



HRSA **HealthyGrants** WORKSHOP

Top Reasons HRSA Grant Recipients Contact the EHBs Customer Support Center, plus an Electronic Handbooks (EHBs) System Overview

HRSA EHBs Training Team
Office of Information Technology (OIT)



Agenda

- **System Overview**
- **Contacting the EHBs Customer Support Center**
- **EHBs Home Page**
- **Top Reasons for calling the EHBs Customer Support Center**
- **Additional System Resources**
- **Questions**

Electronic Handbooks Grantee System Overview



**What are the
Electronic Handbooks ?**

What are the Electronic Handbooks?

- The HRSA Electronic Handbooks (EHBs) is the grants and program management system used by HRSA and its grant recipients.
- Available on the internet – <https://grants.hrsa.gov> (use the “Applicant/Grantee” option).
- Allow authorized individuals within an organization to view, edit, or submit grant-related information electronically.
- Facilitate HRSA monitoring and oversight of programs.

grants.hrsa.gov

➤ <https://grants.hrsa.gov> (use the “Applicant/Grantee” option).

HRSA Electronic Handbooks

Applicant/Grantee
Use this link if you are applying for, or have been awarded a HRSA grant and you need to access the HRSA Electronic Handbooks (EHBs). Using this link, you can also access the [FTCA](#) or [FQHC](#) system.

Grantor
Use this link if you are a HRSA employee and you need to access your HRSA Electronic Handbooks (EHBs).

FI Review
Use this link if you want to register to become a CHGME Auditor or if you already are one and need to access your work.

Consultant/Expert
Use this link if you are a Consultant/Expert providing technical assistance to HRSA or HRSA supported organizations and you need to access the Technical Assistance Tracking System (TATS).

Vendor
Use this link if you are a vendor providing technical assistance consulting services to HRSA and you need to access the Technical Assistance Tracking System (TATS).

Technical Analyst
Use this link if you are a Technical Analyst (TA) providing services to HRSA and you need to access the Maternal Infant Early Childhood Home Visiting (MIECHV) Annual and/or Quarterly Reports.

EHBs System Overview: Login Page

- EHBs System Browser Requirements for Testing your settings
- System Message Banners

HRSA | Electronic Handbooks Support | Login

Welcome | [New User Registration](#) | [Funding Opportunity](#) | [What's New](#) Tuesday 12th March 2019 04:10:30 P.M.

Reminder: Recipients expending \$750,000 or more in federal awards during their fiscal years must have audits completed in accordance with 45 CFR Part 75, Subpart F and submit the related audit reports to the Federal Audit Clearinghouse within the earlier of 30 days after receipt from the auditors or nine months after the end of the audit periods.

Existing Users

Username (Email)

Password

[Login](#) [Forgot Password?](#)

New Users

[Create an Account](#)

[Click here to get started](#)

Contact Us

Time: 8:00 a.m. to 8:00 p.m. Eastern Time (ET) Monday through Friday

Phone: 877-Go4-HRSA/877-464-4772

Link to contact us: [click here](#)

What's New

03/16/2018 - Optimized Home Page and a New Help Video!

Thanks to your feedback, starting March 16th, you will see a modernized Home Page with new quick links in the Tracking Widget, a streamlined Help Widget, and an overall improved la...[Learn More](#)

01/18/2018 - New features to help you manage your workload, and easily download and print your Grant documents!

Starting January 19th, the EHBs has two new features that were added to address your feedback!

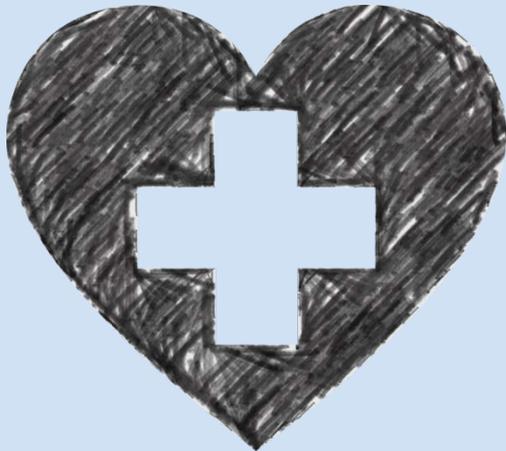
Archive Tasks: Declutter your Pending Tasks and Grant ...[Learn More](#)

[View All](#)

Learn About	Other Links
Grant Program	Browser Requirements
Free Clinic Program	Funding Opportunities
FQHC-LAL Program	Track Grant Application
	Help

Accessibility | Viewers And Players | Contact Us Product: EPS

Contacting the EHBs Customer Support Center



**The EHBs Customer Support
Center**

Contacting the EHBs Customer Support Center

When contacting the EHBs Customer Support Center for assistance it's helpful to have:

- Grant number available.
- Task tracking number if applicable.
- Application number if applicable.

Contacting the EHBs Customer Support Center: Reporting System Errors

- Reporting a System Error issue? Include:
 - A few of the steps you took prior to the error.
 - Screen shots or detailed description of the issue.
Note: This assists with timely resolution of the problem.
 - Using the error reporting feature? Only submit the issue once.

Contacting the EHBs Customer Support Center: User Privileges

- The EHBs Customer Support Center does not grant privileges for grantees users.
- Organizations must manage access and privileges for their staff.

Note: Please refer to the video and Wiki link for Managing EHBs Users.

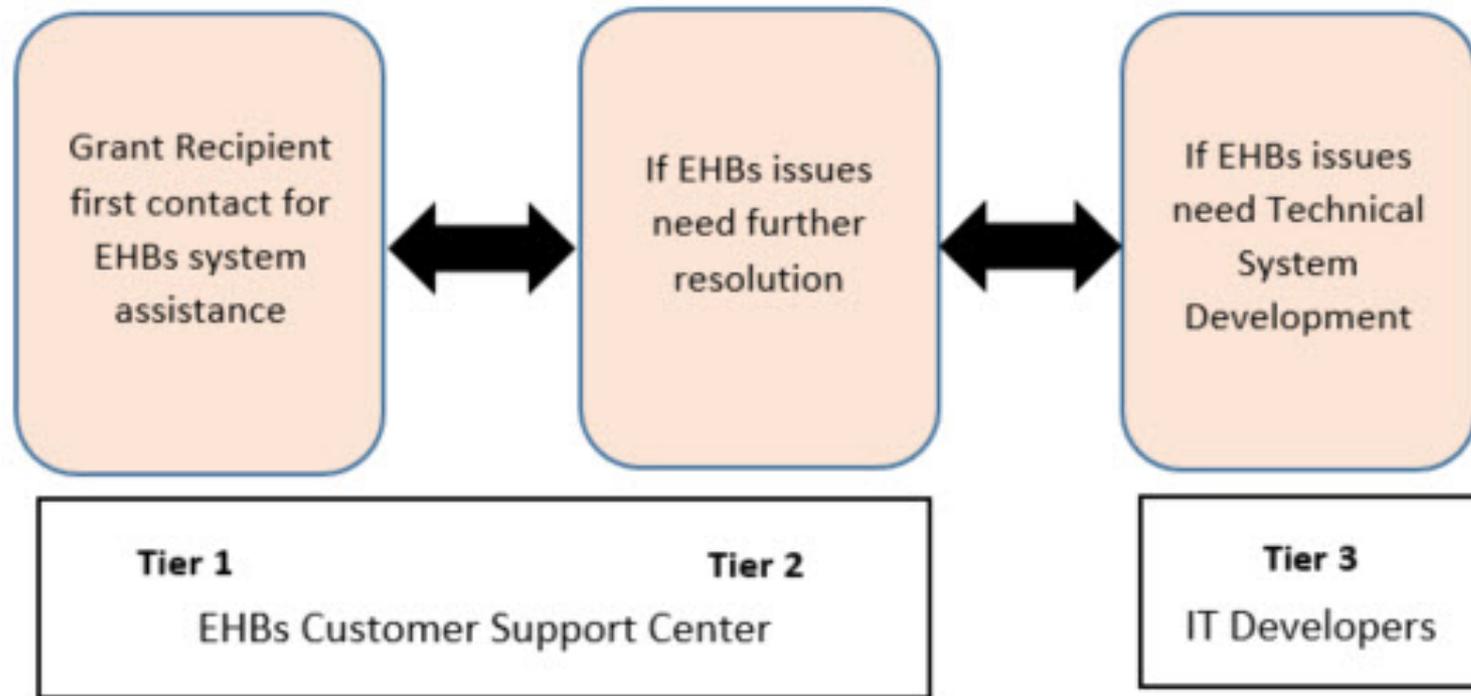
Contacting the EHBs Customer Support Center (cont.)

Refer to the video and wiki link for Managing Users in the EHBs: <https://help.hrsa.gov/x/B4AQB>

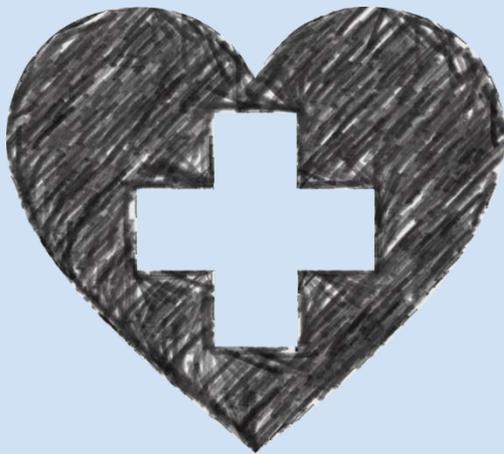


Contacting the EHBs Customer Support Center (cont.)

Resolution Sequence of EHBs Customer Support Center



EHBs Home Page



**Home Page, Help, and
Search Assistance**

EHBs Home Page Overview

- **Organization of the Home Page**
- **Search Bar Assistance**
- **Support - EHBs Help**

About the EHBs Home Page

- **The EHBs Home Page is organized to help users complete daily tasks with ease.**
- **The EHBs has user-friendly videos and links to frequently asked questions (FAQs).**

EHBs Home Page Layout

 **Electronic Handbooks**



Logout


Tasks
Organizations
Grants
Free Clinics
FQHC-LALs
Resources
↑

Reminder: Recipients expending \$750,000 or more in federal awards during their fiscal years must have audits completed in accordance with 45 CFR Part 75, Subpart F and submit the related audit reports to the Federal Audit Clearinghouse within the earlier of 30 days after receipt from the auditors or nine months after the end of the audit periods.

Welcome, Diana Allshouse

My Tasks

8 All

3 Late 

0 Due Within 30 Days

Tracking

Category	Submitted Tasks 	Submitted	Status
 Other Submissions	Scope Verification - Site Add (David Raines Community Health Center - Mobil...	12/14/2018	Processed
 Noncompeting Continuations	Noncompeting Continuation Progress Report	08/17/2018	Processed
 Other Submissions	QI Equipment List - QI Equipment List	08/17/2018	Processed
 Change in Scope	Add a New Service Site to Scope	08/03/2018	Approved
 Grant Application	Fiscal Year 2018 Expanding Access to Quality Substance Use Disorder and Me...	07/16/2018	Award Determination

Smart Assist

- > Change Project Director (PD)
- > Remove user from an organization
- > Remove user permissions for a grant
- > Request a submission deadline extension

Favorites

 Pin Favorites to Home Page

[View All Favorites](#)

Help

Getting Started in the EHBs



Getting Started in the EHBs

 3:59

 2:14

 5:56

 2:41

Resources

- > What's New
- > HRSA Contacts
- > FAQs 
- > View All Videos 

Recently Accessed

Pages that you visit will be displayed here.

[Acceptable Use Policy](#) | [Accessibility](#) | [Viewers And Players](#) | [Contact Us](#)

Product: EPS | Platform #: 1.7.0 | Build #: 1.3.5.10 | Environment:

Last Login: 5:49:00 PM ET



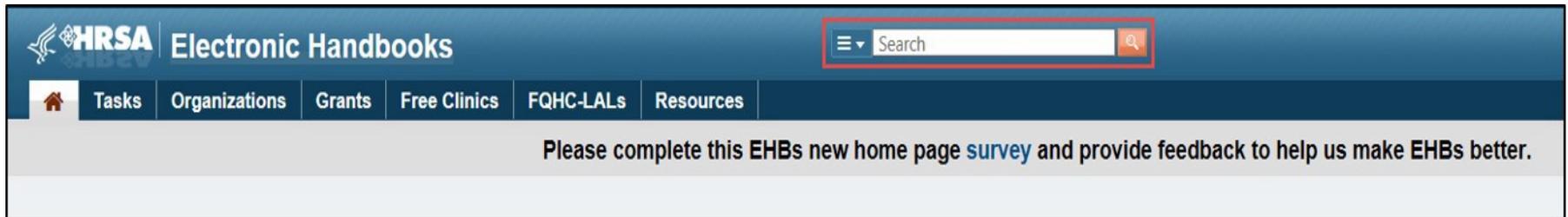


Office of Federal Assistance Management

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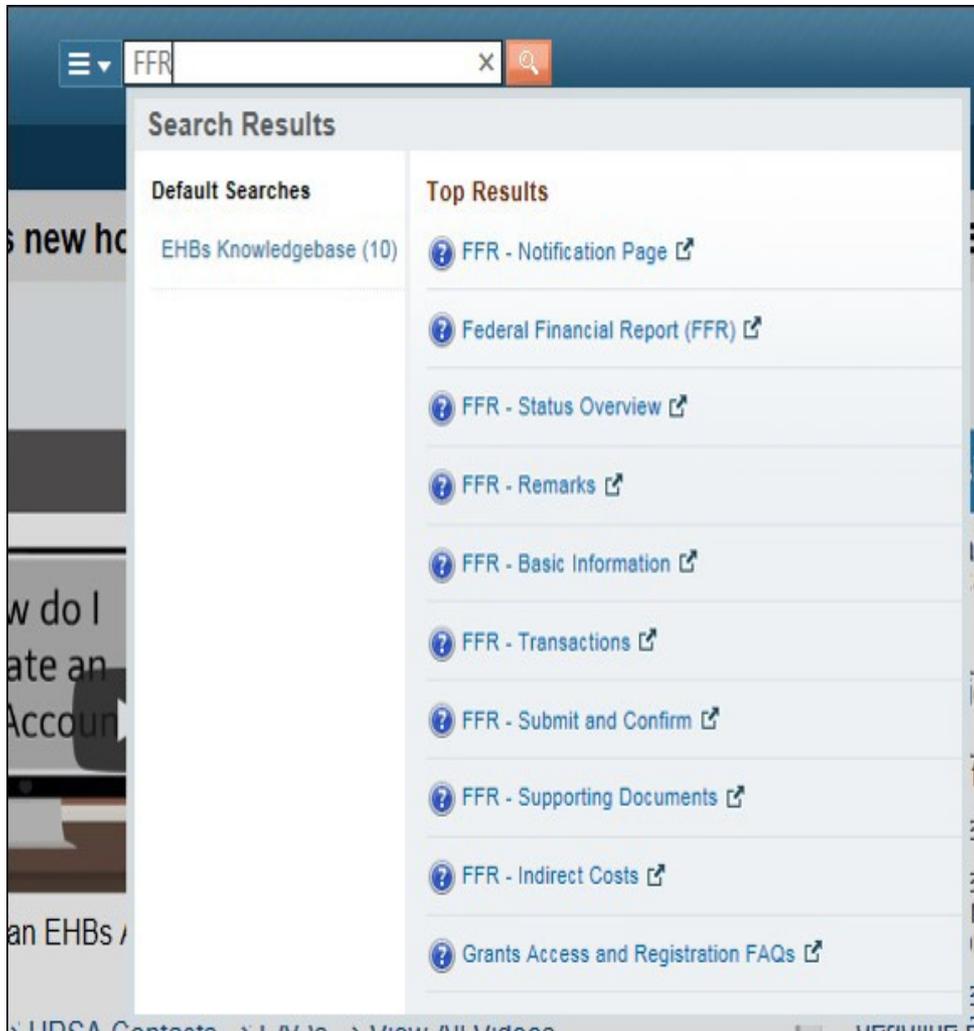
Search Bar

- The EHBs home page has a “Search Bar” which allows users to search for items based on key words.



The screenshot shows the top navigation bar of the HRSA Electronic Handbooks website. On the left, there is the HRSA logo and the text "Electronic Handbooks". To the right of this is a search bar with a dropdown arrow on the left, the word "Search" in the middle, and a magnifying glass icon on the right. Below the search bar is a horizontal menu with a home icon and the following items: "Tasks", "Organizations", "Grants", "Free Clinics", "FQHC-LALs", and "Resources". Below the menu is a light gray banner with the text: "Please complete this EHBs new home page [survey](#) and provide feedback to help us make EHBs better."

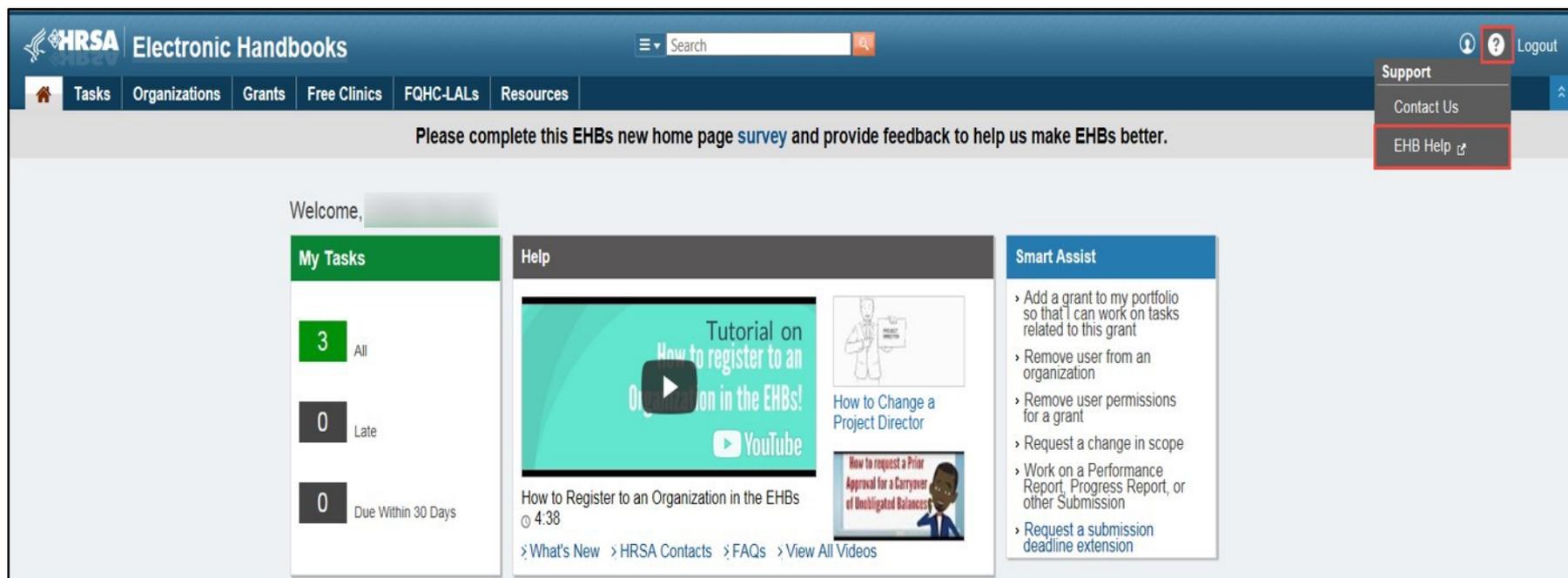
Search Bar (cont.)



- When users type key words into the Search Bar, a dropdown menu is displayed, returning results related to the search.

Support – “EHBs Help”

- Hover View from the EHBs Home Page.
- Hover over the “Question Mark” in the top right corner, and click on the “EHBs Help” link. Users can then access “EHBs Help” link through the “Support” section on the Home page.



The screenshot displays the HRSA Electronic Handbooks (EHBs) Home Page. At the top, the HRSA logo and 'Electronic Handbooks' title are visible, along with a search bar and a 'Logout' link. A navigation menu includes 'Tasks', 'Organizations', 'Grants', 'Free Clinics', 'FQHC-LALs', and 'Resources'. A survey prompt asks users to complete a survey to provide feedback. The main content area is divided into three sections: 'My Tasks' (showing 3 All, 0 Late, and 0 Due Within 30 Days), 'Help' (featuring a video tutorial on registering an organization and links to 'How to Change a Project Director' and 'How to request a Prior Approval for a Carryover of Unobligated Balances'), and 'Smart Assist' (listing tasks like adding grants to a portfolio, removing users, and requesting deadline extensions). A 'Support' dropdown menu is open in the top right corner, with the 'EHBs Help' link highlighted.

EHBs Help and Knowledge Base

- Clicking on the “EHBs Help” link will bring users to the EHBs Help and Knowledge Base page. Links to additional resources are available and organized for easy navigation.

HRSA | Electronic Handbooks Help and Knowledge Base

EHBs KB for Grantees

Pages

- › Knowledge Base Articles
- Recommended Settings
- Scope Verification (BPHC)
- Username and Password Help
- › Help Topics
- › Interactive Videos

Pages

Index

Created by Basak Gazioglu, last modified by Kasey Struble on Mar 24, 2017

Welcome to the HRSA Electronic Handbooks Knowledge Base!

EHBs Knowledge Base allows you to access articles, frequently asked questions, and other resources to help you successfully navigate through the EHBs. We offer up-to-date information in a single location with topics ranging from Registration and User Account Management, Competing Applications and Post Award related items, and much more.

Additional resources for managing your HRSA grant(s), including transcripts for past Technical Assistance Calls and other related materials, are available on the HRSA Website at [HRSA Manage Your Grants](#)

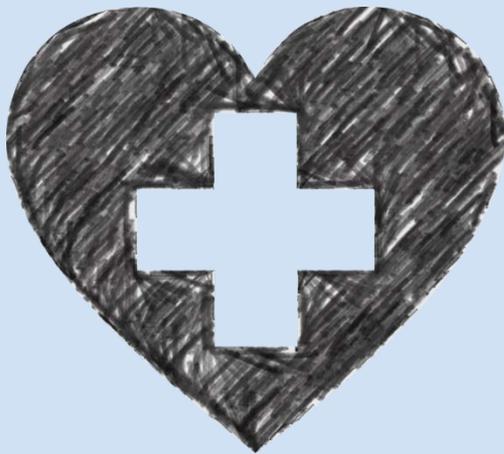
Help Topics

- Topics are listed for easy navigation.
- “Help Topics” will include links to everyday questions.
- “Interactive Videos” are available and provide a visualization for each topic.

Topics

- Knowledge Base Articles
 - Noncompeting Continuation (NCC) FAQs
 - SAM Integration Information Page
 - New User Interface Information Page!
- Recommended Settings
- Scope Verification (BPHC)
- Username and Password Help
- Help Topics
 - EHBs Navigation and Home Page
 - Add HRSA as a Trusted Site FAQs
 - Navigating the EHBs
 - Access Support and Help FAQs
 - BHW Performance Management Handbook (BPMH)
 - EDM Submissions FAQs
 - Extension Requests FAQs
 - Federal Financial Report (FFR)
 - FQHC-LAL FAQs
 - FTCA
 - Grant Applications FAQs
 - Grants Access and Registration FAQs
 - H80 CIS Requests FAQs
 - Look-Alike Application User Guides
 - Prior Approval Requests FAQs
 - Registration and User Accounts FAQs
 - Reset a Forgotten EHBs Password FAQs
 - Uniform Data System (UDS)
 - User Profile Management FAQs
- Interactive Videos
 - Video - How do I Reset a Forgotten EHBs Password
 - Video - Getting Started in the EHBs
 - Video - How to Create an External EHBs Account
 - Video - How to Register to an Organization
 - Video - How to Add a Grant to the EHBs Portfolio
 - Video - How do I change my Project Director
 - Video - How to Request a deadline Extension
 - Video - How to Access Performance Reports
 - Video - How to Request a Prior Approval for a Carryover of Unobligated Balances
- UDS CY 2017 Reporting System Enhancements
 - Uniform Data System CY 2017 Reporting System Enhancements Video

Top Reasons for Calling the EHBs Customer Support Center



**How Do I Resolve EHBs
System Issues?**

Top Reasons for Calling the EHBs Customer Support Center

1. Navigation
2. Password Reset
3. Terminate Session
4. Unlock Account
5. Create Account/Register
6. Project Director Change
7. Adding a Grant to Your portfolio
8. User Privileges
9. Updating Profile
10. User Help

NAVIGATION - EHBs TABS

- The Tabs at the top of the page are organized for easy access to applicable tabs. The “My Tasks”, “Help” (with videos) and “Smart Assist” sections are also available.

HRSA Electronic Handbooks

Search

Logout

Tasks Organizations Grants Free Clinics FQHC-LALs Resources

Please complete this EHBs new home page survey and provide feedback to help us make EHBs better.

Welcome, [User Name]

My Tasks

- 3 All
- 0 Late
- 0 Due Within 30 Days

Help

Tutorial on How to register to an Organization in the EHBs! YouTube

How to Change a Project Director

How to request a Prior Approval for a Carryover of Unobligated Balances

How to Register to an Organization in the EHBs 4:38

What's New > HRSA Contacts > FAQs > View All Videos

Smart Assist

- › Add a grant to my portfolio so that I can work on tasks related to this grant
- › Remove user from an organization
- › Remove user permissions for a grant
- › Request a change in scope
- › Work on a Performance Report, Progress Report, or other Submission
- › Request a submission deadline extension

HRSA Office of Federal Assistance Management

TASKS TAB

- The “Tasks” tab allows users to work on specific actions as long as the appropriate privileges have been assigned.

The screenshot displays the HRSA Electronic Handbooks (EHBs) interface. At the top, the HRSA logo and 'Electronic Handbooks' title are visible, along with a search bar. A navigation menu includes 'Tasks', 'Organizations', 'Grants', 'Free Clinics', 'FQHC-LALs', and 'Resources'. The 'Tasks' tab is active, showing a dropdown menu with four main categories: 'Requests', 'Submissions', 'User Access Requests', and 'FQHC-LALs'. Under 'Requests', there are links for 'Prior Approvals', 'Grant Applications', and 'Health Center CIS Request'. Under 'Submissions', there is a link for 'Submissions'. Under 'User Access Requests', there is a link for 'Review Requests'. Under 'FQHC-LALs', there are links for 'Health Center CIS Requests' and 'Submissions'. Below the dropdown, the interface shows a 'Smart Assist' sidebar with a list of actions: 'organization', 'Remove user permissions for a grant', 'Request a change in scope', 'Work on a Performance Report, Progress Report, or other Submission', 'Request a submission deadline extension', 'Request a Prior Approval', and 'Change Project Director (PD)'. The main content area features a 'YouTube' video player titled 'How to Register to an Organization in the EHBs' with a duration of 4:38. Navigation links for 'What's New', 'HRSA Contacts', 'FAQs', and 'View All Videos' are also present.

YOUR TASKS TAB

- Clicking on the “Tasks” tab will take the user to their “Pending Tasks – List” page, where direct action can be taken on submissions.

HRSA Electronic Handbooks | Search | Logout

Tasks | Organizations | Grants | Free Clinics | FQHC-LALs | Resources

Please complete this EHBs new home page survey and provide feedback to help us make EHBs better.

You are here: Home » Tasks » Browse » All Entities []

ALL ENTITIES << | **Pending Tasks - List**

Not Completed | Recently Completed

Detailed View | Search | Saved Searches

Page size: 15 | Go | 3 items in 1 page(s)

Deadline (Due)	Task Category	Tracking #	Task	Entity	Organization	Options
12/29/2018 11:59 PM (474 Days)	Grant Submissions		Other Submissions	(Grant)	ARKANSAS DEPARTMENT OF HEALTH	Start
12/29/2017 11:59 PM (109 Days)	Grant Submissions		Other Submissions	(Grant)	ARKANSAS DEPARTMENT OF HEALTH	Edit
12/29/2017 11:59 PM (109 Days)	Grant Submissions		Other Submissions	(Grant)	ARKANSAS DEPARTMENT OF HEALTH	Start

Page size: 15 | Go | 3 items in 1 page(s)

Navigation Menu: ALL ENTITIES, Tasks, Pending Tasks, Free Clinics, Requests, Applications, FQHC-LALs, Requests, Health Center CIS Requests, Look-Alike Applications, Submissions, Submissions, Grants, Requests, Health Center CIS Requests, Grant Applications, Prior Approvals, Submissions, Submissions, User Access Requests, Review Requests

“Organizations” TAB

- Hover view from the EHBs Home Page.
- The “Organizations” tab allows users to Register to Another Organization.
- Users can update their EHBs profile information, verify their email, change their password, and change their Organization Role.

The screenshot displays the HRSA Electronic Handbooks website interface. The top navigation bar includes the HRSA logo, the text 'Electronic Handbooks', a search bar, and a menu icon. Below this, a secondary navigation bar contains tabs for 'Tasks', 'Organizations', 'Grants', 'Free Clinics', 'FQHC-LALs', and 'Resources'. The 'Organizations' tab is highlighted, and a dropdown menu is visible. This menu is organized into four columns: 'Organization', 'My Profile', 'Users', and 'Featured Video'. The 'Organization' column lists 'Register to Another Organization', 'View Organization Profile', and 'Manage Performance Sites'. The 'My Profile' column lists 'Update My Contact and Address Information', 'Change My Password/Security Question', 'Change My Organization Role', and 'Verify My Email Address'. The 'Users' column lists 'Manage Existing Users' and 'Update Communication Contact'. The 'Featured Video' column shows a video thumbnail titled 'Electronic HandBooks (EHBs) - New Navigation' with a duration of 3:37. Below the menu, the main content area features a 'Smart Assist' sidebar with a list of actions such as 'Remove user permissions for a grant' and 'Request a change in scope'. A 'YouTube' section is also visible, showing a video titled 'How to Register to an Organization in the EHBs' with a duration of 4:38. A notification box indicates '0 Due Within 30 Days'.

Your “Organizations” Tab

- Clicking on the “Organizations” tab will take the user to the “My Registered Organizations – List” page. All registered organizations are displayed.

The screenshot displays the HRSA Electronic Handbooks interface. At the top, there is a navigation bar with tabs for 'Tasks', 'Organizations', 'Grants', 'Free Clinics', 'FQHC-LALs', and 'Resources'. The 'Organizations' tab is selected. Below the navigation bar, there is a search bar and a 'Logout' link. A message prompts the user to complete a survey. The main content area is titled 'My Registered Organizations - List' and includes a 'Register to Another Organization' link and a 'Detailed View' link. A table lists the organizations, with one entry visible: 'DEPARTMENT OF HEALTH' in 'AR' with an 'Employee' role. The table has columns for Organization Name, City, State, CRS-EIN, Organization Role, DUNS, and Options. The page also features pagination controls and a 'Page size: 15' dropdown.

Organization Name	City	State	CRS-EIN	Organization Role	DUNS	Options
DEPARTMENT OF HEALTH		AR		Employee		Organization Folder

“Grants” Tab

- Hover view from the EHBs Home Page.
- The “Grants” tab allows users to work on Grant Submissions, Prior Approvals, Add a new Grant to their portfolio, and view users related to their Grants.

The screenshot shows the HRSA Electronic Handbooks interface. The top navigation bar includes 'Tasks', 'Organizations', 'Grants' (highlighted), 'Free Clinics', 'FQHC-LALs', and 'Resources'. A search bar is located on the right. The main content area is divided into four columns: Submissions, Requests, Portfolio, and Users. The 'Submissions' column includes options like 'Work on Financial Report', 'Work on Progress Report', 'Work on Performance Report', 'Work on Noncompeting Progress Reports', and 'Work on Other Submissions'. The 'Requests' column includes 'Work on existing Prior Approval', 'Request New Prior Approval', 'Work on Existing Health Center H80 CIS', and 'Request New Health Center H80 CIS'. The 'Portfolio' column includes 'Add a Grant to My Portfolio', 'Work on a Grant in My Portfolio', and 'View My Access Requests'. The 'Users' column includes 'View Authorized Users', 'Authorize New Users', and 'Approve Access Requests'. Below these columns are sections for 'Scope' and 'Applications'. The 'Scope' section includes 'Manage Sites', 'Manage Services', and 'Manage Other Activities and Locations'. The 'Applications' section includes 'Validate Grants.gov Applications', 'Allow Others to Work on My Applications', 'View My Applications', and 'Search Funding Opportunities'. On the right side, there is a 'Smart Assist' widget with a list of suggestions and a 'Recently Accessed' widget. The bottom of the page shows a footer with the HRSA logo and the text 'Office of Federal Assistance Management'.

Your “Grants” Tab

- The Grants Tab will display all grants for which you have access.
 - When you first log in to the EHBs, you will not have access to organization information until your account is validated by adding the grant to your portfolio.
 - Click “Add Grant to Portfolio” if you do not see the grant you are looking for in the list of Grants.

The screenshot shows the HRSA EHBs Grants Tab interface. The top navigation bar includes 'Home', 'Tasks', 'Organizations', 'Grants', and 'FQHC-LALS'. Below this, there are tabs for 'Browse', 'Funding Opportunities', and 'Guide Me'. The main content area displays 'My Grant Portfolio - List' with a red box highlighting the 'Add Grant To Portfolio' button. Below this, there are two tabs: 'My Grant Portfolio (0)' and 'My Grant Access Requests (0)'. A table with columns for Grant Number, Organization Name, Current Budget Period, Current Project Period End Date, CRS-EIN, Grant Role, Grant Active, Last Award Issue Date, and Options is displayed. The table is currently empty, with the message 'There are no grants to be displayed.' below it. The footer contains links for 'Acceptable Use Policy', 'Accessibility', 'Viewers And Players', and 'Contact Us', along with 'Last Login: Not available' and 'Product: EHBs'.

Your “Grants” Tab (cont.)

- Clicking on the “Grants” tab will take users to the “My Grant Portfolio – List” page, where individual grants can be accessed.
- To view individual grant information, click on the respective “Grant Folder” link.

The screenshot displays the HRSA Electronic Handbooks interface. The top navigation bar includes 'Tasks', 'Organizations', 'Grants', 'Free Clinics', 'FQHC-LALs', and 'Resources'. The 'Grants' tab is selected. Below the navigation bar, the breadcrumb trail reads 'You are here: Home » Grants » Browse'. The main content area is titled 'My Grant Portfolio - List' and includes an 'Add Grant To Portfolio' button. Below this, there are two tabs: 'My Grant Portfolio (3)' and 'My Grant Access Requests (0)'. The 'My Grant Portfolio (3)' tab is active, showing a table of grants. The table has the following columns: Grant Number, Organization Name, Current Budget Period, Current Project Period End Date, CRS-EIN, Grant Role, Grant Active, Last Award Issue Date, and Options. The first three rows of the table are visible, each with a 'Grant Folder' link in the Options column. The first 'Grant Folder' link is highlighted with a red box. The table also includes pagination controls at the top and bottom, showing 'Page size: 15' and 'Go' buttons. The total number of items is '3 items in 1 page(s)'.

Grant Number	Organization Name	Current Budget Period	Current Project Period End Date	CRS-EIN	Grant Role	Grant Active	Last Award Issue Date	Options
X	DEPARTMENT OF HEALTH,	04/01/2016-09/30/2018	09/30/2018		Other	Yes	03/29/2016	Grant Folder
D	DEPARTMENT OF HEALTH,	03/01/2015-09/30/2017	09/30/2017		Other	Yes	04/17/2015	Grant Folder
X	DEPARTMENT OF HEALTH,	03/01/2015-09/30/2017	09/30/2017		Other	Yes	02/18/2015	Grant Folder

Your “Grants” Tab (cont.)

- Grantees can access Project Officer (PO) and Grants Management Specialist (GMS) contact information, view the Last Notice of Award (NoA), and work on Grant related items.
- To view the PO and GMS contact information, or the Last NoA, click on the appropriate link.

The screenshot displays the HRSA Electronic Handbooks interface, specifically the Grants tab. The top navigation bar includes 'Tasks', 'Organizations', 'Grants', 'Free Clinics', 'FQHC-LALS', and 'Resources'. The main content area shows a 'Grant Home' for 'X10MC : DEPARTMENT OF HEALTH, ...'. Key information includes 'Current Budget Period: 04/01/2016 - 09/30/2018', 'Current Project Period: 04/01/2016 - 09/30/2018', and 'Grant Period: 04/01/2016 - 09/30/2018'. A 'Resources' section contains links for 'View', 'Last NoA', 'HRSA Contacts', and 'Awarded Funding Opportunities'. Below this, there are three columns: 'Submissions' (with links like 'Work on Financial Report'), 'Requests' (with links like 'Applications'), and 'Users' (with links like 'Approve Requests'). Each column has a '+ View More' link. An 'Others' section at the bottom lists 'FTCA Program', 'HRSA Accreditation/PCMH Initiative', and 'Project Work Plan'.

“Resources” Tab

- Hover view from the EHBs Home Page.
- The “Resources” tab allows users to get help with several key resources.

The screenshot displays the HRSA Electronic Handbooks website interface. At the top, the HRSA logo and 'Electronic Handbooks' title are visible, along with a search bar. A navigation menu includes 'Tasks', 'Organizations', 'Grants', 'Free Clinics', 'FQHC-LALs', and 'Resources'. The 'Resources' tab is highlighted, and a dropdown menu is open, listing: 'Help', 'Getting Started with EHBs', 'Help Videos', 'EHBs Knowledge Base', and 'Frequently Asked Questions'. The main content area features a 'My Tasks' section with 3 'All' tasks, 0 'Late' tasks, and 0 'Due Within 30 Days' tasks. A central video player shows a 'Tutorial on how to register to an Organization in the EHBs!' with a duration of 4:38. To the right, a 'Smart Assist' section lists various actions like 'Remove user permissions for a grant' and 'Request a change in scope'. A footer navigation bar includes links for 'What's New', 'HRSA Contacts', 'FAQs', and 'View All Videos'.

“Resources” Tab (cont.)

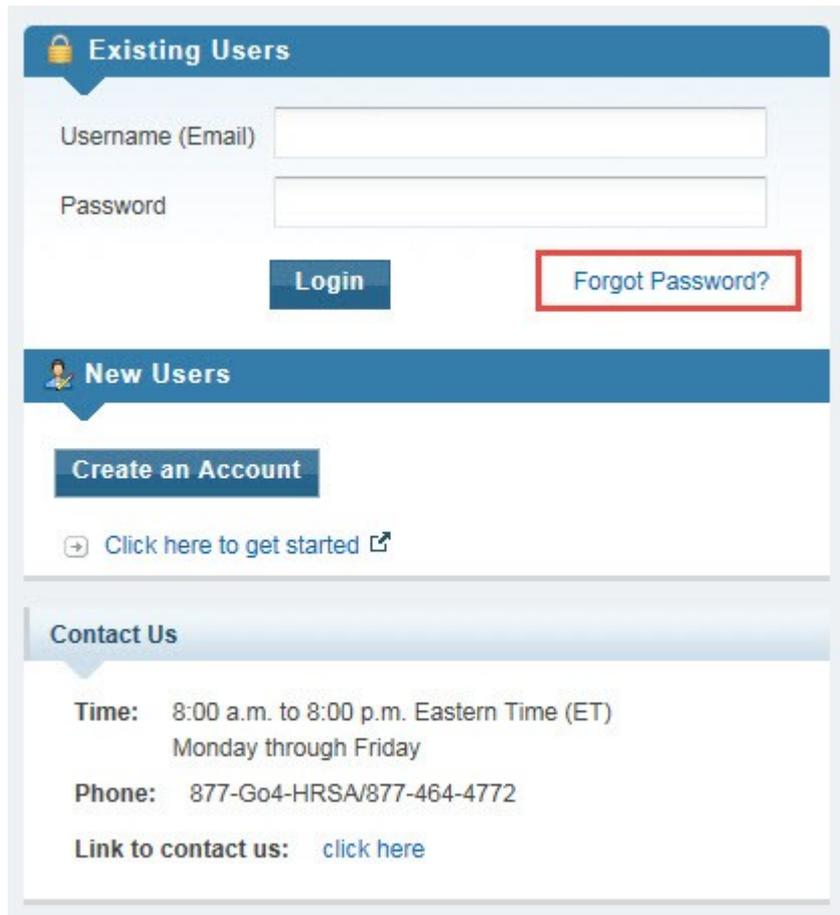
- From the EHBs Home Page clicking on the “Resources” tab will display the quick links for accessing help within the EHBs.

The screenshot displays the HRSA Electronic Handbooks interface. At the top, there is a navigation bar with the HRSA logo and the text 'Electronic Handbooks'. Below this is a search bar and a menu with tabs for 'Tasks', 'Organizations', 'Grants', 'Free Clinics', 'FQHC-LALs', and 'Resources'. The 'Resources' tab is currently selected. Below the navigation bar, the breadcrumb trail reads 'You are here: Home'. The main content area is titled 'Help' and contains several sections:

- Getting Started with HRSA EHBs**: A blue button with a flag icon and the text 'Make sure you are all set to start working in HRSA EHBs'.
- Help Videos**: A blue button with a video camera icon and the text 'View EHBs training videos'.
- EHBs Knowledge Base**: A blue button with a book icon and the text 'Find help articles'.
- EHBs FAQs**: A blue button with a question mark icon and the text 'Get answers to most frequently asked questions'.
- Smart Assist**: A light blue box containing a list of tasks:
 - › Add a grant to my portfolio so that I can work on tasks related to this grant
 - › Remove user from an organization
 - › Remove user permissions for a grant
 - › Request a change in scope
 - › Work on a Performance Report, Progress Report, or other Submission
 - › Request a submission deadline extension
 - › Request a Prior Approval
 - › Change Project Director (PD)
- Contact Us**: A light blue box with the heading 'HRSA Grants and Electronic Handbooks Contact Center' and the text 'For help with HRSA Electronic Handbooks (EHBs) grant management system and other grant-related questions:'. It lists contact information:
 - Telephone: 877-Go4-HRSA/877-464-4772
 - Hours: 8:00 a.m. to 8:00 p.m. Eastern Time (ET), Monday through Friday
- Provide Feedback**: A light blue box with the text 'Our goal is to continuously improve your experience with HRSA EHBs and we look forward to hearing from you. Click on the "Provide Feedback" button on the bottom toolbar to send us your suggestions on improving HRSA EHBs.' and 'We appreciate and value your feedback!'.

Password Reset

- If you need to reset your password:
 - Click “Forgot Password” on the Home Page.



The screenshot displays a user interface with three main sections: 'Existing Users', 'New Users', and 'Contact Us'. The 'Existing Users' section features a lock icon, a title bar, and two input fields for 'Username (Email)' and 'Password'. Below these fields are two buttons: 'Login' and 'Forgot Password?'. The 'Forgot Password?' button is highlighted with a red rectangular border. The 'New Users' section includes a person icon, a title bar, and a 'Create an Account' button, followed by a link that says 'Click here to get started' with an external link icon. The 'Contact Us' section provides contact information including operating hours, a phone number, and a 'click here' link.

Password Reset (cont.)

- On the “Forgot Password – Reset” page click “Continue” and follow steps and instructions to reset password.

You are here: [Home](#)

Forgot Password - Reset

Note(s):
Please enter your username (email). You will be asked to answer the security question in your profile. If you answer the security question correctly, a new password will be emailed to you at the address in your profile. You will be required to change the password when you login using the emailed password.

Fields with * are required

Enter your username (email address)

* Username (Email)

[Cancel](#) [Continue](#)

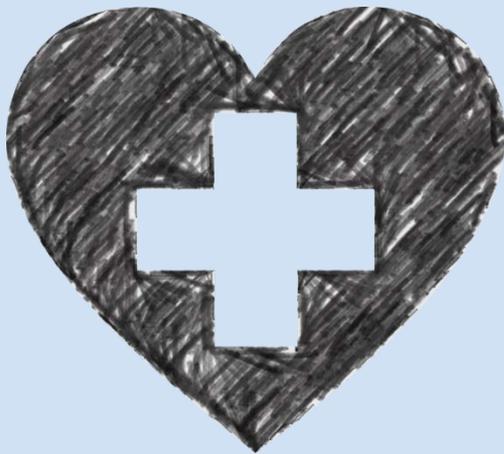
[Accessibility](#) | [Viewers And Players](#) | [Contact Us](#) Product: EPS

Terminate Session and Unlock Account

If you need to terminate your EHBs session or unlock your account, please contact the EHBs Customer Support Center:

- Phone: 877-464-4772
- Hours: 7:00 AM – 8:00 PM EST (M-F)
- <https://www.hrsa.gov/about/contact/ehbhelp.aspx>

Create an EHBs Account/Register User



**How Do I Create an
Account or Register a
User ?**

Create Account

- All members of the recipient organization who are responsible for viewing, editing, or submitting grant-related information must register in the HRSA EHBs.
- If you have registered before, you do not have to register again.
 - Click “Create an Account” if you are not sure.



The screenshot shows a user registration interface with two main sections: "Existing Users" and "New Users".

Existing Users section includes:

- Username (Email) input field
- Password input field
- Login button
- Forgot Password? link

New Users section includes:

- Create an Account button (highlighted with a red border)
- Click here to get started link with an external link icon

Create Account (cont.)

- Options are available to guide you through the registration process or locating your username.
- Use the first option, “I am Not Sure! Check if I have an account.”

You are here:

Registration - Have an EHBs Account?

I have never had an account.

I am Not Sure! **Check if I have an account**

I have never had an account: [Create an Account](#)

I have an account and...

I created an account but it is registered with another organization: [Associate the same account with a new organization](#)

I created an account but did not complete my registration: [Complete Registration](#)

I have an account, but...

I forgot my username: [Reach HRSA Contact Center to get your username](#)

I forgot my password: [Reset Password](#)

My account is disabled: [Reach HRSA Contact Center to reactivate your account](#)

Create Account (cont.)

- Use the second option “I have never had an account: Create an Account” if you have never registered for an EHBs account before.

You are here:

 **Registration - Have an EHBs Account?**

I have never had an account.

I am Not Sure! [Check if I have an account](#)

I have never had an account: [Create an Account](#)

I have an account and...

I created an account but it is registered with another organization: [Associate the same account with a new organization](#)

I created an account but did not complete my registration: [Complete Registration](#)

I have an account, but...

I forgot my username: [Reach HRSA Contact Center to get your username](#)

I forgot my password: [Reset Password](#)

My account is disabled: [Reach HRSA Contact Center to reactivate your account](#)

Create Account (cont.)

- Use one of the additional options if you know that you have an account and one of the specific scenarios applies to you:

You are here:

 **Registration - Have an EHBs Account?**

I have never had an account.

I am Not Sure! [Check if I have an account](#)

I have never had an account: [Create an Account](#)

I have an account and...

I created an account but it is registered with another organization: [Associate the same account with a new organization](#)

I created an account but did not complete my registration: [Complete Registration](#)

I have an account, but...

I forgot my username: [Reach HRSA Contact Center to get your username](#)

I forgot my password: [Reset Password](#)

My account is disabled: [Reach HRSA Contact Center to reactivate your account](#)

Create Account: Forget Your Password?

- If you forget your username, password, or your account is disabled, please use the follow options listed under the “*I have an account, but....*” section:

You are here:

Registration - Have an EHBs Account?

I have never had an account.

I am Not Sure! [Check if I have an account](#)

I have never had an account: [Create an Account](#)

I have an account and...

I created an account but it is registered with another organization: [Associate the same account with a new organization](#)

I created an account but did not complete my registration: [Complete Registration](#)

I have an account, but...

I forgot my username: [Reach HRSA Contact Center to get your username](#)

I forgot my password: [Reset Password](#)

My account is disabled: [Reach HRSA Contact Center to reactivate your account](#)

Create an Account: User Information

➤ Complete registration form with your information

Registration Status

1 Create Account 2 Associate Account to Organization 3 Select Your Role

Fields with * are required

User Information

* First Name

Middle Initial

* Last Name

* Username ⓘ

* Password ⓘ
Minimum number of characters is 8

* Retype Password

* Security Question ⓘ ▼

* Security Answer

Contact Information

* Email Address (username@domain.com)

Create Account: Associate Account to Organization

- Search using your Grant Number to ensure that you add your account to the correct organization.

The screenshot displays a registration progress bar with three steps: 1. Create Account (green), 2. Associate Account to Organization (red, currently active), and 3. Select Your Role (grey). Below the progress bar, the text reads "I would like to search for the organization by:". There are three main sections for search parameters: "Organization Parameters" (containing "DUNS Number" and "Organization Information"), "Grant Parameters" (highlighted with a red box, containing "Application Number", "Grant Number", and "PIN from PMS"), and "FQHC-LAL Parameters".

Create Account: Organizations - List

- Searching using your Organization Name may result in multiple results.
 - Click side arrow to view more information.

Organizations - List

Note(s):
You cannot create new organization records in EHBs. If your organization is an existing HRSA grantee, its record already exists. If you have submitted an application in Grants.gov and have received notification from HRSA, your organization record should already exist. If you cannot find your organization, you will need to create it in CCR/SAM and then import it into EHBs. If you have questions, reach HRSA Contact Center.

Registration Status

- 1 Create Account
- 2 Associate Account to Organization
- 3 Select Your Role

Organization(s) matching the search criteria you entered were found in EHBs as displayed below. If your organization is not listed here, click the **Search** option and enter a different search criteria

Search Criteria: Organization Name like: University of Maryland

Detailed View | Search

13 items in 1 page(s)

Organization Name	City	State	CRS-EIN	DUNS	Options
UNIVERSITY OF		MD	1	1	Register
UNIVERSITY OF		MD	7		Register
UNIVERSITY OF		MD	1	0	Register
UNIVERSITY OF		MD	1	1	Register
UNIVERSITY OF		MD	1		Register

Create Account: Organizations – List (Detailed View)

➤ Click “Register” to add the organization to your account:

You are here: Home » Organizations » Browse

Organizations - List

Note(s):
You cannot create new organization records in EHBs. If your organization is an existing HRSA grantee, its record already exists. If you have submitted an application in Grants.gov and have received notification from HRSA, your organization record should already exist. If you cannot find your organization, you will need to [create it in CCR/SAM](#) and then import it into EHBs. If you have questions, reach HRSA Contact Center.

Registration Status: 1 Create Account, 2 Associate Account to Organization, 3 Select Your Role

Organization(s) matching the search criteria you entered were found in EHBs as displayed below. If your organization is not listed here, click the **Search** option and enter a different search criteria

Search Criteria: Organization Name like: University of Maryland

Detailed View | Search

Page size: 15 | Go | 13 items in 1 page(s)

Organization Name	City	State	CRS-EIN	DUNS	Options
UNIVERSITY OF MARYLAND		MD			Register

Registered AO: [redacted] Grants Funded: [redacted]

Location Address: 2 Other Programs: Not Available

Create Account: Choose your Organization Role

➤ The organization role can be changed later, if necessary. This is your role at the Organization. Most users are “Other Employee.”

The screenshot shows a registration progress bar with three steps: 1. Create Account, 2. Associate Account to Organization, and 3. Select Your Role. The user is registered as Jillian Gregory (gregoryjill) and is registering to UNIVERSITY. The form asks to choose a role from the following options: Authorizing Official (AO), Business Official (BO), and Other Employee (Project Director, AO Designee, Staff). There is also a checkbox for 'I am also responsible for Approving/Submmitting the Financial Grant Reports' with a note that only AO or BO can be responsible for this. Buttons for 'Go Back' and 'Save and Continue' are visible at the bottom.

Registration Status

1 Create Account 2 Associate Account to Organization 3 Select Your Role

You are registering as: Jillian Gregory (gregoryjill)

You are registering to: UNIVERSITY

Fields with * are required

Choose a role from the following that best describes your participation in the HRSA grants management process

* Role

- Authorizing Official (AO)
- Business Official (BO)
- Other Employee (Project Director, AO Designee, Staff)

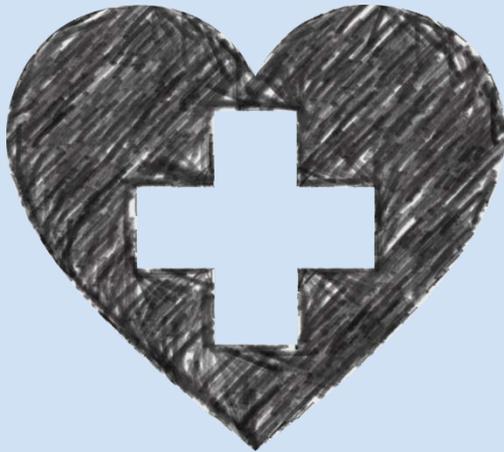
Financial Grant Reporting

I am also responsible for Approving/Submmitting the Financial Grant Reports

Note: Only Authorizing Official (AO) or Business official (BO) can be responsible for Financial Grant Reporting.

Go Back Save and Continue

Project Director Change

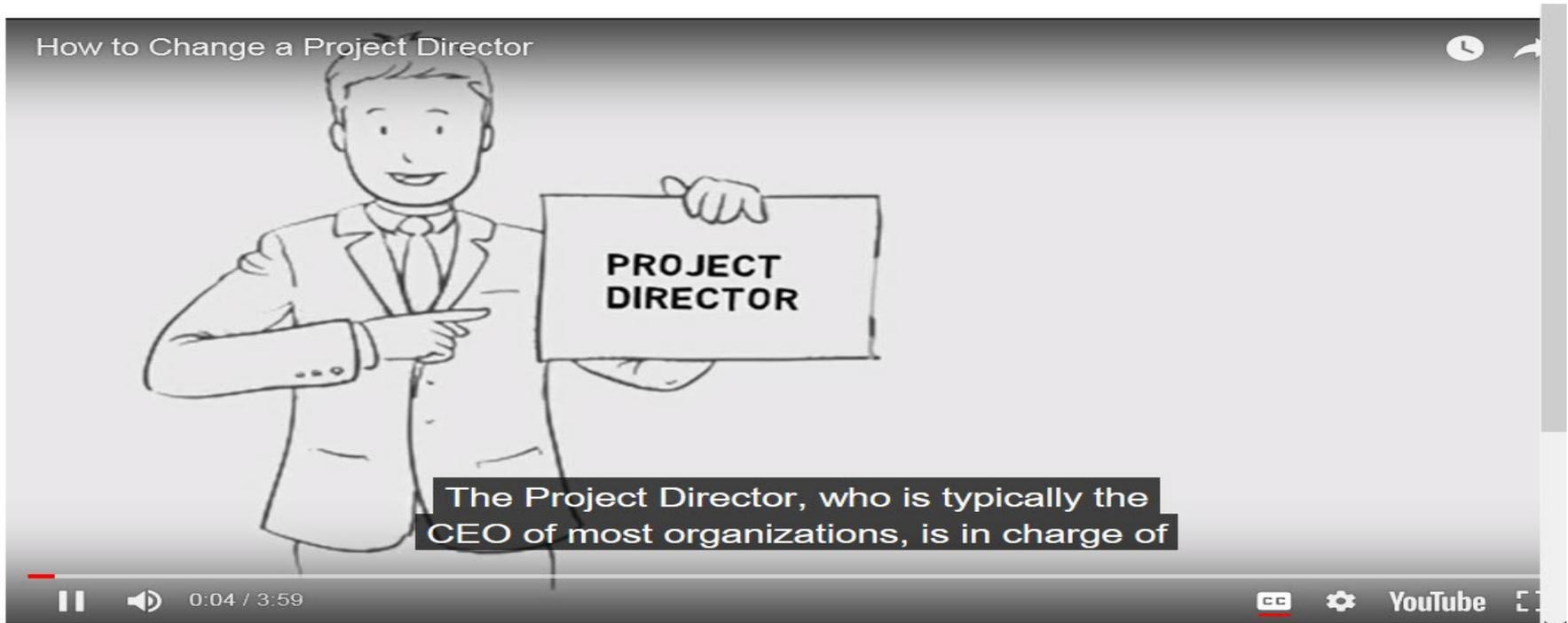


**Need to Change Your
Project Director ?**

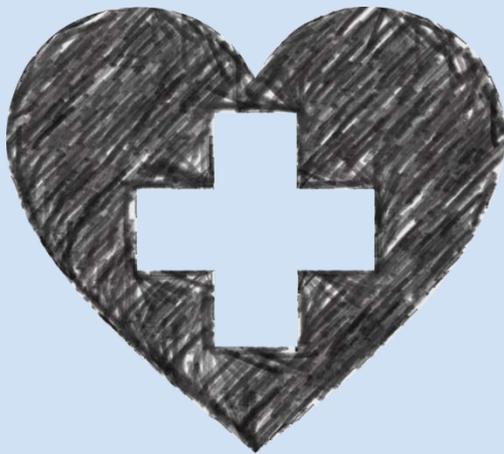
Project Director Change

➤ Take a look at this Video:

<https://help.hrsa.gov/display/public/EHBsSKBFG/Video+How+do+I+change+my+Project+Director>



Adding a Grant to Your Portfolio and Providing EHBs Privileges



Do You Need to Provide Privileges to Others in Your Organization?

Adding a Grant to Your Portfolio

- When you “Add Grant to Portfolio” you will need to select your role for the grant. Only the Project Director should select the PD role.

The screenshot shows the HRSA Electronic Handbooks interface. At the top, there is a navigation bar with the HRSA logo, the text 'Electronic Handbooks', a search bar, and a 'Logout' link. Below this is a secondary navigation bar with tabs for 'Home', 'Tasks', 'Organizations', 'Grants' (which is highlighted), 'Free Clinics', 'FQHC-LALs', and 'Resources'. The main content area is titled 'Add Grant To Portfolio' and includes a breadcrumb trail: 'You are here: Home » Grants » Browse'. Below the title, a note states 'Fields with * are required'. The primary form field is 'Select Registration Option', which contains three radio button choices: 'Register as Project Director (PD) - I am a project director for a grant', 'Register as Financial Reporting Administrator (FRA) - I am the official responsible for approving/submitted Financial Grant Reporting for my organization.', and 'Request Grant Access - I support grant reporting: Progress Reports, Performance Reports, Financial Reports, Noncompeting Applications and others.'. At the bottom of the form, there are two buttons: 'Return To Portfolio' and 'Continue'. The footer of the page contains links for 'Acceptable Use Policy', 'Accessibility', 'Viewers And Players', and 'Contact Us', along with the text 'Product: EHBS' and a set of utility icons.

Grant Level Privileges

➤ Register the Project Director

- There is only one Project Director allowed for each grant.
- Name must match name listed on the most recent Notice of Award (NoA).
- Will have access to all non-financial reports once validated.
- Manage access and privileges for other users.

➤ Request Access (all others)

- Any other members of the organization who will need to view, edit or submit information to HRSA should choose this option.

Requesting Grant Privileges

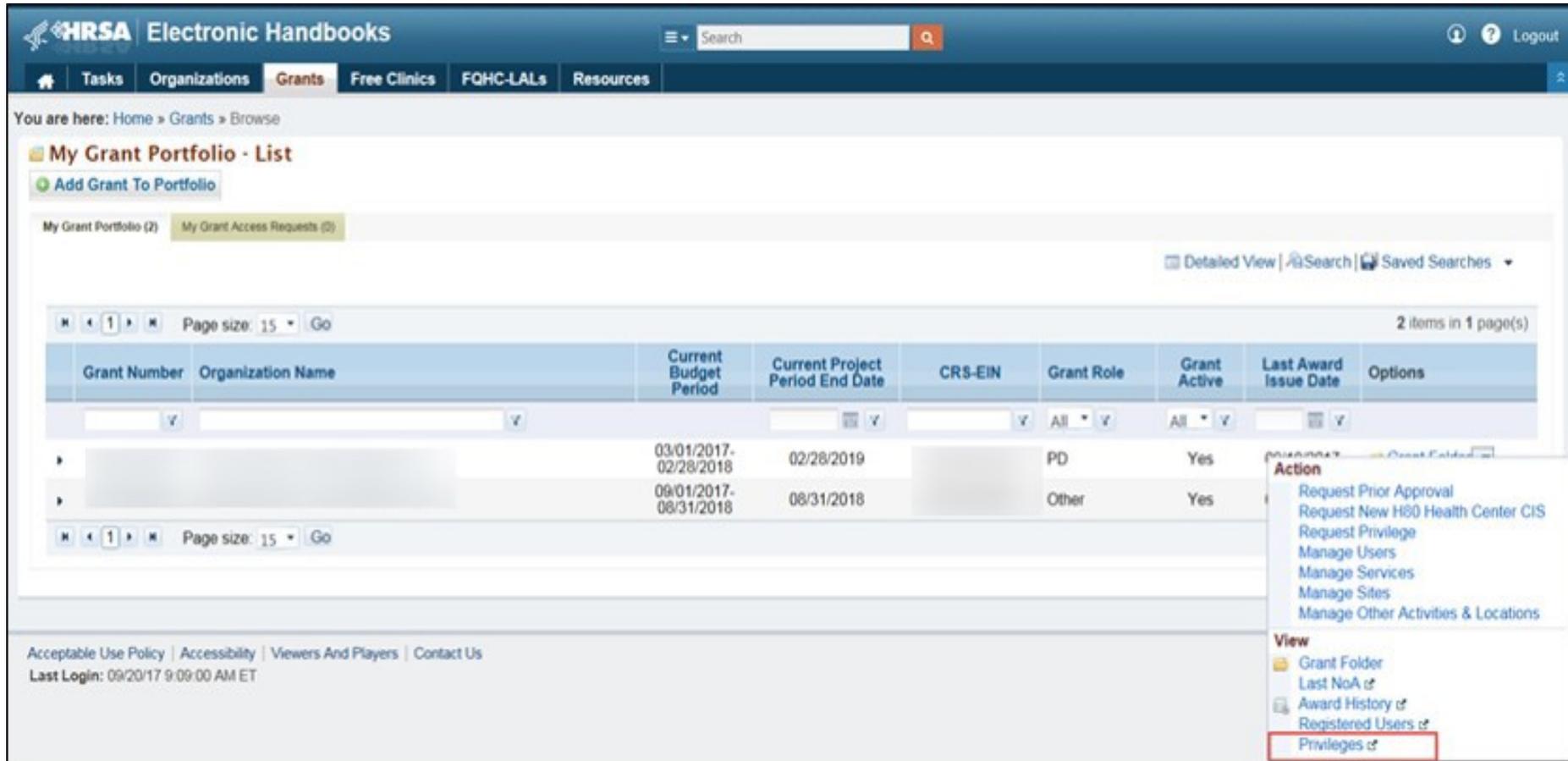
- To request Privilege/Access for a grant right click on the Grant Folder, then click “Request Privilege.”

The screenshot displays the HRSA Electronic Handbooks interface. At the top, there is a navigation bar with tabs for Tasks, Organizations, Grants, Free Clinics, FQHC-LALs, and Resources. The 'Grants' tab is selected. Below the navigation bar, there is a search bar and a 'Logout' link. The main content area shows 'My Grant Portfolio - List' with a sub-tab for 'My Grant Access Requests (0)'. A table lists grants with columns for Grant Number, Organization Name, Current Budget Period, Current Project Period End Date, CRS-EIN, Grant Role, Grant Active, Last Award Issue Date, and Options. Two grants are visible in the table. A context menu is open over the second grant, showing options like 'Request Prior Approval', 'Request New HHS Health Center CIS', 'Request Privilege', 'Manage Users', 'Manage Services', 'Manage Sites', and 'Manage Other Activities & Locations'. The 'Request Privilege' option is highlighted with a red box. At the bottom of the page, there is a footer with links for 'Acceptable Use Policy', 'Accessibility', 'Viewers And Players', and 'Contact Us', along with the 'Last Login' time.

Grant Number	Organization Name	Current Budget Period	Current Project Period End Date	CRS-EIN	Grant Role	Grant Active	Last Award Issue Date	Options
		03/01/2017-02/28/2018	02/28/2019		PD	Yes		
		09/01/2017-08/31/2018	08/31/2018		Other	Yes		

Verify Your Privileges

- Right click on “Privileges” to determine what privileges you have for the grant.



The screenshot shows the HRSA Electronic Handbooks interface. The top navigation bar includes 'Tasks', 'Organizations', 'Grants', 'Free Clinics', 'FQHC-LALs', and 'Resources'. The 'Grants' tab is active. Below the navigation bar, there is a search bar and a 'Logout' link. The main content area displays 'My Grant Portfolio - List' with a sub-tab for 'My Grant Access Requests (2)'. A table lists grants with columns for Grant Number, Organization Name, Current Budget Period, Current Project Period End Date, CRS-EIN, Grant Role, Grant Active, Last Award Issue Date, and Options. The 'Options' column for the second grant is right-clicked, opening a context menu with 'Action' and 'View' sections. The 'Privileges of' option is highlighted with a red box.

Grant Number	Organization Name	Current Budget Period	Current Project Period End Date	CRS-EIN	Grant Role	Grant Active	Last Award Issue Date	Options
		03/01/2017-02/28/2018	02/28/2019		PD	Yes		
		09/01/2017-08/31/2018	08/31/2018		Other	Yes		

Action

- Request Prior Approval
- Request New H80 Health Center CIS
- Request Privilege
- Manage Users
- Manage Services
- Manage Sites
- Manage Other Activities & Locations

View

- Grant Folder
- Last NoA of
- Award History of
- Registered Users of
- Privileges of**

Grant Access Request

- If the user needs to submit Performance Reports, this is where that level of access will be granted.
- The Project Director will automatically have access to the Performance Report once the grant has been added to the portfolio.
- All others will need to be given privileges by the Project Director or other user with “Administer Grant Users” privileges for the Grant.

Grant Access - Request

Note(s):
Your request to access the following grant(s) will be approved by the respective grant Project Director (PD). The Financial Reporting access request will be approved by the Financial Reporting Administrator (FRA).

Grant Group (1)

Fields with * are required

Enter Your Comments

Approximately 1 page (Max 2000 Characters without spaces): 2000 Characters left

* Comments

Financial Privileges (will be approved by grant FRA)	<input type="checkbox"/> Submit Financial Reports	<input type="checkbox"/> Create/Edit Financial Reports
	<input type="checkbox"/> View Financial Reports	<input type="checkbox"/> Administer Financial Reports
Other Grant Privileges (will be approved by grant PD)	<input type="checkbox"/> View Awards	<input type="checkbox"/> Prior Approval Request
	<input type="checkbox"/> Performance Reports	<input type="checkbox"/> Progress Reports
	<input type="checkbox"/> Noncompeting Continuations	<input type="checkbox"/> Other Submissions
* Notification	<input checked="" type="checkbox"/> Notify Project Director/Financial Reporting Administrator of your request to add this grant to your portfolio.	

[Return to List](#) [Request Access](#)

Grant Level Privileges

Administer Grant Users

- The Project Director should approve “Administer Grant User” privilege for at least one delegate to approve privileges for other users.
- Anyone with “Administer Grant User” privileges for a grant can approve and manage user privileges.

Grant	View	Create / Edit	Submit	Administer	Access
Grant					<input type="checkbox"/>
Grant Users				<input type="checkbox"/>	
Awards	<input type="checkbox"/>				
Requests					
Prior Approval Request	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		
Submissions					
Financial Reports	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Performance Reports	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		
Progress Reports	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		
Noncompeting Continuations Reports	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		
Other Submissions	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		

Cancel Approve

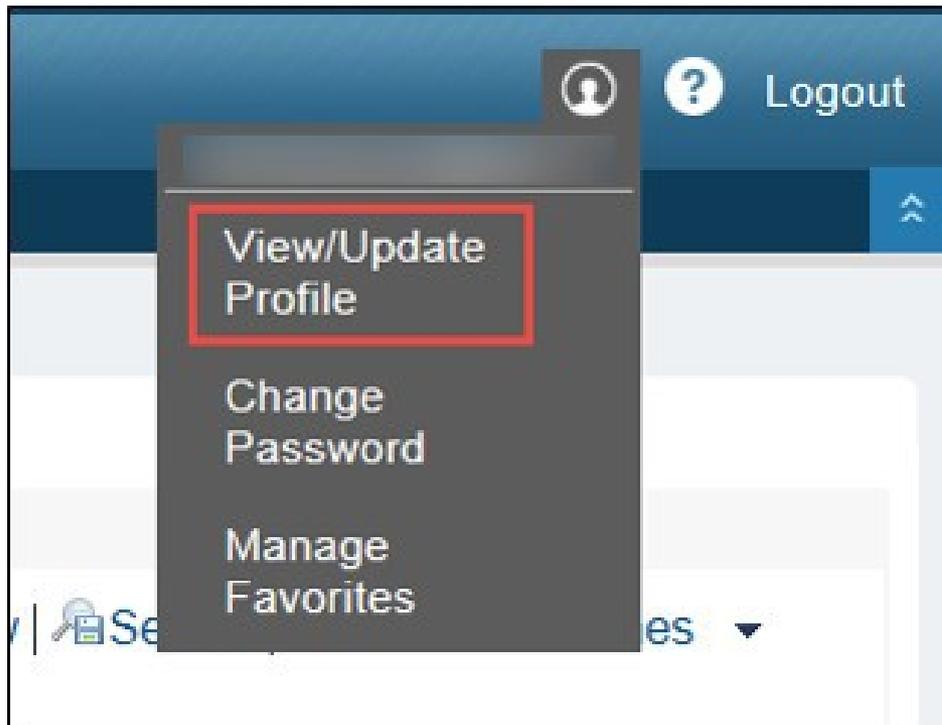
Updating Your Profile



When Should I Update My Profile?

Updating Your Profile

- If any of your contact information changes, you must update your profile.
 - From within your account, click the View/Update Profile link:



Updating Your Profile (cont.)

- Changes made to your profile will be reflected throughout the EHBs

You are here: [Home](#)

 **View/Update Profile**

Fields with * are required

User Information	
User Name	<input type="text"/>
Title (Example: Project Director, Director)	<input type="text" value="Director"/>
Salutation (Example: Mr., Ms., Dr.)	<input type="text"/>
* First Name	<input type="text"/>
Middle Initial	<input type="text" value="G"/>
* Last Name	<input type="text"/>
Generation Qualifier (Example: Jr., Sr., III)	<input type="text"/>
Highest Degree	<input type="text" value="MPH, MSN, FNP"/>
Department	<input type="text" value="HRSA"/>
School	<input type="text"/>

Help - Additional Resources



**Do You Know About
HRSAtube and Additional
Resources Available?**

HRSAtube

➤ HRSA Youtube Channel with helpful videos:

The screenshot shows the HRSA YouTube channel interface. At the top, there is a search bar and navigation icons. The left sidebar contains menu items: Home, Trending, Subscriptions, Library, History, Watch later, and Liked videos. The main content area features a banner with the text "Healthy Communities, Healthy People" and a "SUBSCRIBE 4K" button. Below the banner are navigation tabs: HOME, VIDEOS, PLAYLISTS (selected), COMMUNITY, CHANNELS, and ABOUT. The "PLAYLISTS" section displays "Created playlists" with a "SORT BY" option. Five playlists are shown:

- Electronic Handbooks (EHB)**: Updated 5 days ago, 31 videos. [VIEW FULL PLAYLIST](#)
- Maternal and Child Health H...**: 24 videos. [VIEW FULL PLAYLIST](#)
- NHSC Application and Awar...**: 9 videos. [VIEW FULL PLAYLIST](#)
- NHSC Stories**: 69 videos. [VIEW FULL PLAYLIST](#)
- Organ Donation**: 73 videos. [VIEW FULL PLAYLIST](#)

HRSAtube (cont.)

➤ HRSAtube Playlists:

The screenshot shows a YouTube video player interface. The video title is "EHBs Home Page and Navigation" with 1,066 views. The video content displays the HRSA logo, which includes the text "DEPARTMENT OF HEALTH & HUMAN SERVICES, USA" and "HRSA Health Resources & Services Administration". The video player controls show a progress bar at 0:03 / 5:26. To the right of the video player is a playlist titled "Electronic Handbooks (EHB)" with 3 items. The playlist items are:

- 1. EHBs Home Page and Navigation (5:27)
- 2. Managing Users in the EHBs (9:15)
- 3. EHBs User Permissions Overview (6:37)
- 4. Getting Started EHBs (3:50)
- 5. How to Create an EHBs Account (3:40)
- 6. How to Register to an Organization (4:51)
- 7. How to Reset Your Password (3:52)
- 8. data.HRSA.gov website launch (674 views)
- 9. Uniform Data System (UDS) 2018 Enhancements

Additional EHBs Help

For EHBs help, please contact the EHBs Customer Support Center:

- Phone: 877-464-4772
- Hours: 7:00 AM – 8:00 PM EST (M-F)
- <http://www.hrsa.gov/about/contact/EHBshelp.aspx>

Additional EHBs Help (cont.)

Resources:

EHBs Help and Knowledge Base

<https://help.hrsa.gov/display/public/EHBSKBFG/Index>

HRSA Tube - EHBs Videos

<https://www.youtube.com/user/HRSAtube>

HRSA Contact Center

[877-464-4772](tel:877-464-4772)

<https://www.hrsa.gov/about/contact/ehbhelp.aspx>

Hours:

7:00 AM - 8:00 AM EST (M-F)

Help Video List

How to Reset a Password?

- <https://youtu.be/-iCbn3bqlws>

Getting Started EHBs

- <https://youtu.be/pBRhSkATjhQ>

How to Create an EHBs Account

- https://youtu.be/IKs_g37clWs

How to Register to an Organization

- <https://youtu.be/KteZBjkLTc4>

How to Add a Grant to Your Portfolio

- <https://youtu.be/KmqVPD6vurY>

How to request a Prior Approval for a Carryover of Unobligated Balances

- <https://youtu.be/oVoXE2F4iIY>

How to Access Performance Reports

- https://youtu.be/INM_pl8V_XE

How to Change a Project Director

- <https://youtu.be/JbVw4VvDHps>

How to Request a Submission Deadline Extension

- <https://youtu.be/ftV0p60qjx8>

Action Plan – Grantee

- <https://youtu.be/HFIOf7V8kk>

Archive Tasks Feature

- https://youtu.be/xA_dCjEqJYg

Download and Print Documents Feature

- <https://youtu.be/Vy75VfRAvpc>

Contact Information

For questions concerning the content of this presentation, please contact:

EHBs Customer Support Contact Center: <https://www.hrsa.gov/about/contact/ehbhelp.aspx>

Phone: 877-Go4-HRSA/877-464-4772 and request that questions be submitted to the EHBs

Training Team, Office of Information Technology

If you have a question or concern regarding a specific grant issue or program:

For budget, reporting and other grant administrative requirement questions, please contact your Grants Management Specialist.

For project goals, scope, and other programmatic requirement questions, please contact your Project Officer.

Full contact information for both individuals is listed on the last page of your most recent Notice of Award.

Questions?

Find HRSA:

Web: <https://www.hrsa.gov/about/organization/bureaus>

Twitter: <https://www.twitter.com/HRSAgov>

Facebook: <https://www.facebook.com/HRSAgov>



Connect with HRSA

To learn more about our agency, visit

<https://www.HRSA.gov>



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