

# Provider Relief Fund

## Returning Funds Fact Sheet

Recipients of Provider Relief Fund (PRF) payments, under several circumstances, are required to return funds to the U.S. Department of Health and Human Services (HHS)/Health Resources and Services Administration (HRSA).

### Who Must Return Funds

1. Providers who **rejected a payment** in the [PRF Application and Attestation Portal](#).
2. Providers with **remaining unused funds** that cannot be expended on allowable expenses or lost revenues attributable to coronavirus by the applicable deadline to use funds for each reporting period.

### Timeframe to Return

Funds must be returned within:

1. **15 calendar days** of rejecting a PRF payment in the [Application and Attestation Portal](#); or
2. **30 calendar days** after the end of the applicable **Reporting Time Period**, as explained in the [Notice of Reporting Requirements](#), or [applicable grace period](#).

### Failure to Return Funds

HRSA will pursue enforcement actions – **including repayment and/or debt collection** – for any unreturned Provider Relief Fund payments.

### ACH Returns

Returning partial or total PRF payments is a two-part process:

1. Complete **an online form** via the [Return Unused PRF Funds Portal](#).
2. **Transfer the funds** via Pay.gov or via check. Refer to the [instructions for returning unused funds](#).

### Returning Interest Earned

If Provider Relief Fund payments were held in an interest-bearing account, the provider must return the accrued interest associated with the amount being returned to HHS. Steps for returning accrued interest can be found in the [Frequently Asked Questions](#).

### Check Returns

Refund checks for the full amount should be made payable to [HRSA](#) and mailed via United States Postal Service (USPS) to:

*United Health Group  
Attn: Provider Relief Fund  
PO Box 31376  
Salt Lake City, UT 84131-0376*

All checks and correspondence relating to the return of PRF funds must include:

- *Provider's Name;*
- *Tax Identification Number (TIN); and*
- *CMS Certification Number (CCN).*

TIN's should be clearly written on the check or included within a corresponding letter. Information on returning partial payments by check can be found in the [Unused Funds FAQs](#)

*\*FedEx and UPS cannot be used with this PO-Box.*

### More Information

**Provider Support Line:** (866) 569-3522, for TTY dial 711. Hours of operation are 8 a.m. to 10 p.m. CT, Monday thru Friday.

**PRF Webpage:** [www.hrsa.gov/provider-relief](http://www.hrsa.gov/provider-relief)