explore CNAs - New Module Series
- Host national calls and webinars to address specific ICD-10 topics
- Develop more tailored practical checklists, materials, and communications
- Take national message and targeted technical assistance to the regional and local levels

Post-Implementation

- Continued collaboration with stakeholder groups for post-implementation and industry monitoring activities
- Increase internal monitoring activities with a focus on provider payment
- Host national calls and webinars to address specific ICD-10 topics
- Develop materials to assist providers, as needed

075 Other rheumatic tricuspid valve diseases
076 Rheumatic tricuspid valve disease, unspecified
080 Rheumatic disorders of both mitral and aortic valves
081 Rheumatic disorders of both mitral and tricuspid valves
082 Rheumatic disorders of both aortic and tricuspid valves
083 Combined rheumatic disorders of mitral, aortic and tricuspid valves



For More Information

CMS Point of Contact

Denesecia Green, ICD-10 Program Lead
Administrative Simplification Group

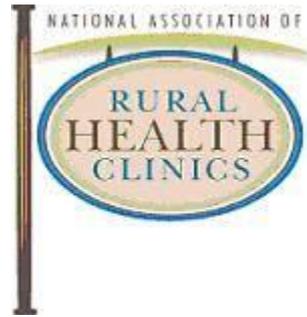


[ICD-10 Implementation Questions](#)

icd10questions@noblis.org

075 Other rheumatic tricuspid valve diseases
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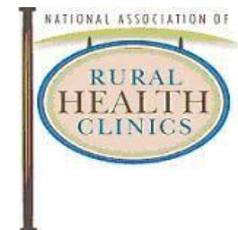
Safety Net Providers

Preparing for the Future Under ICD-10

Bill Finerfrock
Executive Director
National Association of Rural Health Clinics

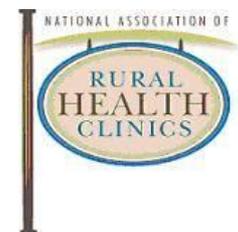
Safety Net Providers

- Education – Coders AND Providers
 - Internal Testing
 - External Testing



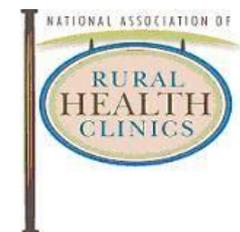
Education – Coders AND Providers

It is our belief that many medical practices don't know what they don't know.



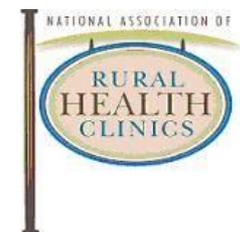
We hear from far too many individuals that they believe that ICD-10 will be handled by:

1. Mapping software (aka crosswalks)
2. EMR – Otherwise known as an Electronic Magic Record
3. Somebody else



Education – Coders AND Providers

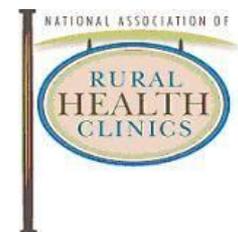
- ◆ Too much has been made of the absurd codes which has in turn made some think of ICD-10 as a joke.
- ◆ Advocates for ICD-10 continue to overlook the need to make the business case for ICD-10.



Specificity of Coding

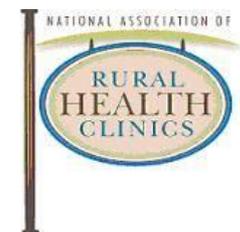
Although ICD-9 requires that providers code to the greatest degree of specificity available, MOST payers do not always adhere to this policy.

With the additional codes, the providers will have additional opportunities to code to an even higher level of specificity.



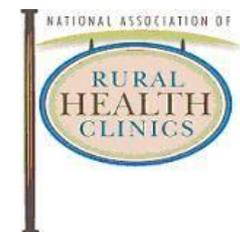
Specificity of Coding

- 100% of the codes are different, not updated as usual
- There are no 1:1 crosswalks
 - General equivalency map (GEMS)
- The format is completely different
 - Codes start with a letter
 - Up to 7 characters
 - Includes modifiers to describe initial, subsequent, or sequela visits and other information
 - Very specific codes
 - RT & LT
 - Upper and lower



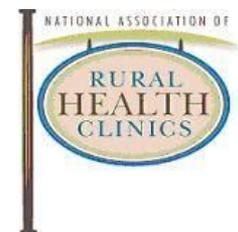
New DX Vs. Old DX – Finger Laceration

- ICD-9
- Is it simple or complicated?
 - Is there tendon involvement?
- Simple = 883.0
- ICD-10
 - What finger is it?
 - Is it the right hand or left hand?
 - What part of the finger is lacerated?
 - Is it the initial encounter, subsequent encounter, or sequela?
 - Is the nail damaged?
 - Are there fractures?
 - Is there an FB?
 - Are tendons injured?
- Laceration w/o FB right index finger w/o damage to nail, initial encounter
= S61.210A



Education – Coders AND Providers

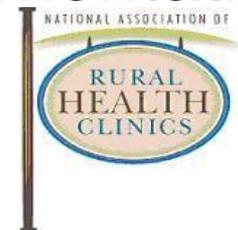
- ◆ Mapping and crosswalks are tools, they are not answers.
- ◆ Just because you own a hammer doesn't mean you can build a house.



Internal Testing

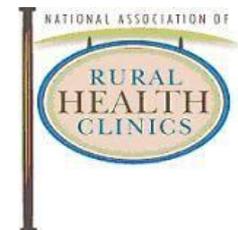
- ◆ Recommendation: Billing/coding staff should begin doing internal auditing/testing using current medical records data and attempt to code to an ICD-10 level of specificity.
- ◆ If staff does not have sufficient data to complete this process, they should note the gaps and work with the providers to incorporate that information into the medical record.

Documentation – Documentation – Documentation



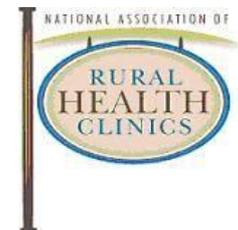
External Testing

- ◆ Providers should begin ICD-10 testing with vendors (practice management and clearinghouses) beginning in October.
- ◆ Providers should be engaging in full end-to-end testing with payors.



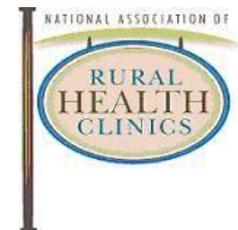
External Testing

- ◆ Testing must demonstrate not only the ability to submit an ICD-10 compliant claim, but also receive back an Electronic Remittance Advice that has been properly adjudicated using ICD-10.
- ◆ Are you getting back what you expected?

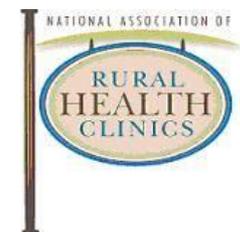


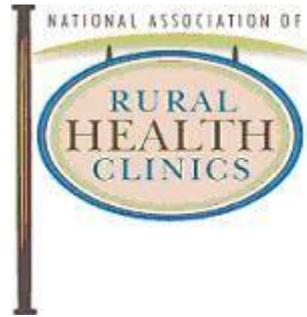
ICD-10

- ◆ The challenges posed by the transition to ICD-10 should be neither minimized nor overstated.
- ◆ This is a complex transition, but with proper education and attention to detail, it can go more smoothly than some fear.



“Blessed are the Flexible, they never get bent out of shape.”





Bill Finerfrock
Executive Director
National Association of Rural Health Clinics
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ICD-10 Transition:
Third Provider Readiness Survey
Results

Bob Schlueter
Iowa Medicaid Provider Services



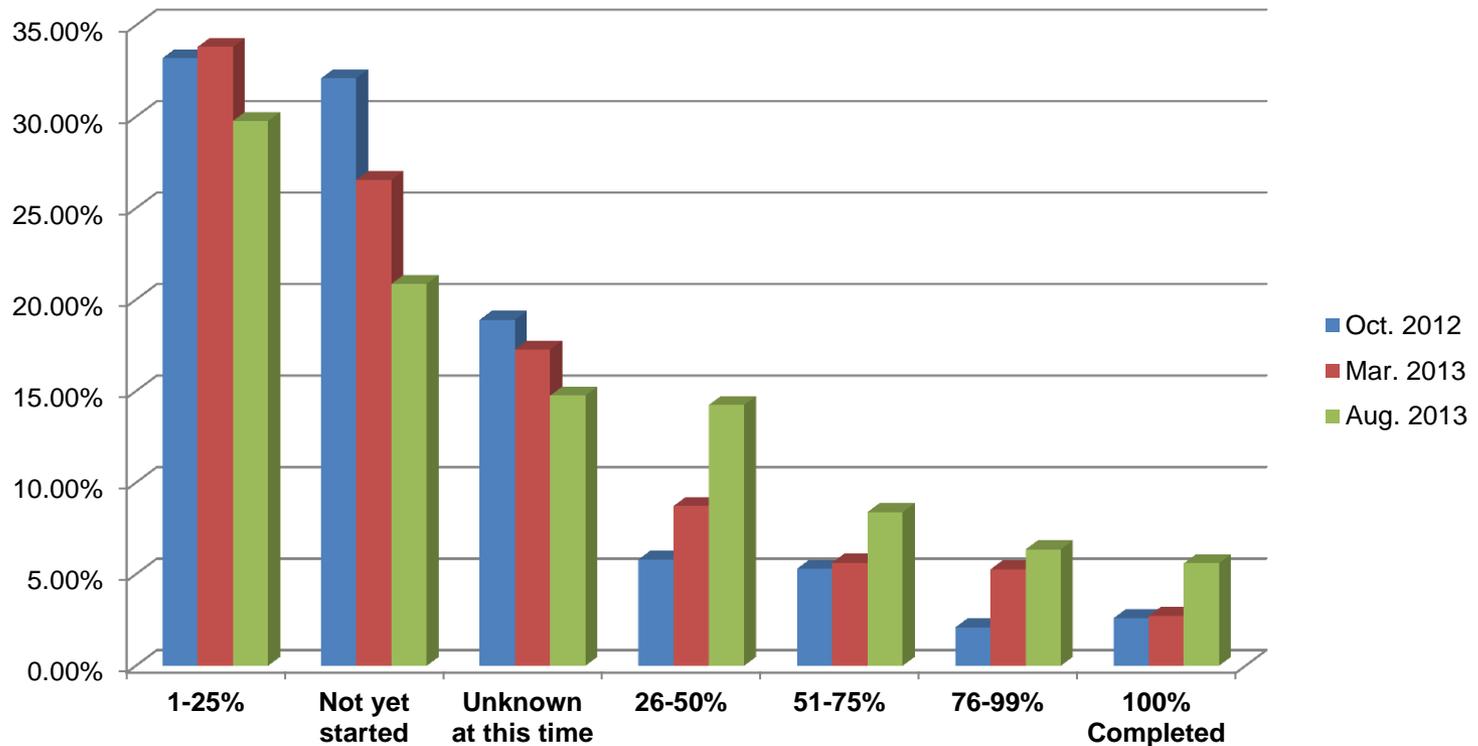
Overview of Iowa ICD-10

- We did a full mapping from 9 to 10
- In 1-2% of 9 codes, existing policy was clarified
- In 60% of 10 codes, policy needed to be considered
- Completing internal end-to-end testing now
- Beginning in October 2013, we will begin external provider testing
- First survey was October 2012, second March 2013, third was just completed



Key Response

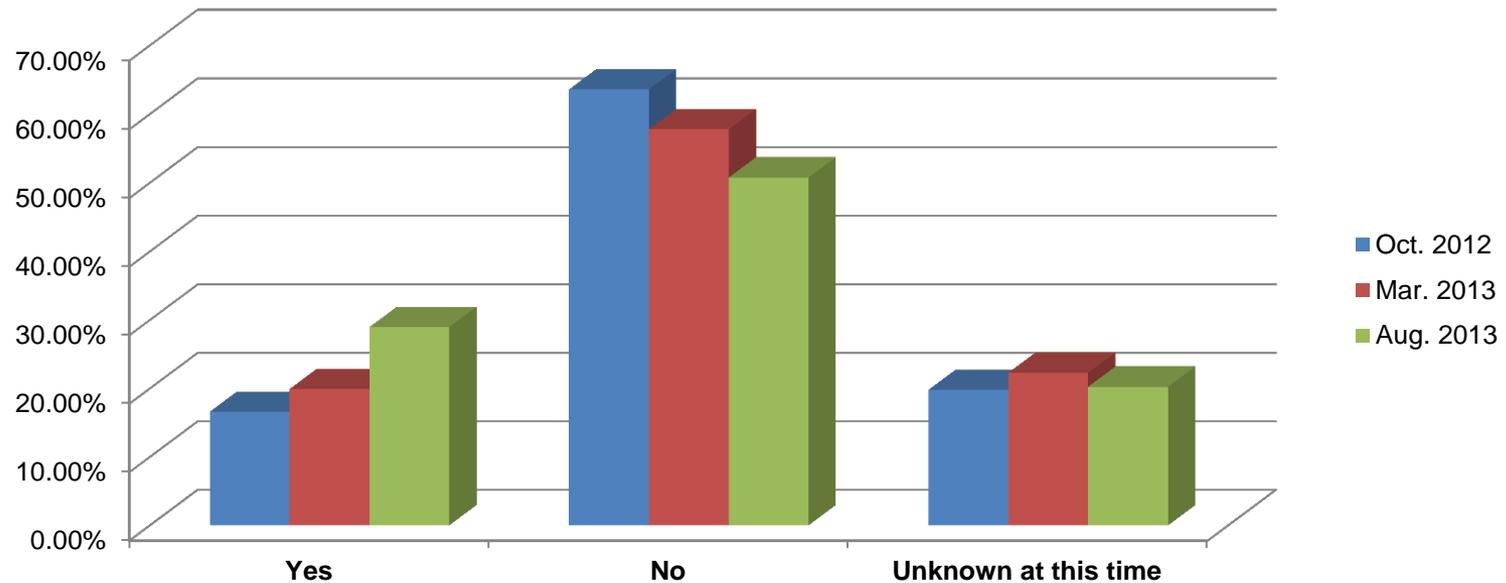
- How complete is your planning for dedicating resources to ICD-10 implementation efforts?*





Key Response

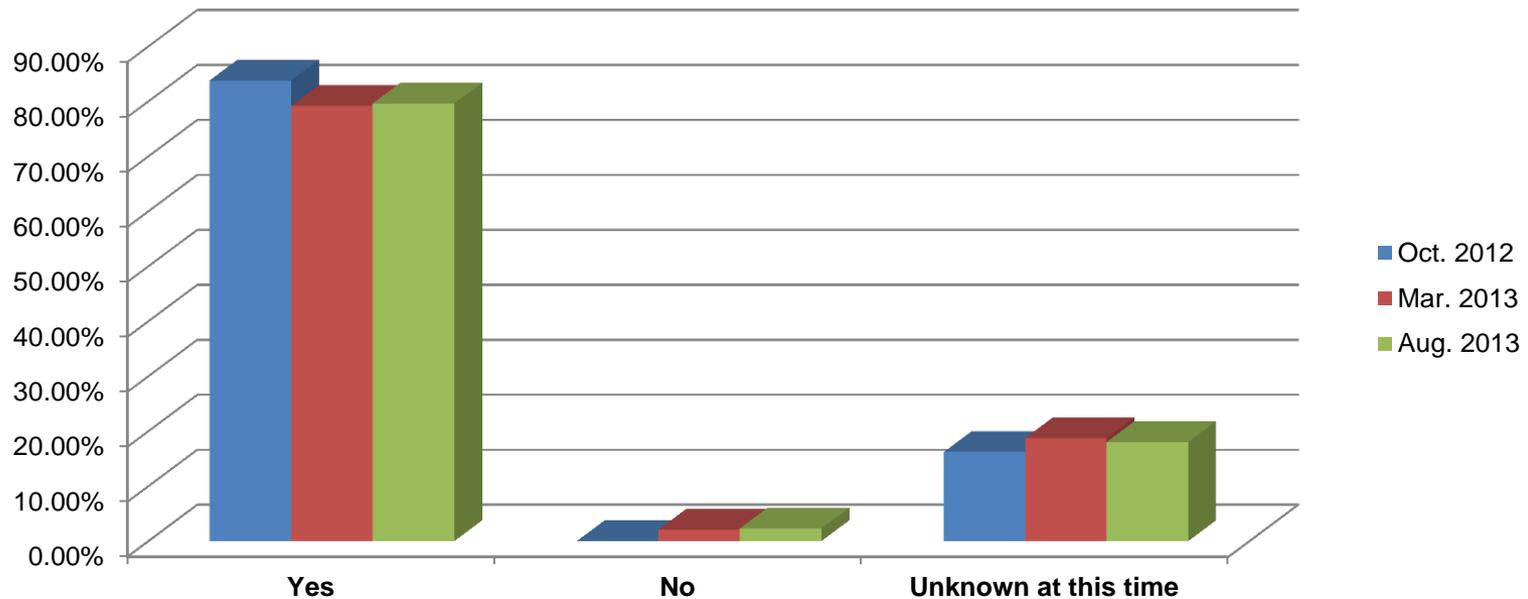
- Have you developed an ICD-10 training plan for your organization?*

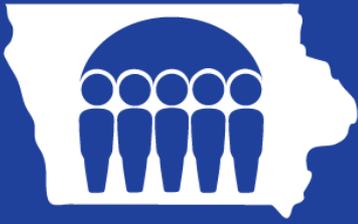




Key Response

- Do you expect to be able to utilize ICD-10 codes on the current Federal compliance date of October 1, 2014?*





Summary

- Providers appear to be preparing, but progress is slow and uneven
- Risk: ICD-10 compliance involves both payers and provider readiness
- Track progress through survey, but also provider testing engagement



Questions?

Contact

Iowa Medicaid Enterprise Provider Services

Bob Schlueter, Account Manager

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515.974.3158

ICD-10 email: ICD-10project@dhs.state.ia.us

ICD-10 Web site: <http://www.ime.state.ia.us/Providers/ICD10.html>

ICD-10 Resources

Centers for Medicare and Medicaid Services ICD-10 Web site

www.cms.gov/ICD10

Health Resources and Services Administration ICD-10 Web site

www.hrsa.gov/healthit/ICD10

American Health Information Management Association

<http://www.ahima.org>

Health Information and Management Systems Society

<http://www.himss.org>