

# Supporting the Primary Care Workforce Pipeline When Training is Disrupted

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# COVID Pandemic Timeline

- Multiple periods of time affecting clinical learning environments
- Partial Impact
  - Graduates 2020-2022
- Partial UME + Full GME Impact
  - Graduates 2023-2026
- Full UME Impact + Unclear GME
  - Graduates 2027 -2029

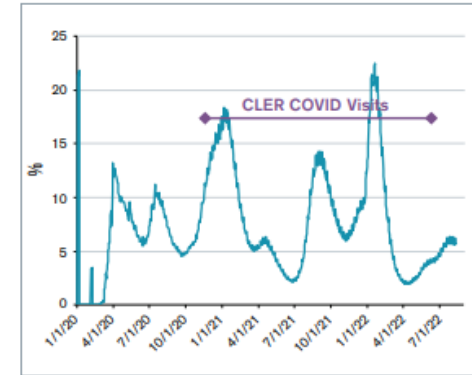


Figure 8. Average Percentage of Inpatient Beds Occupied by Patients with COVID-19<sup>7</sup>

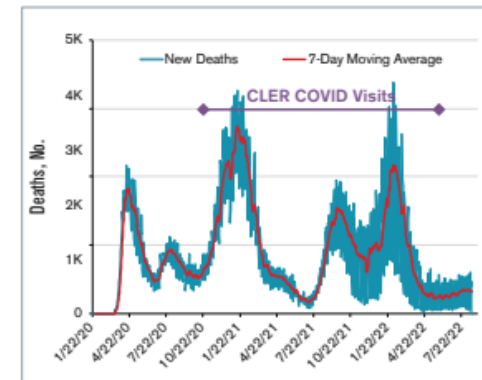


Figure 5. Daily Trends of New COVID-19 Deaths<sup>8</sup>

ACGME  
Clinical  
Learning  
Environment  
(CLER) COVID  
National  
Report

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ACGME conducted to understand the impact and develop responses to support GME community during the challenge of the COVID pandemic

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Used a modified CLER Site Visit Protocol done virtually

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CLER visits are for understanding and institutional feedback and are not accreditation visits

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Conducted between October 2020 – July 2022

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Stratified random sample of Sponsoring Institutions – Visited 287 institutions

# ACGME CLER COVID National Report: Disruptions in training with long-term implications

“Clinical learning environments anticipated an ongoing need to develop and implement strategies to retain and rebuild their workforce into the future.”

“Clinical learning environments anticipated long-term changes in patient care delivery models based on the COVID-19 pandemic experience”

“The COVID-19 pandemic disrupted many aspects of didactic and experiential learning for residents and fellows with anticipated long-term implications.”

# Examples of Training Disruption



Didactic education moved to virtual lectures

Less hands-on learning

Less group work and development of interpersonal relationships between faculty and residents and between residents



Replace in-person clinical experience with on-line modules and virtual learning

Example:

Replace shadowing in dermatology office with online modules on skin exam findings



Replace in-person clinical experiences with telehealth experiences

Example:

Replace shadowing pediatrician doing developmental assessments to observing over Zoom pediatrician doing developmental assessments with telehealth

# ACGME CLER COVID National Report: Long term impacts on well-being

“Few clinical learning environments appeared to have a long-term strategy to address multiple system-level factors that impact the well-being of the clinical care team; most clinical learning environments were primarily focused on individual resilience.”

“The COVID-19 pandemic had a unique impact on residents’ and fellows’ well-being and their readiness for future practice.”

“The disruptions associated with the COVID-19 pandemic were anticipated to have a long-term impact on faculty member workload and well-being.”

# Delayed Professional Identity Development

## Decreased face to face interactions with faculty and senior residents

- Unable to establish trust
- Delayed or lack of opportunity to develop mentoring relationships
- Decreased opportunities to model professional behaviors and values

## Increased faculty burnout and exhaustion

- Decreased engagement outside required supervision
- Decreased empathy for challenges of residency
- Residents see burnout in role models  
→ Demoralizing for future practice

# Impacts on Medical Student Training

Move to Didactic and Small Group Teaching Remotely

- Decreased student engagement
- Loss of social connectiveness
- Decrease experience and development of team work skills
- Decreased interpersonal communication experience

Conversion of patient interactions to virtual case based experience

- Decreased experience in interpersonal communication and patient care skills
- Decrease team-based skills
- Decreases experience in systems-based practice
- Delayed professional identity development

Removal of medical students from caring for patients during a medical emergency

- Delay professional identity development



# Impacts of Primary Care GME

Family Medicine Residencies the 2<sup>nd</sup> most affected by COVID (after EM)

- 2<sup>nd</sup> highest number of programs in ACGME Pandemic Emergency status (after EM)
- Over 25% of FM residency programs in ACGME Pandemic Emergency status for >6 months

Move to Didactic and Small Group Teaching Remotely

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Conversion of patient interactions to virtual case-based experience

- Decreased experience in interpersonal communication and patient care skills
- Decrease team-based skills
- Decreases experience in systems-based practice
- Delayed professional identity development

Conversion of experience to COVID care

- Decreased variety of clinical experience – Swiss Cheese holes in knowledge and experience
- Increased Burnout and Moral injury

# ACGME Length of Training Pilot



Pilot to evaluate the impact of extending family medicine length of training to 48 months (4 years)



Case-Control Study Design started in 2013-2022

6 Residencies in the 4 Year Curriculum arm

7 Matched Residencies in 3 Year Curriculum arm

Evaluation studies in process of publication

- Student Interest – No difference<sup>1</sup>
- Financial Sustainability – No negative impact seen<sup>2,3</sup>
- Medical Knowledge Acquisition – Possibly higher in 4 years<sup>4</sup>
- Clinical Volume and Continuity – More clinical volume in 4 years<sup>5</sup>

<sup>1</sup>Eiff MP, et al. A Comparison of Residency Applications and Match Performance in 3-Year vs 4-Year Family Medicine Training Programs. *Fam Med.* 2019 Sep;51(8):641-648. doi: 10.22454/FamMed.2019.558529.

<sup>2</sup>Carney PA, et al. Financial Considerations Associated With a Fourth Year of Residency Training in Family Medicine: Findings From the Length of Training Pilot Study. *Fam Med.* 2021 Apr;53(4):256-266. doi: 10.22454/FamMed.2021.406778.

<sup>3</sup>Douglass AB, et al. Financing the Fourth Year: Experiences of Required 4-Year Family Medicine Residency Programs. *Fam Med.* 2021 Mar;53(3):195-199. doi: 10.22454/FamMed.2021.249809.

<sup>4</sup>Carney PA, et al. The Association Between Length of Training and Family Medicine Residents' Clinical Knowledge: A Report From the Length of Training Pilot Study. [published online ahead of print January 31, 2023]. *Fam Med.* <https://doi.org/10.22454/FamMed.2023.427621>.

<sup>5</sup>Eiff MP, et al. Resident Visit Productivity and Attitudes About Continuity According to 3 Versus 4 Years of Training in Family Medicine: A Length of Training Study. [published online ahead of print February 13, 2023]. *Fam Med.* <https://doi.org/10.22454/FamMed.2023.486345>.

# What is a 4-year residency program?

All the same components of a 3-year program, plus:

- Expanded core:
  - Inpatient experiences in all four years of training
  - Expanded Health Systems Management (including population health) and Leadership (longitudinal)
  - Expanded Community Medicine (longitudinal)
  - Required rotations in care of vulnerable populations
- Enhanced continuity and more clinical encounters/experiences
  - Pre-COVID - >2500 encounters (average 2700+)
- Area of concentration (AOC)

# 4 Year Block Curriculum

R1	Adult Medicine Intern (10 wks)			AM NF (2 wks)	ICU (4wks)	Maternity Care R1 (4 wks)	MC/PD NF (4 wks)	Inpt Peds (4 wks)	Gyn (2wks)	MSK (2 wks)	Geri (2 wks)	OPP (2 wks)	Surg (2 wks)	Outpatient Longitudinal (4 wks)	Span. Elect. (2wks)	Spanish/ FMI (4 wks)	Vacation (3 wks)	
R2	Adult Med Jr (4 wks)	AM NF (4wks)	Maternity Care Jr (4 wks)	Peds Swing (2 wks)	Neo (2 wks)	Peds ED (2 wks)	ED (4 wks)	Gyn (2wks)	OPP (2 wks)	MSK (2 wks)	Surg (2 wks)	VA-Geri (2wks)	Derm (2 wks)	HIV (2 wks)	Outpatient Longitudinal (4 wks)	Elective (4 wks)	July Inpatient/ Outpt Swing	Vacation (4 wks)
R3	Adult Med Swing (2wks)	ICU 2 (4 wks)	AM NF (2 wks)	LGH MC Sr (2 wks)	MC Swing (2wks)	MC/ PD NF (2 wks)	Inpt Peds (4wks)	UMASS Sports Med (4 wks)	Gyn (2wks)	Pall Care (2 wks)	OPP (4 wks)	Surg (2 wks)	Outpatient Longitudinal (4 wks)	AOC (4 wks)	Elective (4 wks)	FMA (4wks)	Vacation (4 wks)	
R4	Adult Med Sr (4 wks)	LGH MC Sr (2 wks)	MC/PD NF (2wks)	MC Swing (2wks)	Peds ED (2 wks)	ED (4 wks)	Clinic Chief (4 wks)	MSK (2 wks)	OPP (2 wks)	VA-BH (4wks)	Outpatient Longitudinal (6wks)	AOC (8 wks)	Elect (2 wks)	July Inpatient/ Outpt Swing	Vacation (4 wks)			

## Outpatient Longitudinal Curriculum Content by Year of Training

**R1:** Health Systems Management (HSM), Community Med, Behavioral Health, Integrative Medicine, Dermatology

**R2:** HSM, Community Med, Integrative Medicine, Addiction Med, Subspecialty Services

**R3:** HSM, Community Med, AOC

**R4:** HSM, Community Med, AOC

Gyn=Women's Health; MSK=Musculoskeletal Med; OPP=Outpatient Pediatrics; Surg=Surgery; Pall Med=Palliative Medicine; Derm=Dermatology

# Impact of 4 Year Length of Training Pilot on Training During COVID

## Systemic resiliency

- More flexibility to change curriculum to “make up” lost time
- More flexibility to allow for leaves of absence without extending training
  - Family leave
  - Medical leave – COVID related and mental health

## Individualized Learning Plans

- Using CBME prior to pandemic → easier transition
- Structure to address differential effects of pandemic on education
- Focus on competency by graduation

## Burnout and exhaustion

- May exacerbate due to being in residency longer



# Integrating Population Health into Training – Experience at Lawrence FMR

- Teaching Health Center 4 Year Program
- Increased Longitudinal Community Health as part of 4 Year Curriculum Innovation
  - 40 hours per year plus didactic sessions
  - Longitudinal engagement with community partners
    - City NGOs
    - City Government
  - Participate in FQHC community health work
    - SDOH Screening and Interventions
      - Mobile Food Market
      - Medical Legal Partnership
      - Voting Registration at Clinic
    - Healthcare for the Homeless/Mobile Health Unit
  - Advocacy for FQHC and Patients
  - COVID Infection and Vaccine Education in Community
- **COVID disruptions severely affected curriculum**



Tip of the  
Iceberg

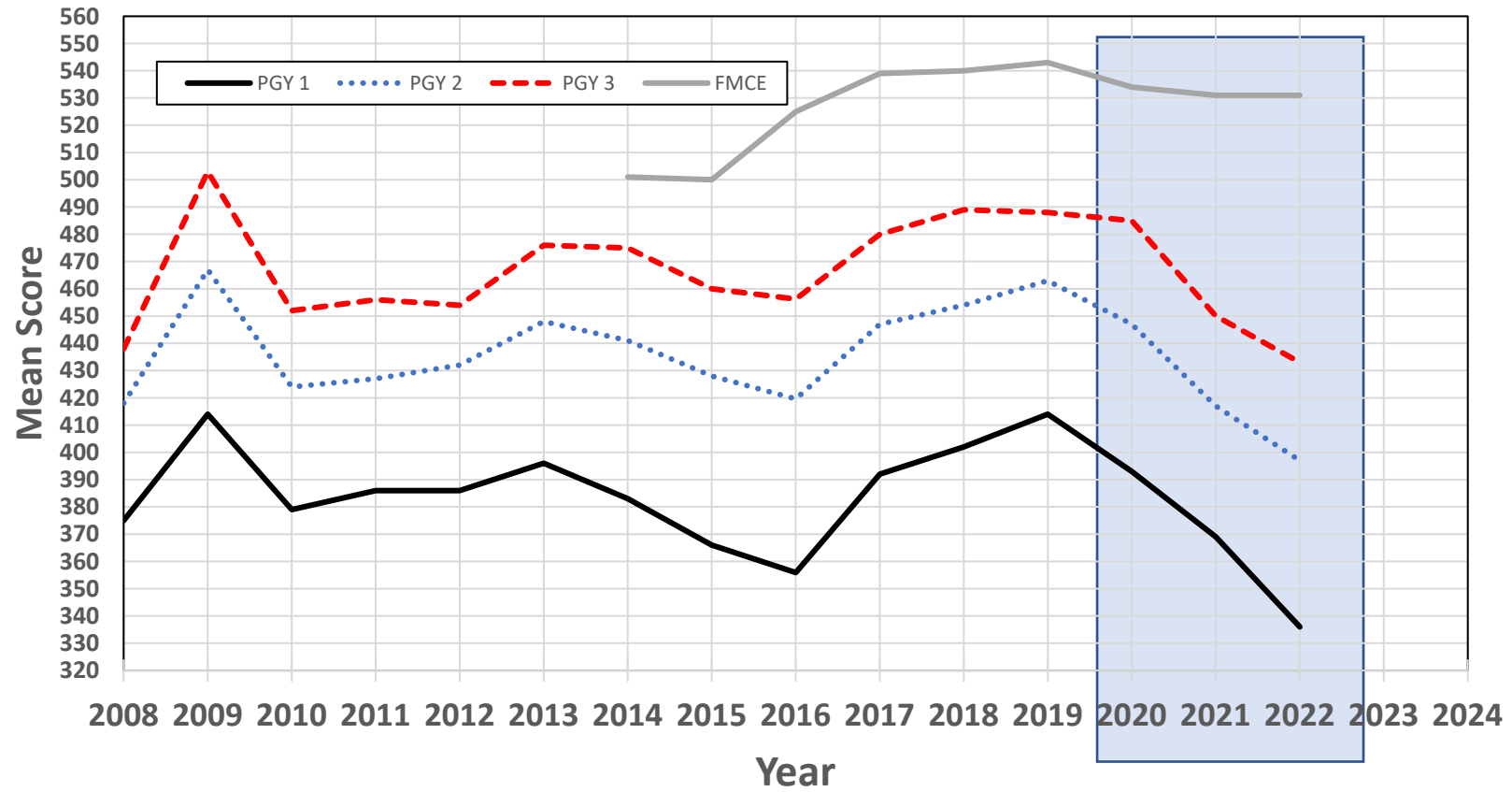
# Family Medicine In-Training Exam (ITE) Scores

- Administered by American Board of Family Medicine (ABFM) in October of each year
- Done at residency sites (proctored by program)
- Psychometrically tied to ABFM Initial Certification Exam
  - Same blueprint of material
  - Same scoring scale
  - Designed to predict performance on certification exam
  - Used by programs as assessment of medical knowledge acquisition



Changes in  
Mean ITE  
score at  
Resident Level

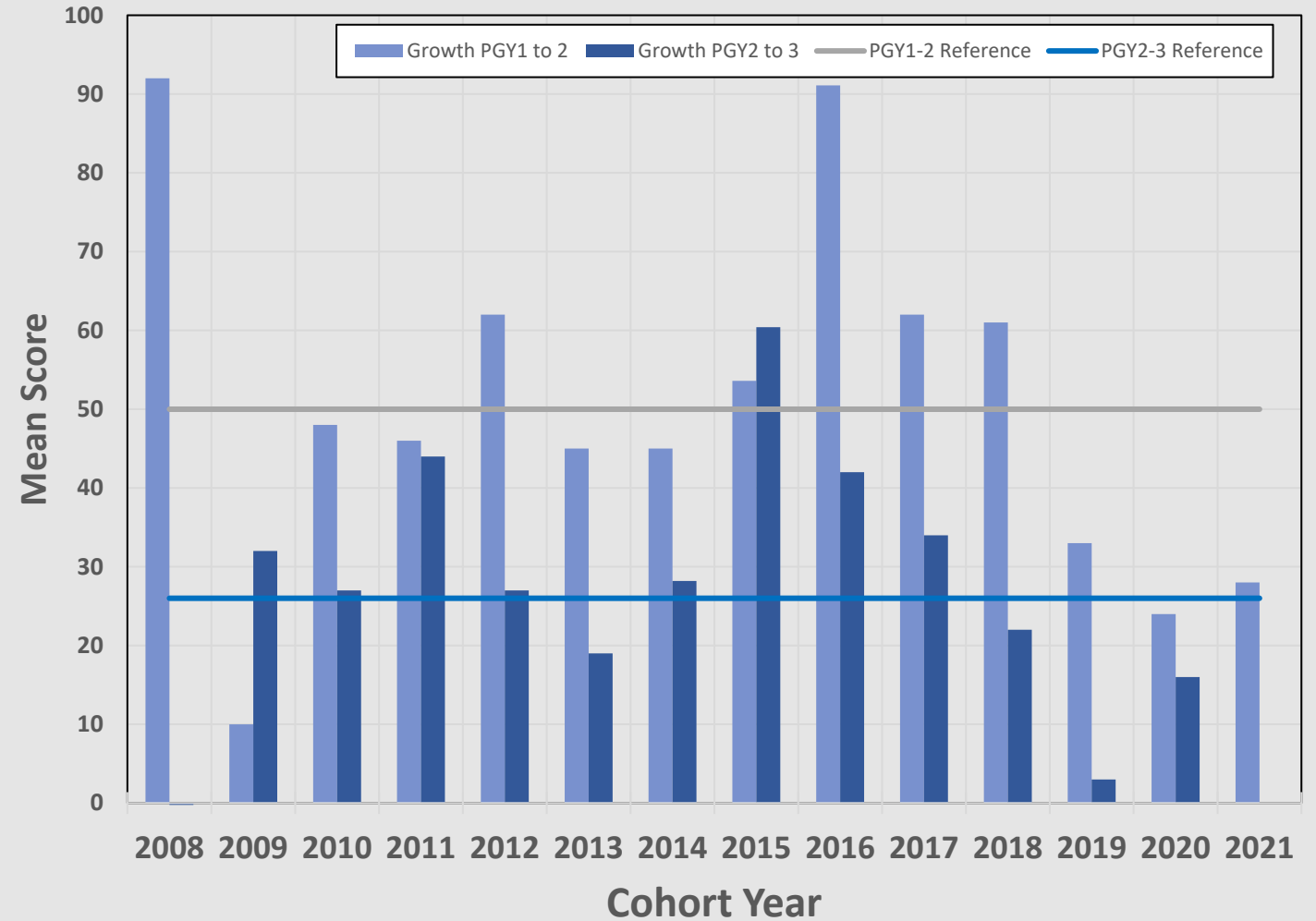
### Mean ITE Scores



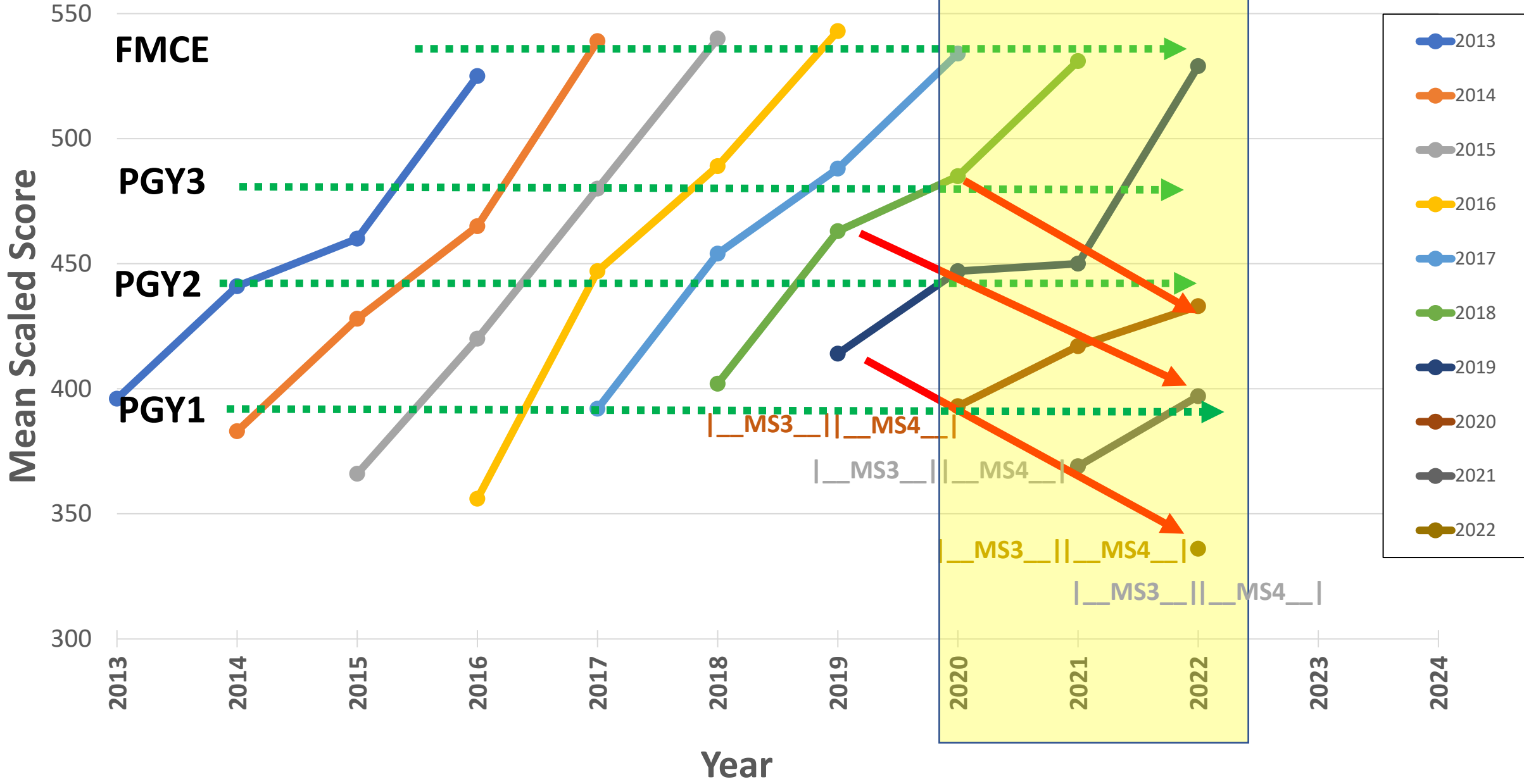
Decreased  
ITE Score  
Growth  
During  
Residency  
Since COVID



## ITE Growth



# Mean ITE Scores by Cohort and Year



# Graduate Practice Plans

- Do not know the full impact of this yet from data as this year the first class of graduates where entire residency after COVID Pandemic started
- Anecdotally = decreased interest in full time primary care
  - Part time
  - Urgent care
  - Hospitalist
  - Locums tenens
  - Non-clinical work

# Hypothesized Long-term COVID Impacts on Training and Practice

Greater downstream impacts when disruptions occur earlier in training

Shifts in professional identity

Increased burnout, disengagement, and moral injury


Decreased competency of new graduates (shifting training to employers)

Decreased trust in institutions

Reduction in primary care workforce

# Recommendations to Address Issues





# Title VII Support for Development of CBME Assessment Tools and Implementation

- COVID Accelerated need to rely on competency-based assessments
  - Since 2020, ABFM has required program directors to use competency-based assessments to determine residents' ability to graduate and be board eligible
  - Removed 1650 visit requirement and other specific number requirements for Classes 2020-2022.
- 2023 Family Medicine Residency Requirements
  - Moving to requiring competency-based assessments of residents
  - Require every resident to have an Individualized Learning Plan (ILP) every 6 months
- Residencies and specialty leadership identify lack of standardized and validated assessment tools
  - Risk of inequities and bias
  - Risk of inadequate assessments (social graduation)

# Support for Additional Training Time for Competency

Current GME funding tied to “minimum training period required for board certification.”

Program Directors are graduating residents at lower levels of competency

- In 2019, 72% of graduating PGY-3s were scored in at least one ACGME Sub-Competency on the Milestone below that recommended for unsupervised practice<sup>1</sup>.
- COVID has increased this practice

Multiple forces compel program directors to graduate residents

- Institutional pressure – will not employ residents past funded training time
- Societal pressure – residents at end of long path and often with high debt
- Belief that employers will provide support and monitor safety – lifelong learning

<sup>1</sup>Clements DS, Holmboe ES, Newton WP. Milestones in Family Medicine: Lessons for the Specialty. *Fam Med*. 2021;53(7):618-621. doi:10.22454/FamMed.2021.107044



# Support for Additional Training Time for Competency

## CMS GME Funding


- Increase flexibility for the time allowed for a trainee to be funded to extend by 3-6 months to allow for FMLA leaves and ability for programs to train to competency instead of to 36 months

## HRSA THC-GME

- Increase flexibility similar to CMS above
- Continue to support 48 month of length of training

Fund addition year of training for 4 Year AIRE (Advancing Innovation in Residency Education) Programs

# Support for Appropriate Faculty Educational Time



- 2023 ACGME Residency Requirements significantly decrease faculty time
  - PD – Most reduces from 0.7 FTE to 0.5 FTE
  - APD- Removed requirement. Added “additional leadership” = Reduced from 0.4 FTE to 0.2 FTE or less
  - Core Faculty – Reduces from “60% Time to residency” to 0.1 FTE administrative time
- Most programs losing 1-2 FTE of total education time for program
  - Reduction in developing and performing resident assessments
  - Reduction in ability to develop innovative programs
    - Community health connections
    - Develop curricula to meet emerging community needs

# Summary of Recommendations



Title VII Support for Development  
of CBME Assessment Tools and  
Implementation



Additional Training Time for  
Competency



Financial or Regulatory Support  
for Appropriate Faculty  
Educational Time



Thank you!